

## **FREQUENTLY ASKED QUESTIONS**

### **“Can sliding doors be used for ceiling heights lower than 210 cm?”**

Yes, in principle, you can adjust or completely omit one or more front panels to reduce the height without affecting functionality or stability. We offer many sliding door solutions and are happy to assist you with your project.

### **“How can I clean the surface of my sliding doors?”**

The melamine surface is strong and does not absorb much dirt. If necessary, the sliding doors can be cleaned with lukewarm water or soapy water. Do not use sulfur-based cleaning agents. If stains have been there for a long time and cannot be removed with water, you can use a mild solution of chloride or acetone in water. Always start with a very diluted solution, and if in doubt, test the effect on the back of the panel first.

### **“What is the depth of the track system?”**

The exact measurements are 85 mm for the floor track and 88 mm for the ceiling track. In total, you should allocate approximately 10 cm for the track system, as the tracks need to be mounted slightly offset from each other.

### **“Can sliding doors be used in rooms where the ceiling height is more than 250 cm?”**

Yes, there is actually an extra tolerance of a couple of centimeters in both the ceiling track and the wheel adjustment. However, as a general rule, it is recommended to build a front/lowering panel in rooms with a ceiling height of over 250 cm. If the room is 5-10 cm too high, you can compensate by using a wooden batten with the same depth as the ceiling track (85 mm). Paint the batten in the same color as the ceiling and use sealant – this way, you quickly, easily, and affordably create a fully integrated and discreet lowering panel.

### **“I’m working on a DIY project at home where I’m building my own sliding doors from MDF boards. I need some wheels and tracks. Can I buy them from you?”**

You can purchase all FlexiSlide® packages here, and the description will tell you which parts are included. We are experienced in assisting and guiding DIY projects like this. Feel free to contact us for a chat on how easily you can get the industry’s best wheels and tracks for your sliding door fronts.