

Privacy Policy

Effective Date: 24 November 2024

Privacy Policy

Veritas Gold Trading LLC ("Veritas Gold Trading", "we", "our" or "us") is committed to protecting your privacy and handling your personal information responsibly.

This Privacy Policy explains how we collect, use, store and protect your personal information when you visit www.veritasgoldtrading.com, contact us or use our services.

1. Who We Are

Veritas Gold Trading LLC is a licensed precious metals trading company based in Dubai, United Arab Emirates.

Registered Office

Suite 915
Tamani Arts Tower
Business Bay
Dubai
United Arab Emirates

Email: info@veritasgoldtrading.com

2. Information We Collect

We may collect information including:

Personal Information

- Name
- Company name
- Email address
- Telephone number
- Country
- Job title (where provided)

Business Information

Where relevant to a business enquiry we may collect:

- Company registration details
- Business activities
- Trading requirements
- Banking information supplied during due diligence
- KYC/AML documentation where required

Technical Information

When you visit our website we may automatically collect:

- IP address
 - Browser type
 - Device information
 - Pages visited
 - Time spent on our website
 - Cookies and similar technologies
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3. How We Use Your Information

We use your information to:

- Respond to enquiries
- Assess potential business relationships
- Carry out Know Your Customer (KYC) and Anti-Money Laundering (AML) procedures where legally required
- Provide information about our services
- Improve our website
- Maintain website security
- Comply with applicable laws and regulations
- Prevent fraud and financial crime

We will only process personal information where we have a lawful basis for doing so.

4. Legal Basis for Processing

Depending on the circumstances, we process personal information because:

- You have requested information from us.
 - Processing is necessary to enter into or perform a contract.
 - We have a legitimate business interest.
 - We are required to comply with legal or regulatory obligations.
 - You have given your consent where required.
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5. KYC and Compliance

As a regulated precious metals trading business, we may request identity verification and corporate due diligence documents before entering into any transaction.

These documents may include:

- Passport copies
- Company registration documents
- Ultimate Beneficial Owner (UBO) information
- Proof of address
- Source of Funds documentation
- Other compliance information required under applicable AML legislation.

Failure to provide requested information may prevent us from proceeding with a transaction.

6. Sharing Your Information

We do not sell personal information.

We may share information with:

- Government authorities where legally required
- Banks and financial institutions
- Compliance service providers
- Professional advisers
- Auditors

- Refineries and logistics providers where necessary to complete a transaction
- Law enforcement agencies where required by law

All third parties are expected to maintain appropriate confidentiality and security standards.

7. International Transfers

As an international trading company, your information may be transferred between countries where necessary for legitimate business purposes.

Where such transfers occur, we take reasonable steps to ensure your information remains protected.

8. Data Security

We implement appropriate technical and organisational security measures designed to protect personal information against:

- Unauthorised access
- Loss
- Misuse
- Disclosure
- Alteration
- Destruction

Although we strive to protect your information, no method of internet transmission or electronic storage is completely secure.

9. Data Retention

We retain personal information only for as long as necessary to:

- Provide our services
- Meet legal and regulatory obligations
- Resolve disputes
- Enforce our agreements

Compliance documentation may be retained for longer periods where required under applicable AML legislation.

10. Cookies

Our website uses cookies to improve user experience and analyse website performance.

Cookies may be used to:

- Remember preferences
- Improve functionality
- Measure website traffic
- Enhance security

Most web browsers allow you to control or disable cookies through your browser settings.

11. Your Rights

Subject to applicable law, you may have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Request deletion of information where appropriate
- Object to certain processing
- Withdraw consent where processing is based on consent
- Request information about how your data is processed

To exercise these rights, please contact us using the details below.

12. Third-Party Websites

Our website may contain links to third-party websites.

We are not responsible for the privacy practices or content of external websites.

13. Children's Privacy

Our website and services are intended solely for business users.

We do not knowingly collect personal information from individuals under the age of 18.

14. Changes to this Privacy Policy

We may update this Privacy Policy from time to time.

Any updates will be published on this page together with the revised effective date.

15. Contact Us

If you have any questions regarding this Privacy Policy or our handling of personal information, please contact:

Veritas Gold Trading LLC

Suite 915

Tamani Arts Tower

Business Bay

Dubai

United Arab Emirates

Email: info@veritasgoldtrading.com

Website: www.veritasgoldtrading.com