



# Following instructions

71st percentile 60% raw score

The following instructions test evaluates a candidate's ability to understand and follow instructions in many different forms, and in a variety of contexts. This test helps you identify candidates who can process and follow instructions correctly.

View full test description

• Following written instructions

1.5

• Following visual instructions

0.5 4.5

• Following verbal instructions

CorrectIncorrectNot answered

### Problem solving

72<sup>nd</sup> percentile 66% raw score

This problem solving test evaluates candidates' ability to define problems and analyze data and textual information to make correct decisions. This test helps you identify candidates who use analytical skills to evaluate and respond to complex situations.

View full test description

· Creating and adjusting schedules

• Interpreting data and applying logic to make decisions

- Prioritizing and applying order based on a given set of rules
- · Analyzing textual and numerical information to draw conclusions





CorrectIncorrectNot answered



## **Custom questions**



**Essay** 

☆☆☆☆ 0.0

What are your greatest strengths as a professional in this industry? And what are your greatest areas for improvement?

#### What to look for in the answer?

In a candidate's answer, look for honesty and transparency. An answer that sounds genuine and authentic is much better than one that is generic, calculated, exaggerated, or "humble braggy." Look for signs about how a candidate has built their strengths (are they best at hands-on processes, or are they strong theoretical thinkers and visionaries?) and how you may be able to help them level up in the areas where they may not be as strong yet. Look for signs that a candidate can recognize and own what they bring to the table and what they need to work on. A great employee can understand and leverage their strengths and acknowledge and learn from their weaknesses. Look for signs that your candidate is capable of that kind of self-reflection.

#### Answer

My greatest strengths are, working on Linux, managing asterisk based systems, building IVR's, configuring call center solutions. Working with relaxed mind during chaos / escalated operational issues.

I'm always in a learning phase and as of now I'm focused on automation.

Tinished in 00:04:54 out of 00:10:00

