

The 48-Hour List Readiness Check

A structured response for destinations named on a major travel list. Or destinations next door to one that was.

Destination: _____

Publication / List: _____

Date list dropped: _____

Audit lead: _____

A list hangover is what happens when a destination gets named without the readiness to deliver what the list promised. This checklist closes that distance. Name it. Assign it. Run it before the visitors arrive.

HOURL 1-8

Know what was promised

- ☐ Read the full list entry. Not the headline. The actual description.
What did they say? What photos did they use? What season do the images suggest? What did they name?
- ☐ Print the entry. This is the promise your visitors are carrying.
- ☐ Identify whether the entry names specific places or sells a vibe.
"A food scene on the rise." "An outdoor paradise worth the detour." Which real places absorb that vibe?
- ☐ Where will someone who read this entry try to eat? Try to park? Try to take a photo?

If you are the destination next door:

- > *Read the entry for the destination near you. Know what those visitors came for.*
- > *Your job: recognize them when they end up with you instead.*

HOURL 8-24

Walk the promise

- ☐ Visit every place the list mentioned or implied. As a first-time visitor would. On a weekday.
- ☐ Is it open? Do the hours match Google? Does it look like the photo?
Can someone who does not know the area find it without calling anyone?
- ☐ Check what visitors will need that the list did not mention:
- ☐ Closest bathroom to the featured attraction. Parking. Restaurants within walking distance.
Are their listings accurate across Google, their website, and any OTA?
- ☐ Photograph anything that does not match the list description.

If you are the destination next door:

- > *Drive the route a frustrated visitor would take from the listed destination to your town.*
- > *What do they find first? A closed visitor center? A gas station? A downtown they don't know exists?*

Hour 24-36

Brief your operators

- ☐ Tell your top 20-25 businesses a list dropped. Share the entry.
- ☐ The people visitors meet first need to know what story brought them.
The front desk. The coffee shop. The gas station.
- ☐ If the list mentioned specific businesses, call them.
Ask if their hours, menus, and availability match what the list implies.
- ☐ If a restaurant is seasonal or a trail is closed, get that information out before someone drives three hours to find out.

If you are the destination next door:

- > Brief yours too. *"The town 30 minutes east just made a major travel list."*
- > Share what those visitors were looking for. Share what you offer.

Hour 36-48

Close what you can close

- ☐ Update your website if the list drives visitors to outdated pages.
- ☐ Add a "Featured in [publication]" page. Not a press release. An arrival guide.
What is open. What is seasonal. What to know before you visit.
- ☐ Fix the Google listings you can fix. Flag the ones you cannot.
- ☐ One-page handout for businesses: "We were featured in [list]. Here is what visitors will expect. Here is how to check your listings in 10 minutes."

If you are the destination next door:

- > Make yourself findable on purpose. Update your listings.
- > Make sure your website says what you are, not just what you are near.
- > If you have capacity when the listed destination does not, say so. As hospitality, not competition.

After 48 hours

Assign the ongoing work

- ☐ Assign one person to own monitoring.
- ☐ Track what visitors ask about.
- ☐ Watch for reviews where expectation and experience do not match.
- ☐ Note which businesses get the most list-driven traffic.
- ☐ Report back in 30 days.
This data shapes your next board conversation about readiness investment.

Notes
