

One Unified Payments Platform for Georgia Tax Commissioners

PaymentExpress®

Many Georgia Tax Commissioners today juggle separate vendors for online DRIVES payments, in-office payments, and property tax payments, each with its own contracts, logins, fee structures, and reconciliation reports, before you can even close out the day.

Grant Street Group's PaymentExpress® platform replaces that patchwork with a single, purpose-built, multi-channel payments solution designed for a Tax Commissioner's entire operation. Staff work in a single system, IT maintains fewer tools, and taxpayers get a consistent, modern experience wherever they pay.

Already trusted statewide for online DRIVES payments, PaymentExpress complements Georgia's workflows, billing cycles, and reconciliation needs—not a generic payment portal retrofitted for government.

Proven in Georgia

"Our office staff loves the ease and efficiency of how this system seamlessly integrates with the DRIVES platform, and our customers really appreciate the enhanced payment options with tap-to-pay, Apple Pay, and Google Pay."

Michael Harris, Henry County Tax Commissioner

"Feedback on the new system has been overwhelmingly positive from both our staff and the community... we have significantly reduced front-counter issues and customers have welcomed the new payment options."

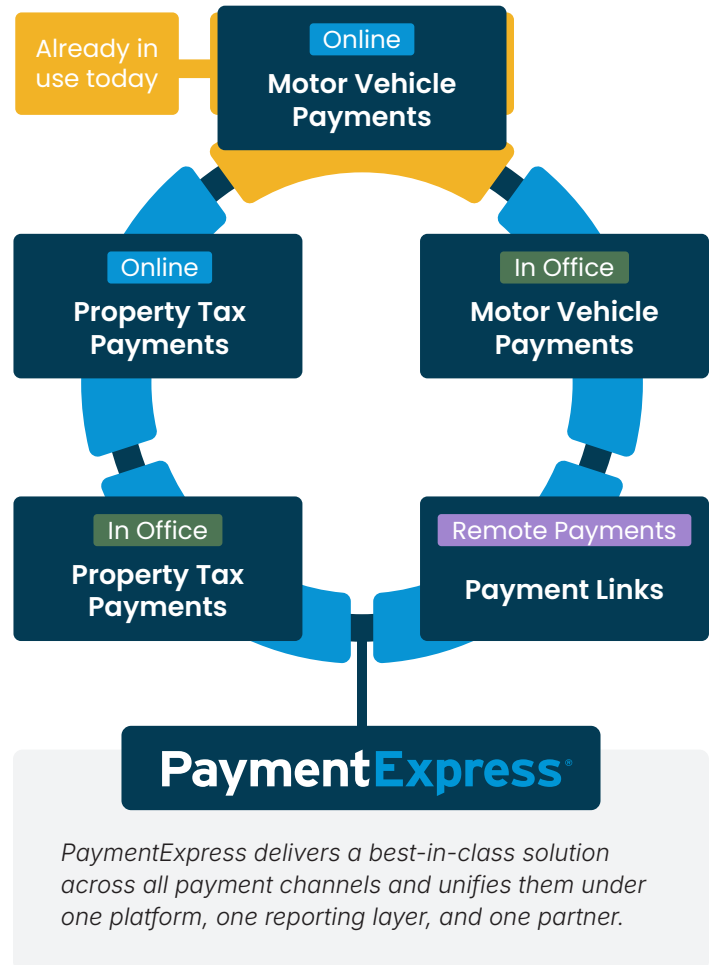
Irvin J. Johnson, DeKalb County Tax Commissioner

"We now have a seamless integration and happy staff."

Luke Rector, Deputy Tax Commissioner, Operations, Cobb County Tax Commissioner

"[Grant Street's] commitment to providing fast, secure, and convenient payment solutions, combined with their competitive fee structure, has not only improved the overall experience for our residents but also delivered significant value to our County."

Darla Eden, Hall County Tax Commissioner



What consolidation delivers for your office

When all five channels run on PaymentExpress, Georgia Tax Commissioners gain:

-  One system for staff to work in
-  Unified reporting and reconciliation
-  Fewer vendors for IT to manage
-  Stronger risk and revenue controls
-  Proven scalability and uptime

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PaymentExpress®

 **GRANT STREET GROUP**

In Office Motor Vehicle Payments

Built for high-volume MVD counters and drive-through lanes.

- 80% fewer chargebacks, driven by a single, clear charge per payment.
- Seamless DRIVES integration so staff work in one system and payment data posts in real time.
- Tap-to-pay and digital wallets (Apple Pay, Google Pay) for faster lines and lower card-handling risk.
- PCI certified, with no staff handling card data, even when keying in broken cards.
- Retail-grade PIN pads provided at no cost to the Tax Commissioner. Simple, plug-and-play setup.

What this unlocks: shorter lines, fewer chargebacks, and fewer systems for front-line staff to learn.

In Office Property Tax Payments

Bring the same modern experience to property tax counters.

- One PIN pad for combined Motor Vehicle and Property Tax counters, with funds automatically split to the right accounts.
- Chargeback prevention and disputes handled for you, plus duplicate-payment protection.

What this unlocks: a combined counter experience, single vendor relationship, and simpler settlement across MVD and property tax.

Remote Payments Payment Links

Create and send secure Payment Links to enable customers to pay remotely.

Payment Links give staff a fast and secure way to collect payment after a customer has left the office. What this unlocks: No more blank checks, no more credit cards over the phone, just a simple and secure remote payment option.

What this unlocks: flexible remote payment options via text or email, easing front-counter traffic.

Online Property Tax Payments

A purpose-built online property tax and e-billing solution, incubated in Georgia.

- Unified property search with autocomplete
- Flexible search results that auto-match
- Bill presentation and e-billing built for Georgia
- E-check validation, reducing Account Not Found returns by ~50%
- Apple Pay, PayPal, and International Cards accepted
- Zero payment limits
- Scheduled payments and saved properties for repeat payers

What this unlocks: a unified online property tax experience where taxpayers can quickly find and pay their bills, enroll in e-billing, and manage scheduled payments, while staff keeps tight control over rules, reporting, and reconciliation.