

e-BOOK

GOLDen rules



Essential Commitments of the Partnership with Suzano

WELCOME!

At Suzano, we believe that ethical and sustainable performance is built on a daily basis, with conscious choices, respect for people, and care for the environment.

This eBook presents the **Golden Rules:** essential and non-negotiable commitments that all our partner suppliers must follow. More than contractual obligations, they represent **principles that protect the present and guarantee the future.**

CONTENTS

- 4 What are the Golden Rules?
- 5 Golden Rules
- 12 Why is it important?
- 13 Communication Channels
- 14 Conclusion

What are the **Golden** Rules?

The Golden Rules are **six essential commitments** that every Suzano supplier must meet.

They were created to:

- Avoid serious environmental and social impacts;
- Strengthen legal compliance;
- Promote responsible and sustainable business relationships.

Failing to comply with any of these rules represents a breach of contract and may result in corrective actions or the termination of the partnership.

The rules are organized into two main pillars:



Environmental

Represents the commitment to the preservation of nature and the responsible use of natural resources.



Social

Reflects unconditional respect for human rights and communities.

GOLDEN rules

In this section, you will find the **six Golden Rules** that every Suzano's supplier must follow.

They represent the minimum limits to ensure ethical, legal and responsible action and are non-negotiable.

Read each rule carefully, understand their impact, and see practical examples of how to apply them on a daily basis.

Nature of Obligation: Environmental

Rule 1

Do not provide Suzano with raw materials and/or products produced in an area subject to the removal of native vegetation and/or with the use of fire in a specially protected area and/or Legal Reserve without the prior and express authorization of the competent environmental agency and the respective adoption of required compensation and/or recovery measures.

Examples

Good practices: Check the environmental compliance of the area of origin of your raw materials and always keep the documentation that proves compliance.

What not to do: Buy wood or raw materials originating from areas that have been illegally deforested or that do not have the required licensing.



Nature of Obligation: Environmental

Rule 2

Do not develop potentially polluting activities without the appropriate environmental licensing and/or in violation of the environmental license obtained for properties where Suzano develops activities.

Examples

Good practices: Keep all environmental licenses up to date and strictly follow what is provided for in the documents.

What not to do: Act in disagreement with the licensing conditions or operate without valid authorization.



Rule 3

Transporting, dumping and/or depositing hazardous or non-hazardous waste without the appropriate environmental license and/or authorization or in violation of its conditions.

Examples

Good practices: Dispose of waste only in authorized places and with licensed companies, following environmental legislation.

What not to do: Abandon waste in unauthorized locations, engage in illegal dumping, or dispose of materials without proper oversight.



Rule 4

Do not engage in, permit, tolerate, or support—in any location or contractual relationship outside Suzano—the use of forced, compulsory, or coerced labor (including through violence, intimidation, debt bondage, or threats), nor any conditions that are legally recognized as analogous to slavery, or any work situations that violate the physical integrity and dignity of workers.

Examples

Good practices: Ensure fair labor relations, with freedom, safety and respect for the dignity of all employees.

What not to do: Demanding abusive working hours, withholding documents or employing practices that limit the worker's freedom.



Rule 5

Do not permit, tolerate, or support, including in locations and/or contracts outside of the contractual relationship with Suzano, any form of work performed by children and/or adolescents below the legal minimum age or in violation of applicable legal conditions.

Examples

Good practices: Only hire in compliance with the law, and for apprentices, ensure that the conditions align with the rules.

What not to do: Illegally employ minors, especially in dangerous, hazardous, or nighttime activities.



Rule 6

Respect native peoples, including Indigenous peoples, quilombola communities, and traditional communities, ensuring that their activities, directly and/or indirectly, do not negatively affect the traditional livelihoods of these peoples, including but not limited to carrying out Free, Prior and Informed Consent ("FPIC") when applicable and not engaging in land and/or armed disputes.

Examples

Good practices: Evaluate possible social impacts before starting activities and establish respectful dialogue with traditional communities when necessary.

What not to do: Operate in territories occupied by Indigenous peoples without prior consultation or cause damage to their ways of life.



Why is it important?

Complying with the Golden Rules goes far beyond following contractual requirements. It is a concrete way of demonstrating **commitment to ethics, responsibility and care for what really matters.**



It builds a solid reputation in the market, based on transparency and trust.



It avoids legal, environmental, and social problems that can compromise your results.



It reinforces a true partnership relationship with Suzano, based on mutual respect and integrity.



It actively contributes to a fairer, safer and more sustainable environment for all.

Adopting these rules is taking on a leading role in building a better future!

Communication Channels

For reports, we offer a confidential and secure Whistleblowing Channel.

It is possible to report irregular situations (Human Rights, Code of Ethics and Conduct, Anti-Corruption Policies, etc.) through the channels:

- 0800 771 4060
- suzano@denuncias.contatoseguro.com.br
- "Contato Seguro" (Safe Contact) App
- "Contato Seguro" (Safe Contact) Portal

Remember that Suzano does not tolerate any form of retaliation against individuals who raise legitimate concerns. Our goal is to ensure a safe environment so that everyone feels comfortable speaking up whenever necessary.

Suzano values transparency and dialogue, so we maintain accessible channels to answer questions, receive suggestions, and listen to you.

If you have questions, suggestions, or complaints, use our customer service center or send an e-mail to **suzanoresponde@suzano.com.br**.

The commitment continues

The Golden Rules exist to protect life, the respect between people and our integrity. Each supplier has a fundamental role in creating a safer, more ethical and sustainable environment!

We count on you to put these rules into practice every day. If you have any questions, reach out to your contact at Suzano or visit our official channels.

Together we go further!

