



## International Calling and Fraud Liability Agreement

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This **International Calling and Fraud Liability Agreement** ("Agreement") is entered into between FirstDigital Communications, LLC ("FirstDigital"), and the listed Customer ("Customer").

Customer confirms they are authorized to act on behalf of their company and to make decisions regarding telecommunications and data services for the company listed below.

Customer requests and authorizes FirstDigital to enable international calling services. International calling rates may vary by country and are subject to change without prior notice. International calling charges will appear on their regular monthly invoice in accordance with the terms of the service agreement. Customer acknowledges and agrees that they are solely responsible for all charges associated with the use of their services, including but not limited to domestic, international, and extended area calling, whether initiated legitimately or fraudulently, unless otherwise prohibited by applicable law.

Customer acknowledges that enabling international calling increases exposure to fraudulent activity. While FirstDigital implements commercially reasonable measures and security protocols to help mitigate fraudulent activity, no system is completely immune, and Customer remains ultimately responsible for all charges, whether legitimate or fraudulent.

By executing this Agreement, Customer further acknowledges that FirstDigital may, at its discretion, implement network security protocols (including, but not limited to, authentication codes, access restrictions, and blocking of calls to high-risk destinations). Customer is solely responsible for maintaining the security of its phone system, equipment, and internal network, and must take reasonable steps to prevent unauthorized access, including securing authentication credentials, implementing call restrictions, and monitoring usage. FirstDigital is not responsible for fraudulent calls originating from or passing through Customer's systems.

**Customer Name:** \_\_\_\_\_

**Effective Date:** \_\_\_\_\_

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_ **Title:** \_\_\_\_\_

### **FirstDigital Communications, LLC**

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_ **Title:** \_\_\_\_\_