

Contour

ROLLERMOUSE RED PLUS & BALANCE MID-SIZE KEYBOARD COMBO

Product manual

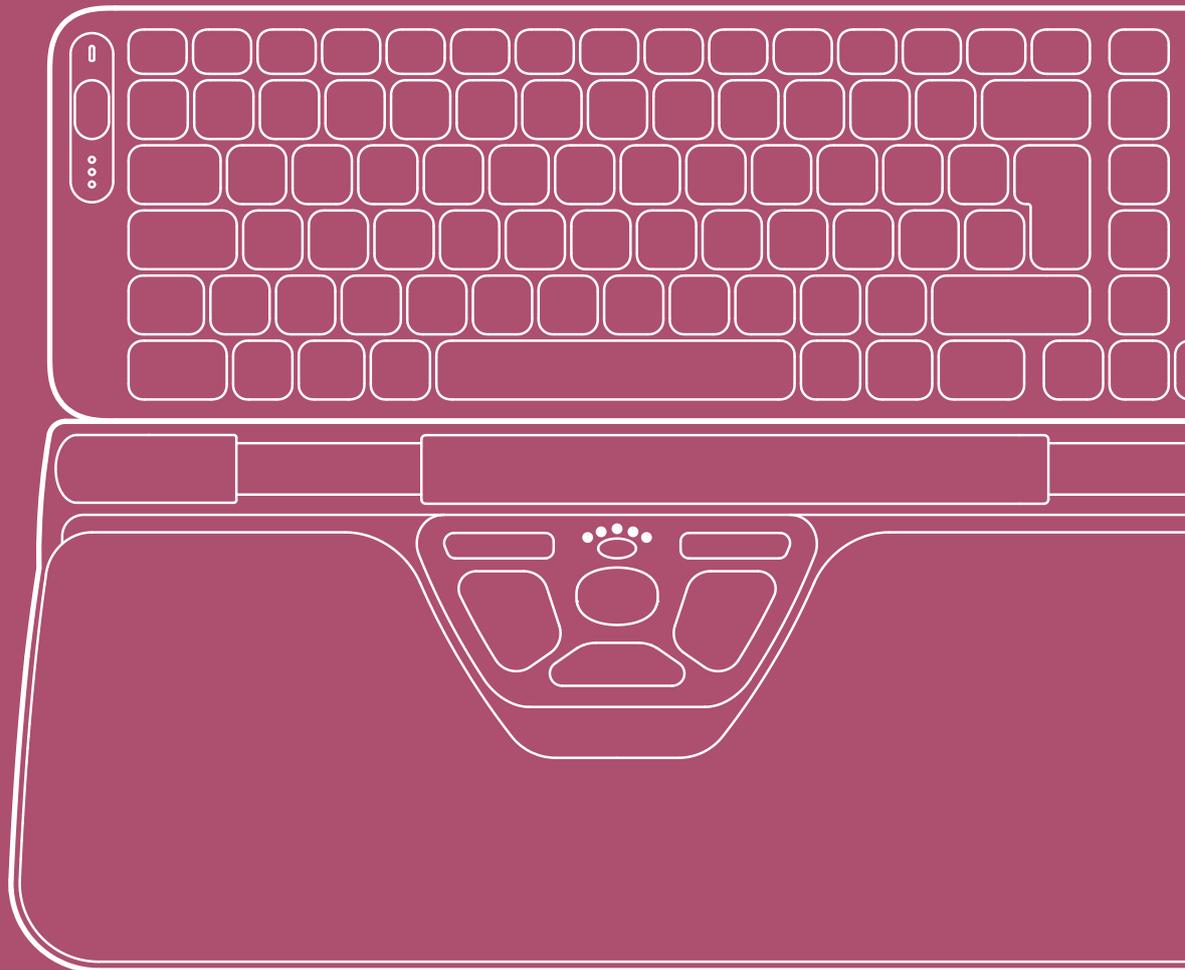


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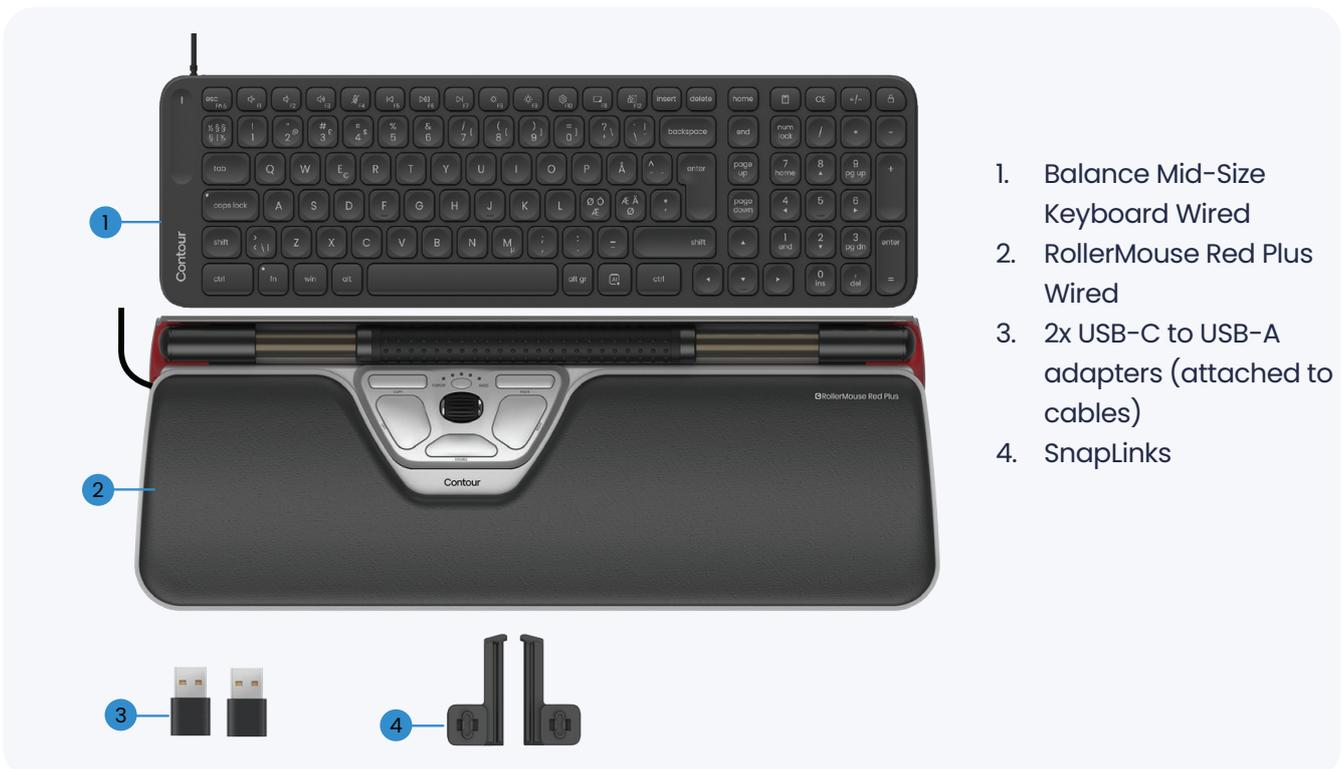


WHAT'S IN THE BOX.

Wireless combo box content



Wired combo box content



MEET THE COMBO.

Wireless combo overview

RollerMouse Red Plus Wireless



1. Wrist rest
2. Shortcut buttons
3. Cursor speed
4. Scroll wheel
5. Rollerbar
6. SnapLinks attachment
7. On/off switch
8. Wrist rest removal slot

Balance Mid-Size Keyboard Wireless



1. Battery status LED
2. QuickSwitch button
3. On/off switch
4. Positive tilt legs
5. Battery cover
6. Negative tilt legs
7. SnapLink attachments



Wired combo overview

RollerMouse Red Plus Wired



Balance Mid-Size Keyboard Wired

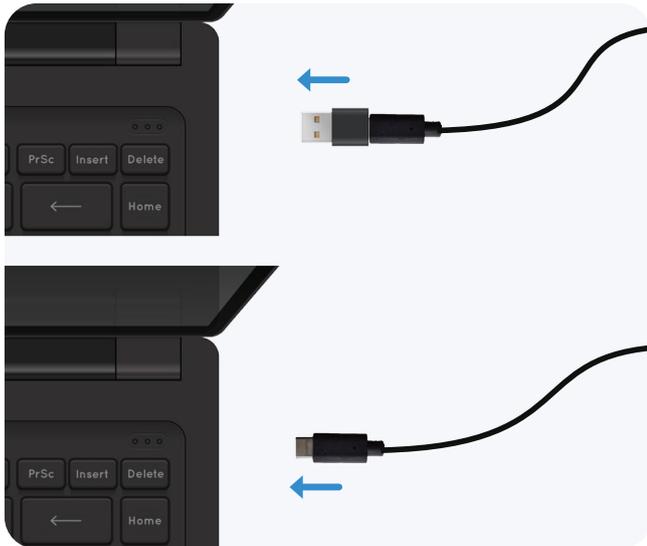


QUICK CONNECT GUIDE

– WIRED.

If you have the wired combo, just plug the USB cables into any available USB ports – your PC, dock, hub, or monitor will all work.

Your computer will connect to the keyboard and RollerMouse automatically. No extra steps needed.



The cables come with a USB-A adapter pre-installed

Prefer USB-C? Just slide the adapter off and plug in the USB-C connector instead

QUICK CONNECT GUIDE

– WIRELESS.

If you have the wireless combo, you can choose between connecting via dongle (wireless receiver) or Bluetooth. For an instant plug-and-play setup, use the dongle that you'll find in the box.

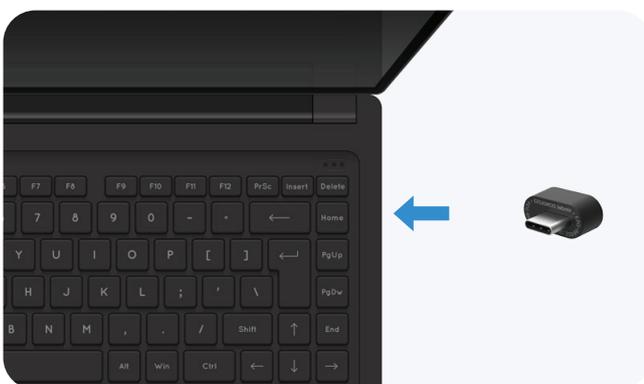
Connect via Contour USB-C dongle



Step 1: Turn on the RollerMouse using the slider on the bottom



Step 2: Turn on the keyboard using the slider on the left side



Step 3: Plug the dongle into a USB-C port on your PC.

You are now ready to work!

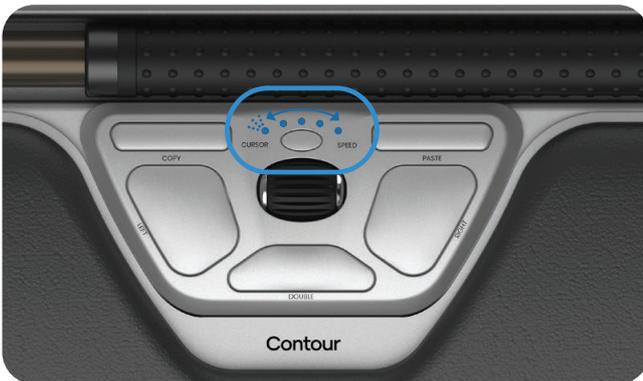
Connect via Bluetooth

Prefer connecting via Bluetooth?

Follow these steps:



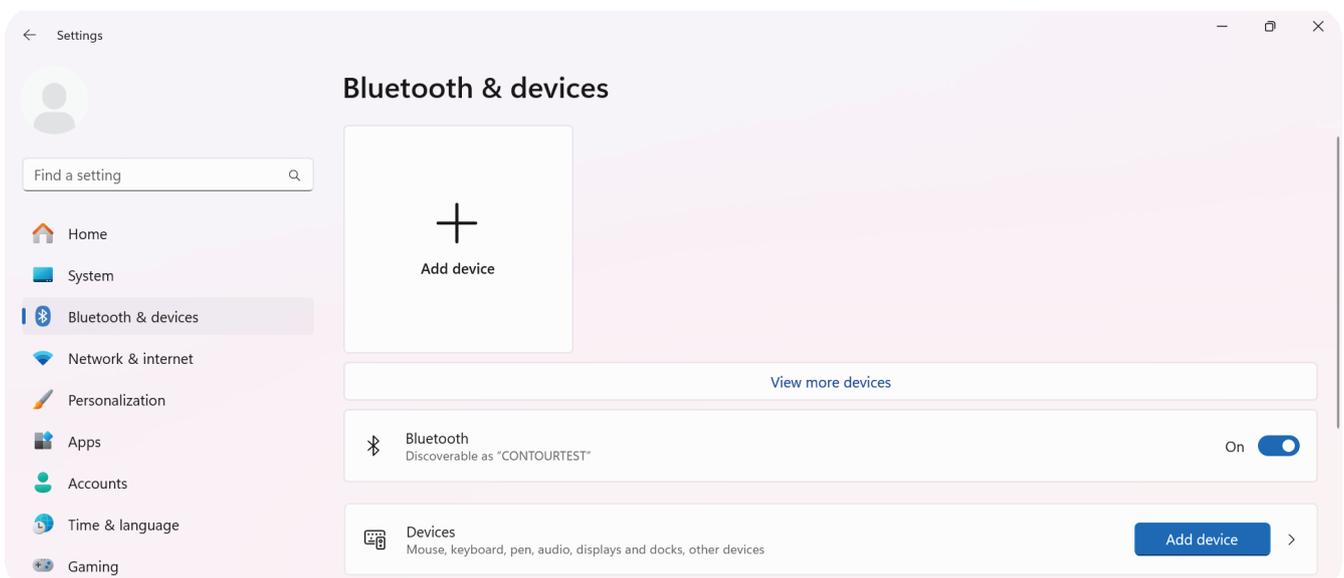
Step 1: Turn on the RollerMouse using the slider on the bottom



The LEDs will start flashing from side to side in blue - that means it's in pairing mode (for 210 seconds)

Step 2: Go to Settings - Bluetooth & devices - Add Device - Bluetooth, and select RollerMouse Red from the list

Your RollerMouse should now be connected



To connect the Balance Keyboard, proceed with the following steps:



Step 3: Turn on the keyboard using the slider on the left side

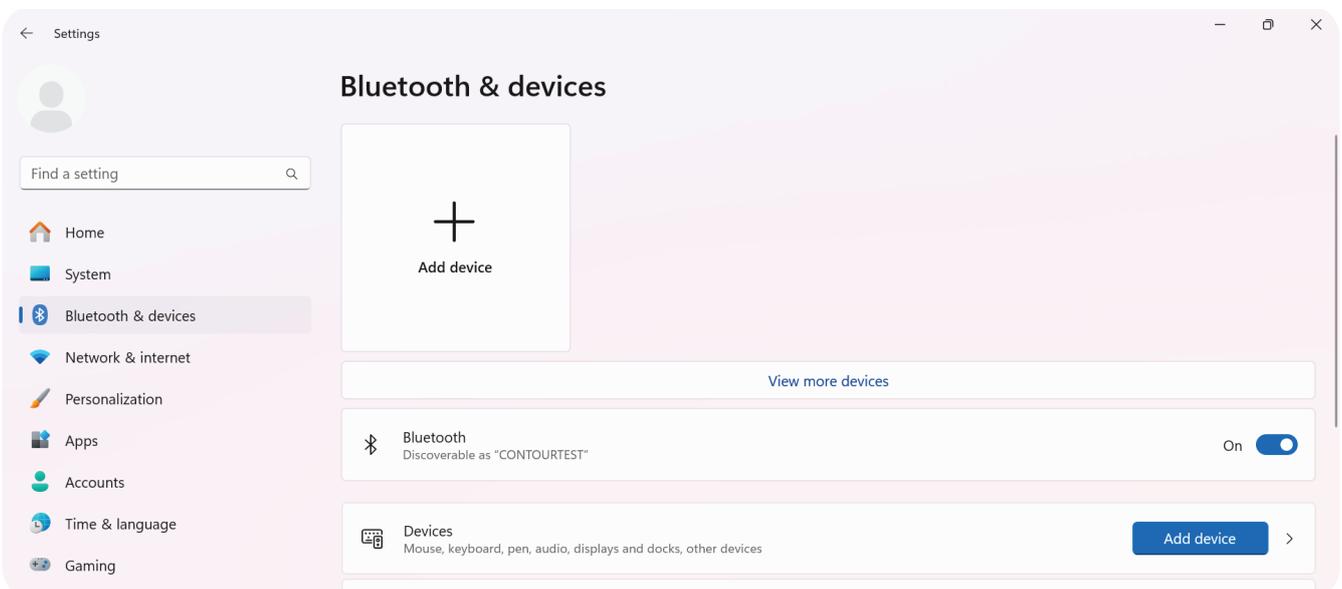


Step 4: Short press the QuickSwitch button to switch to Bluetooth channel 1 or 2.

The LED will start flashing - that means it's in pairing mode (for 120 seconds)

Step 5: Go to Settings - Bluetooth & devices - Add Device - Bluetooth, and select Balance from the list. If Swift Pair is enabled on your PC, the keyboard will automatically pop up at the lower right corner of your screen

Step 6: Enter the 6-digit PIN using your Balance Keyboard and hit the Enter key to complete the Bluetooth pairing



Using QuickSwitch

You can pair the keyboard with up to 3 devices at once - PC, phone, and tablet.



Switch between them easily by short pressing the QuickSwitch button

GET SET UP FOR COMFORT.

Before you start working on your new devices, set yourself up for all-day comfort.

Relax your shoulders. Keep your elbows at 90 degrees, close to your body. Your forearms should be parallel to the floor, with wrists in a straight, neutral position.

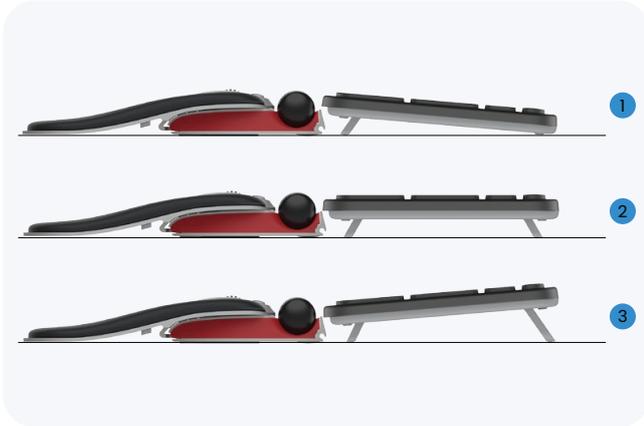
Line up the H key on your keyboard and the scroll bar on your RollerMouse with the center of your monitor – and your body. This helps keep your posture natural and balanced.

Position the keyboard close to the rollerbar, and keep the RollerMouse far enough from the desk edge so your forearms are supported when resting.

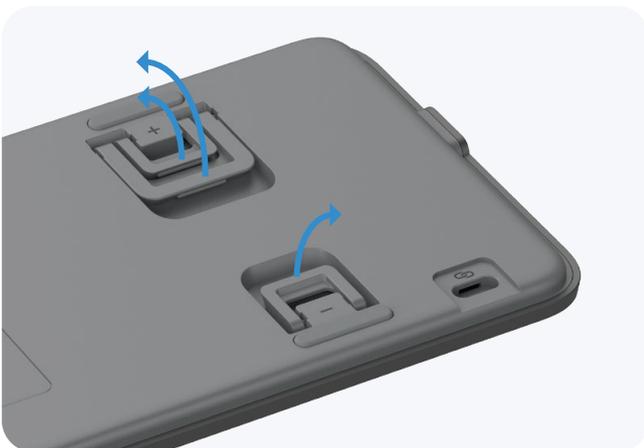


Tilt options

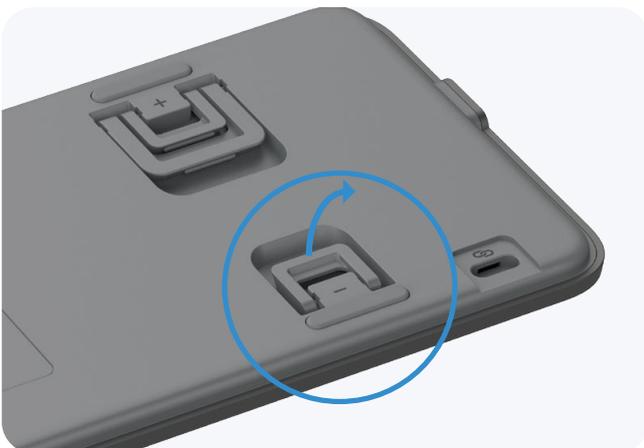
When using RollerMouse Red with Balance Keyboard there are three tilt options to suit your posture needs and personal preference.



- 1) Negative tilt – recommended ergonomic option
- 2) Neutral
- 3) Positive tilt



The + and – symbols on the tilt legs show you if you are choosing **positive or negative tilt**



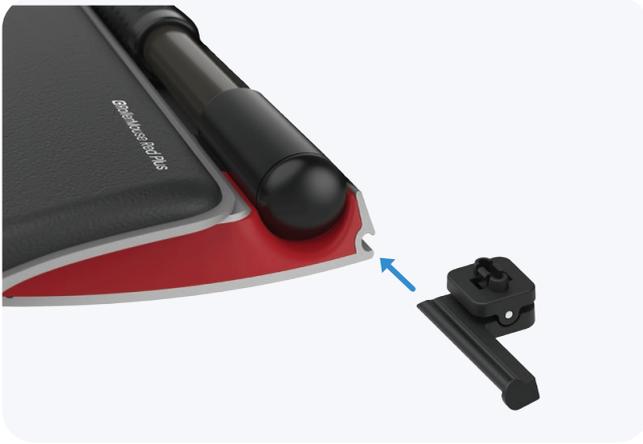
To work comfortably with your RollerMouse, raise the front edge of your keyboard

You can do this by flipping out the **negative tilt legs** - or snapping on the SnapLinks

We'll show you how in the next section

SnapLinks

Use the SnapLinks in the box to physically connect your RollerMouse Red and Balance Keyboard. Once they're clicked together, they stay in the perfect ergonomic position – no slipping, no drifting. Just steady, seamless comfort all day long.



Step 1: Find the groove on each side of your RollerMouse Red. Slide the SnapLinks into place – there's an "L" and "R" so you'll know which side goes where. Push them all the way in



Step 2: Line up your Balance Keyboard and press it down gently from above

You'll hear a click when it snaps into place. You're all set

And don't worry – even with the SnapLinks attached, you can still adjust the keyboard tilt to your preference

BUTTONS & KEYS CUSTOMIZATION.

RollerMouse Red buttons

RollerMouse Red comes with 7 preset buttons to get you going right away



Number	Default assignment
1	Left click (rollerbar)
2	Scroll wheel click
3	Copy
4	Left click
5	Double click
6	Right click
7	Paste

Balance Keyboard media keys

Balance Keyboard has 17 preset media keys to help you do more with less effort



Number	Default assignment
1	Mute/unmute sound
2	Volume down
3	Volume up
4	Mute/unmute microphone
5	Previous track
6	Play/pause
7	Next track
8	Brightness down
9	Brightness up
10	Open settings
11	Show desktop
12	Print screen / snipping tool
13	Open calculator
14	Clear entry
15	Negative number toggle
16	Lock computer
17	Open Copilot or other AI assistant

Contour software

Want to make it your own?

Download the Contour software to customize buttons and media keys based on your preferences and unlock the full potential of the combo.

[Visit cd.now/sw](https://cd.now/sw) to get started

PRODUCT DETAILS

– ROLLERMOUSE RED WIRED.

Cursor speed



Press the cursor speed button to cycle through 10 speed settings from slow (600 DPI) to fast (2800 DPI)

Out of the box, you're set to 1200 DPI

Each press moves you to the next speed, with five LEDs above the button showing your current setting



600 DPI



800 DPI



1000 DPI



1200 DPI



1400 DPI



1600 DPI



1800 DPI



2000 DPI



2200 DPI



2400 DPI

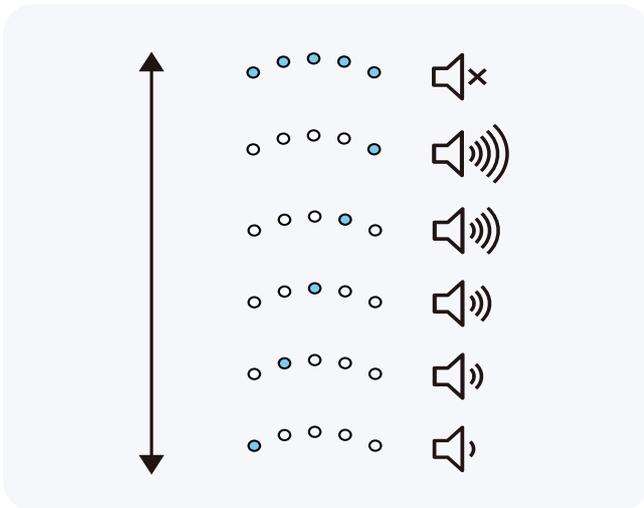
Rollerbar click adjustments

Click volume



If you're clicking with the rollerbar, you can fine-tune the click volume to match your preference:

1. Press and hold both the cursor speed and right click buttons for 2 seconds. The LEDs will light up to show your current volume setting
2. Keep holding the right click button, but let go of the cursor speed button
3. Move the scroll wheel up or down to adjust the volume
4. When you've found the setting you like, just let go of the right click button to save it



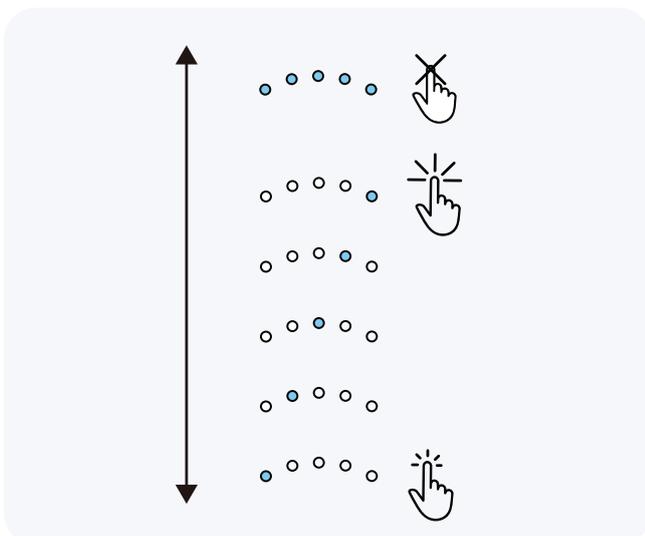
You'll see your selected click volume level on the LEDs.

Click force



Click force is the amount of resistance you feel when pressing the rollerbar. You can tweak it to match your comfort level:

1. Press and hold both the cursor speed and left click buttons for 2 seconds. The LEDs will light up to show your current setting
2. Keep holding the left click button, but let go of the cursor speed button
3. Move the scroll wheel up or down to adjust the force
4. When it feels right, let go of the left click button to save it



As you scroll, the LEDs show your current click force - more lights mean more tension. If all 5 LEDs are blue when you let go of the left click button, it means rollerbar click is fully disabled.

Disable & enable rollerbar click



By default, you can click by pressing down on the rollerbar. But if you'd rather not, you can turn it off:

1. Press and hold cursor speed and left click buttons for 2 seconds - the LEDs will light up
2. Keep holding the left click button, but let go of the cursor speed button
3. Move the scroll wheel up until all 5 LEDs turn blue - that means rollerbar click is off
4. Let go of the left click button to save your setting

Want to turn it back on? Just follow the same steps, but scroll down until only one of the LEDs is blue.

PRODUCT DETAILS

– ROLLERMOUSE RED WIRELESS.

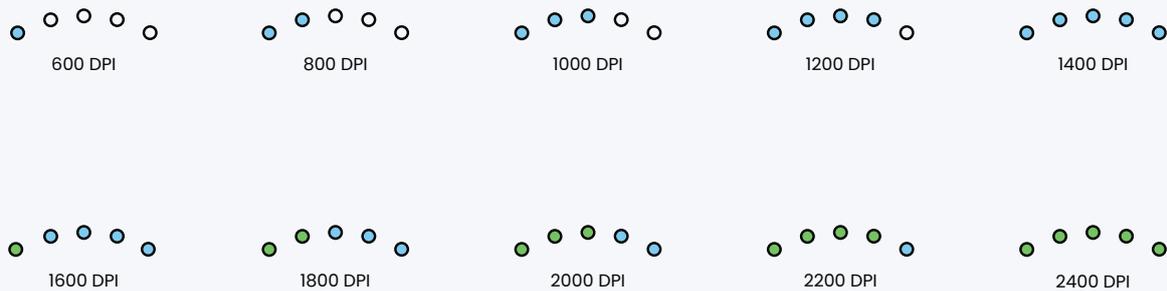
Cursor speed



Press the cursor speed button to cycle through 10 speed settings from slow (600 DPI) to fast (2800 DPI)

Out of the box, you're set to 1200 DPI

Each press moves you to the next speed, with five LEDs above the button showing your current setting



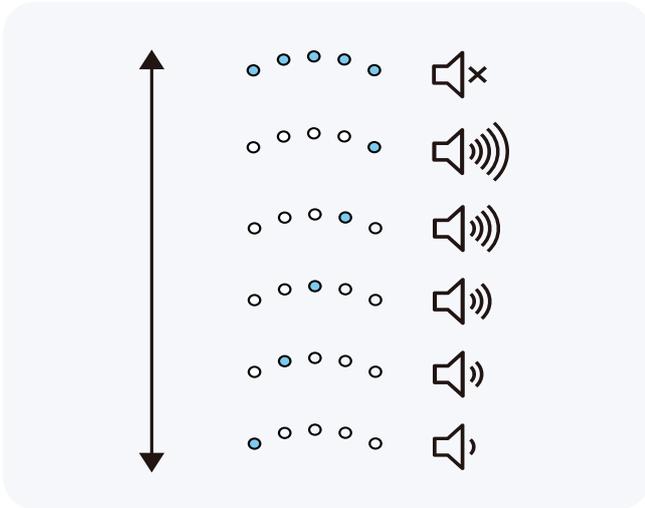
Rollerbar click adjustments

Click volume



If you're clicking with the rollerbar, you can fine-tune the click volume to match your preference:

1. Press and hold the cursor speed button
2. Short press the scroll wheel
3. Keep holding the cursor speed button, then move the scroll wheel up or down to adjust the volume
4. When you've found the setting you like, let go of the cursor speed button to save it



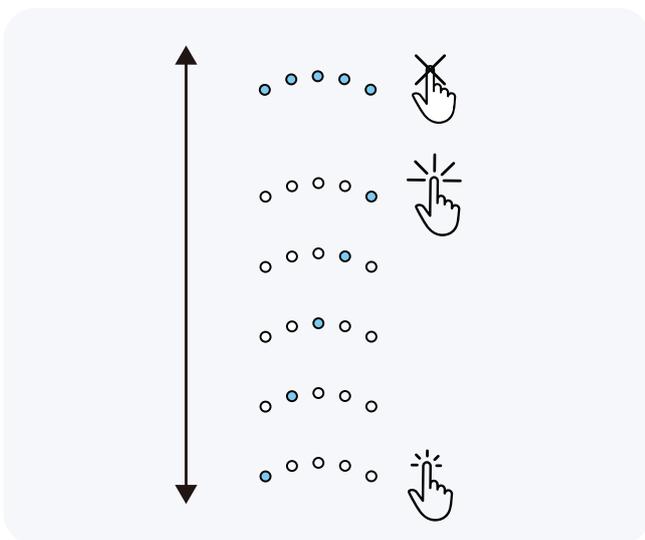
You'll see your selected click volume level on the LEDs.

Click force



Click force is the amount of resistance you feel when pressing the rollerbar. You can tweak it to match your comfort level

1. Press and hold the cursor speed button
2. Short press the rollerbar
3. Keep holding the cursor speed button, then move the scroll wheel up or down to adjust the volume
4. When it feels just right, let go of the cursor speed button to save it



As you scroll, the LEDs show your current click force - more lights mean more tension. If all 5 LEDs are blue when you let go of the left click button, it means rollerbar click is fully disabled.

Disable & enable rollerbar click



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4. Let go of the left click button to save your setting

Want to turn it back on? Just follow the same steps, but scroll down until only one of the LEDs is blue

End detection

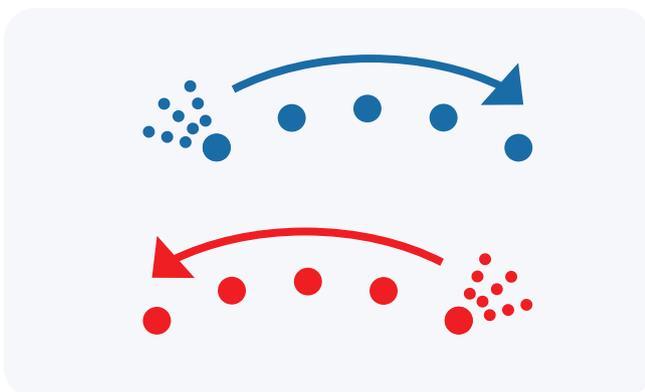


If you push the rollerbar all the way to the left or right but still want your cursor to move further, just turn on End Detection. This feature makes your cursor glide automatically to the edges of your screen

1. Press and hold the cursor speed button
2. Short press the rollerbar three times
3. Let go of the cursor speed button

You'll know End Detection is on when all 5 LEDs flash blue from left to right

If they flash red from right to left, it means End Detection has been turned off



Pairing options

Restart Bluetooth pairing



If your PC dropped the Bluetooth connection, or if you want to pair the RollerMouse with a new computer, it's easy:

1. Press and hold the cursor speed button
2. Short press the left click button twice
3. Let go of the cursor speed button

The LEDs will flash blue from side to side - that means the device is in pairing mode for the next 210 seconds.

Select Bluetooth-only connectivity



Are you using Bluetooth and prefer turning off dongle functionality completely?

1. Press and hold the cursor speed button
2. Short press the left click button three times
3. Let go of the cursor speed button

The LEDs will flash blue to confirm.

Select dongle-only connectivity

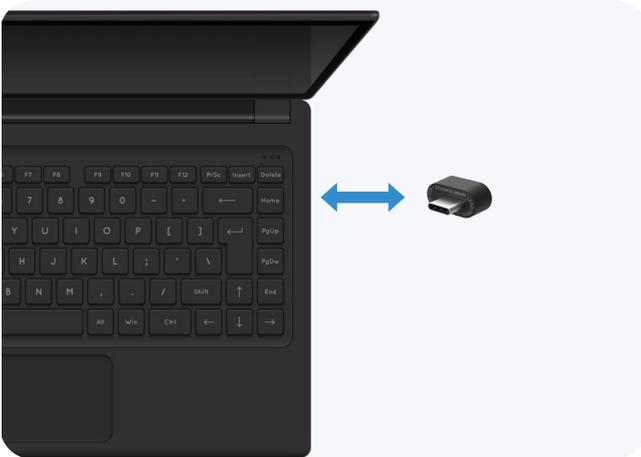


Are you using dongle and prefer turning off Bluetooth functionality completely?

1. Press and hold the cursor speed button
2. Short press the right click button three times
3. Let go of the cursor speed button

The LEDs will flash blue to confirm.

Restore pairing with dongle



If your RollerMouse has lost connection to the dongle, or if you want to pair it with a different Contour dongle, here's how:

1. Unplug the dongle, then plug it back in to enable pairing
2. Hold your RollerMouse Red close to the dongle
3. Press and hold the cursor speed button
4. Short press the right click button twice
5. Let go of the cursor speed button

The LEDs will flash blue from left to right to confirm.



Reset wireless function to automatic pairing mode



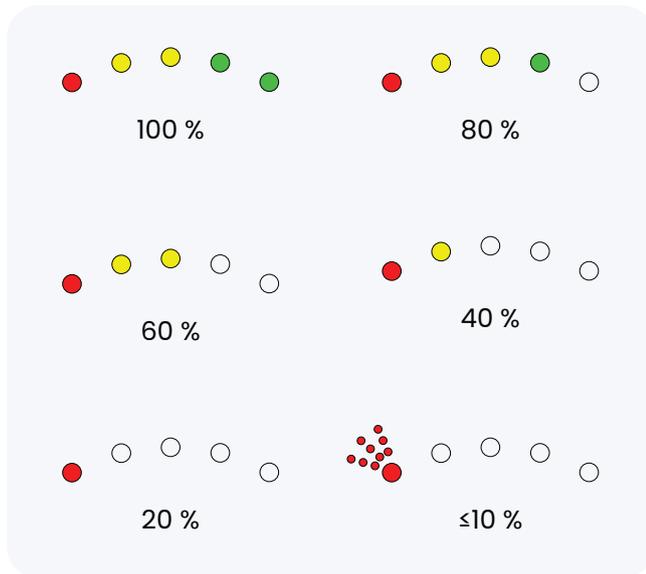
You can reset your RollerMouse so it automatically pairs with either dongle or Bluetooth:

1. Press and hold the cursor speed button
2. Short press the left click button once
3. Let go of the cursor speed button

The LEDs will flash blue to confirm.

Battery & charging

Battery states



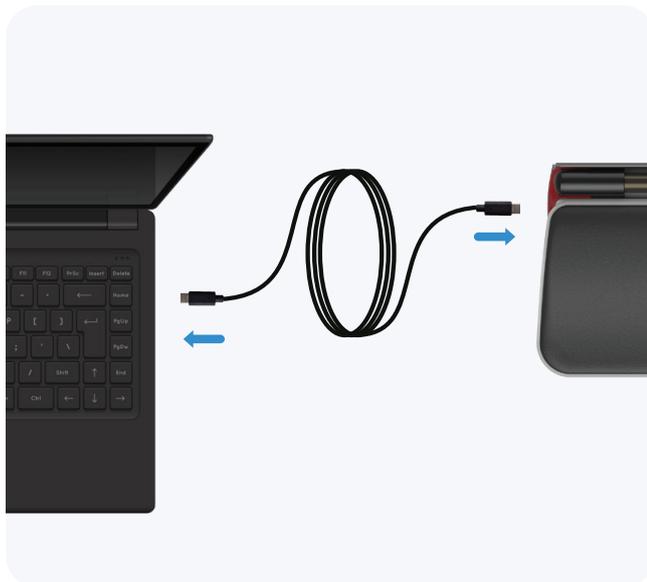
RollerMouse Red has a built-in rechargeable battery.

The battery arrives pre-charged and ready to go. You'll get up to 3 months of battery life on a full charge with average daily use.

To see the current battery level, turn the RollerMouse off and on again or plug in the charging cable. The 5 LEDs will indicate the current battery level.

Battery running low? The first LED will flash in red every 5 seconds when there's less than 10% charge left.

Charging



Plug the USB-C cable into the port on the left side of the RollerMouse and connect the other end to an available USB port.

Your RollerMouse will be fully charged in approx. 6 hours and stays fully functional while charging - it just works in wired mode temporarily. Once you unplug the cable, wireless functionality is back on.

When plugging in or removing the charging cable, the LEDs will display the current battery level.

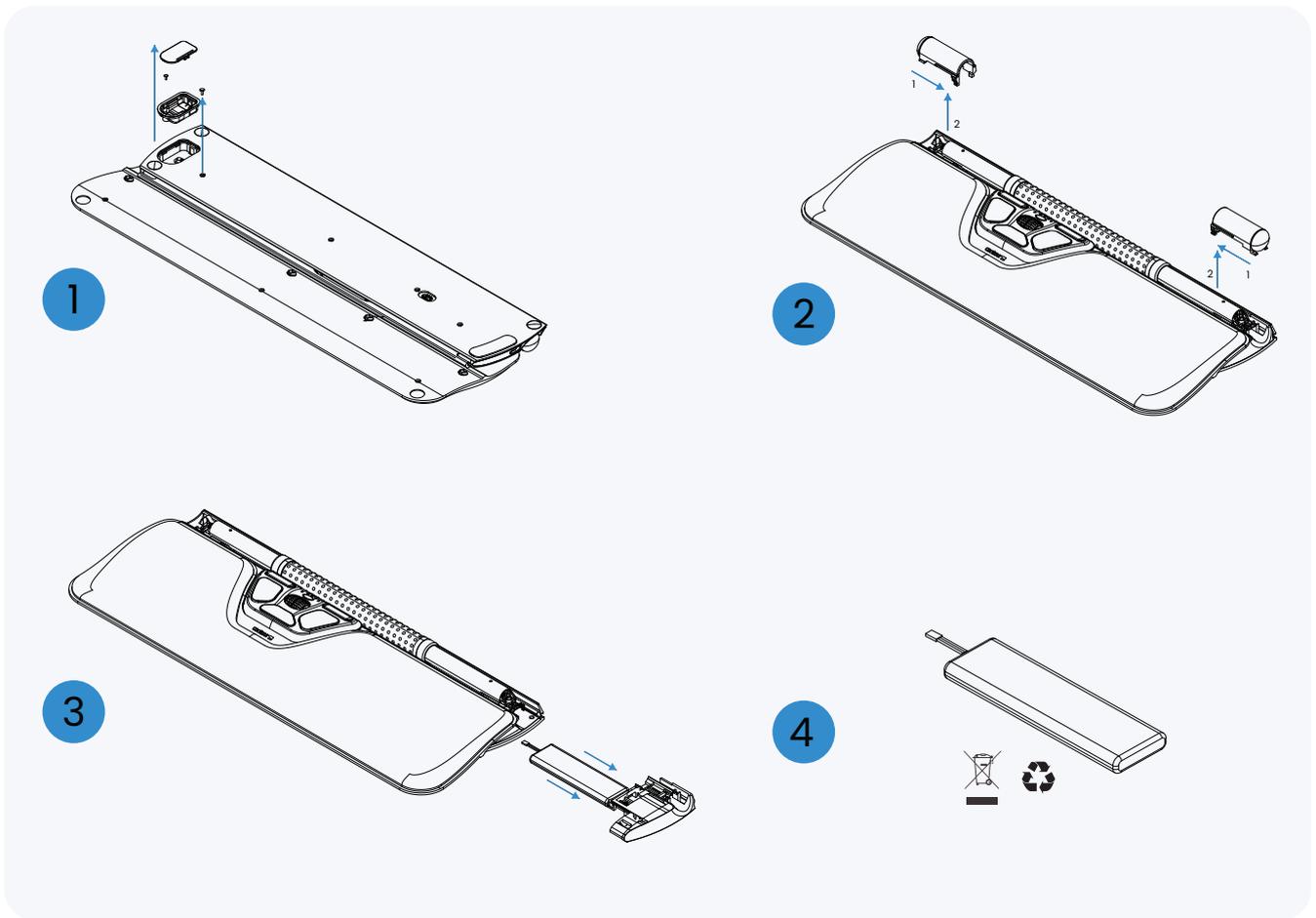
Sleep modes

To help your battery last even longer, RollerMouse Red knows when to take a break. Just move the rollerbar or tap a button to wake it up

If you're connected via dongle, RollerMouse goes to sleep after 30 seconds of not being used

If you're using Bluetooth, It goes to sleep after 60 minutes of inactivity

Battery disposal



PRODUCT DETAILS – BALANCE KEYBOARD.

Function keys & fn lock

By default, the top row of your keyboard is set for media keys like volume, play/pause, and more. Need traditional F-keys instead? You've got options:



For one-time use

Hold down the fn key and short press any F-key



To switch modes

Want to make F-keys the default? Just hold down the fn key and short press the esc key

The fn lock LED will turn on

To switch back to media keys as default, hold down the fn key and short press the esc key again



Caps lock

Press the key once to turn caps lock on or off. When the LED on the key is lit, caps lock is on



Num lock

Press the key once to switch your numpad from numbers to navigation – or back again

Using QuickSwitch

You can pair the keyboard with up to 3 devices at once – PC, phone, and tablet.



Switch between them easily by short pressing the QuickSwitch button

Restart Bluetooth pairing

Need to re-pair a device?



Make sure you're on the correct Bluetooth channel. You can always short press the QuickSwitch button to switch between channels



Press and hold the QuickSwitch button for 3 seconds

The LED flashes – that means the keyboard is discoverable again for 120 seconds

Restore pairing with dongle

Already using a Contour device that's connected via a dongle?

You can pair your new Balance Keyboard with the same USB-A or USB-C dongle.

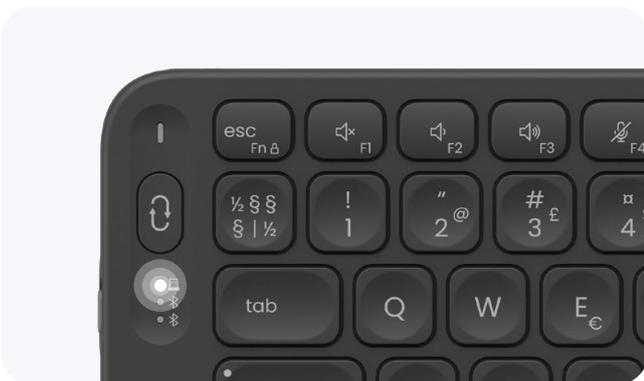


Step 1: Unplug and re-plug the dongle that is already paired with your Contour device

You now have 60 seconds to complete the following steps:



Step 2: If the keyboard is turned off, turn it on by using the slider on the left side



Step 3: Make sure the dongle LED is fading in and out. If not, press the QuickSwitch button until the dongle channel is selected



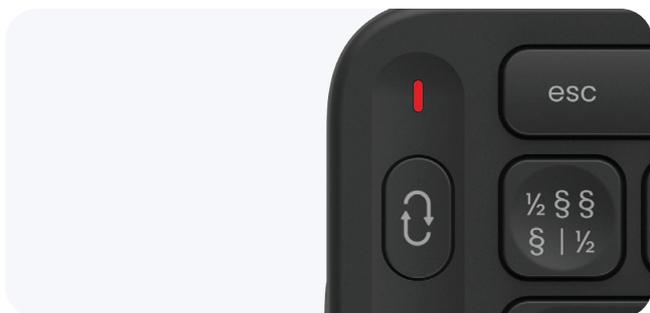
Step 4: Bring the keyboard's upper-left corner within 10 cm of the dongle

Step 5: Press and hold the QuickSwitch button for 3 seconds until the LED flashes rapidly. The LED will turn solid white once connected. You're now ready to type

Battery & charging

Battery states

Balance Keyboard has a built-in rechargeable battery, so there's nothing to replace unless absolutely needed. The battery arrives pre-charged and ready to go. You'll get up to 3 months of use on a full charge with average daily typing.



Battery getting low? When the battery drops below 10%, the LED pulses red to let you know it's time to recharge

Charging



Plug the USB-C cable into the port on the top-left corner of the keyboard

The keyboard stays fully functional while charging - it just works in wired mode temporarily

Once you unplug, QuickSwitch and wireless features are back on



While charging, the battery LED pulses green. When fully charged, it glows solid green

Sleep Modes

To help your battery last even longer, Balance Keyboard knows when to take a break. Just tap a key to wake it up

If you're connected via dongle, the keyboard goes to sleep after 30 seconds of no typing

If you're using Bluetooth, it goes to sleep after 60 minutes of inactivity

Battery replacement

While your Balance Keyboard is built to last, Li-ion batteries naturally wear out over time. If it's no longer holding a charge, you can replace it with a new one - just make sure it's the official replacement battery.

Safety guidance

Working with lithium-ion batteries involves risk and requires caution. Battery replacement should be carried out only by adults with basic technical knowledge. If you are unsure or uncomfortable performing this procedure, please contact Contour Support. Failure to follow these instructions may result in personal injury, damage to the product, or voiding of your warranty.



- Replace the battery only when necessary. If your keyboard is functioning normally, there is no need to replace the battery
- Do not expose the battery to heat or fire. Keep it away from direct sunlight, heaters, or open flames
- Never puncture, crush, or disassemble the battery. This may lead to leakage, fire, or explosion
- Do not short-circuit the battery terminals. This can result in burns or fire

Disclaimer: Contour is not liable for any injury, damage, or loss resulting from improper handling or installation of the battery. By proceeding, you acknowledge the risks and agree to follow all safety guidelines provided.

Low charge level

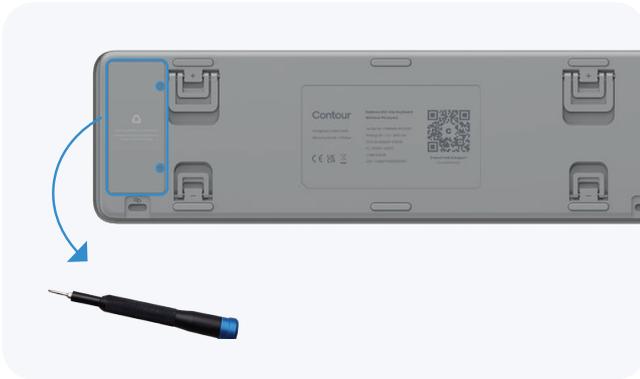


Before you begin, we recommend using the keyboard until the battery is depleted or at least at a low charge level. This minimizes the risk of electric shock, short circuits, or accidental ignition during removal.

When the Battery status LED is pulsing in red, the battery is at a low charge level, which means it's safe to begin the battery replacement.

Replace the battery

Step 1: For safety, turn off your keyboard and unplug all cables first. If it feels warm, let it cool before replacing the battery.



Step 2: Turn the keyboard around and unscrew the two screws on the battery cover



Step 3: Gently disconnect the battery cable from its plug and remove the battery



Step 4: Connect the new battery and place it into the groove



Step 5: Re-attach the battery cover using the 2 screws

Step 6: Dispose of the old battery responsibly, following local regulations



CLEANING & MAINTENANCE.

RollerMouse Red and Balance Keyboard are designed to be easy to maintain – and yes, they can be safely disinfected.

Follow these steps to clean the devices safely and keep your warranty intact:

- Unplug any cables and make sure the devices are turned off before cleaning
- Use an alcohol-based solution (up to 70% concentration) for disinfection
- Never apply liquid directly to the devices. Instead, lightly dampen a soft, clean cloth with the solution and gently wipe down the surfaces
- Avoid soaking, dripping, or letting moisture pool. Too much liquid can harm sensitive components
- Once wiped, make sure everything is dry before using the devices again

Safety, legal and warranty info

FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

IC Statement

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:

1. This device may not cause interference; and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Industry Canada technical specifications.

Warranty

If there is a functional defect due to faulty manufacturing, we will replace the product. This warranty does not cover damage that results from misuse of the product.

Attention!

If you attempt to dismantle the product for any other purpose than battery replacement, you will invalidate your warranty.

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For more information please visit:

www.contourdesign.com

Tested to comply with FCC and IC standards.

