





# YOUR BUSINESS NEVER MISSES A CALL-OR A CONVERSION

Craft Digital's Al Voice Agent transforms your phone line into a 24/7 revenue machine. This isn't just callanswering—it's intelligent conversation that qualifies leads, books appointments, and handles customerservice with the precision of your best rep, scaled infinitely.

## What It Does (Core Capabilities)

#### 1. 24/7 Intelligent Call Handling

- Answers inbound calls instantly with human-like conversation
- Recognizes returning customers and personalizes responses
- Uses dynamic knowledge base for complex inquiries

#### 2. Smart Lead Qualification & Routing

- · Captures caller information and service needs
- · Uses geo-location data for territory-based routing
- Scores leads by intent and urgency for priority follow-up

#### 3. Real-Time Appointment Booking

- Integrates with scheduling systems and calendars
- Proposes optimal time slots based on route efficiency
- Sends confirmations via SMS, email, or WhatsApp

#### 4. Outbound Follow-Up Automation

- · Calls back missed leads within seconds of form fills
- Triggers after failed appointments or support requests

#### 5. Omnichannel Escalation

- Seamlessly transfers to SMS, email, or live agents
   Maintains conversation context across all channels
- · No dead ends or frustrated handoffs

## optional Add-ons

#### 1. Advanced CRM Integration

 HubSpot, GoHighLevel, Salesforce with full workflow automation.

### 2. Multi-Language Support

 Spanish included by default. Additional languages available

#### 3. Industry-Specific Workflows

 Healthcare, legal, real estate, insurance, home services templates

#### 4. Custom Voice & Brand Persona

 ElevenLabs voice rendering with brand-tuned personality

#### 5. Advanced Analytics & Reporting

Call transcripts, conversion tracking, ROI analysis





## PRICING SNAPSHOT (TYPICAL RANGE)

# **Core Voice Agent**

## Starting At

Development: \$1,500–3,500

Monthly Retainer: \$1,500–2,500

## With CRM Integration

## **Starting At**

Development: \$2,000-4,500

Monthly Retainer: \$750–1,250

Built to handle what a full-time receptionist can't—perfect consistency, infinite availability, and zero sickdays.







## WHY IT MATTERS

**Never Miss Revenue:** Most businesses lose 20-40% of leads to unanswered calls—this eliminates that entirely.

**Scale Without Hiring:** One Al agent handles 500+ conversations daily with perfect consistency.

**Convert While You Sleep:** After-hours calls turn into next-day appointments automatically.

# Ideal For:

Home services & contractors

Medical clinics & medspas

Real estate teams

Legal practices & professional services

Any business where missed calls = missed revenue



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