



# AIRPORT TRANSFER & FAST TRACK

## TAILORED FOR CORPORATE CLIENTS & RMCs

Our professional airport transportation services work globally, in all major airports, and can be combined with our rental car, chauffeur service, and car leasing programs.

Flights are monitored for accurate arrival logistics for meet & greet and transfer arrangements.

## BENEFITS OF AIRPORT TRANSFERS

Airport Transfers are generally the safest method of transportation upon arrival at the destination. Being weary after a long flight or unfamiliar with the surroundings, it is convenient and welcoming to be chauffeured to the new residence, rather than driving a rental car.

## FLEXIBLE OPTIONS

An advantage of Airport Transfer services is the availability of a diverse fleet of vehicles, catering to varying needs. When traveling with lots of luggage, we offer larger vans, ensuring ample space for all. The following day, the authorized rental car can be picked up close to the residence.

## DIRECT BILLING SERVICES

Airport Transfers and Fast-Track services are only offered to corporations and our RMC partners. Our direct billing services include reservation management, escalations, and invoice screening. Tailored billing in multiple currencies.

## COMBINE AIRPORT TRANSFER WITH CAR RENTAL



Airport Transfer



Temporary Housing Drop-off



Rental Car Pick-up

### ARRIVAL DAY

Good reasons for prearranged airport transfers for assignees in their new location: Traffic on different sides of the road, bad weather, arriving at night, having more luggage than a rental can accommodate, and saving money.

### DROP OFF

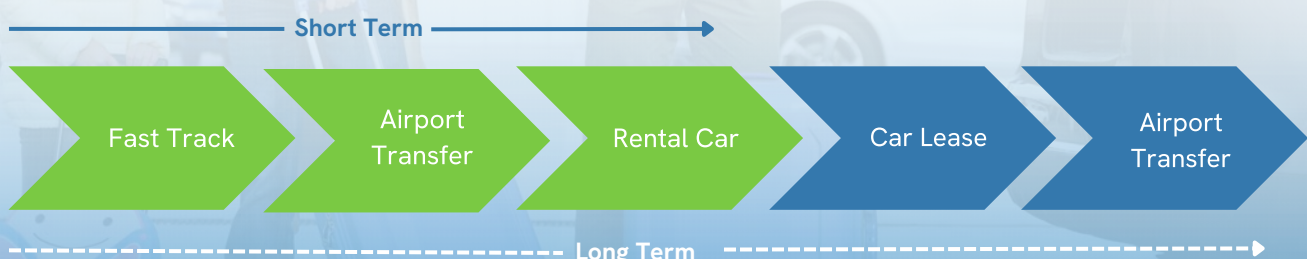
Upon safe arrival, the driver will unload the luggage and ensure entry to the residence.

Together with the transfer details, the assignee will have received their rental car info.

### RENTAL CAR

After a good night's sleep, the assignee will have the ease of picking up the rental car at a local office, in some cases resulting in significant savings of hundreds of dollars on airport taxes and fees.

## EXAMPLES OF SERVICE COMBINATIONS



## FAST TRACK ALL MAJOR AIRPORTS WORLDWIDE

A professional greeter meets you as you exit the airplane, guiding you through fast-track security and immigration while coordinating with the pickup location and airport transfer driver. The greeter will assist with luggage and provide a handover to the driver. Ideal for anyone seeking convenience and ease at the airport.

## 5-STAR SERVICE EXPERIENCE

ExpatRide's airport greeting providers are carefully selected to fulfill the VIP-service level expectations. Professional, discreet, and service-oriented. English speaking. Fully compliant with location airport regulations and cleared by the airport's security.



### Arrivals:

- Fast-track immigration and customs
- Baggage assistance and porter service
- Escort to waiting airport transfer

*\*Subject to availability, depending on local regulations*

### Connections:

- Terminal connection assistance
- Fast-track immigration and customs
- Baggage recheck
- Fast-track security

*\*Subject to availability, depending on local regulations*

### Departures:

- Curbside pickup to assist with baggage and check-in
- Fast-track security
- Escort to gate

Mr Smith



## What are the benefits of using an Airport Transfer?

An Airport Transfer is usually the safest and most economical method of transportation upon arrival at the destination. After a long journey, lots of luggage, and being unfamiliar with new surroundings, being picked up by a chauffeur and taken to the residence/hotel is both convenient and welcoming.

## Is bringing a large family and lots of luggage a problem?

One of the benefits of an Airport Transfer is that there are many sizes of vehicles available. Based on family size and belongings, the appropriate size vehicle is arranged for comfort and safety.

## Are child seats provided in an Airport Transfer?

Yes, our suppliers have child seats available when prearranged.

## Is gratuity already included?

Yes, gratuity is already included in the price.

## Are pets permitted in the Airport Transfer vehicle?

Yes. Pets must be placed in their crates for the duration of the ride. The cleanliness of the vehicles is an important part of the service. If the vehicle requires cleaning, there will be an additional charge.

## How far in advance should an Airport Transfer be requested?

Authorization requests should be received 14 days prior to ensure all arrangements are made in time and that the correct size vehicle is available.

## Are extra stops allowed?

Yes. Extra stops can be prearranged. If an extra stop is needed during the ride, additional charges apply. This is the reason final charges are determined upon service completion.

## What factors can affect the final charge for an Airport Transfer?

Extra stops – Extra waiting time – Parking fees – Late cancellations

## What if the flight is delayed?

Our transfer supplier and the driver will track the flight and its arrival time at the final destination.

## What is Fast Track Meet & Greet?

Fast Track Meet & Greet is an airport service that allows for an easy and stress-free journey through the airport, starting from the curbside to the gate or vice versa. Having an experienced greeter can help with getting to the gate in time through assisting with language barriers, issues such as delays or cancellations, and special requests.

## Can the greeter assist with luggage?

The airport greeter can work alongside a porter to assist with luggage, though they are not allowed to touch any bags. It's advisable to add a porter to the Meet & Greet service when traveling with excess luggage.

## What is included in the Meet & Greet service upon arrival?

*(Services will vary based on country, airport rules and regulations)*

The greeter will:

- Wait at the arrival gate with a name sign
- Assist through Immigration & Customs
- Assist through the baggage areas and arrivals
- Liaise with the driver and ensure a smooth handover

ExpatRide Car Services are true global mobility programs, designed specifically for Relocation Management Companies and corporations. ExpatRide coordinates car service needs across 176 countries with our One-Point-of-Contact & Billing service directly to the RMC or corporation.

## EXPAT CAR LEASING

Our tailored expat programs allow assignees with no local credit history to individually lease vehicles without having their employer co-sign the lease. Our "Personal Car Shopper Service" gives the assignee the benefit of a skilled and knowledgeable contact person who understands the local auto market. The Personal Car Shopper will assist with vehicle options, quotes, insurance, registration, and delivery.

## CAR RENTAL - 25,000 Locations

The ExpatRide Car Rental Program is for assignees in need of vehicles from 1 day or longer to make their day-to-day or month-to-month rental experience more convenient. Eco-friendlier cars can be provided where available. No volume commitment and no minimum rental period required.

## CHAUFFEUR SERVICE - Weekly / Monthly / Yearly

This service is tailored to the assignee's needs, offering flexible daily chauffeur support, including weekends. It can cover the entire family's transportation—work, school, and errands—eliminating the need for multiple vehicles.

## AIRPORT TRANSFER & FAST TRACK - MAJOR AIRPORTS WORLDWIDE

A chauffeur will greet the assignee at the appropriate pick-up area with a tablet or sign displaying their name. ExpatRide's local provider will monitor each arriving flight to ensure that pickup is on time.

## BUS SERVICE

Bus transportation in multiple cities worldwide, be it an airport transfer, a daily shuttle to/from the work site, or shopping trips. Vehicle categories range from 10-passenger minibuses (Mercedes Sprinter) to buses carrying 55 passengers.

## VIP SERVICE

Designed for top executives, our VIP service offers a smooth and premium mobility experience—featuring luxury vehicle rentals, professional chauffeur services, and fast-tracked airport processing.

## ECORIDE

EcoRide is ExpatRide's sustainable mobility solution, offering eco-friendly vehicle options such as hybrid and electric cars to lower CO<sub>2</sub> emissions without compromising on comfort or reliability.

## HOW TO GET STARTED

Please use the following link to request a rental car, airport transfer, or chauffeur service:

[www.expatrike.com/reservation/](http://www.expatrike.com/reservation/)

For a car lease, please contact us at [CARS@ExpatRide.com](mailto:CARS@ExpatRide.com) or visit [www.ExpatRide.com](http://www.ExpatRide.com)



## ECORIDE PROGRAM

### Greener Global Mobility

EcoRide is ExpatRide's award-winning global sustainability program for employee mobility, designed to help your organization reduce CO<sub>2</sub> emissions through smarter, greener vehicle choices.

The easiest and most impactful way of lowering CO<sub>2</sub> during an assignment is choosing the right transportation solution.



#### Vetted Global Supplier Network

Access to electric and hybrid vehicles across more than 100 countries.



#### Greener-First Vehicle Selection

EcoRide choice program is designed to always choose the eco-friendlier option.



#### CO<sub>2</sub> Impact Tracking

Emission reductions per client, region, or vehicle type, ready to support Scope 3 reporting.



#### Lower Daily Costs

Save on fuel, maintenance, and local driving fees.

By switching to hybrid or electric vehicles, the "CO<sub>2</sub> budget" can improve by 5-6 times. Electric vehicles produce zero tailpipe emissions, meaning every mile driven is instantly better for our air and our climate.

1 ton of CO<sub>2</sub> emissions is equivalent to the following distance travelled by your car:

### ELECTRIC

13,900 miles or 22,370 km



### HYBRID

5,320 miles or 8,562 km



### PETROL

2,433 miles or 3,916 km



"Our goal isn't to drive further or longer. It's to understand the **impact of every mile we choose to travel and how much cleaner that impact can be.** The point isn't more miles; it's better miles and doing better for our planet."

- Jesper Lovendahl, Founder & CEO, ExpatRide International

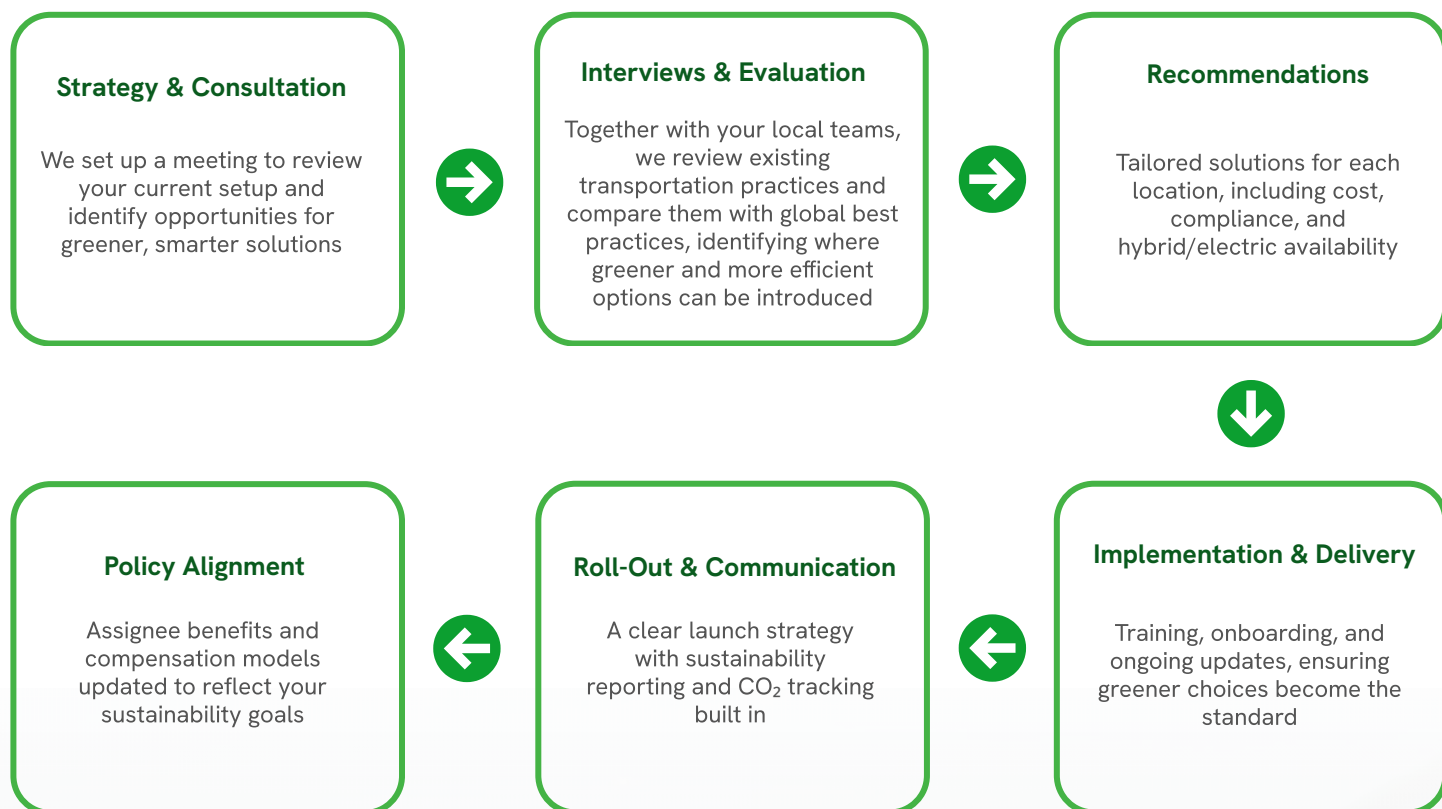
## Maximize the Impact

The **EcoRide Transportation Plan** combines ExpatRide's Corporate Global Mobility Transportation Program with our award-winning EcoRide sustainability initiative. This one-stop solution ensures your assignees have seamless and environmentally responsible transportation options wherever their assignments take them.

### The Benefits of a Transportation Plan

The **EcoRide Transportation Plan** is a crucial piece of your sustainability puzzle. Many companies overlook how assignees will get around in their new locations. We design a custom plan for your assignees, tailored to location, tier, and budget. By mandating sustainable vehicles in your mobility policies, you ensure lower emissions and real impact.

### How it Works:



## Minimize the Footprint

Significantly lower CO<sub>2</sub> emissions

Improve air quality

Reduce noise pollution

*Help your assignees make better choices for a better planet -  
**Choose EcoRide** - Mandate sustainable vehicles - Accelerate the change.*