



Smart Pineapple

Voice Tech Setup Checklist for Short-Term Rentals

Updated June 2025

www.smartpineapple.ai

© 2025 Pineapple Innovate Inc. All rights reserved.

Voice Tech Setup Checklist for Short-Term Rentals

1. Choose Your Device

- Select a current smart speaker (e.g., Amazon Echo Pop, Google Nest Audio)
- Consider devices with a screen (e.g., Amazon Echo Show 8, Google Nest Hub)
- Check compatibility with Matter or other smart home standards for future-proofing

2. Set Up the Device

- Create a separate account for your rental property
- Connect to your property's Wi-Fi
- Update software to the latest version
- Turn on multilingual support (if needed)

3. Configure Basic Settings

- Set your property address as the device location
- Adjust volume and audio preferences
- Enable Do Not Disturb mode during quiet hours
- Activate Guest Mode (if available) for privacy and control

4. Customize for Your Rental

- Use a custom wake word (if supported)
- Set up a "Welcome" Routine with key info (check-out time, Wi-Fi password, etc.)
- Include links or instructions to local dining and attractions
- Add a fun or branded greeting to surprise and delight guests

5. Install Relevant Skills / Actions

- Add a virtual concierge skill (e.g., Vacation Rental Concierge by [Provider])
- Enable local guide or tourism info skills
- Connect to music or white noise streaming services
- Provide helpful travel info like weather or airport updates

6. Integrate with Smart Home Devices

- Link smart lights, thermostats, locks, and entertainment systems
- Check compatibility with Matter, Google Home, or Amazon Alexa ecosystems
- Test all integrations to ensure seamless control via voice commands

7. Create Guest Instructions

- Print easy-to-follow instructions and leave them next to the device
- List useful voice commands (e.g., “What’s the Wi-Fi password?”)
- Explain how to mute, disable the mic, or adjust privacy settings
- Include a QR code linking to a digital help guide or your property app

8. Prioritize Security & Guest Privacy

- Place devices in shared spaces only (avoid bedrooms and bathrooms)
- Inform guests about the device in your listing and at check-in
- Regularly delete voice recordings or turn off voice history
- Comply with privacy laws (e.g., GDPR, CCPA)
- Encourage guests to mute the mic if they prefer

9. Test the Setup

- Run through all guest-facing routines and commands
- Ensure smart devices respond consistently
- Test device responsiveness from different areas of the property

10. Ongoing Management

- Update device software and skills regularly
- Rotate content (e.g., seasonal greetings or activity tips)
- Monitor guest feedback and adjust as needed
- Stay up to date on new features and capabilities

11. Accessibility & Troubleshooting

- Enable screen reader or voice feedback for visually impaired guests
- Include a link or QR code to a troubleshooting guide
- Offer quick tips:
 - Restart device if unresponsive
 - Check Wi-Fi connection if commands fail
 - Use app support from Amazon/Google for error codes

Find Us Online

Smart Pineapple: AI for Hospitality, Rentals, and Destinations



Whether you're a vacation rental owner, small hotelier, or tourism leader—we're building tools, strategies, and community to help you thrive with AI.

Subscribe to Our Newsletter



Practical prompts, AI tips, and hospitality insights—delivered twice a week.

 [On Substack](#)



Join Our Communities

- Skool (AI for Hospitality) – Free community + courses
-  [Join on Skool](#)
- Reddit – Tips, tools, and AMA-style help
-  [r/AIforHospitality](#)

Follow Us on Social Media

- LinkedIn (Company Page)
-  [Smart Pineapple on LinkedIn](#)
- Kay Walten on LinkedIn (Founder & Educator)
-  [Follow Kay](#)

Podcast & Video

- AI for Hospitality Podcast (coming soon)
-  [Subscribe to Get Notified](#)
- HeyGen AI Videos – Watch & learn on YouTube
-  [Smart Pineapple YouTube Channel](#)

Google Business Profile

See reviews, updates, and local insights

 [Smart Pineapple on Google](#)

Read the Blog

Weekly insights for hospitality marketing and guest experience

 [Visit the Blog](#)

Want to Go Deeper?

We work with only a few property owners and teams each year—those who are serious about refining their guest experience, growing sustainably, and doing it without losing their soul (or their Sundays).

If that sounds like you, reach out:

 kay@smartpineapple.ai

We don't do hype. We do clarity, creativity, and real partnership.



We are a woman-owned business that is passionate about building hospitality and tourism worldwide. We believe in local economies, education and professional development. Smart Pineapple, a brand of Pineapple Innovate Inc.

Disclaimer

The strategies, tools, and recommendations provided in this worksheet are intended to offer general guidance and inspiration for property owners, managers, and hoteliers. While we strive to provide accurate and up-to-date information, we cannot guarantee specific results or outcomes. We encourage you to tailor these strategies to your unique circumstances and to seek professional advice where necessary. By using this worksheet, you acknowledge that the implementation of any strategies or actions is at your own discretion.