

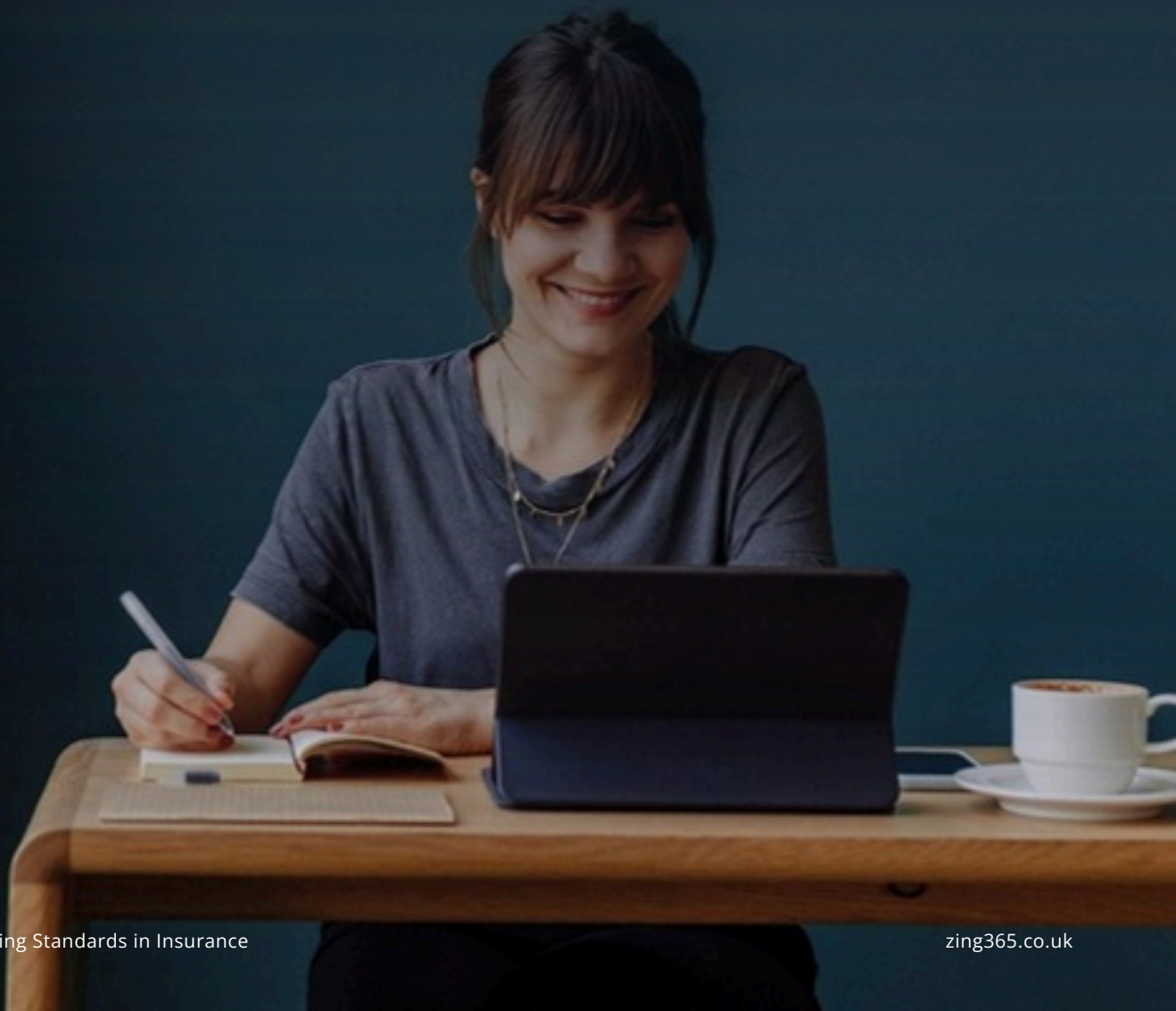


ZING365
INSURANCE CPD

Raising Standards in Insurance

Delivering quality training solutions for 25 years

www.zing365.co.uk



Raising standards in insurance

200+
experts

CII

aligned competency
frameworks

FCA

competency evidence

What we believe

CPD shouldn't be a box-ticking exercise. Hours logged don't equal competence. The sector deserves training that develops professional skills, behaviour and judgement and firms need the real time evidence that the FCA expects.

What we deliver

Live webinars led by Chartered experts. A 200+ course library. SCORM licensing for your own LMS. Bespoke programmes when off-the-shelf won't do.

"Zing gives us confidence — not just in learning, but in our ability to demonstrate competence properly."

Quality & Compliance Director

Why Zing365

The only CPD platform built to understand your brokers first

Most CPD platforms count hours. We measure competence.

Zing365 is the UK's only insurance-specialist CPD platform built around assessment, not attendance. We test what each person in your firm actually knows, role by role, then build the learning pathway around the gap. The result is true insight into levels of competency that holds up with the FCA and with your board

Twenty-five years in insurance. Trusted by hundreds of insurance firms across brokers, networks, MGAs and insurers.

One sector. One specialism. One platform.



30,000+

registered
learners



200+

hours of high-
quality e- learning
content



300+

Trusted by top
insurance
sector companies

Benefits of working with Zing365

- ✓ **Most comprehensive** General Insurance specialist training service in the UK
- ✓ Courses and content accessed through our **World Class** LMS or integrate them into your existing systems with ease.
- ✓ **Inclusive and adaptive**, our training solutions cater for all learning styles and **neurodiverse** needs
- ✓ Access essential technical, compliance, business and soft skills learning **24/7**
- ✓ All content developed, delivered & reviewed by **industry-specific trainers and subject matter experts**
- ✓ **Stay ahead of regulatory changes** with our up-to-date training courses and live webinars
- ✓ Tailored webinars and workshops, available both online and in-person via **Zing Live Bespoke**
- ✓ **Fully managed service available to reduce your administration burden**

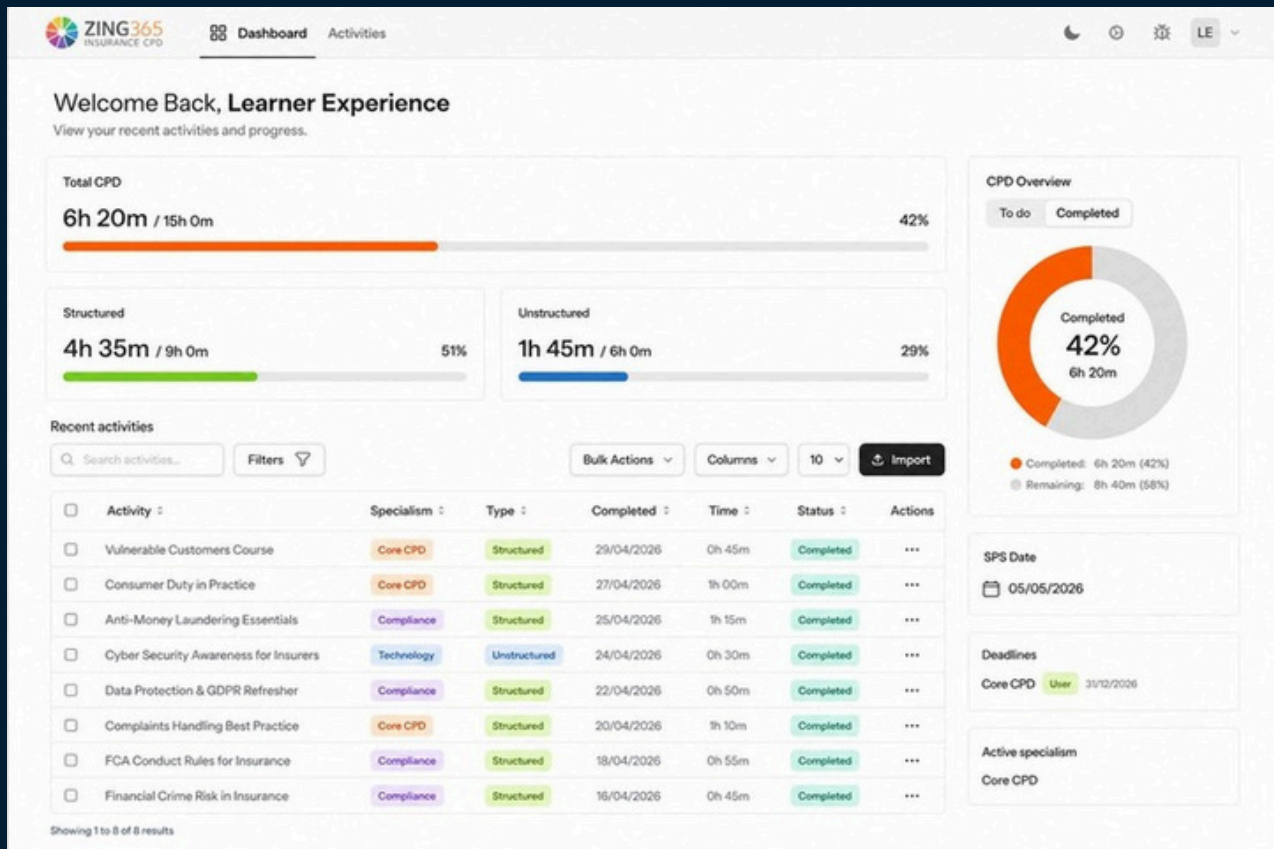
Zing Total CPD

Most Learning Management Systems log hours. Zing Total CPD is an intelligent training and assessment platform, that helps prove competency, not just record activity.

Built specifically for insurance, Zing Total CPD uses role-based assessments to build unique learning pathways to ensure each person has the skills and knowledge to perform their role successfully.

Trusted by hundreds of insurance firms across brokers, networks, MGAs and insurers.

- **TNA & role-based assessments** to measure what each person in your firm actually knows. Role by role. Competency by competency.
- **Scenario-based testing** Measures judgement and understanding, not just recall. Free-text responses against defined competencies.
- **FCA-ready evidence** Role-by-role competency mapped firm-wide providing real-time insight across the organisation and an audit trail ready for the regulator and your board.



Zing Live

Expert-Led Learning in Real Time.

For professionals who value live interaction and up-to-date insights, Zing Live delivers over 150 interactive webinars each year, led by seasoned industry experts.

Covering topics from insurance and compliance to essential business skills, our sessions offer relevant, engaging, and impactful learning experiences.

Providing more visual and auditory learners the option to complete over 35 hours CPD via webinars.

- Are delivered by inspiring contributors and industry leaders.
- Cover a wide range of topics including technical, compliance, business skills, professional development, wellbeing and industry news.
- Are packed full of engaging content, have clear learning outcomes and provide opportunity to ask questions throughout.
- Provide more visual and auditory learners the option to complete over 35 hours CPD via webinars.



Responsible use of AI

Written & Presented by Kerris Earle



Zing Content

Seamless e-learning integration for your LMS.

If you're looking to license high-quality e-learning content for your own LMS, Zing Content offers a flexible, ready-to-go solution. With over 350 expertly developed courses and resources, you can easily integrate best-in-class training into your existing HR or learning platforms.

Our extensive Learning Libraries also include access to 150+ live webinars and workshops each year, delivered by leading subject matter experts across insurance, compliance, and professional development topics.

All content is regularly reviewed and updated to reflect the latest legislation and industry best practices. With automatic updates and new course additions, you can ensure your team stays informed, engaged, and fully compliant—without the administrative burden.

Our Learning Libraries

Our Learning Library portfolio contain a wide range of e-learning courses, live Instructor led webinars, videos, microlearning and other learning resources.

We are constantly adding new content to our six Learning Libraries :



Governance, Risk & Compliance (Insurance)



Governance, Risk & Compliance (Essentials)



General Insurance



ESG & Sustainability



Business Skills & Personal Development



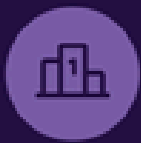
Leadership & Management

Zing Live Bespoke

Tailored Instructor Led Training for Insurance Teams.

At Zing365, we understand that one size doesn't fit all. Zing Live Bespoke offers fully customised, instructor-led webinars and workshops, delivered online or in-person, designed around the specific needs of your team.

Whether the focus is technical training, sales, leadership & management, or compliance, our bespoke sessions align with your business goals, regulatory obligations, and professional development priorities, ensuring relevant, high-impact learning every time.



**Aspiring Managers
Programme**



**Business Development
Underwriter Programme**



Business Growth



**Claims Academy
Programme Level 1 -
Introduction**



**Claims Academy
Programme Level 2 -
Intermediate**



ESG Programme



Leadership Academy



**Professional
Development**



**Sales Academy Broker
Programme**



**Technical Insurance
Programme**



I'd seen a lot of platforms over the years. With Zing, the difference was how confident I felt straight away — in the accuracy of the content and in the integrity of the reporting."



Governance, Risk & Compliance (General Insurance)



To be released



E-Learning Course



Live Learning Webinar



Duration

Governance, Risk & Compliance (General Insurance)

AI in Practice for Managers



60

AI in Practice - Responsible Use and AI Literacy



60

[An Overview of Conflicts of Interest](#)

60

[A Quick Guide to SM&CR Individual Conduct Rules](#)

30

[Appointed Representatives \(ARs\) Regulatory Responsibilities](#)

45

[Assessing Customer Needs](#)

60

[Complaint Handling in a Regulated Environment](#)

60

[Complaint Handling in a Regulated Landscape](#)

60

[Consumer Duty and Vulnerable Clients](#)

60

Consumer Duty in Practice



60

[Customer Due Diligence \(CDD\) and Know Your Customer \(KYC\)](#)[Effectively Communicating Policy terms and conditions](#)

60

[Embracing AI with Compliance in Mind](#)

60

[FCA - Consumer Duty](#)

45

[FCA - Client Money](#)

60

[FCA - Conduct Risk](#)

90

[FCA - Conflicts of Interest](#)

45

Financial Competency - An Overview



90

FCA - Consumer Duty (An Overview for ARs)



45

[FCA - Contract Certainty](#)

30

[FCA - The Roles & Responsibilities of Approved Persons](#)

30

[FCA - Whistleblowing](#)

30

[Financial Crime Awareness \(GI\)](#)

60

[Finance for non-financial Managers](#)

45

[FCA Insight - Looking into 2026](#)

60

[FCA Insight - Mid Year Update](#)

60

Fraud and Fraudulent Claims



45

[Introduction to Regulation of General Insurance Distribution](#)

60

[Intro To Premium Finance & Consumer Credit](#)

60

[Insurance Distribution: Understanding the Legal Landscape](#)

5

[Just in Time - Anti Money Laundering](#)

5

[Just in Time' - Conflicts of Interest](#)

5

[Just in Time' - Gifts and Hospitality](#)

5

[Just in Time' - Introduction to the FCA](#)

5

[Just in Time' - Whistleblowing](#)

5

Just in Time' - Anti Bribery & Corruption



5

Just in Time' - Preventing Sexual Health Harassment For Managers



15

Just in Time' - Preventing Sexual Health Harassment For Learners



15

Just in Time' - UK Financial Sanctions Regime



15

Just in Time' - Non Financial Misconduct (Learners)



10

Just in Time' - Non Financial Misconduct (Managers)



10

Just in Time' - Non Financial Misconduct (SMFs)



10

Just in Time' - Complaint Handling in a Regulated Environment



15

Just in Time' - Bribery Act



15



To be released



E-Learning Course



Live Learning Webinar



Duration

Governance, Risk & Compliance (Insurance)

Money Laundering		45	Regulatory considerations for remote and hybrid working		60
Navigating Money Laundering in 2026		60	The Financial Promotion Rules		45
Navigating Regulatory Supervision in your Firm		60	The Insurance Conduct of Business Sourcebook (ICOBs)		45
Non Financial Misconduct		60	The Senior Managers and Certification Regime		30
Principles and Their Appointed Representatives (ARs)		30	Training and Competence		20
Product Governance for Distributors - Introduction		30	Treating Customers Fairly		45
Product Governance for Product Manufacturers		30	Understanding the SM&CR Regime		60
Regulatory Considerations for Remote & Hybrid Working		60	Understanding Premium Finance and Consumer Credit		60
Responsible AI: Embracing AI with Compliance in Mind		30	Vulnerable Customers - A Regulatory Awareness		60
Responsible AI		60			
SM&CR - Conduct Rules for Senior Managers		30			
Supporting Vulnerable Clients		60			
Supporting Vulnerable Customers in Practice		30			
Identifying and Assessing Financial Competency		60			
Insurance distribution: Understanding the legal landscape (NEW)		60			
Navigating Regulatory Supervision in Your Firm		60			
Non-Financial Misconduct		60			
Non-Financial Misconduct (NFM) - For Managers and Team Leaders		60			



To be released



E-Learning Course



Live Learning Webinar



Duration

Governance, Risk & Compliance (Essentials)

UK Financial Sanctions Regime		30	UK Competition Law		45
Anti-Bribery and Corruption		60	UK General Data Protection Regulation		60
Bribery Act 2010		45	UK General Data Protection Regulation - Data Processing		60
Consumer Duty & Vulnerable Clients		60	Understanding Data Protection		60
Data Protection Act		60			
Data Protection Act 2018 (Micro)		20			
Data Security		45			
Directors Duties and Responsibilities (UK)		45			
Display Screen Equipment		20			
Doing the Right Thing: A Guide to Good Business Ethics		30			
FCA - Introduction to Regulation of General Insurance Distribution		45			
Fraud and Fraudulent Claims		45			
Future of Regulation		30			
How to Avoid a Conflict of Interest - A Case Study for Practical Understanding		30			
Introduction to Data Protection		30			
Online Security Fundamentals		20			
Payment Card Data Security		20			
Phishing 101		20			
Sexual Harassment Prevention Training (2026)		60			
SM&CR - Staff Conduct Rules		30			
The Insurance Distribution Directive		45			
The Modern Slavery Act 2015		45			

A low-angle, upward-looking photograph of several modern skyscrapers. The buildings feature glass facades and complex structural elements, with some showing internal lighting. The sky is a clear, bright blue. The text "General Insurance" is overlaid in white on the upper right portion of the image.

General Insurance

Insurance - Personal Lines

Group Personal Accident - Policy Cover	 30	Non Standard Home Insurance - Physical Rating Factors	 30
High Net Worth	  60	Payment Protection Insurance	 30
Household Insurance - Introduction	 45	Personal Accident Insurance - Introduction	 30
Household Insurance - Non Standard Risks	 45	Private Medical Insurance Introduction	 30
Household Legal Expenses	 30	Private Motor Insurance - Introduction	 30
Household Liability Insurance	 30	Private Motor Insurance - Non Standard Risks	 30
Introduction to Personal Lines Insurance	 60	Private Motor Underwriting - Introduction	 30
Motor Insurance Legislation	 45	Travel Insurance	 30
Motor Legal Expenses	 30	Wedding Insurance	 30
Motorcycle Insurance - Introduction	 45		
Non Standard Home Insurance - Moral Rating Factors	 45		

Insurance - Claims

Claims Handling - Introduction	 60	Handling Injury Claims - Introduction	 45
Claims Litigation	 60	Introduction to Claims Handling	 60
Fraud & Fraudulent Claims	  60	Motor Claims	 45

Insurance - Law

Agency Law - Introduction	 30	The Enterprise Act 2016	 30
Consumer Insurance Act 2012	 45	The Insurance Act 2015	 45
Contract Law - Introduction	 30		
English Legal System	 30		
Liabilities to the Public and Customers	 30		

Insurance - Commercial

A Guide to Real Estate Insurance			Commercial Packages			
AI & Automation – Transforming Risk, Claims, and Broker Value			Commercial Vehicle - Underwriting			
Blocks of Flats Insurance			Commercial Vehicle Insurance – Introduction			
Business Interruption - Underwriting			Constructing Commercial Combined Insurance			
Business Interruption Insurance - Introduction			Contract Works - Contract Conditions			
Business Interruption - Intermediate 90 mins			Contract Works - Introduction			
Business Travel Insurance			Cyber Insurance: The Challenges of Cyber (Intermediate)			
Care Home Insurance			Cyber Liability Insurance			
Cert CII (IF1)- Session 1 (Understanding CII Studies)			Cyber Liability - Intermediate - 90 Mins			
Cert CII (IF1) - Session 2 (Risk & Risk Management)			Decoding Company Accounts			
Cert CII (IF1) - Session 3 (The insurance marketplace)			Directors and Officers Liability Insurance			
Cert CII (IF1) - Session 4 (Exam Q&A - LO 1-4)			Directors and Officers (Intermediate-90 Mins)			
Cert CII (IF1) - Session 5 (Law of Contract and Agency)			Employers’ Liability			
Cert CII (IF1) - Session 6 (Insurable Interest and Good Faith)			Employers’ Liability - Introduction			
Cert CII (IF1) - Session 7 (Proximate Cause, Indemnity and Subrogation)			Employers’ Liability Legislation - Intermediate			
Cert CII (IF1) - Session 8 (Exam Q&A - LO 5-10)			Engineering Insurance			
Cert CII (IF1)- Session 9 (Regulation)			Environmental Risk Management			
Cert CII (IF1) - Session 10 (Complaint Handling)			Essentials of Motor Trade Insurance			
Cert CII (IF1) - Session 11 (Exam Q&A - LO 11-14)			Farm Insurance			
Cert CII (IF1) - Session 12 (Exam Q&A Full Syllabus)			Farm Insurance Essentials			
Church Insurance			Fidelity Guarantee			
Commercial Insurance - Manufacturing Industry			Goods in Transit Insurance			
Commercial Insurance - Retail Risk			Handling Price Objections			
Commercial Insurance - Transport & Distribution			Hotel Insurance			
Commercial Legal Expenses						

Insurance - Commercial

[Hot Topic - Introduction to Medical Malpractice](#)



[Insuring against unrest](#)



[\(Insurance Awareness Day\) - Trailblazers who defined our industry today \(NEW\)](#)



[Intermediate BI](#)



[Intermediate Directors & Officers Insurance](#)



[Intermediate Property Insurance](#)



[Introduction to Business Interruption](#)



[Introduction to Contractors All Risks](#)



[Introduction to Commercial Combined](#)



[Introduction to Directors & Officers](#)



[Introduction to Engineering Insurance](#)



[Introduction to Fine Art & Specie Insurance](#)



[Introduction to Group Travel](#)



[Intro to Professional Indemnity](#)



[Introduction to Liability Insurance](#)



[Introduction to Parametric Insurance](#)



[Insurance Essentials: The Insurance Marketplace](#)



[Insurance Essentials: Principles of Insurance](#)



[Insurance Essentials: Risk and Insurance](#)



[Introduction to Real Estate](#)



[Insurance Essentials: Introduction to General Insurance](#)



[Regulation](#)



[Insurance Essentials: Introduction to Commercial](#)



[Property Insurance](#)



[Insurance Essentials: Introduction to Business](#)



[Interruption](#)



[Insurance Essentials: Introduction to Products Liability](#)



[Insurance Essentials: Introduction to Employers'](#)



[Liability](#)

[Insurance Essentials: Introduction to Commercial](#)



[Combined](#)

[Insurance Essentials: Introduction to Motor Insurance](#)



[Insurance Essentials: Introduction to Public Liability](#)



[Insurance Essentials: Introduction to Package Policies](#)



[Insurance Essentials: Role of a Broker](#)



[Insurance Essentials: Role of an Underwriter](#)



[Insurance Essentials: Introduction to Claims](#)



[Just in Time - \(BI\) Non Damage Extensions](#)



[Just in Time - BI Indemnity Periods](#)



[Just in Time - Directors & Officers Insurance](#)



[Liability through Tort \(Intermediate - 90 minutes\)](#)



[Marine Cargo](#)



[Marine Hull & Liabilities](#)



[Motor Fleet Insurance](#)



[Motor Fleet Insurance - Underwriting and Pricing](#)



[Motor Trade Introduction](#)



[Multi-Occupancy Buildings Insurance](#)



[Product Liability - Introduction](#)



[Product Liability - Policy Cover](#)



[Products Liability Insurance](#)



[Professional Indemnity - How Legal Liability](#)



[Arises](#)

[Professional Indemnity Insurance Intro - Part 1](#)



[Professional Indemnity Insurance Intro - Part 2](#)



Insurance - Commercial

[Professional Indemnity \(Intermediate - 90 mins\)](#)



[Property and Landlords Insurance](#)



[Property Claims - Introduction](#)



[Property Owners](#)



[Public Liability - Policy Cover](#)



[Public Liability - Underwriting](#)



[Reinsurance](#)



[Reinsurance - Introduction](#)



[Risk Management & Contingency Planning](#)



[Risk Management & Insurance - Introduction](#)



[Risk Management In Insurance \(Intermediate -90 Mins\)](#)



[Risk Management Fundamentals](#)



[Setting Sail in Marine Cargo: Navigating the Basics](#)



[The Fundamentals of Parametric Insurance](#)



[Technical Challenges of BI & underinsurance \(NEW\)](#)



Insurance - Markets

[General Insurance Market](#)



45

[Lloyd's and the London Market](#)



60

[History of Lloyd's and the London Market](#)



30

[The Impact of the Insurance Market Cycle](#)



60

[Insurance Principles](#)



60

[The Insurance Marketplace](#)



60

[Just In Time - Takaful](#)



20

[The Role of an Underwriter](#)



60

[UK General Insurance Market Bodies](#)



45

Insurance - Principles and Practice

[Principles of Insurance](#)



45

[Principles of Insurance - Intermediate](#)



45

Insurance - Protection

[Critical Illness](#)



30

[Income Protection](#)



45

[Health Cash Plans](#)



20

[Life Insurance - An Overview](#)



COMING SOON

Insurance - Other

[Delegated Authority](#)



30

[Risk Management - Introduction](#)



30

[Listed Buildings](#)



30

[Terrorism](#)



30

[Lithium Batteries & Electric Vehicles](#)



60

[The Role of a Broker](#)



60

[Loss Adjusting](#)



30

[The Insurance Broker](#)



30

[Multi-Occupancy Buildings Insurance](#)



30

[Warehousing](#)



45

[Property Surveying - Introduction](#)



30



ESG



ESG & Sustainability



To be released



E-Learning Course



Live Learning Webinar



Duration



Management Module

ESG & Sustainability

[3 Desk Stretches to Instantly Improve Your Day](#)


20

[5 ways to build a trans-inclusive workplace](#)


20

[Autism Awareness Day - Neurodiversity in the workplace](#)


60

[Accident Reporting & RIDDOR](#)


60

[Climate Change and Navigating Net-Zero](#)


60

[Combatting Stigma and Misconceptions about Mental Health](#)


20

[Creating an Inclusive Remote Environment](#)


30

[Cultivating Diversity, Inclusion and Belonging at Work](#)


30

[\(Day of People with Disabilities\) - Equality Act](#)


60

[Diversity Basics: Foundations](#)


30

[Diversity Basics: Taking Action](#)


30

[Display Screen Equipment \(DSE\)](#)


60

[Electrical Safety](#)


60

[Employee Guide to Recycling](#)


20

[Employee Health and Wellness](#)


20

[Environmental Risk Management](#)


30

[Equality Act 2010](#)


45

[ESG - Challenges & Opportunities](#)


60

[ESG and the FCA](#)


60

[Fire Safety & Emergency Procedures](#)


60

[Generational Diversity in todays workforce](#)


60

[Hazard Identification & Reporting](#)


60

[How to Overcome Your Unconscious Biases](#)


20

[How to Support Your Teams Mental Health](#)


20

[Human Rights in Business](#)


60

[Health & Safety Foundations](#)


60

[Identifying & stopping ablist language](#)


60

[Introduction to ESG](#)


60

[Introduction to ESG \(Comprehensive\)](#)


45

[Introduction to ESG \(Short\)](#)


20

[Just In Time - Health and Safety Essentials](#)


15

[Manual Handling](#)


60

[Mental Wellness - Understanding Mental Health](#)


60

[Mind the Gap - Generational diversity in todays workforce \(NEW\)](#)


60

[Navigating Net-Zero](#)


60

[Recovering from Burnout](#)


20

[Protect Our Species \(World Earth Day\)](#)


60

[Stress, Wellbeing & Mental Health](#)


60

[The Basics of Managing Stress](#)


30

[Top 10 Tips for Cultivating Inclusion and Belonging In](#)


45

[The Workplace](#)


45

[Unconscious bias in the workplace](#)


60



To be released



E-Learning Course



Live Learning Webinar



Duration



Management Module

ESG & Sustainability

[Understanding ESG: A Guide for Employees](#)



20

[What are Insurers doing about the climate crisis?](#)



60

[What is Climate Change?](#)



20

[World Earth Day - HOT TOPIC](#)



60

[World Environment Day - HOT TOPIC](#)



60

[\(World Human Rights Day\) - HOT TOPIC](#)



60

[Workplace Safety Essentials](#)



60

[Working from Home & Lone Working](#)



60

[Zero Discrimination Day - Unconscious bias in the workplace](#)



60

The background is a dark blue field filled with abstract, glowing elements. A large, stylized globe is visible on the left side, composed of various shades of blue and yellow. Overlaid on the globe and the background are numerous white icons and lines. These include several person silhouettes, a globe icon, a cloud icon, a speech bubble icon, and two envelope icons. A network of thin, white lines connects various points across the image, suggesting a global or digital network. The overall aesthetic is modern and technological.

Business Skills & Professional Development



To be released



E-Learning Course



Live Learning Webinar



Duration

Communication Skills

[Assertiveness](#)

30

[Guide to Negotiation and Persuasion](#)

30

[Building a Pipeline](#)

60

[Handling Difficult Conversations](#)

60

[Communication and Assertiveness](#)

60

[How to Have a Difficult Conversation](#)

30

[Customer Call Handling](#)

60

[Influencing & Stakeholder Management](#)

60

[Customer Communication Essentials](#)

30

[Negotiating Skills](#)

60

[Effective Communication: Enhancing written and verbal skills](#)

60

[Telephone Etiquette](#)

30

[Giving Effective Feedback](#)

30

[Workplace Communication Basics](#)

30

Diversity & Inclusion

[A Guide to Workplace Integrity](#)

60

[Diversity Basics: Taking Action](#)

30

[How to Overcome Your Unconscious Biases](#)

20

[Human Rights and Business](#)

20

[Identifying and Stopping Ableist language](#)

20

[Imposter Syndrome and How to Overcome it](#)

30

[International Women's Day - Confidence Without Apology](#)

60

[Managing Ethics](#)

30

[Menopause in the Workplace](#)

20

[Mental Health in Insurance](#)

60

[Mental Wellness - Understanding Mental Health](#)

60

[Neurodiversity in the workplace](#)

20

[\(World Menopause Day\) - Managing Menopause in the Workplace](#)

60

Wellbeing

[Dealing with Stress, Pressure, and Burnout](#)



[Recovering From Burnout](#)



[Employee Health and Wellness](#)



[The Basics of Managing Stress](#)



[Health and Safety](#)



Coaching and Mentoring

[Enhancing your Coaching and Mentoring Skills](#)



Sales and Business Development

[Effective Cross selling and debunking sales myths](#)



[Dealing with Challenging Customers](#)



[Creating and Delivering Business Presentations](#)



[Personal Brand](#)



[Customer Care](#)



[Proactive referrals and recommendations](#)



[Consultative Selling: Elevating Broker Strategies](#)



[Sales Fundamentals](#)



Personal Effectiveness

[A Guide to Effective Meetings](#)



[Personal effectiveness and time management](#)



[A Step-by-Step Guide to Problem Solving](#)



[Presentation Skills](#)



[Building Resilience](#)



[Presenting with Confidence](#)



[Construction \(Intermediate - 90 mins\)](#)



[Problem Solving and Decision Making](#)



[Doing the Right Thing: A Guide to Good](#)



[Smart Growth: Setting Personal Goals](#)



[Business Ethics](#)



[Time Management](#)



[Leading Through Change](#)



[Time Management Essentials](#)



[Managing Stress in Sales](#)



[Understanding Your Learning Style](#)



[Maximising your opportunities for promotion](#)



[Why Choose CII Exams: Unlocking Your Path to](#)



[Navigating Emotions for Success](#)



[Professional Excellence](#)



Microsoft 365 Training

[Advance your proficiency in Word \(NEW\)](#)



60

[Remote Working - Beginners](#)



60

[Enhancing your PowerPoint Skills \(NEW\)](#)



60

[Remote Working - Intermediate](#)



60

[Excel-erate your skills \(NEW\)](#)



60

CoPilot - Beginner



60

CoPilot - Intermediate



60

Cyber Security - Beginners



60

Cyber Security - Intermediate



60

Microsoft Excel - Advanced



60

Microsoft Excel - Beginner



60

Microsoft Excel - Intermediate



60

Microsoft 365 Web Apps - Advanced



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Microsoft 365 Web Apps - Beginner



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Microsoft 365 Web Apps - Intermediate



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Microsoft Teams - Advanced



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Microsoft Teams - Beginner



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Microsoft Teams - Intermediate



60

Microsoft Word - Advanced



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Microsoft Word - Beginner



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Microsoft Word - Intermediate



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Microsoft Outlook - Advanced



60

Microsoft Outlook - Beginner



60

Microsoft Outlook - Intermediate



60

Microsoft PowerPoint - Advanced



60

Microsoft PowerPoint - Beginner



60

Microsoft PowerPoint - Intermediate



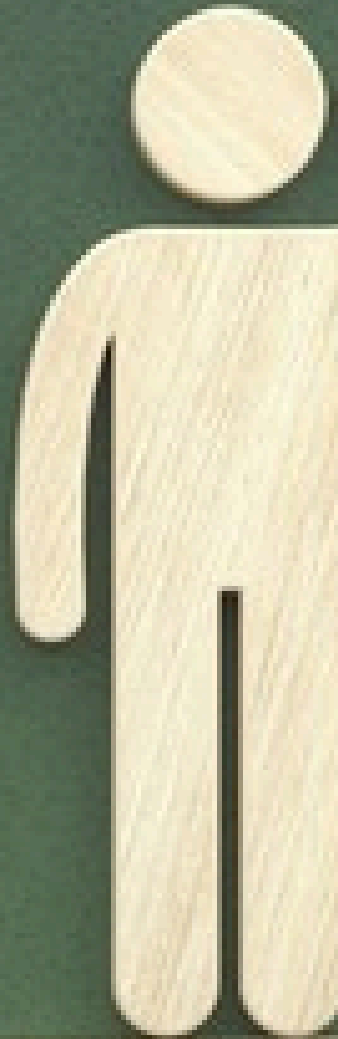
60

SharePoint - Basics



60

Leadership & Management





To be released



E-Learning Course



Live Learning Webinar



Duration

Leadership & Management

[5 Styles to influence a team](#)



[Attracting and Hiring Diverse Talent](#)



[Cultivating Diversity & Inclusion in the Workplace](#)



[Develop a Thriving Team](#)



[Giving Effective Feedback](#)



[How to Conduct an Effective Job Interview](#)



[Neurodiversity in your team - Inclusive leadership in practice](#)



[World Human Rights Day - Human Rights in Business](#)



Contact Us

Have a question or need a bit of guidance?

Get in touch and we'll help you find the right next step.

Whether you're exploring learning options or looking to simplify CPD and compliance, we're happy to talk things through and point you in the right direction.



heretohelp@zing365.co.uk



0117 959 4135



ZING365
INSURANCE CPD