Positec

POS Made Easy.
With Exceptional 24/7 Support.

FINESTRA/FHC v2025.1.42

New Features

This software release includes the programs necessary for some exciting new features. Separate, more detailed user documentation will be available on the Positec Portal for each of these new features:

Set Default Demographic

- Use this feature to select a default demographic option, which you may choose to rename to something more generic (ie: General Customer)

- Cash Register will not prompt for demographic. If a different customer option is needed, press Back, then make your selection

Disable Merchant Copy

- Use this new feature if you prefer not to print Merchant Copy for integrated debit/credit payment transactions

Favorites

- Create your own customized tabs to organize easy access to nonbarcodeditems (newspapers, local artisan products etc.)

- Assign items to each tab, assign an image to each item

- At the till, quickly access items – eliminating the need to keep a quick access sheet of barcodes at the till
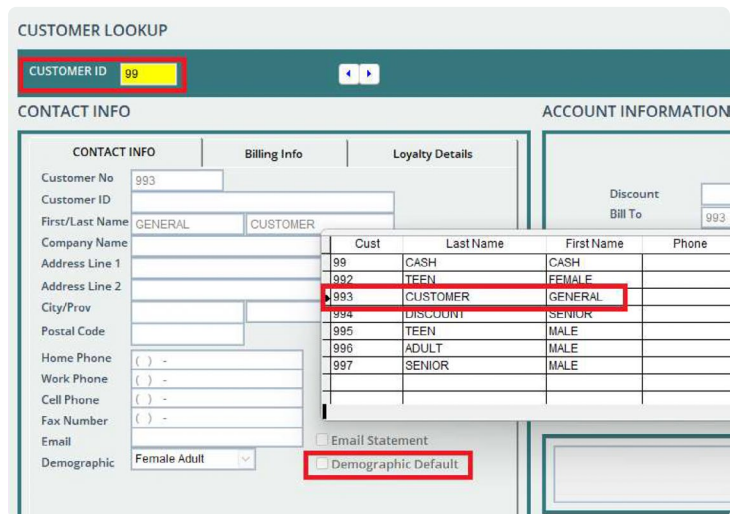
Fixes

- (CW180799) Prevent parking transactions that include a Gift Card activation

- (OT#33037) Corrected several scenarios where message windows were coming up behind Finestra pay screen, causing dropped transactions

- (OT#53044) Default quantity for UPC's manually added at the till has been changed to 1

- (CW#371720) Restricted ability to change quantity for Open Department entry at Cash Register

- (CW#437503) Correct receipt display to show full Tx# for Fillware scanned scripts

- (OT#32447) Correct UPC feature has been modified to prevent saving if a valid UPC is not entered. This field may not be left blank

- (CW#452778) Modified Paid Out Void function to allow Void for Paid Out's with notes

Set Default Demographic

This new feature allows you to set a default demographic option, which the system will choose automatically at the start of each transaction. This prevents you from having to select a demographic before each new transaction. Configure using these steps:
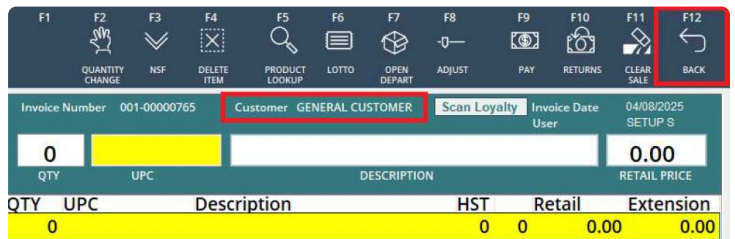
1. In Customers, look up customers that start with Customer ID 99, then select the option you would like to use as default

2. You may choose to edit the first/last name fields to something more generic

3. Select the Demographic Default checkbox to assign this customer profile as the default option, then save

4. Log off/on Finestra for your changes to take effect.

At the till, your default option will be selected automatically.

To choose a different Known Customer, choose Back then make your selection.

NOTE: You can rename any of the demographic options using the same steps, or use system security settings to hide any you don't wish to use at all.
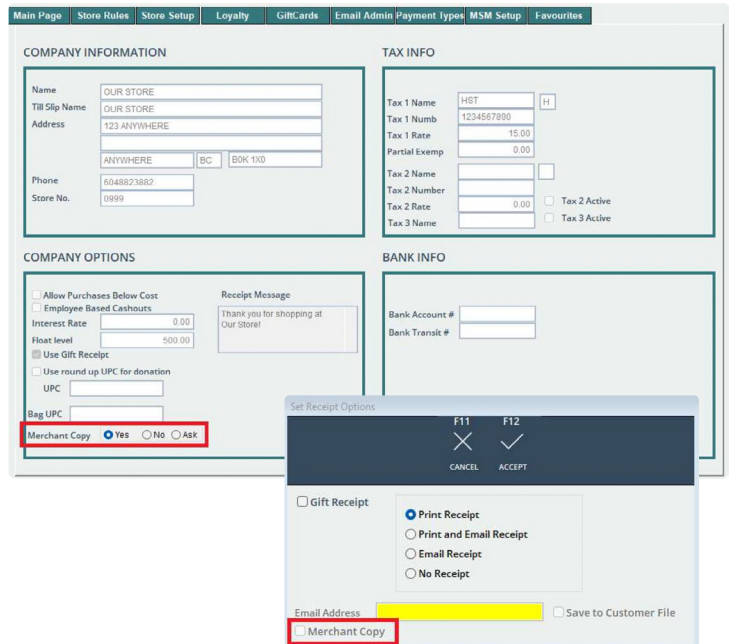
Disable Merchant Copy

Use this new feature to disable printing Merchant Copy of integrated debit/credit payment transactions. You may also change the setting to Ask, which will allow the cashier to select which transactions to print the Merchant Copy.

1. Setup, Company Setup, Company Options window. By default the system will be set to Yes. Use the radio buttons to change your preference to No (Merchant Copy will never print) or Ask (option to select or deselect.

Merchant Copy will be presented in Receipt Options window.

NOTE: Reprint Receipt has an option to reprint Merchant Copy, should it be required in the future.

Favourites
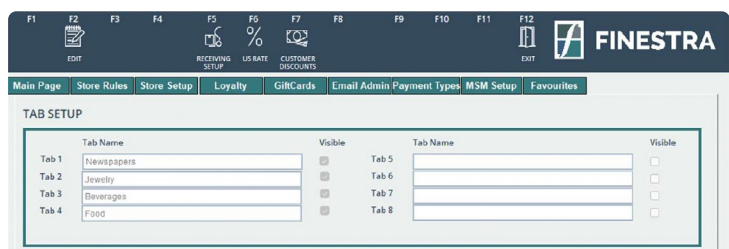
Use this new feature to configure quick till access to items that don't have an accessible barcode. This may include items such as newspapers, items made by local artisans, food items etc., where you may have kept a sheet of barcodes near the till for the cashier to scan. Configure this new feature in 3 easy steps:

1. Setup, Company Setup, select Favourites tab.
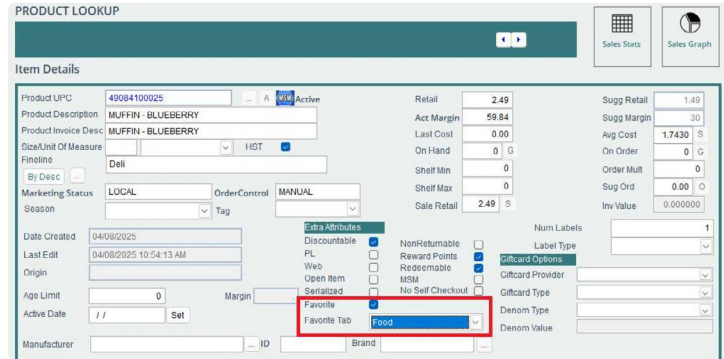
Use the Tab Setup section to enter the name of each tab you would like to configure. You can add up to 8 tabs

2. Product Maintenance, Product File, use the Favourite checkbox to add the item to Favourites, then use the Favourite Tab drop down to assign which tab the item should be listed on.

3. Optional: Setup, Company Setup, Favourites tab, use the Item Setup section to highlight an item, then use the Browse option to select an image to display for this item.

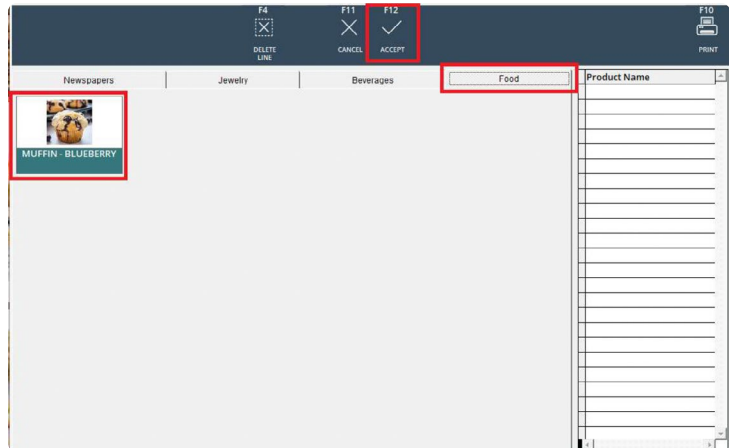At the till, select the Favourites button from the bottom right of the product entry screen

Select the tab you want to choose an item from, then select the item(s). Selected items will be displayed in the grid on the right. Choose Accept when done, or Cancel to clear list and return to cash register.

Selected items will be added to the transaction. Complete transaction as usual.

NOTE: complete user documentation can be found at positec.com on the Positec Portal.

Cashout – Display Posted Date/Time

A reference field has been added to the Posted Cashout screen, to display the date & time each session was posted:

You can access this screen using Show Posted, from the main Cashout sessions screen.