



## POLICY

VantaSec Kft. operates as a certification body accredited by the National Accreditation Authority. Since its foundation, our company has become a leading player in both product certification and management system certification, and is committed to providing our clients with high quality, reliable services.

We aim to conduct our activities in the interests of our stakeholders – our clients, our owners, the accrediting authority, our employees and the wider business environment – and to find a balanced, sustainable position between these expectations in all circumstances.

The satisfaction of our customers is a key priority for us. To this end, our employees and auditors are required to keep client information confidential and to perform their duties to the highest professional standards. We investigate complaints and observations consistently and impartially to maintain confidence in our certification processes.

We have developed and are operating management systems that fully comply with the requirements of MSZ EN ISO/IEC 17021:2016 and MSZ EN ISO/IEC 17065:2013. Our systems ensure continuous monitoring of service quality, processing of observations and continuous improvement based on practical experiences.

When selecting our colleagues and auditors, we look for the relevant professional knowledge and practical experience. This is reinforced through regular training, further training and consultations to ensure that the necessary competences are maintained in the long term.

We firmly believe that our success is based on the dedicated, well-trained and satisfied employees and contractors. We develop annual training and development plans, which include professional programmes, consultations and auditor forums. The development of communication skills and the operation of a competency-based performance evaluation system ensure that our employees are able to contribute meaningfully to achieving our goals as a company.

Innovation is important to us, which means that we are open to new ideas and strive to evaluate them quickly and in a transparent way. Our jointly defined development goals enable all stakeholders to participate responsibly, reliably, competently and in a creative way in the operation and development of the organisation.

Budapest, 7 November 2025

Daniel Sperczel  
managing director

