



RIVERGATE FOUNDATION

Parent Frequently Asked Questions

1. How are scholarships paid out?

Scholarships are paid directly to the student's university, college, or trade school. Funds are never sent to the student directly.

2. When will my student's scholarship show up in their account?

Scholarships are disbursed in two equal payments:

- First payment in the fall semester
- Second payment in the spring semester (contingent on required check-ins and grade submission)

Processing time depends on the university's financial aid office. Once checks are mailed, Rivergate has no control over the speed of posting, but we ask students to keep us informed of delays.

3. What happens if the scholarship creates an overage on my student's account?

If the award exceeds billed costs, most universities apply the overage to room/board or issue a refund check directly to the student. Each institution has its own policy.

4. Does Rivergate communicate directly with students or parents?

We communicate primarily with students, as we want recipients to take ownership of their scholarship. That said, we know parents shoulder much of the financial weight of higher education, so we provide periodic updates directly to parents to keep them informed.

5. What are the academic requirements to keep the scholarship?

Recipients must:

- Stay enrolled full-time

- Maintain a minimum GPA of 2.5
- Complete required semester check-ins (transcript, update, thank-you note)

6. How long can a student receive funding?

Scholarships are renewable annually for up to eight total semesters (four academic years of full-time enrollment). Renewal requires continued eligibility and funding availability.

7. What if my student attends a university outside the United States?

Rivergate works directly with international institutions to establish funding procedures. These may take longer due to bank or accreditation verification.

8. What documents are required from students?

- Signed recipient agreement
- Transcript each semester
- Thank-you message or video for donors
- Brief personal update (once per semester)

9. What if our financial situation changes?

We ask students to notify us of major changes (e.g., loss of income, change in aid package). This ensures awards are stewarded fairly and may allow for adjustments if funds are available.

10. Who do I contact with questions?

For questions about scholarship awards or disbursements, contact:

Chris Otts

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