

Thrive Care Group

Our Plan on a Page



Our ultimate goal

Mission

Fuelling independence and transforming lives with bold, personalised care and cutting-edge therapies.

Vision

A world in which every person feels seen, heard and empowered to live life their way.



Target outcomes

Client-centric experiences. Always.

We place our clients at the core of everything we do. Delivering for our clients is part of our DNA.

Optimal Outcomes for our clients

We are the organisation of choice for aged care, disability, allied health and movement therapies, and deliver optimal client outcomes. Always.

Financial Sustainability

We meet our financial and operational commitments today, and in the future.



Client Pillars

Dependable

We deliver reliable, consistent care clients can trust—showing up on time, following through, and communicating honestly to ensure quality support every step of the way.

Innovative

Technologies to improve care—adapting quickly, staying curious, and creating smarter, more effective solutions centred on evolving client needs.

Collaborative

We partner with clients, families, and professionals—fostering open communication and teamwork to ensure everyone feels heard, included, and empowered in the care journey.

Personalised

We tailor care to fit each person—respecting individual goals and preferences, and offering flexible, responsive support that adapts as life changes.

Respectful

We treat everyone with dignity and empathy—honouring their choices, embracing diversity, and providing inclusive, culturally aware care where all feel safe and valued.



Enablers

Organisation Culture & People

We empower our people to lead and sustain the evolution of Thrive as an organisation.

Data and Analytics

We have a sophisticated understanding of our clients and our business, enabling enhanced decision-making and continuous improvement of performance.

Partner Management

We have a robust and coordinated partnering approach and we proactively manage partner performance in delivering optimal outcomes for our clients.

Technology

We have a centralised technology backbone that enables a seamless client experience and efficient operation.

Community Partnership

We create social value by engaging, collaborating and empowering our community to address social issues that make a meaningful difference in people's lives.

Thrive Care Group Subsidiaries



✉ hello@thrivecaregroup.com.au

☎ 1300 377 074

🌐 thrivecaregroup.com.au