

# **Terms and Conditions**

## **Standard Trial Terms**

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- The services which are the subject of the trial are restricted to the period set out on the order form and in the case of:
- (i) a SSL VPN service trial, limited to a maximum of ten (10) users and
  - (ii) a desktop-as-a-service (daas) trial, limited to a maximum of five (5) users and
  - (iii) a infrastructure-as-a-service restricted to two (2) servers.
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- No service levels or service credits shall apply for the duration of the trial.
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- The trial shall be provided for the period set out on the order form in the case of all services except daas which shall be provided for a maximum period of seven (7) days, irrespective of any longer period stated as the trial period on the order form.
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- Either party may amend the quantity of services, amend the tier or terminate the services stated on the order form at any time during the trial period by serving written notice of 30 days on the other party expiring at the end of the following calendar month.
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- Given that no notice of amendment or termination has been received by the client, at least 30 days prior to the expiry of the trial period, the service will continue in full as per the specifications and term stated on the order form.
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- Any data stored on Lyon Managed Services Limited equipment during the trial shall be automatically deleted ten (10) days after the end of the trial unless the service continues in full following the completion of the trial period as per the specifications stated on the order form.
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- Lyon Managed Services Limited liability in respect of the trial shall be limited to a total of £100 regardless of whether such liability arises from breach of contract, in tort or otherwise. This shall be in lieu of any different amounts specified in the general terms. For the avoidance of doubt, this limit shall apply to Lyon Managed Services Limited's indemnification obligations.
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- Lyon Managed Services limited reserves the right at any time, on notice to amend and/or withdraw any aspect of, or the whole of, the services or these standard trial terms.
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- Trials are not available to clients already signed up to a similar service with Lyon Managed Services Limited.