

CASE STUDY

Intelligence Summaries at Scale

(USSOCOM SUBORDINATE UNIT – ANONYMIZED)

AI-enabled orchestration reduces INTSUM production time from hours to minutes, improving decision speed and operational planning.

OVERVIEW

For intelligence analysts, producing accurate and relevant Intelligence Summaries (INTSUMs) is a critical but time-intensive task. Each summary requires combing through hundreds of finished intelligence products and single source reports, as well as searching dozens of siloed databases to identify key details. Analysts must answer questions such as:

“What are the most recent developments in this region?”

“Which actors have been most active over the last 48 hours?”

“How has sentiment shifted compared to the last reporting cycle?”

Before modern tools, producing a single INTSUM could take up to three hours of manual review and drafting. The process was repeated daily, creating delays that slowed operational decision-making and planning cycles while straining human bandwidth by committing scarce intelligence manpower to repetitive manual tasks.

CHALLENGE

INTSUM generation relied heavily on human effort. Analysts manually gathered reports from multiple systems and data stores, summarized them by hand, and reformatted the findings to distribute for consumption by decision makers or for further refinement and consolidation. **With hundreds of reports produced weekly**, this workflow consumed analyst time that could otherwise be spent on higher-value threat assessments.

At scale, the inefficiency posed risks: slower decision-making, diminished responsiveness, and reduced ability to provide timely intelligence to decision makers and operational planners.

SOLUTION

The unit adopted **Legion's SOFchat** solution which connects to existing on-premises data libraries, enabling analysts to generate INTSUMs in minutes instead of hours. With Legion, analysts can:

- **Automatically import reporting and source documents** directly into SOFchat.
- **Query intelligence by region, actor, or time frame** using natural language.
- **Generate draft INTSUMs automatically** based on structured prompts.
- **Refine and reformat outputs** to meet the needs of different audiences.

All with highly accurate and easily verifiable source citations, so analysts can fully trust the information is accurate and verify where it came from at the simple click of a button. This orchestration shifts the burden from manual information gathering and summarization to AI-enabled drafting, keeping analysts engaged in actual threat assessment rather than summarization, while dramatically reducing production time for administrative tasks.

IMPACT

By streamlining INTSUM production, Legion delivered measurable efficiency and mission benefits: The benefits extend beyond time savings:

- **94% Faster Summaries** – From 3 hours to 10 minutes per INTSUM.
- **Improved Analyst Bandwidth** – More time for higher-order threat assessments and predictive intelligence.
- **Enhanced Responsiveness** – Faster turnaround ensures decision-makers receive current intelligence when they need it.

“SOFchat has become a game-changing tool. It integrates seamlessly into our workflows, saves significant time, and makes our teams faster and more efficient. The improvements in summaries and multi-turn chat are especially impactful, bringing all the data together in one place without the manual effort.”

- Intelligence professional, USSOCOM Subordinate Unit