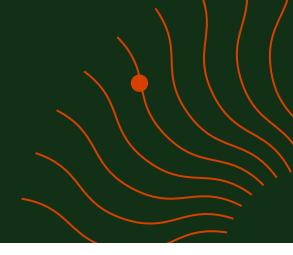
Thomson Reuters HighQ

Client Portals



Deliver a world-class client experience and separate yourself from the competition

Information is power. Clients are demanding more transparency when it comes to the legal services they pay for and receive. Client portals give instant access to their legal information and streamlined collaboration with you—ultimately improving their overall satisfaction.



Easy and secure communication

Easily share documents and files and reduce emails with one secure location.



Simplified collaboration

Give clients greater insight into matters and benefit from real-time editing, tracking, and discussion.



The new lobbies for firms

Tailor information to clients' matters and needs in a branded digital experience.



Available 24/7

Help clients feel more in control with around-theclock access.

98%

see **better efficiency** when exchanging and locating documents with HighQ client portals.

85%

feel they can respond to their clients' inquiries and status requests faster than they could before using HighQ client portals.

Receiving and actioning client instructions via HighQ client portals results in an average of

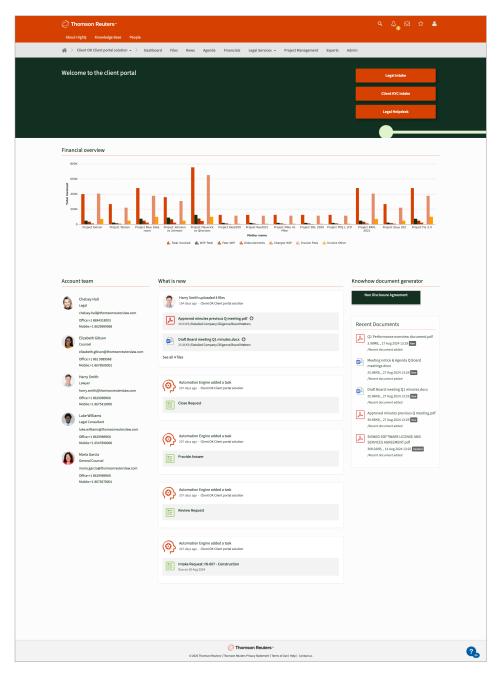
44%

improvement in efficiency.



THOMSON REUTERS HIGHQ CLIENT PORTALS

Client portals deliver differentiated digital client experiences.



Using HighQ for client portals provides more than a digital dropbox. It offers a personalized and secure user experience to keep your clients up to speed on matters.

"HighQ acts as a hub for our clients so they have one place to go for status updates, document generation, and more."

Innovation/KM Professional

Key Features

- Personalized branding for your clients
- Seamless two-way communication for status updates and more
- Simple and secure file uploading
- Customizable interface to ensure your clients have access to everything they need and the functionality to self-serve
- Peace of mind, backed by Thomson Reuters' data security

70%

of respondents say that HighQ client portals enhance efficiency when drafting and collaborating on a document.

Data based on Thomson Reuters HighQ Customer Survey 2023 and 2024

Learn More

