

QUALITY POLICY

Hardiflon Limited is committed to the principles and practices of effective quality management and focus our attention on the fulfilment of customer needs and the achievement of customer satisfaction. The company always aims to provide high quality products and services.

We continually strive to improve our effectiveness by regularly reviewing our quality policy, quality objectives and by the implementation and practical application of our ISO 9001:2015 Quality Management System. This ensures consistency in meeting and even exceeding customer, legal and statutory regulatory requirements to our diverse customer base.

All staff are trained to embrace the benefits derived from the Quality System and are supported with any identified training needs to improve the delivery of our services. Performance is continually measured and the results are used in a positive manner to ensure continuous improvement.

Hardiflon always strive to deliver value for money products and services to our customers. The management team believes that the Quality Management System is the key to delivering such services consistently.

D. Hyslop

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Managing Director

31st January 2025.