

The Paper Store

Delta Dental Benefits Overview





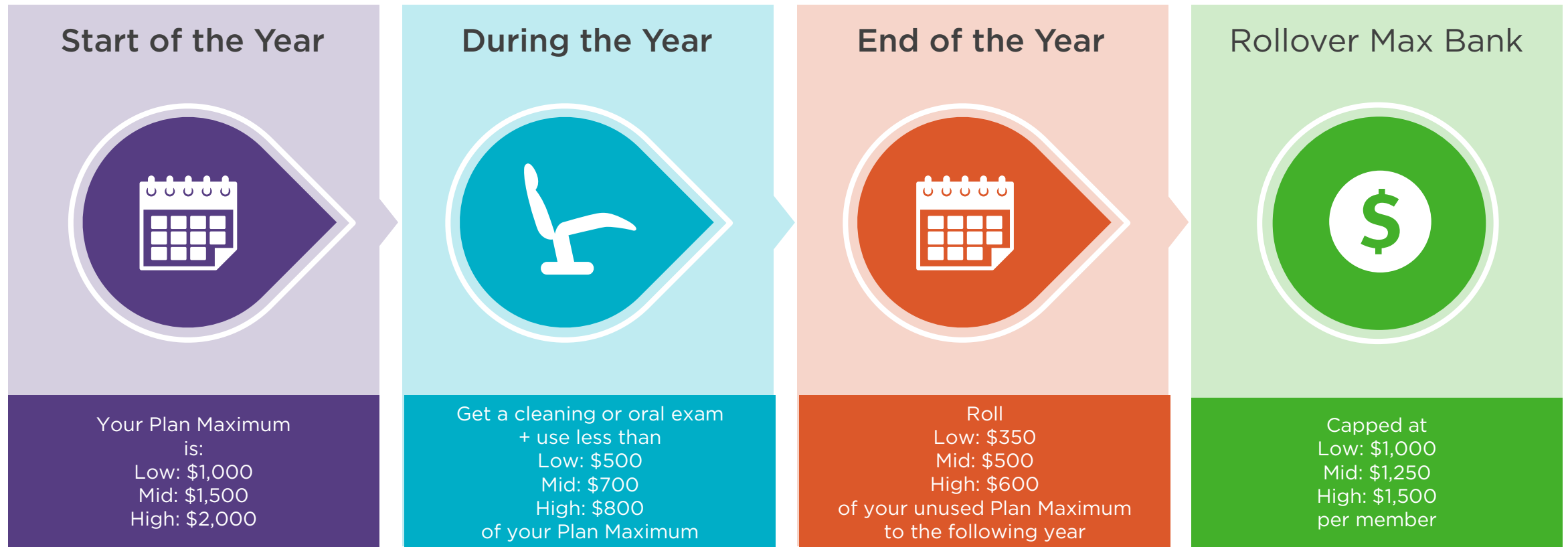
Plan design overview

Program Overview

	Low Option		Middle Option		High Option	
Calendar Year Maximum	\$1,000		\$1,500		\$2,000	
Calendar Year Deductible *Does not apply to Type I or Type IV	\$75 per individual/\$225 family		\$50 per individual /\$150 family		\$50 per individual /\$150 family	
Network	Delta Dental PPO Network	All other providers	Delta Dental PPO Network	All other providers	Delta Dental PPO Network	All other providers
Preventive and Diagnostic Care (Type I) cleanings, exams, x-rays, etc.	100%	90%	100%	80%	100%	80%
Basic Services (Type II) fillings, extractions, root canals, etc.	60%	60%	90%	80%	90%	80%
Major Services (Type III) crowns, bridges, dentures, etc.	50%	50%	70%	60%	70%	60%
Orthodontia (Type IV)	Not covered		50% (only depts to age 19) \$1,500 Lifetime Max per Member		50% (any age) \$2,000 Lifetime Max per Member	

Rollover Max

Thanks to the Rollover Max benefit, you can save some of your unused benefit dollars to be applied to future services that would otherwise exceed your plan maximum.



MEMBER TIP

Stay in control of your benefits—check your Rollover Max balances anytime, anywhere. Log in to the member portal now!

Pre-treatment estimates



Estimates can be provided for any procedure but are **recommended for services that usually cost over \$300**, such as such as crowns, wisdom tooth extractions, braces, bridges, dentures and oral surgery.

Pre-treatment estimates help you:



Make informed decisions about your health care dollars



Avoid unexpected out-of-pocket expenses and bills



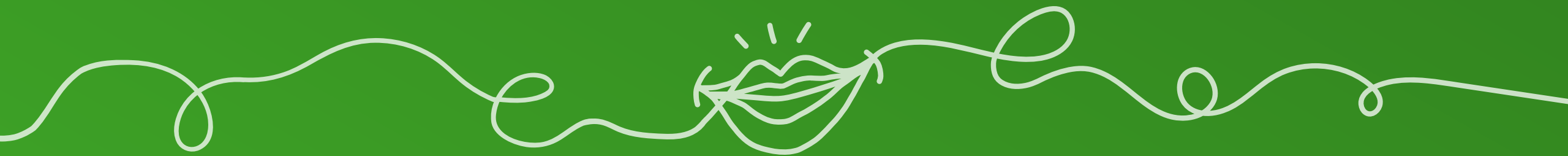
Verify that you are receiving treatment from a participating dentist



Confirm that the treatment/service is covered under your plan

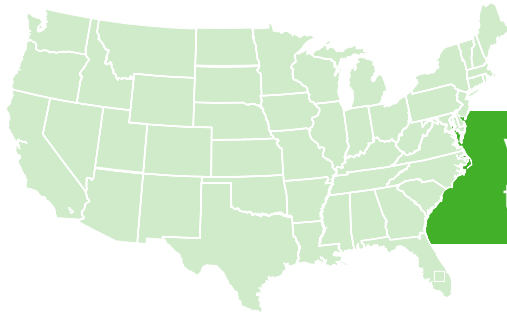


To help manage your healthcare budget, ask your dentist for a pre-treatment – especially for those services over \$300.



Empowering Smiles with the
Delta Dental network

Delta Dental's network advantage



With the Delta Dental *PPO Plus Premier* Network, members have access to the largest network of directly contracted dentists in the country.



Choice

- Over 152,000 unique providers in over 460,000 locations nationwide



Savings

- Reduced out-of-pocket costs
- No balance billing for care
- Industry-leading net effective discount rate



Simplicity

- No paperwork
- Access to state-of-the-art technology & cost transparency tools

Avg. Discount Rate

Delta Dental PPO Network



Delta Dental Premier Network



Find a Dentist online search tool

1

Select the type of dentist you are looking for in the Specialty drop down

2

Choose your plan network:
Delta Dental PPO Plus Premier Network

3

You can opt to find a dentist by last name and by current locations

4

Select 'Find dentist'

Looking for a dentist?

Find in-network dentists in your area by using your current location or entering a ZIP code manually.

Delta Dental Patient Direct coverage are not available in all 50 states.

Specialty:

Any specialty



Plan network:

Select network plan



Dentist last name:

Dentist's last name (optional)

Search by current location:



Yes



No



**MEMBER
TIP**

To access the Find a Dentist tool, visit deltadental.com/findadentist, login to your member portal or access on our mobile app.



Empowering Smiles
with member tools,
resources and discounts

Member resources at a glance



New member Welcome packet

- Welcome letter
- 2 ID cards per employee
- Postmarked within 10 business days upon enrollment



deltadentalma.com

- Find a Dentist tool
- Member portal link
- Mobile app link
- TeleDentistry.com link
- Oral health resources
- grin!® magazine
- Quick link to oral health hub EmpoweringSmiles.org



Customer Service

Live agents available: M-F | 8 a.m.–8 p.m. (EST)

IVR features:

- 24/7 availability
- Interactive voice prompts
- Exam/Cleaning reminders



Secure access to plan information

Online member portal & Mobile App

- Digital ID card
- Find a Dentist tool
- Claims history
- Review claims and plan coverage

Delta Dental Mobile App



Mobile ID Card

Quick and easy access to digital member ID cards – for extra convenience save to Apple Wallet or Google Play account.



My Coverage

Review dental policy coverage details such as deductibles, maximums and other benefits.



TeleDentistry.com/ddma

Quick link to the teledentistry.com/ddma website and a dedicated phone number for dental emergencies, accessing a dentist after hours, or consulting a dentist while traveling.



Find a Dentist

Find and compare in-network dental offices to suit your needs. Save your preferred dentist's contact info for easy appointment scheduling. Need a ride? Book instantly with Uber.



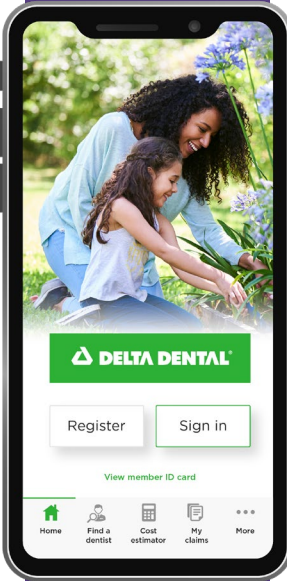
My Claims

Look up detailed claims information for your dentist visits over the last 18 months.



Dental Care Cost Estimator

Educates and empowers members by providing estimated cost ranges on common dental care needs specific to your plan coverage and the dentist you're seeing.



Scan to download the Delta Dental mobile app



MEMBER TIP

To access the mobile app, start by registering for our secure, member portal. You'll then use the same username and password to register and log in to the app.

Increasing access with TeleDentistry.com

It's easy to schedule a virtual visit:

- 1 Visit TeleDentistry.com/ddma
- 2 Complete a brief registration and health questionnaire
- 3 Get connected with a TeleDentistry.com dentist to begin the visit



For an urgent dental concern (and do not have a dentist)

For access to a dentist after hours

While traveling



MEMBER TIP

If you have a dental issue after hours, visit TeleDentistry.com to schedule a consultation, even when your dentist isn't available.

Healthy Living Discounts

Exclusive discounts for Delta Dental members

Supercharge your
brushing routine



Order online or by phone
myzsonic.com/DDMA
888-228-7706



Amp up
your audio



Order online or by phone
amplifonusa.com/DDMA
888-402-1394



Thank you for your time!