

# Major Crisis Policy

This document outlines the policy and procedures for Seeforth Services in the event of a major crisis that affects the normal operations of the organization. A major crisis is defined as any situation that poses a significant threat to the safety, health, reputation, or financial stability of Seeforth Services, its staff, clients, or stakeholders.

## Objectives

The objectives of this policy are to:

- Ensure a timely and effective response to any major crisis
- Minimize the impact of the crisis on the organization and its stakeholders
- Protect the interests and well-being of Seeforth Services, its staff, clients, and stakeholders
- Restore normal operations as soon as possible after the crisis

The policy applies to all staff, contractors, volunteers, and board members of Seeforth Services. The policy also covers any external parties that are involved in the delivery of Seeforth Services' programs or activities.

## Principles

The policy is based on the following principles:

- The safety and health of staff, clients, and stakeholders is the highest priority
- Communication is essential for managing a crisis effectively
- Cooperation and coordination among all parties is vital for resolving a crisis
- Accountability and transparency are maintained throughout the crisis response
- Learning and improvement are pursued after the crisis