

Experienced Leadership. Regional Scale. Accessible Transportation.

agape /əˈɡɑːpeɪ/ noun | Selfless, unconditional love. From the Greek agápē.



Overview

Agape is New York State's largest provider of Medicaid non-emergency medical transportation, serving members across New York City and the surrounding counties. Established in 2012, the company grew from founder Mario Sena's more than 30 years behind the wheel of a New York City taxi.

Today, Agape serves more than 45,000 New Yorkers each year. Its regional driver network and round-the-clock operation support people who depend on transportation to reach medical care and meet daily responsibilities. For healthcare providers and other partner organizations, Agape offers the experience and capacity to help the people they serve get where they need to go.

2,000+

Registered Drivers

45,000+

New Yorkers served / year

Transportation That Connects the Region

The care someone needs or the place they work may be far from home. For the organizations responsible for helping them get there, transportation is part of delivering on a commitment to that person.

Agape serves all five New York City boroughs, as well as Westchester, Nassau, and Suffolk counties. That reach helps healthcare organizations and employers arrange transportation around the people they serve, wherever their journeys take them within the region.

1 Million+

Rides / year

24/7

Operations & support

Agape's Approach

Agape's experience begins with the people making the journey and those responsible for getting them there. Decades of work on New York's streets shape its understanding of passenger needs, the demands on drivers, and the importance of personal assistance.

That perspective guides its investment in technology. The goal is to make transportation easier for more people to use, with live help available when they need it.

Operating Capabilities

Scheduled and on-demand transportation

Agape accommodates hundreds of same-day additions across New York City, combining planned trips with the capacity to respond as new requests arise.

Regional driver capacity

More than 2,000 drivers serve all five boroughs and Westchester, Nassau, and Suffolk counties, providing the coverage and concentration needed to respond across the region.

Around-the-clock availability

Agape operates 24 hours a day, seven days a week, handling scheduled trips and on-demand requests with live support for customers and drivers.

Service, Leadership, and Partnership

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Value for Communities and Partners

For passengers and families

Getting to care is part of looking after yourself and the people you love. Agape helps New Yorkers reach medical appointments and maintain the routines that support their independence.

For healthcare and corporate partners

Patients and employees count on your organization to consider their needs. Agape helps you extend that care to the journey, with the capacity to respond when plans change and a person still needs to get there.

For public agencies and policymakers

Public services fulfill their purpose when people can reach them. Agape contributes an established transportation network and firsthand experience serving Medicaid members to the work of making care more accessible across New York's communities.

Leadership

Mario Sena, Founder & CEO

Mario Sena spent more than 30 years as a licensed New York City taxi driver before founding Agape in 2012. Within a few years, he moved from behind the wheel to leading a major transportation organization, building on decades of firsthand knowledge of the city and its passengers. Under his leadership, Agape has become New York State's largest Medicaid transportation provider. His experience continues to shape the company's commitment to service and the people who deliver it.

Danny Sena, COO

Danny Sena leads Agape alongside his father, Mario, turning their shared vision for a more accessible New York into day-to-day improvements. He oversees work across operations, technology, and customer success, focusing on how people access transportation and get help when they need it. His role connects the company's growth with the experience of the passengers, drivers, and organizations it serves.

Partner with Agape

Behind every ride is someone counting on it. Partner with Agape to help the people you serve reach the care, work, and opportunities that matter in their lives.

AgapeNY.com