ReadCloud Sub-processors

Effective starting November 15, 2026

Third-Party Sub-processors

ReadCloud uses the third-party entities listed below (each, a “Sub-processor”) to process Customer Personal Data on behalf of ReadCloud customers and developers in accordance with agreements between ReadCloud and the Sub-processor.

Defined terms, such as “Personal Data”, “Customer Personal Data”, “Sub-processor”, “Cloud Products”, or “End User Personal Data” have the same meaning as in the ReadCloud Privacy Policy and the ReadCloud Terms of Use.

The list below contains Sub-processors for each of ReadCloud’s generally available Products and related Support Services.

For each Sub-processor below, processing of Personal Data will be for the duration of use of the applicable service(s) by the customer or the developer, and for the retention periods as set out in the customer’s agreement with ReadCloud and any product documentation.

Sub-processor	Applicable Cloud Products	Nature and Purpose of Processing	Categories of personal data	Location of Processing	Security Measures
Hosting and Infrastructure Service Providers					
Amazon Web Services, Inc.	ReadCloud eReader, ReadCloud Portal	Cloud hosting provider; provision of ReadCloud support.	Customer Personal Data created by the customer and stored in applicable Cloud Products, or shared with ReadCloud during the provision of support.	Australia	AWS Compliance Programs.
Microsoft Corporation	Immersive Reader TTS	Cloud hosting provider.	Customer Personal Data created by the customer. Transient data.	Australia	Microsoft Trust Center.
MongoDB, Inc.	ReadCloud eReader, ReadCloud Portal	Cloud hosting provider	Customer Personal Data created by the customer and stored in applicable Cloud Products.	Australia	MongoDB Trust Center.
Support Service Providers					
Google	Google Workspace (Gmail, Google Drive and associated services)	Business communications, email management, document storage and internal collaboration.	Personal data contained in emails, documents and files relating to customers, schools, teachers, students and other contacts, where applicable.	Australia and other locations where Google processes or stores data under its applicable service terms.	Google Workspace Security and Privacy documentation / Google Cloud Security and Compliance.
Hubspot	ReadCloud Support and Sales	Customer service and technical support.	Customer Personal Data created by the customer and shared during support communications.	USA	Hubspot Trust Center.