

Wander Barnes

(414) 249-9381 | Wanderwbarnes@gmail.com | wanderbarnes.com | Colorado Springs, CO

Summary:

Detail-oriented Technical Communication and Information Design student at UCCS with a passion for maintaining and improving accessible, user-centered web experiences. Committed to creating inclusive digital environments that support functionality, clarity, and ease of use.

Education:

- University of Colorado Colorado Springs, Colorado Springs, CO, May 2025
 - Technical Communication and Information Design: A focus on Technical Communication and Information Design with a minor in Computer Science
- Air Academy High School, Colorado Springs, CO, May 2021
 - High School Degree: Involved in Rocky Mountain Robotics and National Honors Society

Certificates:

- Introduction to Web Accessibility – W3C

Skills:

- Information Architecture and Content Strategy
- User Experience (UX) Design
- Responsive Web Design and Cross-Device Compatibility
- Web Accessibility
- Proficiency in Figma and Adobe Creative Suite (Photoshop, Illustrator, XD)
- Content Management Systems (CMS): Drupal, WordPress
- Website Maintenance and Content Updates

Experience:

02/2023 – Present

UCCS Office of Information Technology, Colorado Springs, CO

Web Services Student Assistant

- Maintain and support university websites through regular updates, troubleshooting, and content management.
- Contributed to multiple website redesigns and platform migrations, enhancing usability and visual consistency across UCCS domains.
- Led initiatives to improve accessibility, aligning web content with W3C 2.1 Level AA standards and educating team members on best practices.

08/2021 – 02/2023

UCCS Office of Information Technology, Colorado Springs, CO

Service Desk Technician

- Provided front-line IT support by diagnosing and triaging user-reported technical issues across campus systems.
- Resolved Level 1 support requests and documented cases thoroughly to ensure smooth escalation for complex issues.
- Gained hands-on experience with essential tools and platforms, including Microsoft Suite, Microsoft Deployment Toolkit, Active Directory, and Cisco telecom systems—building a strong technical foundation applicable to web systems support.