



Whistleblower Policy

READCLOUD LIMITED
ACN 136 815 891

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Document History

Version	Summary of Amendments	Approved by	Approval date
1.0	New Securities Whistleblower Policy	The Board	24 February 2020
2.0	Annual Review of the Policy	The Board	22 January 2021
3.0	Annual Review of the Policy	The Board	21 November 2022
4.0	Annual Review of the Policy	The Board	12 October 2023
5.0	Annual Review of the Policy	The Board	12 December 2024

Legislative and Regulatory Framework

Authority	Law, Resolution or Regulation
ASX Corporate Governance Council	The 4th edition ASX Corporate Governance Principles and Recommendations ("ASX Principles")
Australian Government	Corporations Act 2001 (Cth) ("Corporations Act")

Other Policy Details

Key Information	Details
Approval Body	ReadCloud Limited Board of Directors
Key Stakeholders	ReadCloud Limited Board of Directors ReadCloud Limited Senior Management
Responsibility for Implementation	Chief Executive Officer
Policy Custodian	Company Secretary
Next Review Date	2027

1. Purpose

- 1.1. ReadCloud Limited ("**ReadCloud**" or the "**Company**") is committed to the highest standards of conduct and ethical behaviour in all of our business activities, and to promoting and supporting a culture of honest and ethical behaviour, corporate compliance and good corporate governance.
 - 1.2. This Whistleblower Policy (the "**Policy**") encourages Eligible Whistleblowers to disclose improper conduct confidentially, anonymously, and on reasonable grounds without the fear of reprisal or detrimental action.
 - 1.3. The Policy details the rights of Eligible Whistleblowers, setting out a summary of the protections that are available to Eligible Whistleblowers who make disclosures under the Whistleblower Protection provisions provided in the Corporations Act 2001 (Cth), Treasury Laws Amendment (Enhancing Whistleblower Protections) Act 2019 (Cth), and the Taxation Administration Act 1953 (Cth) (collectively "**Whistleblower Laws**").
 - 1.4. Under the Whistleblower Laws, an Eligible Whistleblower will be entitled to certain legal protections if they report a Disclosable Matter to an Eligible Recipient, the Australian Securities and Investments Commission ("**ASIC**"), Australian Prudential Regulation Authority (APRA), or the Australian Tax Office ("**ATO**").
 - 1.5. Whistleblowing can play a critical role in the early detection and prosecution of misconduct in businesses and how it can improve compliance with the law and promote an ethical culture because of the higher likelihood of misconduct being reported.
 - 1.6. The Policy defines the meaning of some of those terms below.
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2. Application

- 2.1. This Policy applies to the person(s) listed below:
 - (a) all ReadCloud employees "ReadCloud Personnel" (former and current);
 - (b) all Company suppliers and contractors (former and current);
 - (c) all Eligible Whistleblowers as defined under this Policy and the Whistleblower Laws; or
 - (d) all Eligible Recipients as defined under this Policy and the Whistleblower Laws.
 - 2.2. Disclosures relating to personal, work-related grievances (such as a disagreement between you and another employee or a decision about your promotion) generally fall outside the scope of this Policy.
 - 2.3. This Policy should be read in conjunction with the Company's Code of Conduct policy.
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3. Eligible Whistleblower

- 3.1. To qualify for protection as a whistleblower, an individual must first be an Eligible Whistleblower. Under the Whistleblower Laws, an Eligible Whistleblower includes an individual who is, or has been, any of the following:
 - (a) an officer or employee, including current and former employees who were employed on a permanent, part-time, fixed term, or temporary basis;
 - (b) current or former suppliers of services or goods (whether paid or unpaid) including their employees;
 - (c) an associate of the entity; or

- (d) a relative, dependent or spouse of any of the above individuals.

4. Protected Disclosure

- 4.1. An Eligible Whistleblower will have protection as a whistleblower if he/she has made a disclosure of information relating to a Disclosable Matter directly to an Eligible Recipient (referred to as a **Protected Disclosure**).
- 4.2. A Protected Disclosure also occurs if an Eligible Whistleblower has made a disclosure of information relating to a Disclosable Matter:
- (a) directly to a legal practitioner for the purposes of obtaining legal advice or legal representation about the operation of the whistleblower provisions prescribed under the Whistleblower Laws; or
 - (b) or made an Emergency Disclosure or Public Interest Disclosure.
- 4.3. There is no requirement for an Eligible Whistleblower to identify themselves in order for a disclosure to qualify for protection under the Whistleblower Laws.
- 4.4. Eligible Whistleblower can still qualify for protection even if the disclosure turns out to be incorrect.

5. What is a Disclosable Matter?

- 5.1. Under the Whistleblower Laws a Disclosable Matter involves a disclosure of information by an Eligible Whistleblower, who has reasonable grounds to suspect that the information:
- (a) concerns misconduct (including fraud, negligence, default, breach of trust, and breach of duty), or an improper state of affairs or circumstances, in relation to the Company or a related entity;
 - (b) concerns misconduct, or an improper state of affairs or circumstances, in relation to the tax affairs of the Company or an associate of the Company; or
 - (c) indicates that an officer or employee of the Company or a related entity, has engaged in conduct that:
 - i. constitutes an offence against, or a contravention of, a provision of specified legislation including the Corporations Act 2001 (Cth);
 - ii. constitutes an offence against any other law of the Commonwealth that is punishable by imprisonment for a period of 12 months or more;
 - iii. represents a danger to the public or the financial system; or
 - iv. will warrant a Public Interest Disclosure or an Emergency Disclosure (see definitions below).
- 5.2. Misconduct or an improper state of affairs or circumstances that may amount to examples of Disclosable Matters may include, but are not limited to:
- (a) dishonest, fraudulent or corrupt activity, including bribery;
 - (b) illegal conduct (such as theft, drug sale or use, violence, harassment or intimidation, criminal damage to property or other breaches of state or federal law);
 - (c) unethical conduct or any conduct which is in breach of the Company's policies (such as dishonestly altering company records or data, adopting questionable accounting practices or wilfully breaching the Company's Code of Conduct or

- other policies or procedures);
- (d) conduct which is potentially damaging to the Company, a ReadCloud Personnel or a third party, such as unsafe work practices, environmental damage, health risks or abuse of the Company property or resources;
 - (e) conduct which amounts to an abuse of authority;
 - (f) conduct which may cause financial loss to the Company or damage its reputation or be otherwise detrimental to the Company's interests;
 - (g) conduct that involves harassment, discrimination, victimisation or bullying;
 - (h) conduct that involves any other kind of serious impropriety;
 - (i) auditing non-disclosure or manipulation of any audit processes;
 - (j) information that indicates a significant risk to public safety even if it does not involve a breach of a particular law;
 - (k) information that indicates a significant risk to the stability of, or confidence in, the financial system, even if it does not involve a breach of a particular law; or
 - (l) any deliberate concealment relating to the above.
- 5.3. A Disclosable Matter may include conduct that may not involve a contravention of a particular law.
- 5.4. An individual who makes a disclosure may still qualify for protection even if their disclosure turns out to be incorrect, in so far that the disclosure was made in good faith and / or have reasonable grounds.
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6. What is not Considered a Disclosable Matter?

- 6.1. A disclosure will not qualify for protection under the Whistleblower Laws if the information disclosed concerns a Personal Work- Related Grievance of the Eligible Whistleblower.
- 6.2. A "Personal Work-Related Grievance" is a grievance about any matter in relation to the Eligible Whistleblower's employment, or former employment, having (or tending to have) implications for the Eligible Whistleblower personally.
- 6.3. However, the grievance will not be a Personal Work-Related Grievance if it has significant implications for the Company and concerns conduct or alleged conduct referred within the definition of a Disclosable Matter.
- 6.4. Examples of Personal Work-Related Grievances include:
- (a) interpersonal conflict between the Eligible Whistleblower and another employee;
 - (b) decisions relating to the engagement, transfer or promotion of the Eligible Whistleblower;
 - (c) decisions relating to the terms and conditions of engagement of the Eligible Whistleblower; or
 - (d) decisions to suspend or terminate the engagement of the Eligible Whistleblower, or otherwise to discipline the Eligible Whistleblower.
- 6.5. A Personal Work-Related Grievance may still qualify for protection if:
- (a) it includes information about misconduct, or information about misconduct which includes or is accompanied by a Personal Work-Related Grievance

(mixed report);

- (b) the Company has breached employment or other laws punishable by imprisonment for a period of 12 months or more, engaged in conduct that represents a danger to the public, or the disclosure relates to information that suggests misconduct beyond the Eligible Whistleblower's personal circumstances;
- (c) the Eligible Whistleblower suffers from or is threatened with detriment for making a disclosure; or
- (d) the Eligible Whistleblower seeks legal advice or legal representation about the operation of the Whistleblower protections under the Corporations Act.

7. Who can I make a report to?

- 7.1. Disclosures of information that may amount to a Disclosable Matter under this Policy and the Whistleblower Laws can be made to an Eligible Recipient.
- 7.2. A discloser of information must make a disclosure directly to any of the following Eligible Recipients to qualify for protection as an Eligible Whistleblower under the Whistleblower Laws:

Eligible Recipient:	Persons in this category include:
(a) Whistleblower Protection Officers	Luke Murphy Company Secretary Phone: 0409 933 924 Email: luke@readcloud.com
(b) An officer or senior manager of ReadCloud Limited or a related body corporate	Jonathan Isaacs Non-Executive Director Phone: 0419 264 900 Email: jonathan@readcloud.com Renaë Balshaw Finance & HR Manager Phone: 0416 072 597 Email: renae@readcloud.com
(c) An auditor, or a member of an audit team conducting an audit, of ReadCloud Limited	The current auditor of ReadCloud Limited is: PKF Melbourne Audit & Assurance Address: Level 15, 500 Bourke Street Melbourne Vic 3000

- 7.3. Disclosures of information may also be made to ASIC or the ATO.
- 7.4. If the disclosure concerns a director or senior manager of ReadCloud, the disclosure should not be made directly to that person.

- 7.5. The Company recommends that Eligible Whistleblowers who may wish to make a disclosure of information that may amount to a Disclosable Matter, but want to obtain additional information first, contact the Whistleblower Protection Officer for further information.
 - 7.6. A report may be submitted anonymously if the Eligible Whistleblower does not wish to disclose his or her identity to the Whistleblower Protection Officer and all disclosures of information will be treated confidentially.
 - 7.7. There is no requirement for an Eligible Whistleblower to identify himself or herself to be eligible to receive the protections outlined under the Whistleblower Laws.
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8. What is a Public Interest Disclosure or an Emergency Disclosure?

Public interest disclosure

- 8.1. Public Interest Disclosure means a disclosure of information to a journalist or a parliamentarian, where:
 - (a) at least 90 days have passed since the Eligible Whistleblower made the disclosure to ASIC, APRA or another Commonwealth body prescribed by regulation;
 - (b) the Eligible Whistleblower does not have reasonable grounds to believe that action is being, or has been taken, in relation to their disclosure;
 - (c) the Eligible Whistleblower has reasonable grounds to believe that making a further disclosure of the information is in the public interest; and
 - (d) before making the public interest disclosure, the Eligible Whistleblower has given written notice to the body noted at (a) above that and that includes sufficient information to identify the previous disclosure and states that the discloser intends to make a public interest disclosure.
- 8.2. A public interest disclosure may then be made to either:
 - (a) a member of the parliament of the Australian Commonwealth or an Australian State or Territory (**Parliamentarian**); or
 - (b) a journalist, as defined in the Corporations Act (Journalist).

Emergency Disclosure

- 8.3. Emergency Disclosure is the disclosure of information to a journalist or parliamentarian where:
 - (a) the Eligible Whistleblower has previously made a disclosure of the information to ASIC, APRA or another Commonwealth body prescribed by regulation;
 - (b) the Eligible Whistleblower has reasonable grounds to believe that the information concerns a substantial and imminent danger to the health or safety of one or more persons or to the natural environment;
 - (c) before making the emergency disclosure, the Eligible Whistleblower has given written notice to the body noted in (a) above that and that said notice includes sufficient information to identify the previous disclosure and states that the discloser intends to make an emergency disclosure; and
 - (d) the extent of the information disclosed in the emergency disclosure is not greater than is necessary to inform the journalist or parliamentarian of the substantial and imminent danger.
- 8.4. An Eligible Whistleblower should consider contacting an independent legal adviser before making a Public Interest Disclosure or an Emergency Disclosure.
- 8.5. A disclosure of information will remain a Disclosable Matter where the Eligible

9. Investigation of Reportable Conduct

- 9.1. The Company will investigate all matters reported under this Policy as soon as possible after the matter has been reported.
 - 9.2. The Whistleblower Protection Officer may appoint a person to assist in the investigation of a matter raised. Where appropriate, the Company will provide feedback to the Eligible Whistleblower regarding the investigation's progress and/or outcome (subject to considerations of the privacy of those against whom allegations are made).
 - 9.3. The investigation will be conducted in an objective and fair manner, and otherwise as is reasonable and appropriate having regard to the nature of the Reportable Conduct and the circumstances.
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10. Protection of Whistleblowers

- 10.1. Where an Eligible Whistleblower makes a disclosure of information on reasonable grounds, the Company will act to protect them from any victimisation, adverse reaction or intimidation and ensure they will not be disadvantaged in their employment or engagement with the Company as a result of his or her disclosure.
- 10.2. Eligible Whistleblowers also have specific protections under the Whistleblower Laws, which are outlined below.

A. Identity Protection (Confidentiality)

- 10.3. ReadCloud has a legal obligation to protect the confidentiality of the Eligible Whistleblower's identity.
- 10.4. A person cannot disclose the identity of an Eligible Whistleblower or information that is likely to lead to the identification (which they have obtained directly or indirectly because the Eligible Whistleblower made a Protected Disclosure), unless:
 - (a) disclosure to ASIC, APRA or a member of the Australian Federal Police;
 - (b) disclosure to a Commonwealth authority, or a State or Territory authority, for the purpose of assisting the authority in the performance of its functions or duties;
 - (c) disclosure to a legal practitioner for the purpose of obtaining legal advice or legal representation in relation to the operation of the Whistleblower Laws;
 - (d) disclosure is made with the consent of the Eligible Whistleblower; or
 - (e) disclosure for the purposes of investigating the conduct disclosed (see below).
- 10.5. The Company requires that where an officer or employee of the Company receives a Disclosable Matter, that person must not disclose the identity of the Eligible Whistleblower or information that is likely to lead to the identification of the Eligible Whistleblower unless one of the above exceptions applies or it is for the purposes of an investigation (see below).
- 10.6. It is unlawful for any person to identify an Eligible Whistleblower or disclose information that is likely to lead to the identification of the Eligible Whistleblower, outside the exceptions listed above.
- 10.7. The Company will endeavour to protect the confidentiality of Eligible Whistleblower's identity by adopting the following measures:
 - (a) all personal information or reference to the Eligible Whistleblower witnessing an event will be redacted;

- (b) the Eligible Whistleblower will be referred to in a gender-neutral context;
 - (c) where possible, the Eligible Whistleblower will be contacted to help identify certain aspects of their disclosure that could inadvertently identify them;
 - (d) disclosures will be handled and investigated by qualified Company staff or external advisors;
 - (e) all paper and electronic documents and other materials relating to disclosures will be stored securely;
 - (f) access to all information relating to a disclosure will be limited to those directly involved in managing and investigating the disclosure;
 - (g) only a restricted number of people who are directly involved in handling and investigating a disclosure will be made aware of a discloser's identity (subject to the discloser's consent) or information that is likely to lead to the identification of the discloser;
 - (h) communications and documents relating to the investigation of a disclosure will not be sent to an email address or to a printer that can be accessed by other staff; and
 - (i) each person who is involved in handling and investigating a disclosure will be reminded about the confidentiality requirements, including that an unauthorised disclosure of a discloser's identity may be a criminal offence.
- 10.8. If an Eligible Whistleblower is concerned about a breach of confidentiality, the Company encourages the Eligible Whistleblower to lodge a complaint with the Company by contacting a Whistleblower Protection Officers.
- 10.9. Eligible Whistleblowers may also lodge a complaint with a regulator such as ASIC, APRA or the ATO, for external investigation.

B. Protection from Detrimental Acts or Omissions

- 10.10. A person cannot engage in conduct that causes detriment to an Eligible Whistleblower (or another person), in relation to a Disclosable Matter if:
- (a) the person believes or suspects that the Eligible Whistleblower (or another person) made, may have made, proposes to make, or could make a disclosure that qualifies for protection; and
 - (b) the belief or suspicion is the reason, or part of the reason, for the detrimental conduct.
- 10.11. A person cannot make a threat to cause detriment to an Eligible Whistleblower (or another person) in relation to a Disclosable Matter. A threat may be expressed or implied, conditional or unconditional.
- 10.12. An Eligible Whistleblower (or another person) who has been threatened in relation to a Disclosable Matter does not have to actually fear that the threat will be carried out.
- 10.13. Examples of conduct that is considered detrimental and that are prohibited under the law include, but are not limited to:
- (a) dismissal of an employee;
 - (b) injury of an employee in his or her employment;
 - (c) alteration of an employee's position or duties to his or her disadvantage;
 - (d) discrimination between an employee and other employees of the same employer;
 - (e) harassment or intimidation of a person;
 - (f) harm or injury to a person, including psychological harm;
 - (g) damage to a person's property;

- (h) damage to a person's reputation;
- (i) damage to a person's business or financial position; or
- (j) any other damage to a person.

10.14. Examples of conduct that is not to be considered detrimental include:

- (a) administrative action that is reasonable for the purpose of protecting an Eligible Whistleblower from detriment (e.g. moving an Eligible Whistleblower who has made a disclosure about their immediate work area to another office to prevent them from detriment);
- (b) managing an Eligible Whistleblower's unsatisfactory work performance, if the action is in line with the Company's performance management framework.

10.15. The Company will endeavour to adopt the following measures and mechanism to protect Eligible Whistleblowers from detriment (where applicable):

- (a) processes for assessing the risk of detriment against an Eligible Whistleblower and other persons (e.g. other staff who might be suspected to have made a disclosure), which will commence as soon as possible after receiving a disclosure;
- (b) strategies to help an Eligible Whistleblower minimise and manage stress, time or performance impacts, or other challenges resulting from the disclosure or its investigation;
- (c) processes for ensuring that management are aware of their responsibilities to maintain the confidentiality of a disclosure, address the risks of isolation or harassment, manage conflicts, and ensure fairness when managing the performance of, or taking other management action relating to, an Eligible Whistleblower;
- (d) procedures on how an Eligible Whistleblower can lodge a complaint if they have suffered detriment, and the actions the Company may take in response to such complaints (e.g. the complaint could be investigated as a separate matter by an officer who is not involved in dealing with disclosures and the investigation findings will be provided to the Board); and
- (e) interventions for protecting an Eligible Whistleblower if detriment has already occurred – e.g. the Company could investigate and address the detrimental conduct, such as by taking disciplinary action, or the Company could allow the Eligible Whistleblower to take extended leave.

10.16. Where an Eligible Whistleblower believes they have suffered detriment, the Company encourages the Eligible Whistleblower to seek independent legal advice or contact a regulatory body such as ASIC, APRA or the ATO.

10.17. Under the Whistleblower Laws, the Company has a responsibility to protect Eligible Whistleblowers from detriment. The Whistleblower Laws also make it a criminal offence for an individual to threaten an Eligible Whistleblower or cause an Eligible Whistleblower to suffer detriment, and the individual may be required to pay a civil penalty and/or compensation to the Eligible Whistleblower.

10.18. Where an Eligible Whistleblower is subject to, or concerned about, any victimisation or detriment as referred to the above, the Eligible Whistleblower should draw this negative treatment to the attention of the Whistleblower Protection Officer and the Whistleblower Protection Officer will take action they deem appropriate in the circumstances.

C. Compensation and Remedies

10.19. An Eligible Whistleblower (or any other employee or person) can seek compensation and other remedies through the courts if:

- (a) they suffer loss, damage or injury because of a disclosure of information; and

- (b) the Company failed to take reasonable precautions and exercise due diligence to prevent the detrimental conduct.
 - 10.20. The Company encourages all Eligible Whistleblowers to seek independent legal advice in relation to compensation and other remedies.
 - D. Civil, Criminal and Administrative Liability Protection**
 - 10.21. An Eligible Whistleblower is protected from any of the following in relation to his or her disclosure, but this does not necessarily mean that he or she will be granted immunity for any misconduct they have engaged in that is revealed in their disclosure:
 - (a) Civil liability (e.g. any legal action against the discloser for breach of an employment contract, duty of confidentiality or another contractual obligation);
 - (b) Criminal liability (e.g. attempted prosecution of the discloser for unlawfully releasing information, or other use of the disclosure against the discloser in a prosecution (other than for making a false disclosure)); and
 - (c) Administrative liability (e.g. disciplinary action for making the disclosure).
 - 10.22. The protections provided under Part 9 of this Policy do not grant immunity for any misconduct an Eligible Whistleblower has engaged in that is revealed in their disclosure of information.
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11. How will Disclosures be investigated by the Company

A. Handling a disclosure of information

- 11.1. The Company will consider all disclosures of information relating to improper conduct made under this Policy as soon as possible upon receipt of the disclosure of information by the Eligible Recipient.
- 11.2. Once it is established that an investigation is warranted, the Whistleblower Protection Officer is responsible for determining the management of an investigation into a disclosure of information, and may consider:
 - (a) the nature and scope required for the investigation;
 - (b) the person(s) within and/or outside the Company that should lead the investigation;
 - (c) the nature of any technical, financial or legal advice that may be required to support the investigation; and
 - (d) the timeframe for the investigation.

B. Investigation of a Disclosure of Information

- 11.3. The Company will conduct the investigation of a disclosure in a timely and efficient manner, noting that the length of time of any such investigation will take may vary depending on the nature of the disclosure of information.
- 11.4. The Company will conduct the investigation of a disclosure of information in a thorough, objective and impartial manner.
- 11.5. The Company and the Eligible Recipient receiving a disclosure of information may need to disclose information related to the disclosure to undertake an investigation into the disclosure of information. However, unless the Eligible Whistleblower gives consent otherwise, the Company will conduct the investigation of a disclosure in a confidential manner, that is, the Company cannot disclose information that is likely to lead to the identification of the Eligible Whistleblower as part of its investigation process, unless:
 - (a) the information does not include the Eligible Whistleblower's identity;

- (b) the Company removes information relating to the Eligible Whistleblower or other information that is likely to lead to the identification of the Eligible Whistleblower (e.g. the Eligible Whistleblower's name, position title and other identifying details); and
 - (c) it is reasonably necessary for investigating the issues raised in the disclosure of information.
- 11.6. Where possible, Eligible Whistleblowers will be provided with regular updates during the various stages of the investigation.

C. Outcome of Investigation and Reporting

- 11.7. The method for documenting and reporting the findings will depend on the nature of the disclosure, however the Company intends for the report to provide a summary of the facts of the suspected reportable conduct and of the investigation. It will also provide recommendations about whether any accusation made is substantiated or unsubstantiated, whether the matter should be referred to the police, other disciplinary actions that may be required and, if warranted, suggested actions to recover stolen funds or property, and internal control implications.
- 11.8. Whilst the Company intends to provide the Eligible Whistleblower a summary of the outcome of the investigation, there may be circumstances where it may not be appropriate to do so.

D. Fair treatment of Individuals Mentioned in a Disclosure

- 11.9. The Company will ensure the fair treatment of its employees and other persons who are mentioned in a disclosure that qualifies for protection, including those who are the subject of a disclosure.
- 11.10. The Company will ensure the fair treatment of its employees and other persons by ensuring:
- (a) disclosures are handled confidentially, when it is practical and appropriate in the circumstances;
 - (b) each disclosure is assessed and will be considered for investigation;
 - (c) the objective of an investigation is to determine whether there is enough evidence to substantiate or refute the matters reported;
 - (d) when an investigation needs to be undertaken, the process will be objective, fair and independent;
 - (e) an employee who is the subject of a disclosure will be advised about the subject matter of the disclosure as and when required by principles of natural justice and procedural fairness and prior to any actions being taken—for example, if the disclosure will be the subject of an investigation; and
 - (f) an employee who is the subject of a disclosure may contact any support services offered by the Company.

12. Duties in relation to Reportable Conduct

- 12.1. It is expected that employees or contractors of the Company who become aware of known, or potential cases of Reportable Conduct will make a report under this Policy or under other applicable policies.
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13. External Advice

- 13.1. The Company itself may engage with External Authorities to report or resolve the

wrongdoing. If this is necessary, then ReadCloud reserves the right to involve one or more External Authorities with or without the prior consent of the Eligible Whistleblower. Where possible, ReadCloud will seek to preserve the anonymity of the Eligible Whistleblower but will make legally required disclosures which may include the identity of the Eligible Whistleblower and the disclosure.

- 13.2. If External Authorities are engaged, then responsibility for confidentiality and anonymity of the Eligible Whistleblower shall be in the hands of the External Authorities and their subsequent activities.

14. Roles and Responsibilities under the Policy

A. Whistleblower Protection Officers

- 14.1 The Whistleblower Protection Officer is responsible for the administration of this Policy. The responsibilities also include to:

- (a) receive all disclosures from Eligible Whistleblowers, management or the independent whistleblower service and acknowledge receipt with the complainant (if possible);
- (b) appropriately investigate all disclosures in accordance with the Policy and the Whistleblower Laws;
- (c) ensure that the Company and its officers and employees comply with their obligations under the Whistleblower Laws;
- (d) not victimise or cause a person to suffer detriment where any person makes or proposes to make a disclosure under this Policy;
- (e) ensure the principles of natural justice are applied to the respondent(s) of any disclosure and investigation;
- (f) report all disclosures to the appropriate person as detailed above provided that they and the Whistleblower Protection Officer ensure they comply with their obligations under the Whistleblower Laws in relation to confidentiality of an Eligible Whistleblower's identity;
- (g) agree appropriate investigation processes and oversee the conduct of an investigation;
- (h) provide an Investigation report to the Board or as directed by the Chairman;
- (i) review this Policy in conjunction with the Board.

B. All Officers and Employees

- 14.2 All Officers and employees must:

- (a) when making a disclosure under this Policy ensure they have reasonable grounds on which to base the allegation(s); and
- (b) not victimise or cause a person to suffer detriment where a person makes or proposes to make a disclosure under this Policy.

C. All Officers and Senior Managers

- 14.3 Officers, managers and senior management must:

- (a) ensure the appropriate consideration and confidentiality is applied to all disclosures under this Policy;
- (b) promptly advise the Whistleblower Protection Officer of any disclosure. If they receive a Disclosable Matter, ensure that they comply with their obligations under the Whistleblower Laws in relation to confidentiality of an Eligible Whistleblower's

identity; and

- (c) not victimise or cause a person to suffer detriment where a person makes or proposes to make a disclosure under this Policy.

D. The Board

14.4 The Board is responsible for:

- (a) receiving any notification and reports of disclosures as designated under this Policy;
- (b) determining an appropriate response to the outcome of any investigation including issues involving accounting and auditing matters;
- (c) taking appropriate corrective action when applicable;
- (d) undertaking periodic reviews of this Policy;
- (e) ensuring that the Company and the Company officers and employees comply with their obligations under the Whistleblower Laws; and
- (f) complying with its obligations under the Whistleblower Laws in relation to the confidentiality of an Eligible Whistleblower's identity.

15. Local Variations

- 15.1. Certain jurisdictions where the Company operates, or specific regulations that the Company is required to follow, may impose additional or different legal requirements to those set out in this Policy. Where this occurs, such local laws supersede this Policy to the extent that they expressly conflict.
- 15.2. The Company may also depart from the processes set out in this Policy in its absolute discretion where it is not required to comply with those processes as a matter of law.

16. Effect of Policy

- 16.1. This policy is non-contractual and does not form part of any employment agreements with employees. This policy does not bind the Company and does not create any obligation on the part of the Company toward an employee.

17. Training and Awareness

- 17.1. All Employees will undergo regular training on this Policy's requirements, including their rights and obligations prescribed under this Policy.
- 17.2. All Employees will be provided a copy of the Policy as part of the employee onboarding exercise and as and when there has been a change to this Policy. All Employees will need to acknowledge that they have read and understood the Policy on the training portal or other platforms as required by the Company.
- 17.3. The Eligible Recipient and any other Company personnel who may receive a whistleblower report, will undergo regular training on how to respond to receipt of a whistleblower reports.

18. Policy Review

- 18.1. This Policy cannot be amended without approval from the Company's Board. This Policy will be reviewed at least 2 years or as may be required to ensure it is operating effectively.
- 18.2. The Policy will be available on the Company's website within a reasonable time after any such updates or amendments have been approved, and in such other ways as to ensure the Policy is available to Personnel wishing to use it.

19. Further assistance

- 19.1. Any questions regarding this Policy should be referred to the Whistleblower Protection Officers in the first instance.
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20. Appendix- Employee Acknowledgement Form

Employee acknowledgement

I acknowledge that I have read and understood the *Whistleblower Policy* of ReadCloud Limited and understand that I am obliged to observe the requirements of this Policy and to communicate this Policy and its obligations to the entities and staff under my control or supervision.

Your Name: _____

Signature: _____

Date: _____