



International Transfers is a low-cost foreign exchange solution that enables our members to transfer money internationally, including their US\$ accounts with Sunrise, through online banking.

## Features

The service will provide a seamless and consistent user experience when members access International Transfers through our online banking platform.

- Advanced Security
- Live Pricing
- Account-to-Account Transfer
- Quick delivery
- Confirmation Notification
- Guaranteed Transfer Amount
- Simple Online Registration

**How do I make an international transfer?** Make a transfer in three simple steps:

1. Complete your one-time registration through online banking to get started
2. Add your recipient so we know where to send money to
3. Book your international transfer

## Frequently Asked Questions

**What is the maximum and minimum transfer amount?** You can transfer as little as \$10 up to \$25,000.00 per transaction.

**How do I keep track of my transfer?** Your transfer will appear in your transaction history in online banking in real-time, plus, you will receive an email notification when the transfer leaves your account and when it arrives at the recipient's account.

**When can I make international transfers?** Anytime, anywhere.

**How long does the transfer take?** Quick next-day delivery in North America and up to two business days everywhere else.

**How safe is my transfer?** Your transfer is protected with AES 256-bit encryption, automated identity verification, anti-money laundering procedures, automated online checks, advanced anti-fraud safeguards and insurance coverage - all through a FINTRAC-regulated entity.

**What are the exchange rates?** With live pricing, you get the real exchange rate—every time.

**What are the fees?** If the transfer is less than CAD \$500, a \$2.50 fee applies.

**How do I know how much the recipient will receive?** With our guaranteed transfer amount, what is sent is what is received—there are no deductions ever.