MGI™

Ai SERIES

POWERED BY sureshot

Ai NAVIGATOR HALO

Digital Manual

VERSION 1.3

THANK YOU FOR PURCHASING MGI Ai NAVIGATOR HALO.

To get the most out of your MGI Ai Navigator Halo please follow these quick steps before use.

1. **Register your MGI Ai Navigator Halo via the Top Handle.**
2. **Once the buggy boots up for the first time, connect the buggy to Wi-Fi and follow the on-screen prompts.**
3. **Assembling the MGI Ai Navigator Halo (section 3.0)**
4. **Charging the battery (section 4.0)**

For Customer Support, please contact MGI directly for immediate and professional advice go to mgigolf.com

MGI AUSTRALIA

Service Email: customerservice@mgigolf.com

Live Chat: visit mgigolf.com

Toll Free within Australia: 1300 644 523 (excludes mobiles)
Western Australia/ Internal phone 61 3 8872 6700

Local Service Centres:

Visit mgigolf.com to locate your local service centre.

MGI USA

Service Email: serviceusa@mgigolf.com

Live Chat: visit mgigolf.com

Telephone: 1800 617 2990

MGI GLOBAL

Sales Email: globalsales@mgigolf.com

Service Email: globalservice@mgigolf.com

Live Chat: visit mgigolf.com

NOTE: This User Manual was correct at time of publication.
Please visit mgigolf.com for the latest version of the User Manual.

Images shown throughout this manual may not be of the particular model you have purchased.

CONTENTS

1.0 Registration **05**

2.0 What's Included **05**

3.0 Assembling Your MGI Ai Navigator Halo **06**
- **3.1** Attaching the Rear Wheels 06
- **3.2** Attaching the Front Wheels 07
- **3.3** Rear Wheel Positions 07
- **3.4** The Fifth Wheel 08
- **3.5** Unfolding 09
- **3.6** Folding 10

4.0 Battery Charging & Connection **12**
- **4.1** Battery Charger 12
- **4.2** Installing the Battery on the MGI Ai Halo Navigator 13
- **4.3** Charging the Battery After Use 13
- **4.4** Safe Operation Guidelines 14
- **4.5** Battery Storage 14
- **4.6** Battery End-of-Life 15
- **4.7** Disposal of Lithium Batteries 15

5.0 Fitting a Golf Bag **15**

6.0 Operating the Digital Top Box **16**
- **6.1** Start / Stop the MGI Ai Navigator Halo 16
- **6.2** Turn the MGI Ai Navigator Halo On/Off 17
- **6.3** Battery Level Indicator 17
- **6.4** Unit Measurements 18
- **6.5** Distance Modes 18
- **6.6** Competition Mode 18

7.0 Remote Control **19**
- **7.1** Charging Your Remote Control 19
- **7.2** Remote LED Colours and Status 20
- **7.3** Forward Arrow 20
- **7.4** Down Arrow 20
- **7.5** Left and Right Arrow 20
- **7.6** Park Brake 21
- **7.7** Keypad Unlock and Lock 21
- **7.8** Geo Protect™ 21
- **7.9** Accessory Remote Buttons* (Coming Soon) 22
- **7.10** Remote Range and Safety Stop 22
- **7.11** Pairing a Remote 22

8.0 Gyroscope Straight Tracker Navigation System **22**

9.0 Warranty **23**
9.1 Warranty Policy 23
9.2 Warranty Exclusions 24
9.3 Parts Installed During Warranty 25

10.0 Preventative Maintenance Program **25**
10.1 Cleaning Your MGI Ai Navigator Halo 26
10.2 Rear Wheel Axles Maintenance 26
10.3 Upper and Lower Bag Strap Maintenance 26
10.4 Motor Trimming – Gyroscope Straight Tracker Navigation System 27
10.5 Front Wheels Maintenance 27
10.6 MGI Service Schedule 27
10.7 Service Record 28

11.0 Service and Repair Centres **29**

12.0 Frequently Asked Questions **29**

13.0 MGI Contact Information **33**

14.0 MGI Appendix **34**
14.1 FCC&ISED Statements 34
14.2 MGI Ai Navigator Halo Technical Information 36

15.0 Explore our Range of MGI Accessories **36**

1. 0 REGISTRATION

It is important to register your MGI Ai Buggy before first use via the Top Handle. Registration allows you to:

- Speed up any servicing required on your Ai Buggy.
- Assist us to contact you with any updates to your Ai Buggy.
- Use Geo Protect, Hole View and Advanced Scoring Features.

Once registered, pair your Ai Buggy to your smart device via the MGI and Sureshot App.

Next, the buggy should be registered on the MGI Website for warranty and servicing purposes. The serial number required for this is located on the buggy chassis, near the left rear wheel (when standing behind the buggy).

Please keep this user manual on file for your own reference and a copy of your serial number;

My MGI Ai Navigator Halo Serial Number is

(example AAIHV1252512345)

Purchase date:

/ /

You may be required to show proof of purchase so we recommend you keep your receipt with this manual.

2.0 WHAT'S INCLUDED

- ☐ MGI Ai Navigator Halo
- ☐ 2 x Front Wheels
- ☐ 2 x All-terrain Rear Wheels
- ☐ High Performance Lithium Battery
- ☐ 24V Battery Smart Charger
- ☐ MGI Pouch
  - – O Rings
  - – Axle Lubrication Cloth
  - – Battery Charger Manual
  - – USB-C Remote Charging Cable
  - – Remote Control
- ☐ MGI Ai Series Quick Start Guide

3.0 ASSEMBLING YOUR MGI AI NAVIGATOR HALO

3.1 ATTACHING THE REAR WHEELS

First, lubricate both axles using the axle lubricant cloth provided in the MGI Pouch. Lubrication of the axles should be performed regularly to keep your buggy in optimal condition.

Press the black release button on the wheel hub. Place the wheel onto the axle. You will need to match up the inner female groove on the axle and the male of the wheel. See Section 3.3 for Rear Wheels Position.

When placed in position simply release the button. You will hear a "click" when the wheel is properly secured.

To check that the wheel is properly in position, pull on the wheel. If it is properly in position it will not slide off. Repeat for the other wheel.

3.2 FRONT WHEELS (REMOVAL AND MAINTENANCE)

The front wheels come pre-attached to your MGI Ai Navigator Halo. You may need to remove them for cleaning, transport, or maintenance. There is no difference between the two front wheels, so either wheel can be fitted to the left or right side.

Before refitting, wipe the axles clean and lubricate them using the Lubricant Cloth in the MGI Pouch.

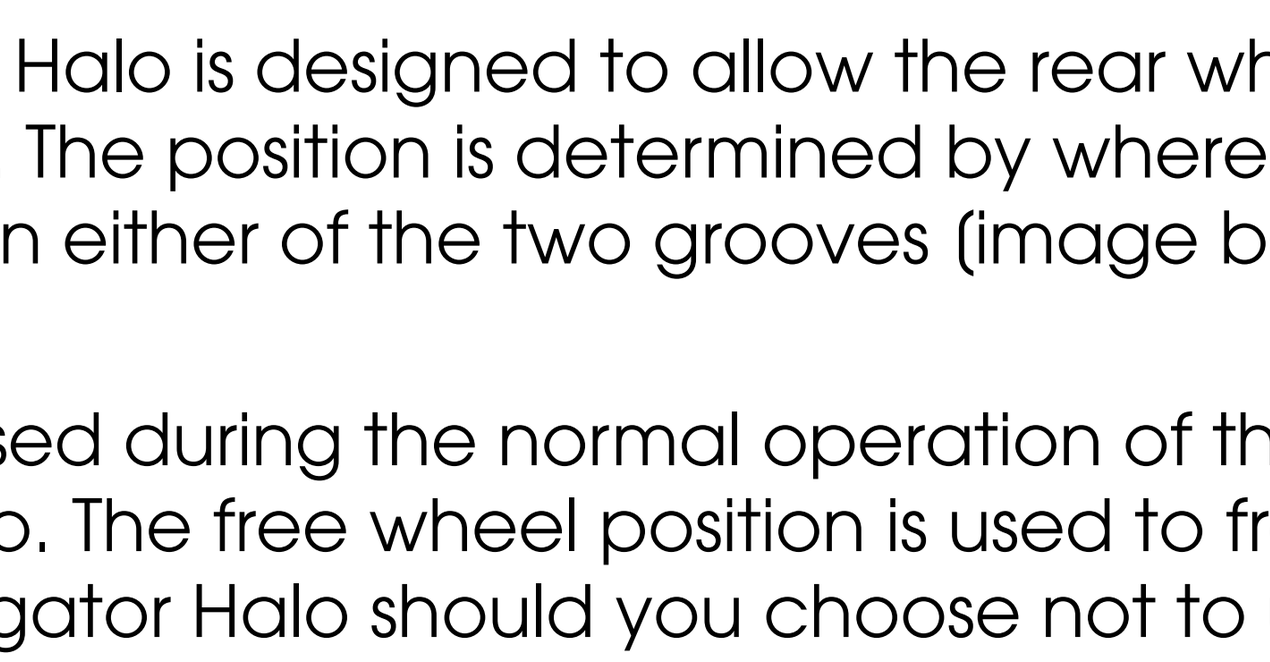
To remove a front wheel, press the black button on the front of the MGI Ai Navigator Halo frame just above the wheel connection, then pull the wheel firmly away from the frame to release it.

To refit a front wheel, line up the steel shaft on the wheel with the wheel connection on the frame and push it in until you hear a positive click. The black button will pop out to confirm the wheel is locked in the correct position. Pull firmly on the wheel to check it is secure and does not move out of position.

3.3 REAR WHEELS POSITIONS

The MGI Ai Navigator Halo is designed to allow the rear wheels to be in two positions. The position is determined by where the wheel is locked on the axle in either of the two grooves (image below).

The drive position is used during the normal operation of the MGI Ai Navigator Halo. The free wheel position is used to freely push the MGI Ai Navigator Halo should you choose not to use your battery, allowing for a manual push instead of battery powered.



i. Drive position – Lock the wheel onto the groove closest to the buggy chassis. To do this, press the black release button on the wheel hub, push the wheel onto the axle as far as possible and pull back until the wheel clicks into place. To test for drive position, try rolling the wheel backward.
If you feel resistance then the wheel is now in drive position and ready to use. Repeat for the other wheel.

ii. Free Wheel position – Lock the wheel onto the groove closest to the end of the axle. To do this, press the black release button on the wheel hub, push the wheel onto the axle and release the button onto the groove.

To test for free wheel position try rolling the wheel backward. The wheel should spin freely with no resistance. Repeat for the other wheel. The two front wheels need to be attached to your MGI Ai Navigator Halo .

3.4 THE FIFTH WHEEL

The MGI Ai Navigator Halo comes standard with a stabilising fifth wheel, which must always be fully extended when the MGI Ai Navigator Halo is in use. This reduces the risk of the buggy tipping backwards, minimises potential damage, and provides maximum stability across all terrains. The sliding fifth wheel and its track should be cleaned regularly with a cloth to ensure smooth operation and easy retraction for storage.

To extend the fifth wheel, pull out the locking pin located on the lower left side of the buggy chassis. While holding the pin out, slide the fifth wheel outward until it locks into one of the two extended positions. To retract the fifth wheel after use, pull out the locking pin and slide the fifth wheel back towards the buggy.

Locking pin

3.5 UNFOLDING

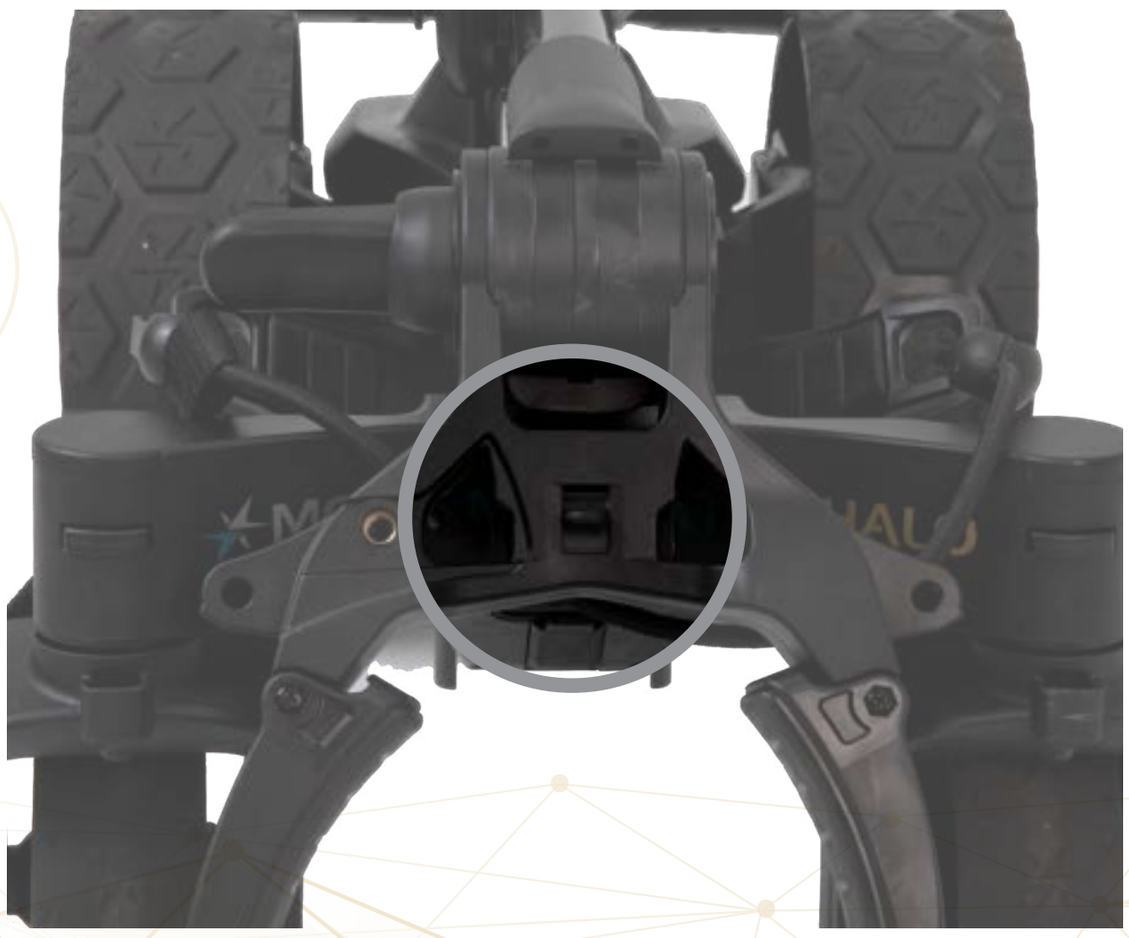
Follow the below the steps to unfold an MGI Ai Navigator Halo .

STEP 1: Ensure both rear wheels are attached.

STEP 2: Release the folding lever.

STEP 3: Press the toggle switch on the top bag support down.

STEP 4: Lift the handle upward to unfold. Keep clear of the rear wheels as they fold out, and make sure the latch at the base of the handle clicks into place.

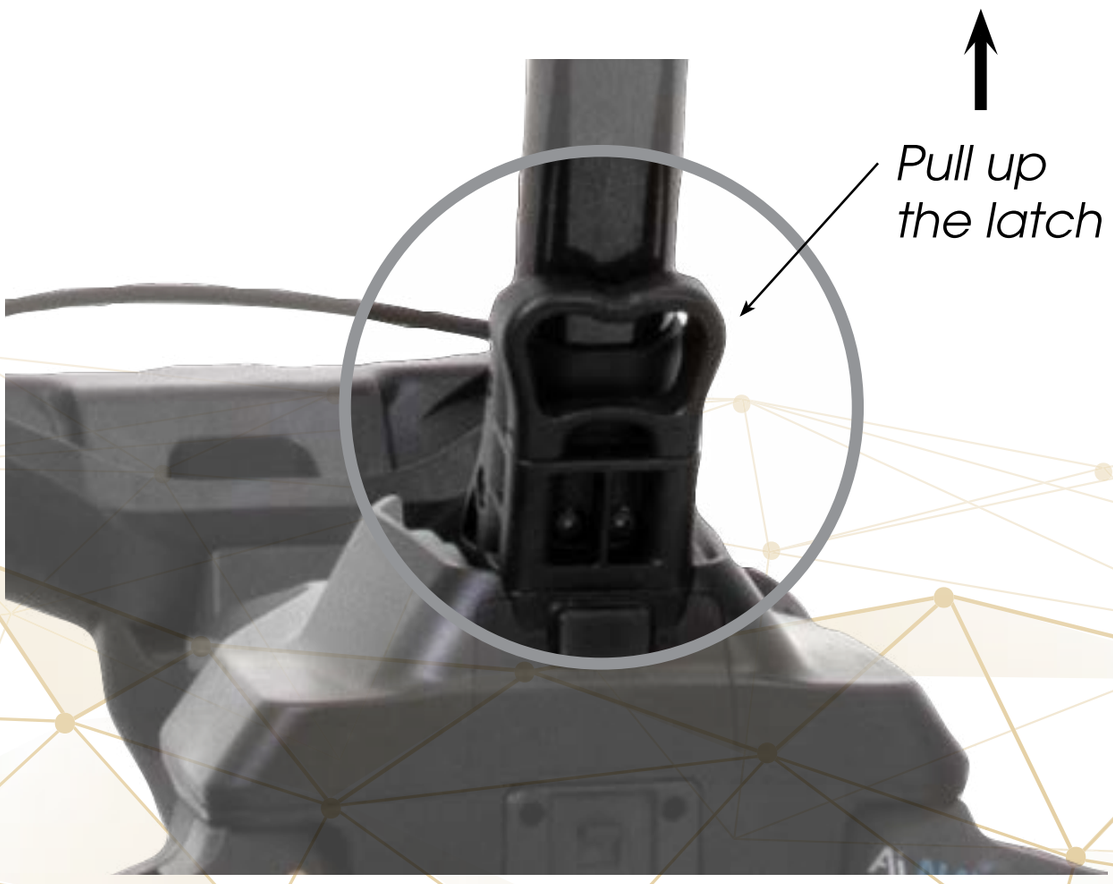


STEP 5: Close the fold lever to lock the handle into place in the desired position.

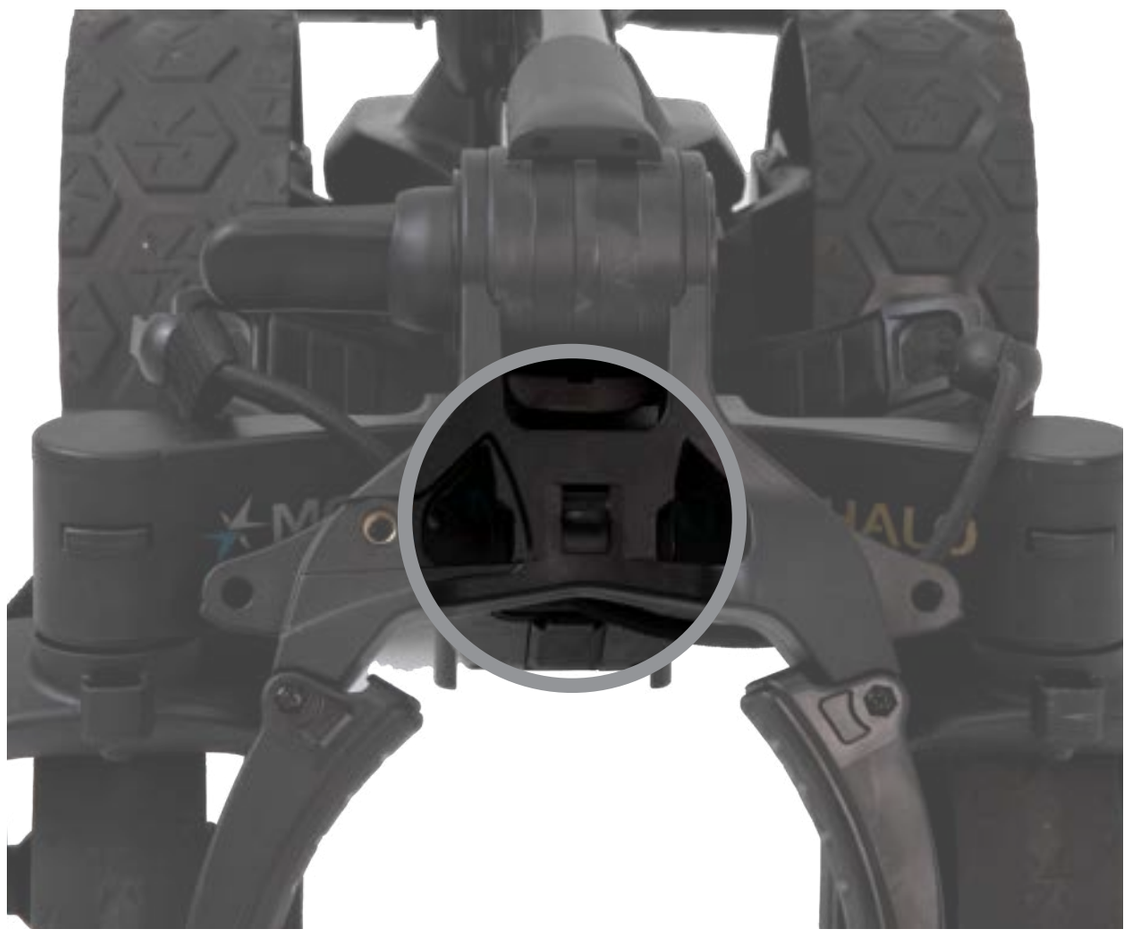
3.6 FOLDING

STEP 1: Open the fold lever to unlock the handle. Hold the handle securely to prevent it swinging into the frame, and keep hold of it throughout the folding process.

STEP 2: While holding the handle firmly, pull up the latch at the base of the handle to release the top handle. Continue to hold the handle as you lower it towards the frame. Ensure the rear wheels are kept clear as they fold in.



STEP 3: Press down on the top bag support until it clicks into place and locks in the folded position. Ensure the front swivel wheels are not in front of the buggy, as this can prevent it from locking. If needed, roll the buggy forward so the wheels move into the correct position.



STEP 4: Once the buggy is fully folded, close the fold lever to lock the buggy in the folded position for transport and storage.

4.0 BATTERY CHARGING & CONNECTION

The MGI Ai Navigator Halo can only be used with the:

- MGI Ai Halo 24v 299Wh Lithium battery.

4.1 BATTERY CHARGER

The charger features an LED indicator and digital display to show battery status during charging. When powered on without a battery connected, the LED is solid green and the display shows ---%.

When a battery is connected, the LED turns solid red to indicate charging and the digital display will indicate current battery charge state. Once fully charged, the LED returns to solid green and charging stops automatically once capacity is at 100%, or after 12 hours, whichever occurs first. Remove the battery from the charger once charging is complete.

If the red or green LED flashes continuously, or if the LED does not illuminate green when power is connected, there may be a fault with the charger or battery. In this case, take both items to your nearest MGI Service Agent.

On-board USB Type-C charging cable

The MGI lithium battery charger includes a USB Type-C charging cable used to charge the MGI Ai Navigator Halo Remote and most USB Type-C devices. Check your device specifications to confirm compatibility.

4.2 INSTALLING THE BATTERY ON THE MGI AI HALO NAVIGATOR

The battery fits into the rear of the MGI Ai Navigator Halo. Align the battery with the text facing up and the charging port facing the rear, then slide it into position. Push the battery firmly against the spring-loaded mechanism until it clicks into place.

To engage power, press the large lower slide switch downwards until it locks. When fully engaged, the switch covers the charging port and a green rectangle is visible. Ensure the switch is pushed fully down; the screen will turn on when the battery is correctly engaged.

The slide switch should be cleaned regularly, particularly when using the buggy on sandy or dusty courses.

TIP: Always ensure the power switch is fully engaged in the ON position during use. Using the on/off switch during a round will erase any in-game scoring information. To preserve current game data, use SLEEP mode instead.

The MGI Ai Navigator Halo is equipped with a fail-safe battery connection, meaning the buggy will not move when the battery is connected. The buggy will only respond once the screen has powered on, which may take up to 30 seconds. After the screen is on, the MGI Ai Navigator Halo can be activated using the speed control button or the remote control.

4.3 REMOVING THE BATTERY AND CHARGING AFTER USE

- Remove the battery from the MGI Ai Navigator Halo before charging.
- Lift the large power plug back up to disengage power and expose the charging port.
- Press the battery release button while supporting the battery with your hand – the spring-loaded mechanism will eject it slightly – then slide the battery out.
- Plug the charger AC lead into a power point – the green LED illuminates to indicate the charger is on.

- Connect the charger lead to the battery (ensure the small semicircle on the plug cowling faces upward). The charger LED changes from green to red whilst charging.
- Once the battery is fully charged, the LED will revert to green, and 100% will be displayed..
- Remove the charger from a fully depleted battery.
- Charge after every use; do not store the battery uncharged.

Please refer to the battery charger user manual for further information.

4.4 SAFE OPERATION GUIDELINES

- Do NOT charge your MGI lithium battery for more than 10 hours. The charger has an auto-shutoff function of 12 hours. Once the battery is fully charged, unplug the charger, or disconnect power supply.
- The battery is designed for indoor charging only. Please ensure it is used on an uncarpeted, non-flammable hard floor in a well-ventilated area.
- Plug the charger directly into the mains wall socket. Do not use a multi-outlet power board, or similar device, to charge the battery.
- Always place the battery on charge after each use. Complete discharge of the lithium battery will reduce battery lifetime performance.
- Charge your battery in ambient temperature; between 5°C (30° F) and 30° C (86°F).
- To minimise drain on the battery during play, avoid taking your Halo Model into rough terrain, where possible.
- The Ai Navigator Halo is designed to carry a maximum load of 20kg (45 lbs) – exceeding this limit will reduce battery performance and may cause damage to the drive system.

4.5 BATTERY STORAGE

- Lithium batteries should not be stored for long periods of time, either depleted or fully charged. Ideally the battery should be at 40-50% capacity, stored in a clean, dry environment on a hard non flammable surface, between 15°C (60°F) to 25°C (80°F). As lithium batteries slowly discharge over time, it is recommended that the battery be power cycled every 6 months if left unused and stored as above.
- Do not leave your lithium battery in a car as high temperatures can damage the battery cells. Do NOT charge your MGI lithium battery for more than 10 hours.

4.6 BATTERY END-OF-LIFE

MGI high-performance lithium batteries will require replacement over time as all rechargeable batteries naturally lose capacity and performance. MGI recommends replacing the battery after approximately six years of use. This timeframe is provided as an indicative end-of-life guideline only. Actual battery life can vary based on how frequently the product is used, how the battery is stored, and individual charging habits. This recommendation is not an implied minimum service life. Some batteries may require replacement earlier, while others may continue to operate beyond six years depending on care and usage conditions. If you notice reduced runtime, inconsistent performance, or difficulty holding charge, the battery may be reaching the end of its usable life.

For information on purchasing a replacement battery, please contact MGI or one of our international distribution partners. Australia, USA and Canada: visit mgigolf.com Global: visit mgigolf.com/pages/ international-stockists

4.7 DISPOSAL OF LITHIUM BATTERIES

This product contains materials that requires special handling at end-of-life. Please contact your local environmental authority or governing body for guidance on safe disposal and recycling in accordance with regional regulations. DO NOT dispose of in general waste.

Correct Disposal of this product
This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

5.0 FITTING A GOLF BAG

Ensure that the top bag support straps are disconnected.

1. Position the golf bag on the MGI Ai Navigator Halo .
2. Secure the lower bag strap by pulling it over the base of the golf bag.
3. Secure the top bag support strap.
4. Select a good position for the elasticised straps to be put around the golf bag. Adjusting the length of the top bag support strap. The rounded plastic bar on the longer strap can be adjusted to ensure the bag is securely in place.

5. Stretch the longer end of the strap and loop the rounded plastic bar underneath the hook on the shorter end.
6. The top bag support straps should now be connected.

Please ensure the top bag support straps are hooked in place securely before releasing. Failure to do so could result in injury to the user and/or damage to the MGI Ai Navigator Halo and golf equipment.

6.0 OPERATING THE DIGITAL TOP BOX

Please refer to Top Box user manual (page 32) for further detail on all digital top box functionality.

6.1 START / STOP THE MGI AI NAVIGATOR HALO

MGI Ai Navigator Halo Speed Control

Please note the following points regarding the MGI Ai Navigator Halo Speed Control.

1. To select the desired speed, rotate the speed control button. Turning the speed control button clockwise will increase the speed, whilst anti-clockwise will decrease speed. The speed setting range is 1 to 20.
2. The speed setting chosen is displayed in the bottom centre of the screen.
   Please note you will feel notches as you rotate the speed control. The notches do not indicate a change in speed. The speed will only increase or decrease as the number changes in the display.

3. To start the MGI Ai Navigator Halo, tap the speed control button. The default speed is 4, however, this can be customised in the Settings menu. Please see digital top box manual for further information.
4. Another tap will stop the MGI Ai Navigator Halo
5. The desired speed can be altered up or down while the MGI Ai Navigator Halo is moving.
6. To activate the park brake, ensure the MGI Ai Navigator Halo is stationary. Turn the speed control button anti-clockwise until a `P' is displayed, indicating the park brake is engaged.
7. To disengage the park brake, press the speed control button to resume operation of the MGI Ai Navigator Halo.

6.2 TURN THE MGI AI NAVIGATOR HALO ON/OFF

1. Disconnect the battery by sliding the battery connection switch up until the red indicator is displayed.

   Please note: When the ON/OFF Switch is used during operation, it will erase any in-game information if you are currently mid-round.

   Alternatively use the SLEEP mode which maintains all current game information (see point 2).
2. To turn the MGI Ai Navigator Halo Top Box Display off: Hold down the Start/Stop Speed Control Button for five seconds and the display will bring up the sleep mode option. Select `Enable Sleep Mode'.
3. To reactivate the Top Box Display, whilst the battery is connected, touch the screen to wake the MGI Ai Navigator Halo up.

   Please note that the battery will still be connected to the MGI Ai Navigator Halo and will continue to draw power whilst connected.
4. To fully shut down the MGI Ai Navigator Halo and prevent the battery from discharging, disconnect the battery as per point 1.

   The battery may be left installed in the MGI Ai Navigator Halo or removed for storage; however, it must be removed from the buggy when charging.

6.3 BATTERY LEVEL INDICATOR

The buggy battery indicator is located on the bottom right-hand corner of the display. It is displayed as a percentage. If you tap the battery icon it will display further details including the remote battery level.

You should always check the battery status before you play golf to ensure there is sufficient charge.

6.4 UNIT MEASUREMENTS

You can change between measurement systems by pressing the Golf Menu on the home screen and selecting the required unit setting: metric (metres and kilometres) or imperial (yards and miles). For more information, refer to the Top Box Manual.

6.5 DISTANCE MODES

There are three distance measurement modes. To move between the modes, press the Distance Mode Button (DM) on the left.

Trip odometer: resettable distance measurement can be used to measure how far you hit your shot or to measure how far you have walked for the day. To reset, simply press the reload button (left side) for 3 seconds until the reading displays "0".

Next Maintenance: This feature will assist with service reminders which are recommended at each 500km (300 miles) or 6 month period. Once service has been complete, tap the battery icon on the lower left hand side of the display, tap Next Maintenance, then Maintenance Complete.

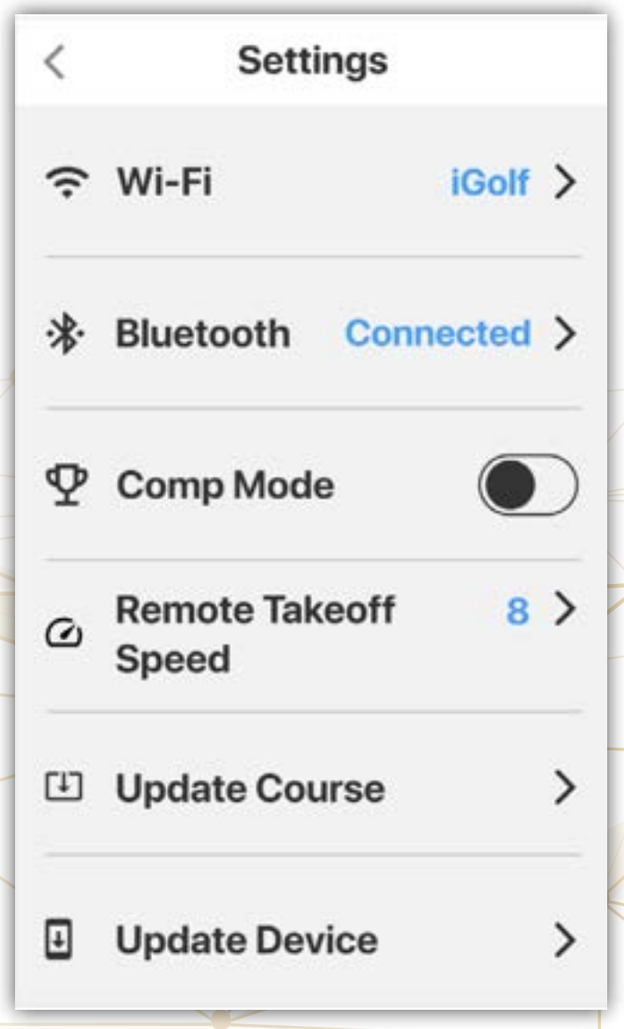
Lifetime Odometer: cannot be reset as it is the odometer for the life of the MGI Ai Navigator Halo.

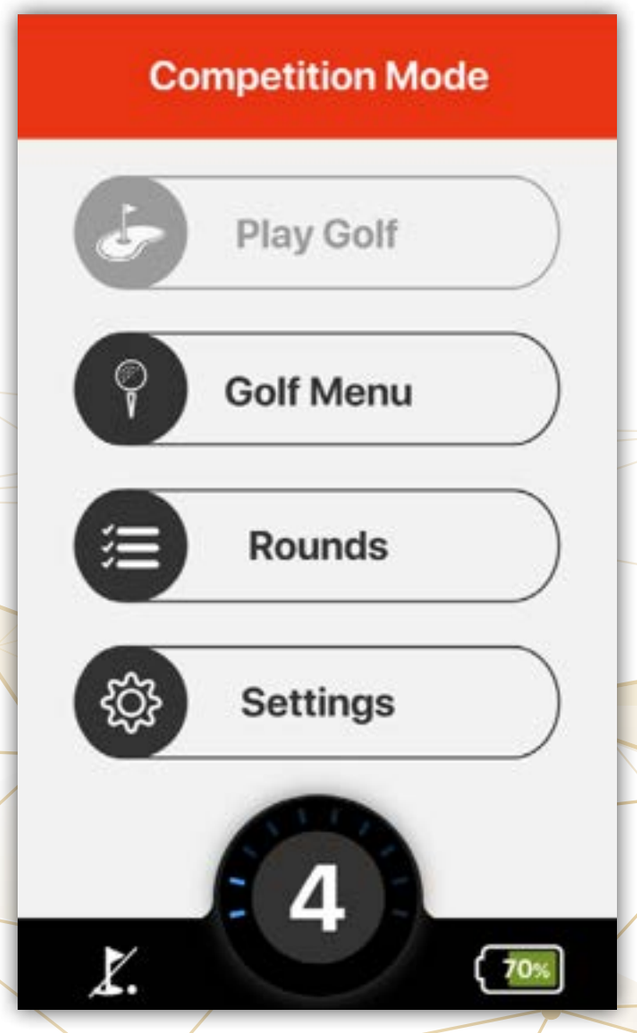
6.6 COMPETITION MODE

In the unlikely event that the club you are playing at does not permit the use of distance measuring devices, the distance features on the MGI Ai Navigator Halo can be disabled.

To disable distance measuring features, go to Settings and select Comp Mode. When activated, the option will turn blue. A Competition Mode banner will be displayed on the home screen and the Play Golf option will not be available.

To exit Competition Mode, return to Settings and toggle Comp Mode off. For more information, refer to the Top Box Manual.





7.0 REMOTE CONTROL

PLEASE NOTE: Your remote control is located in your MGI Pouch.

MODEL: Ai Navigator Remote
FCC ID: 2BA2LH7GPS
IC: 30328-H7GPS
CAN ICES-3(B)/NMB-3(B)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

– Reorient or relocate the receiving antenna.

– Increase the separation between the equipment and receiver.

– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

– Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

7.1 CHARGING YOUR REMOTE CONTROL

Before using your MGI Ai Navigator Halo, you must fully charge your remote control. Charge time from depleted is approximately 3 hours. To turn on your remote, press any button (except the LOCK button) until the light on the top of the remote turns on. If there are no lights, the remote may need to be charged.
To charge the remote, connect the USB-C charging cable to the USB-C port on the base of the remote. The cable can be connected to a PC or laptop, or to an AC power adapter (not included).

To turn the remote off, press and hold the Lock button for two seconds.

If the remote disconnects from Bluetooth, for example when the buggy is powered off, it will automatically switch off after approximately 10 minutes.

When the remote is off, pressing any button except Lock will turn it back on.

It is recommended to charge the remote after every use. To check the remote battery percentage, press the battery icon located at the bottom right of the MGI Ai Navigator Halo screen. For convenience, recharge the remote at the same time as the main battery after each use.

7.2 REMOTE LED COLOURS AND STATUS

- **Solid Blue:** Connected (paired mode) and battery above 25%
- **Blinking Blue**: Searching for Bluetooth connection (pairing mode) charging status (when plugged in)
- **Flashing Red:** Battery below 75%
- **Flashing Green:** Battery between 75% and 99%
- **Solid Green:** Battery fully charged

Battery level shown briefly each time the remote is turned on

- **Red:** Below 25%
- **Purple:** 25–49%
- **Orange:** 50–74%
- **Green:** 75% and above

Other status indications

- **Solid Red:** Remote is locked
- **Yellow:** Park brake is engaged on the buggy

7.3 FORWARD ARROW

Press the forward button to start and accelerate the MGI Ai Navigator Halo. The longer you hold the button, the faster the MGI Ai Navigator Halo travels. When using the remote, the MGI Ai Navigator Halo will start and stop at the default Take-off Speed, which is set to 8 by default. This speed can be adjusted in the Settings menu under Take-off Speed.

7.4 DOWN ARROW

The down arrow is used to reduce speed and to engage reverse. When the MGI Ai Navigator Halo is moving forward, pressing the down arrow will decrease the speed, with longer presses resulting in slower movement. Reverse can only be engaged when the buggy is stationary; press and hold the down arrow to move in reverse.

When operating in reverse, releasing the down arrow will immediately stop the MGI Ai Navigator Halo as a safety feature.

7.5 LEFT AND RIGHT ARROW

When the MGI Ai Navigator Halo is stopped: Press and hold the appropriate turn button until the desired turn angle is reached, then press the forward button to resume movement.

When the MGI Ai Navigator Halo is moving: Press and hold the appropriate turn button until the desired turn angle is reached. A quick press makes a small directional adjustment, while a longer press increases the turn angle and turn rate.

7.6 PARK BRAKE

The top left button allows you to activate park brake on your MGI Ai Navigator Halo. When activated the remote will illuminate yellow and the MGI Ai Navigator Halo will also show a 'P' on the main screen. To disengage the park brake press any directional button on the remote or press the speed dial on the Top Box.

7.7 KEYPAD UNLOCK AND LOCK

The top right button allows you to LOCK and UNLOCK the remote. When locked, the LED will be illuminated. This helps eliminate accidental button inputs when storing the remote in your pocket. The STOP button will continue to work when the LOCK feature is activated. If you hold down the LOCK button for 2 seconds, the remote will turn off.

7.8 GEO PROTECT™

The Geo Protect™ button allows you to activate the Geo Protect™ safety feature on your MGI Ai Navigator Halo. When activated, the remote will illuminate blue, indicating that Geo Protect™ is active and monitoring the buggy's position on the golf course.

Geo Protect™ uses GPS course mapping to help reduce the risk of the buggy entering mapped hazards only. It does not detect or respond to hazards that are not included in the course map. GPS signal quality and course mapping accuracy may vary, and protection cannot be guaranteed in all situations. A liability disclaimer will appear each time you start a round.

To turn Geo Protect™ on or off, press and hold the Geo Protect™ button. Geo Protect™ can also be permanently disabled through the buggy's Settings menu. When moving to the next hole, Geo Protect™ is designed to automatically reactivate unless it has been permanently disabled in Settings; however, this behaviour is not guaranteed in all conditions.

IMPORTANT: Geo Protect™ is a supplementary safety feature only. You must maintain full control of your buggy at all times. MGI is not responsible for any damage that may occur while using this feature, as GPS accuracy and course mapping quality can vary significantly between locations.

Refer to the Top Box User Manual for instructions on how to report course mapping errors encountered during use.

7.9 ACCESSORY REMOTE BUTTONS* (COMING SOON)

The remote includes two additional buttons that are inactive in the standard configuration. These buttons are reserved for features that will be enabled via an optional add-on accessory, coming soon. Once installed, refer to the accessory user manual for instructions on the operation and functionality of these buttons.

7.10 REMOTE RANGE AND SAFETY STOP

The MGI Ai Navigator Halo can be remotely controlled up to a range of 100–200 m. The remote's range can be affected by many factors, including the environment, weather, geomagnetic conditions, and external electromagnetic interference.

If the remote control loses contact with the MGI Ai Navigator Halo, the automatic Safety Stop will initiate after five seconds. If the buggy is being operated using the manual dial and the remote disconnects or moves out of range, the buggy will still stop; however, it can be restarted using the manual dial without needing the remote to reconnect.

It is the user's responsibility to ensure they have control of the MGI Ai Navigator Halo at all times. If the MGI Ai Navigator Halo is inadvertently activated, it is the user's responsibility to ensure that it does not enter hazards, regardless of the remote range or Safety Stop feature.

7.11 PAIRING A REMOTE

If your remote loses pairing with the Top Box or you replace your remote it will need to be paired as follows:

- Turn on your MGI Ai Navigator Halo
- On the buggy screen, go to Settings and select "Remove Remote" to clear any previously paired remote.
- Press any button on the remote (except the LOCK button) to turn it on.
- The LED on the remote will flash blue while pairing.
- Once paired, the LED will go solid blue. Pairing typically takes 2–4 seconds. If the LED continues to flash blue and doesn't pair, reboot the buggy and try again.

8.0 GYROSCOPE STRAIGHT TRACKER NAVIGATION SYSTEM

The MGI Ai Navigator Halo is equipped with a patented Gyroscope Straight Tracker Navigation System. This automatic feature helps the MGI Ai Navigator Halo maintain its direction across varying terrain by independently braking or accelerating each wheel as required.

When the MGI Ai Navigator Halo is operated using the remote, the Navigation System is always on. When operated manually using the top handle speed dial, the Navigation System is always off.

Tip: On steep inclines, or if the MGI Ai Navigator Halo encounters a divot or other obstacle, the gradient or impact may temporarily force the buggy off line. No adjustment is required, as the MGI Ai Navigator Halo will automatically correct its course.

9.0 WARRANTY

9.1 WARRANTY POLICY

The MGI Ai Navigator Halo is covered by a limited 3 year manufacturer's warranty from the date of purchase.

Duration of this warranty is:

– 3 years on parts*

– 3 years on Lithium batteries and chargers

*MGI or an authorised service centre will repair or replace any parts found to be defective in materials or workmanship under normal use provided that:

1. The MGI Ai Navigator Halo has been properly used, maintained and regularly serviced (see section 10.5)

2. The replacement or repair is performed by an authorised MGI service centre or the owner with MGI approval.

3. The MGI Ai Navigator Halo has been registered online.

Our goods come with guarantees that cannot be excluded under Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to other rights and remedies available to the consumer under law. The consumer is responsible for expenses associated with a warranty claim.

To make a warranty claim, cease using the goods immediately and contact MGI directly using the contact details on the back of this User Manual. Proof of purchase is mandatory.

MGI battery is designed to be removed, charged and/or replaced by the user, therefore removing from the product does not void the warranty.

9.2 WARRANTY EXCLUSIONS

The following events will void warranty:

- Any accidental damage cause by using Geo Protect. Always maintain control of the MGI Ai Navigator Halo when using the Geo Protect feature.
- Any alteration performed by non-authorised people or companies.
- Fitting of parts or accessories not recommended by MGI.
- Any damage caused by continued operation of the product after it is known to be defective.
- Damage to the seat and/or seat support bracket on the unit.
- Damage caused by partial or complete ingress of water into motor/gearbox/battery/motor controller and other components.
- Damage caused by the unit being driven into bunkers, other course hazards or clubhouse and carpark hazards. Even when Geo Protect is enabled.
- Damage caused by golf balls or golf clubs.
- Application of external force to any part of the unit or battery.
- Fusion of motor or electronics through overload or continual stationary operation.
- All implied warranties (save those preserved by statute) are excluded.
- Liability for consequential damages under any and all warranties are excluded to the extent exclusion is permitted by law.
- In the event of submersion in water (partial or full) of your MGI Ai Navigator Halo; MGI advises the complete write-off of your MGI Ai Navigator Halo

If you elect to purchase replacement components, i.e. motors, gearbox, motor controller and electronics, we advise the replacement of ALL components simultaneously.

Replacing individual components on a water-damaged MGI Ai Navigator Halo poses a higher risk of future failure of other components and therefore these parts will not be covered under warranty.

Please note that MGI does NOT warrant water-damaged batteries and, due to fire risk, under no circumstances should they continue to be used. The battery must be disposed of immediately and responsibly.

The following events are not covered under warranty:

Normal wear and tear;

- (e.g. tyres, rubber handlebar, elastic straps, paintwork, battery performance, axles threads, charging ports on batteries and remotes, screen glass etc.)
- Minor appearance defects which bear no effect on the operation of the unit and are considered by the manufacturer to be within the accepted standards.

Warranty is only offered within the country where the buggy was purchased and applies to the buggy, batteries, chargers and accessories. In some instances, a warranty claim may be approved and parts supplied under warranty; however, freight and labour costs for installation or repair must be covered by the customer.

9.3 PARTS INSTALLED DURING WARRANTY

Warranty coverage for components installed during the MGI Ai Navigator Halo warranty period is limited to the remainder of the original warranty term, provided the installation is carried out by an authorised service centre or by the MGI Ai Navigator Halo owner with approval. Replacing parts under warranty does not extend the warranty period of the MGI Ai Navigator Halo or the replacement parts. All warranties are non-transferable and apply only to the original purchaser.

10.0 PREVENTATIVE MAINTENANCE PROGRAM

To properly provide for the continued operation of your MGI Ai Navigator Halo, MGI has introduced its Preventative Maintenance Program (PMP).

The PMP consists of work to be carried out by both the owner and authorised service centres.

To maintain the warranty of your MGI Ai Navigator Halo, it is essential that this work is carried out. If the work carried out by the authorised service centre is to replace parts that are part of the maintenance schedule, the owner will be charged for the parts and labour. If the work to be carried out is part of warranty, MGI will bear the cost.

10.1 CLEANING YOUR MGI Ai NAVIGATOR HALO (SEE MAINTENANCE SCHEDULE)

For years of good operation, your MGI Ai Navigator Halo requires care and attention:

- Keep your MGI Ai Navigator Halo clean by using a cloth with warm water and a mild detergent.
- Do not hose down your MGI Ai Navigator Halo under any circumstance, as the MGI Ai Navigator Halo has electronic components.
- Ensure that the battery connection switch is free from sand.
- Ensure that the seat stem bracket is free from sand.
- Do not submerge your MGI Ai Navigator Halo in water as it will cause irreparable damage.
- Regularly blow out the battery housing of the MGI Ai Navigator Halo with compressed air when the battery is removed. This helps keep the slide mechanism free of debris and operating smoothly.

10.2 REAR WHEEL AXLES MAINTENANCE (SEE MAINTENANCE SCHEDULE)

The rear wheel stub axles need to be lubricated monthly. Remove the rear wheels by depressing the spring clip and at the same time pull off the wheel. Apply Petroleum Jelly or light grease to the stub axles. Use a very small amount as the grease can attract sand. If you play in sandy conditions you should clean the axles and re-lubricate fortnightly.

10.3 UPPER AND LOWER BAG STRAP MAINTENANCE (SEE MAINTENANCE SCHEDULE)

The bag straps should be replaced as per the Service Schedule.

The upper bag strap can be replaced by:

- Removing the left and right hand straps form the upper bag support.
- Undo and remove the screws holding the strap in position on the bag support.
- Remove and replace both bag straps.
- Insert bag strap securing screws.

10.4 MOTOR TRIMMING – GYROSCOPE STRAIGHT TRACKER NAVIGATION SYSTEM

If your buggy is not tracking straight during use with the remote, you may need to trim the motors.

To access motor trimming, press and hold the speed control button for five seconds. Select the motor trimming option, then follow the on-screen instructions.

Please ensure motor trimming is carried out on completely level ground, not on a golf course. Do not touch the buggy during the motor trimming process.

10.5 FRONT WHEEL MAINTENANCE

The MGI Ai Navigator Halo front wheels should be removed and the shafts cleaned and lubricated regularly. If the o-rings on the shaft need replacing, spares have been supplied in the MGI Pouch.

10.6 MGI SERVICE SCHEDULE

It is the owner's responsibility to ensure that all periodical checks, necessary adjustments and services are carried out. If in doubt please contact the MGI service centre:

AUSTRALIA 1300 644 523

USA 1800 617 2990

Any work performed on your MGI Ai Navigator Halo should be recorded on your service record (see page 24) regardless of the type of work carried out.

MGI Ai Navigator Halo	Monthly	6 Monthly	Every 2 yrs	Every 3 yrs
Wipe down the Ai Navigator Halo with a warm cloth after each use (do not hose)	BO			
Lubricate rear wheel stub axles	BO			
Check and tighten nuts and bolts		BO		
Check and tighten handle pivots		BO		
Check alignment of Ai Navigator Halo ensure that it runs straight		BO		
Replace Speed Controller and On/Off switch assembly				BO /SC
Replace rear and front wheels				BO
Replace upper and lower bag straps				BO

BO = Ai Navigator Halo owner can carry out this work
SC = Charged work to be carried by approved service centre
BO/SC = The six monthly service can be completed by either an authorised service centre or the owner of the Ai Navigator Halo .

10.7 SERVICE RECORD

6 month inspection	Date: Invoice #:	Serviced by: Signature:
1 year inspection	Date: Invoice #:	Serviced by: Signature:
1 ½ year inspection	Date: Invoice #:	Serviced by: Signature:
2 year inspection	Date: Invoice #:	Serviced by: Signature:
2 ½ year inspection	Date: Invoice #:	Serviced by: Signature:
3 year inspection	Date: Invoice #:	Serviced by: Signature:
3 ½ year inspection	Date: Invoice #:	Serviced by: Signature:
4 year inspection	Date: Invoice #:	Serviced by: Signature:
4 ½ year inspection	Date: Invoice #:	Serviced by: Signature:
5 year inspection	Date: Invoice #:	Serviced by: Signature:
5 ½ year inspection	Date: Invoice #:	Serviced by: Signature:
6 year inspection	Date: Invoice #:	Serviced by: Signature:

11.0 SERVICE AND REPAIR CENTRES

To locate your nearest service centre, visit **mgigolf.com**
Proof of purchase is required for all warranty repairs; please ensure this is retained along with your serial number, which can be recorded in this manual.

It is important to register your MGI Ai Navigator Halo online to ensure warranty coverage.

12.0 FREQUENTLY ASKED QUESTIONS

Q: My MGI Ai Navigator Halo is not tracking straight.

A: Please see MGI Ai Navigator Halo Motor Trimming in section 10.4

Q: What increments does my remote battery level indication reflect?

A: The remote battery indicator shows five levels: 10%, 25%, 50%, 75%, and 100%.

Q: Does the handle have a USB charging port?

A: Yes, under the handle there are two USB-C ports. One USB-C port is used to charge your remote or phone. The second USB-C port is used for data transfer, firmware updates, and connection to compatible accessories (sold separately).

Q: I would like to have my MGI Ai Navigator Halo serviced. Who do I call?

A: Refer to section 14.0 for further information about getting your MGI Ai Navigator Halo serviced.

Q: How should I care for my lithium battery?

- Your lithium battery leads, casing and connections should be regularly inspected for damage and wear.
- If your leads or connections are in need of repair or replacement, please contact your local MGI repair centre for assistance immediately.
- Under no circumstances should a Lithium Battery that has been dropped, damaged or immersed in water be connected to a buggy or charger. By doing so you may create a fire hazard or risk the battery catching fire.
- Please contact the MGI Service Centre here to arrange a replacement.

For further information, please visit https://mgigolf.com/pages/caring-and-maintaining-lithium-batteries

Q: How do I save my rounds?

1. Record scores during play
   - Tap the pencil icon on the course map screen to keep score during your round.
2. Open the Golf Menu
   - Once the round is complete, tap the menu icon (9 dots) on the bottom right-hand side of the screen.
3. End the round
   - Tap End Round.
4. Confirm and finalise
   - View your round summary, then scroll down and tap End Round again to finalise and save.
5. Check round completion
   - Make sure the round is complete — scores won't save if any holes are unfinished (a pop-up will appear if this is the case).
6. Sync Scores to MGI & Sureshot App
   - To Sync the rounds saved on your Ai Buggy, connect the Buggy to Wi-Fi.

     **Scores saved on the Buggy will appear in the Round History on the App, once synced. However, scores saved on the App will not appear on the Buggy.

Q: My saved rounds don't appear on my MGI & Sureshot App

A: To Sync the scores from you Ai Buggy to the App, ensure that the buggy is connected to Wi-Fi. Once connected, the scores will Sync in the backend. Refresh your App to view the latest scoring information.

Q: The holes on my course are out of order or auto-advance is not working

A: To log any course mapping issues, during your round, navigate to the Golf Menu, scroll down and select Mapping Report. Select the hole or holes that require correction. List of mapping corrections are: 'Auto advance not working', 'Incorrect yardages', 'Remap hole(s)' and 'Other' (please specify other).

Q: What is the Ai series buggy carry capacity?

A: The Ai Series buggies have a carry capacity of 20kgs. It is advised you do not exceed the carry capacity as it may damage your buggy.

Q: Why is my Ai buggy running slow?

- Ensure your wheels are locked into the drive position.
- If this is correct, you may need a replacement speed control.
- If your buggy is running consistently slow you will need to take it to an authorised MGI repair centre for inspection.
- If your buggy seems to get slower as the game progresses, your battery and charger need to be inspected by an authorised MGI repair centre.

Q: Why is the distance function inaccurate or not working on my Ai series buggy?

A: The Ai Series buggies uses GPS to calculate distance, and slight discrepancies in readings are normal due to GPS limitations.

However, if the buggy is not measuring any distance at all, it may indicate a fault. In this case, we recommend taking the buggy to an authorised MGI repair centre for inspection and servicing.

Q: My buggy is noisy. What should I do?

A: If your buggy is making unusual noise, try lightly lubricating the axles with petroleum jelly. This often resolves minor squeaks or friction sounds. If the noise persists after lubrication, the buggy may require further inspection. Please visit an authorised MGI repair centre to have it checked by a technician.

Q: Can I use my MGI buggy in the rain?

A: Yes, MGI buggies are designed to be used in all weather conditions, including light rain. However, a level of caution is required when operating in wet conditions:

- Carry a hand towel to wipe away excess water from the top box.
- Stay on fairways and paths where possible—avoid boggy terrain and puddles.
- Use and MGI Rain Cover Accessory
- Never clean your buggy with a pressure washer or hose.
- Use a brush to remove debris and wipe the buggy down with a damp cloth.
- MGI buggies are water-resistant, not waterproof.

  Please note: Damage caused by water ingress is not considered a manufacturing defect and will not be covered under warranty.

If you experience any issues after use in wet conditions, please visit an authorised MGI repair centre to have it checked by a technician.

Q: My battery is connected to my Ai buggy but there is no display on the LCD screen.

- Please ensure your Ai buggy battery is fully charged.
- Check that the power switch is fully engaged to the ON position.
- If there is still no power, the buggy may need to be taken to an authorised MGI repair centre for inspection.

Q: When operating the top handle speed control, the speed does not change.

A: Ensure your wheels are locked into the drive position. If this is correct, you may need a replacement speed control.

Q: When operating the buggy, the top box illuminates, the speed settings change but the buggy does not go.

- Turn your buggy off and then on again.
- If the problem persists, the buggy may need to be taken to an authorised MGI Repair centre for inspection.
- If there is a `!' displayed where the speed indicator is, please call your nearest MGI repair agent.

Q: Golf bag does not fit onto my buggy

- MGI buggies are designed for cart bags.
- If you have a stand bag, or another non-cart bag, you may require a bag block or a bag rest spacer to have a more secure fit.

Q: Maintenance required banner has appeared on my buggy

A: This appears when your Ai buggy's odometer reaches 500km. Contact MGI Golf or your local distributor to have your buggy serviced for longevity.

Once the service has been completed, to clear the "Maintenance Required" banner:

- Tap the battery icon on the bottom right-hand side of the screen.
- Scroll down to Next Maintenance.
- Select Maintenance Complete.

**Please note, this may require a power cycle to remove the banner.

Q: Why does my Ai buggy randomly turn off when in use?

A: Ensure that the power switch on the Ai buggy battery is fully engaged in the ON position. If the connection is loose, the buggy may switch off when traversing bumpy terrain.

13.0 MGI CONTACT INFORMATION

MGI AUSTRALIA

Service Email: customerservice@mgigolf.com
Live Chat: visit mgigolf.com
Toll Free within Australia: 1300 644 523 (excludes mobiles) Western Australia/ Internal phone 61 3 8872 6700
Local Service Centres:
visit mgigolf.com to locate you local service centre.

MGI USA

Service Email: serviceusa@mgigolf.com
Live Chat: visit mgigolf.com
Telephone: 1800 617 2990

MGI CANADA

Service Email: servicecanada@mgigolf.com
Live Chat: visit mgigolf.com
Telephone: 1800 617 2990

MGI GLOBAL

Sales Email: globalsales@mgigolf.com
Service Email: globalservice@mgigolf.com
Live Chat: visit mgigolf.com

Local Service Centres:

visit mgigolf.com/pages/international-stockists to find contact information for your local MGI distributor and/or service agent.

Please refer to **mgigolf.com** to find the distributor in your country.

14.0 MGI APPENDIX

14.1 FCC&ISED STATEMENTS

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

l'appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux CNR exempts de licence d'Innovation, Sciences et Développement économique Canada. L'exploitation est soumise aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage,

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

(i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

(ii) the maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall comply with the e.i.r.p. limit; and

(iii) the maximum antenna gain permitted for devices in the band 5725-5850 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

(i)Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire

les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

(ii) le gain d'antenne maximal autorisé pour les appareils dans les bandes 5250-5350 MHz et 5470-5725 MHz doivent respecter le pire limiter; et

(iii) le gain d'antenne maximal autorisé pour les appareils dans la bande 5725-5850 MHz doivent respecter le pire limites spécifiées pour le point-à-point et l'exploitation non point à point, le cas échéant.

Users should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

Les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) pour les bandes 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

Note: Separation distance between the antenna to person (R): 7cm (SC20-WL WIFI&BT Antenna); 1cm (NRF52811 BLE Antenna). This minimum test separation distance is determined by the smallest distance from the antenna and radiating structures or outer surface of the device, according to the host form factor, exposure conditions and platform requirements, to any part of the body or extremity of a user or bystander.

14.2 MGI Ai NAVIGATOR HALO TECHNICAL INFORMATION

MGI Golf Pty Ltd T/as MGI
11 Maurice Court Nunawading Vic 3131
T 61 3 8872 6700

MGI Golf Inc
6825 Speedway Blvd suite #B101B Las Vegas,NEVADA 89115

Product Name: Golf Trolley
Model: Ai NAVIGATOR HALO
Max.Load: 20KG IPX4
USB output: 5V ⎓ 1A
Battery: Lithium 24V 10.4Ah
Use only with FLC-108 power supply unit
Rated: 28.8V ⎓
FCC ID: 2BA2LG7
IC: 30328-G7
CAN ICES-3 (B)/NMB-3(B)

15.0 EXPLORE OUR RANGE OF MGI ACCESSORIES

- Accessory Bag
- Drink Holder
- XL Drink Holder
- GPS Holder
- Heated Hand Warmer
- Multipurpose Clip
- Multipurpose Hook
- Phone Holder
- Rain Cover
- Rear Wheels
- Scorecard Holder
- Travel Bag
- Umbrella
- Umbrella Holder
- Umbrella Holder Extender
- Wheel Covers

MGI™

Ai SERIES

POWERED BY sureshot

Ai NAVIGATOR HALO

Top Box User Manual

VERSION 1.2

CONTENTS

1.0 Initial Set-up **40**
- **1.1** First Bootup 40
- **1.2** Registration 40
- **1.3** Check for Software Updates 41
- **1.3** MGI & Sureshot App 41

2.0 Home Screen **42**

3.0 Golf Menu **42**
- **3.1** Changing Unit Preference (Metres/Yards) 42
- **3.2** Selecting Men's or Women's Par 42
- **3.3** Geo Protect™ 43
- **3.4** Registering Your Handicap 43

4.0 Play Golf **43**
- **4.1** Course Selection 43
- **4.2** Round Timer 44
- **4.3** Score Keeping 44
- **4.4** Changing Hole 45
- **4.5** Distance Function 45
- **4.6** Course Hazards 46
- **4.7** Reporting a Mapping Issue 48

5.0 Geo Protect™ **49**
- **5.1** Geo Protect™ Hazard Assist 49
- **5.2** How Geo Protect™ Works 49
- **5.3** Limitations of Geo Protect™ 51
- **5.4** Software and Course Data 52
- **5.5** User Responsibility and Safety 52

6.0 Rounds **53**
- **6.1** Checking Scorecard 53
- **6.2** Entering Scores 53
- **6.3** Round Summary 54

7.0 Settings **55**
- **7.1** Select or Change Your Wi-Fi Connection 55
- **7.2** Select or Change Your Bluetooth Connection 55
- **7.3** Pairing Sureshot SlimPRO Rangefinder 56
- **7.4** Competition Mode 56
- **7.5** Updating a Course 56
- **7.6** Take-off Speed 56

7.7 Updating the MGI Ai Navigator Halo 57
7.8 Time Settings 57
7.9 Language Selection 57
7.10 Dark Mode 58
7.11 View Firmware Version 58
7.12 Demo Mode 59
7.13 Removing Paired Mode 59
7.14 Reverting to Default Settings 60

8.0 Sureshot SlimPRO Flag Mapping Feature 60
8.1 Connecting Sureshot SlimPRO to the Buggy (Bluetooth Pairing) 61
8.2 Using the Flag Mapping Feature 62

9.0 MGI Ai Navigator Halo Status 63
9.1 Viewing Battery Status 63
9.2 Adjusting Screen Brightness 63
9.3 View Odometer and Next Maintenance 64

10.0 Miscellaneous 64
10.1 Sleep Mode 64
10.2 Motor Trimming 65

11.0 Registration and Connectivity FAQ 65

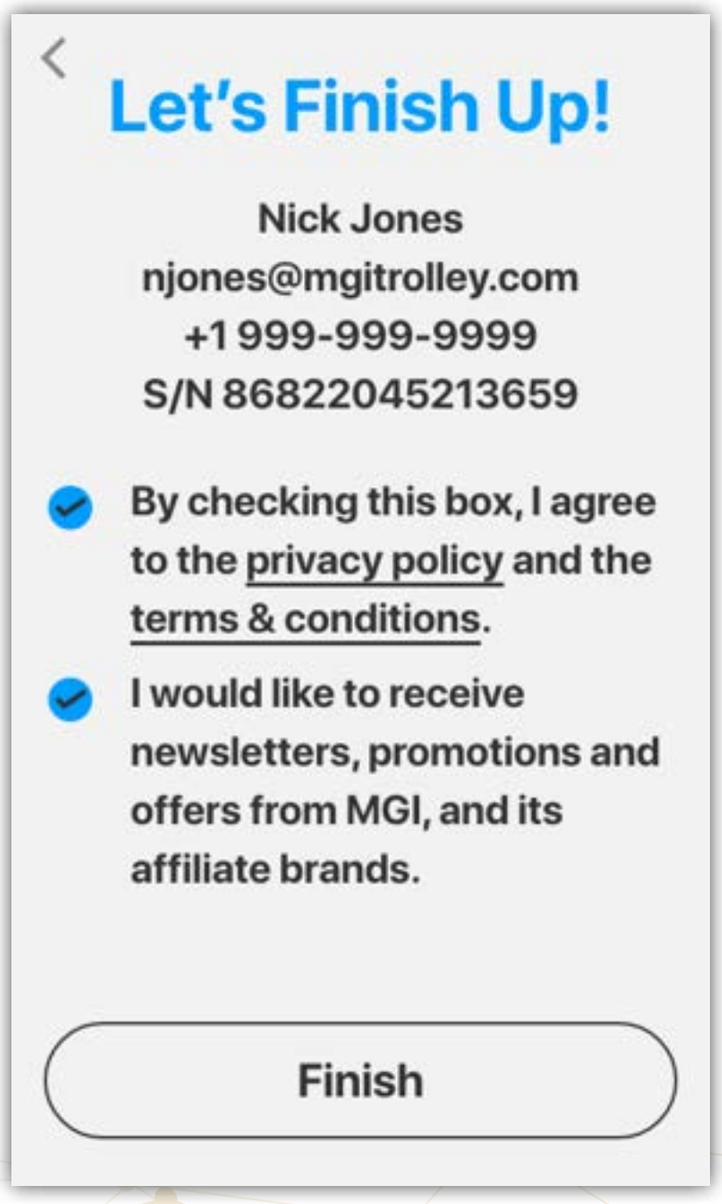
1.0 INITIAL SET-UP

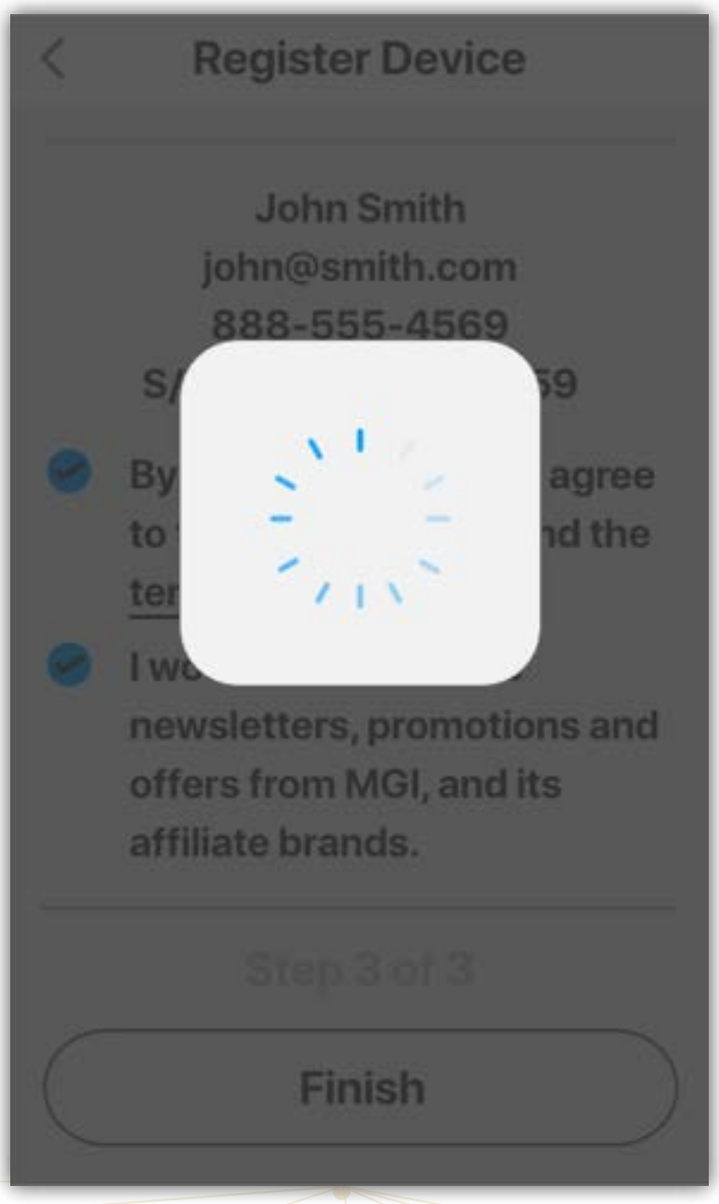
1.1 INITIAL BOOT-UP

- Slide the fully charged battery into the battery compartment and ensure the power switch is fully engaged in the ON position.
- Allow 30–40 seconds for the MGI Ai Navigator Halo to boot.
- A features splash screen will be displayed, highlighting Hole View, Geo Protect and Advanced Scoring.

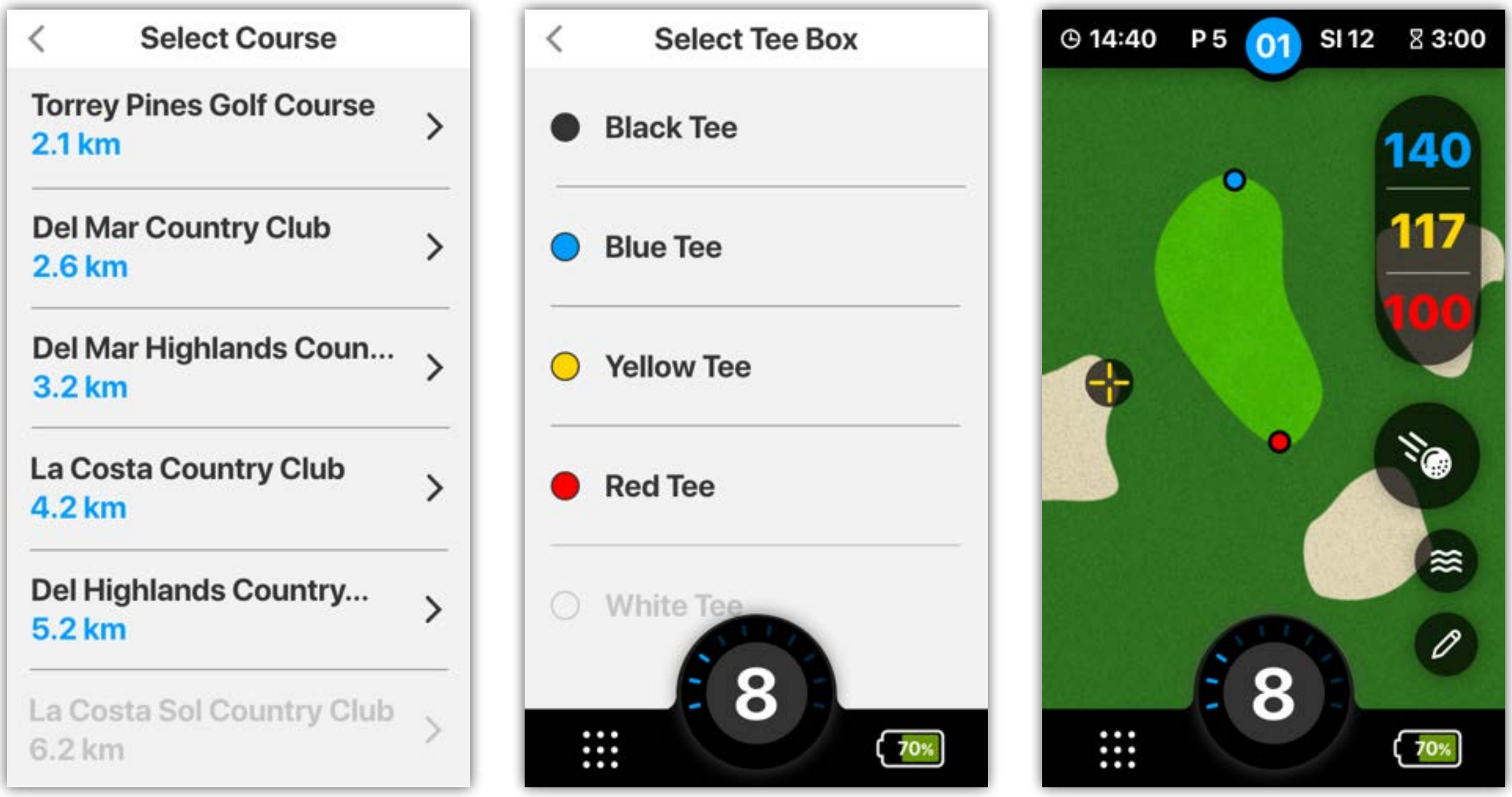
1.2 REGISTRATION

- Tap Register to begin
- Connect to a Wi-Fi network
- The network must be password protected
- Public Wi-Fi networks are not supported
- Select your country
- Enter your first name and last name
- Enter your email address and phone number
- The email address will be used to log in to the MGI & Sureshot App
- Create a secure password
- Review and accept the privacy policy
- Choose whether to opt in or out of marketing promotions, newsletters and offers





The MGI Ai Navigator Halo will now begin to populate the courses closest to your location and you can start enjoying your new MGI Ai Navigator Halo!



1.3 CHECK FOR SOFTWARE UPDATES

- Go to Settings
- Select Update Device to check for available software updates Always ensure the MGI Ai Navigator Halo is running the latest software version for optimal performance and functionality.

1.4 MGI & SURESHOT APP

The integrated high performance GPS system delivers fast and accurate distances to all parts of the course. This clear view of the hole will be further enhanced by the complimentary interactive MGI & Sureshot App. The App comes with maps, scoring and can be your MGI Sureshot handheld device which can be taken anywhere. When connected via Bluetooth you will receive notifications from your phone onto your MGI Ai Navigator Halo screen, giving alerts to SMS, emails and incoming calls. Scores saved on the Ai trolley, will also sync to the App when connected to Wi-Fi.

- **Registration Email**
  When you register your MGI Ai Navigator Halo you will receive an email recommending you to download the MGI App. From the email you'll be able to click the link and download it in the app store/ google play store.

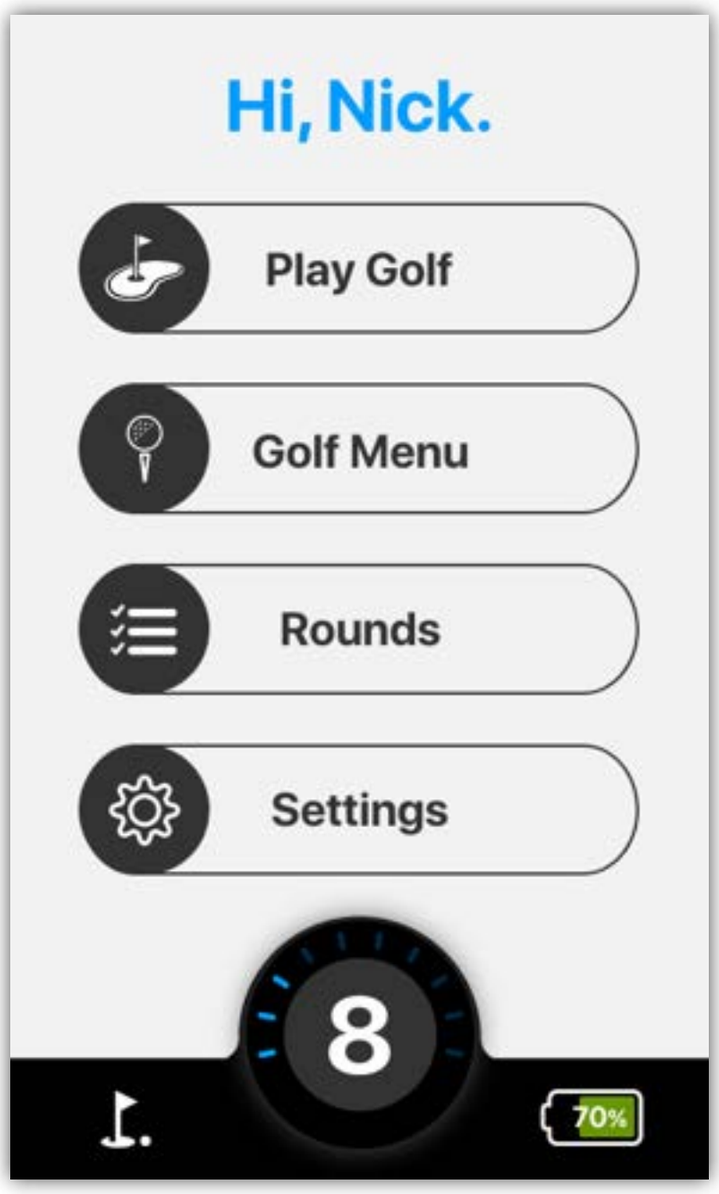
Logging into the App

Using the email and password created on initial boot-up of the Ai trolley, log into the MGI & Sureshot App.

2.0 HOME SCREEN

From the Home Screen you will be able to select from the following;

- Play Golf - Tap to select your course and commence the round (See section 6.0 for more information).
- Tap Golf Menu to change you round preference and register your handicap (See Section 3.0 for further information). Tap Rounds to view round history (See Section 5.0 for further information).
- Tap Settings to change your MGI Ai Navigator Halo preferences (See Section 4.0 for further information).
- Tap the FLAG icon to bring up the course map.
- Tap BATTERY icon to view MGI Ai Navigator Halo battery and connectivity status (See section 7.1 for further information).
- To return to the Home Screen from the Golf Map or the Status screen tap the 9 DOTS icon located on the left bottom corner.
- To return to the Home Screen from Rounds, Golf Menu or Settings screens tap the ARROW icon located on the left top side.



3.0 GOLF MENU

3.1 CHANGING UNIT PREFERENCE (METRES/YARDS)

To change the unit preference between metres and yards, tap the Golf Menu then tap the preferred option.

3.2 SELECTING MEN'S OR WOMEN'S PAR

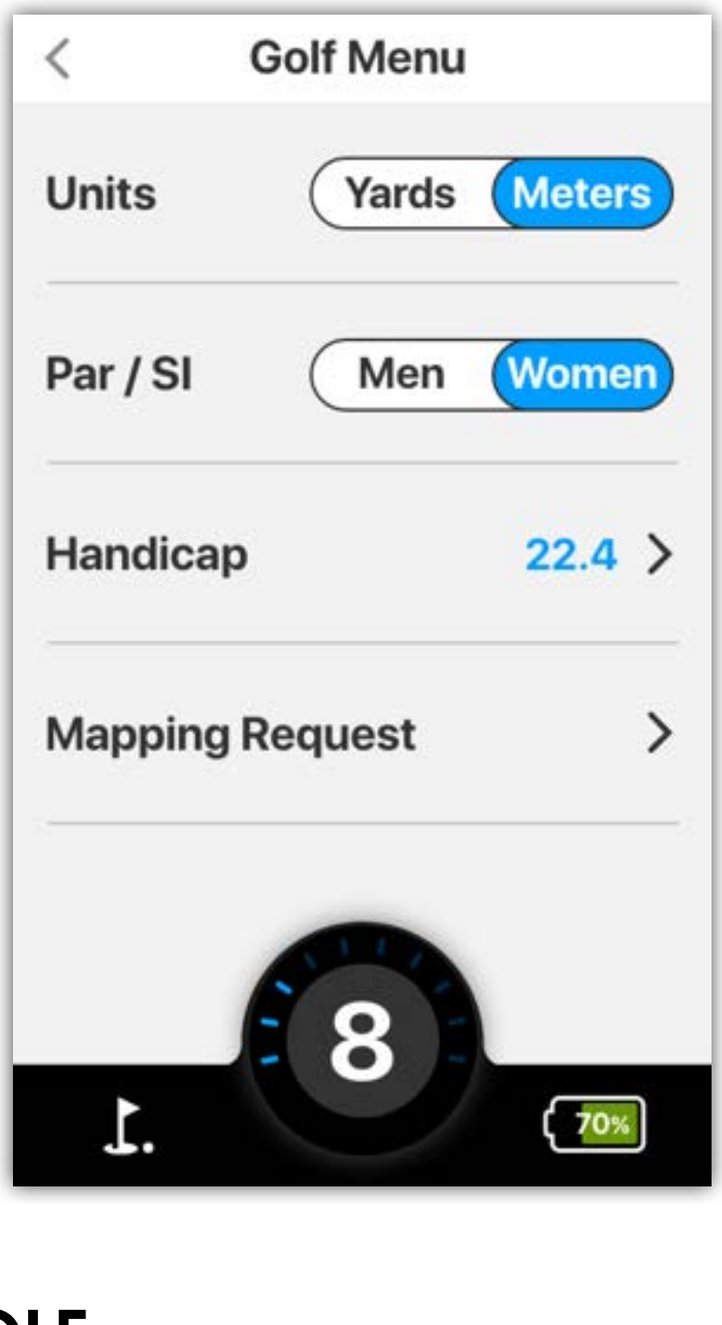
To change your par preference between men and women, tap Golf Menu then tap the preferred option.

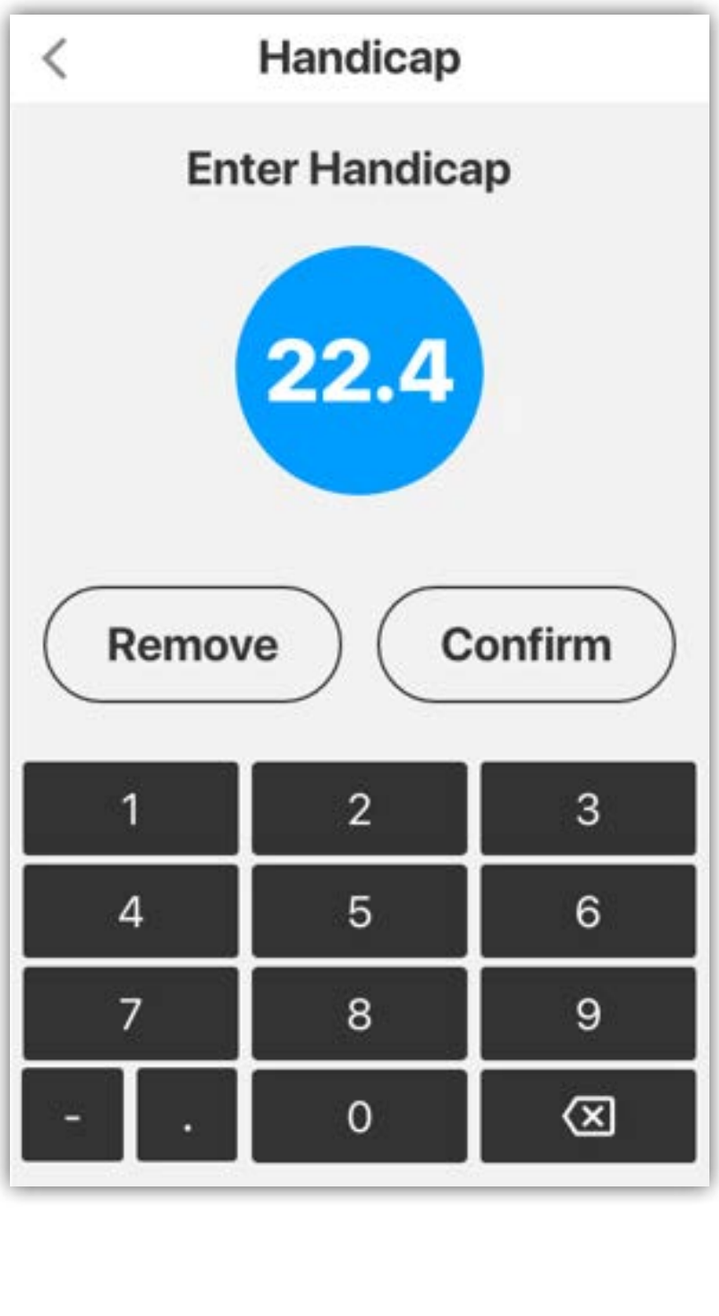
3.3 GEO PROTECT™

Tap to toggle Geo Protect on or off. Geo Protect requires the MGI Ai Navigator Halo to be registered and the most up-to-date course map available. Geo Protect is assistive only— you must always maintain full control of the MGI Ai Navigator Halo and remain alert at all times. Course maps and GPS positioning may be inaccurate, so you must always maintain visual awareness and confirm hazards visually. Refer to Section 5.0 for more detailed information on Geo Protect.

3.4 REGISTERING YOUR HANDICAP

To choose the handicap, tap Golf Menu from the Home Screen, then tap the handicap option, from there type in your playing handicap.





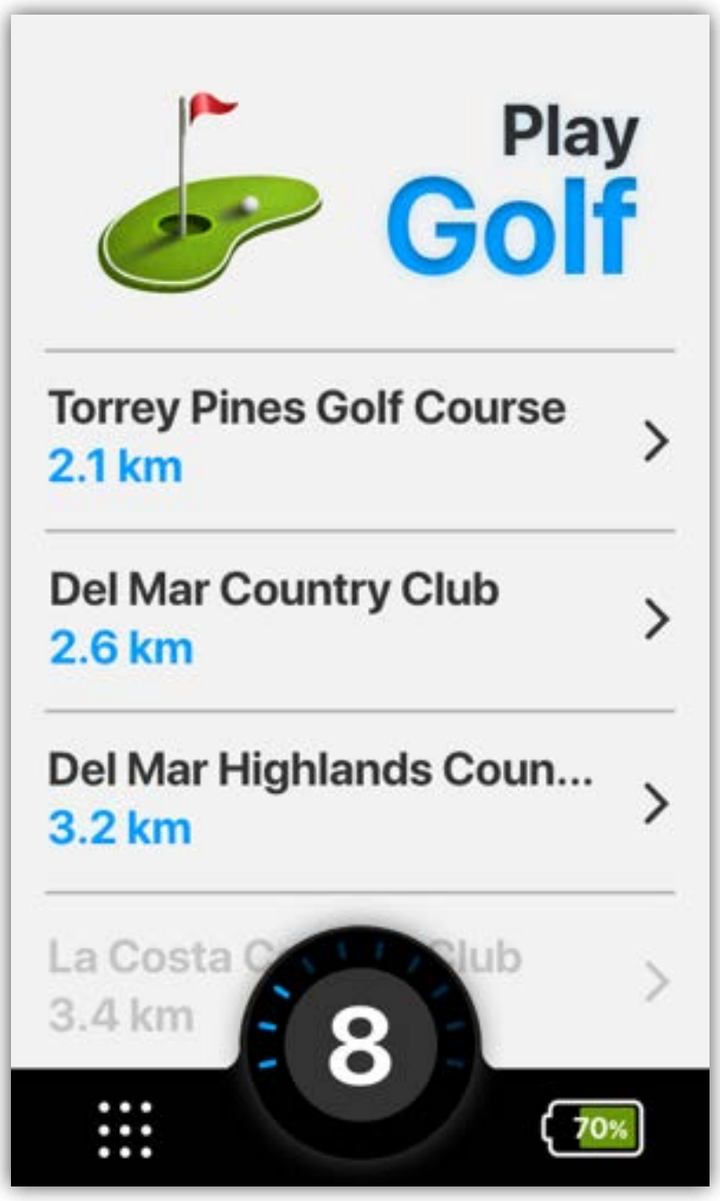
4.0 PLAY GOLF

To get to the Play Golf screen, tap Play Golf from the main screen.

4.1 COURSE SELECTION

When powered on, the MGI Ai Navigator Halo will automatically display a list of nearby golf courses.

- Tap to select your preferred course from the list.
- After selecting the course, choose your tee option (e.g. Blue, White, Red) to ensure accurate distance and scoring data.
- Once selected, the main play screen will appear:
  - **Top Right:** Coloured numbers indicate the distances from your current location to the front, centre, and back of the green.
  - **Top Left (left to right):** Displays the current time, par for the hole, stroke index, and elapsed round time.

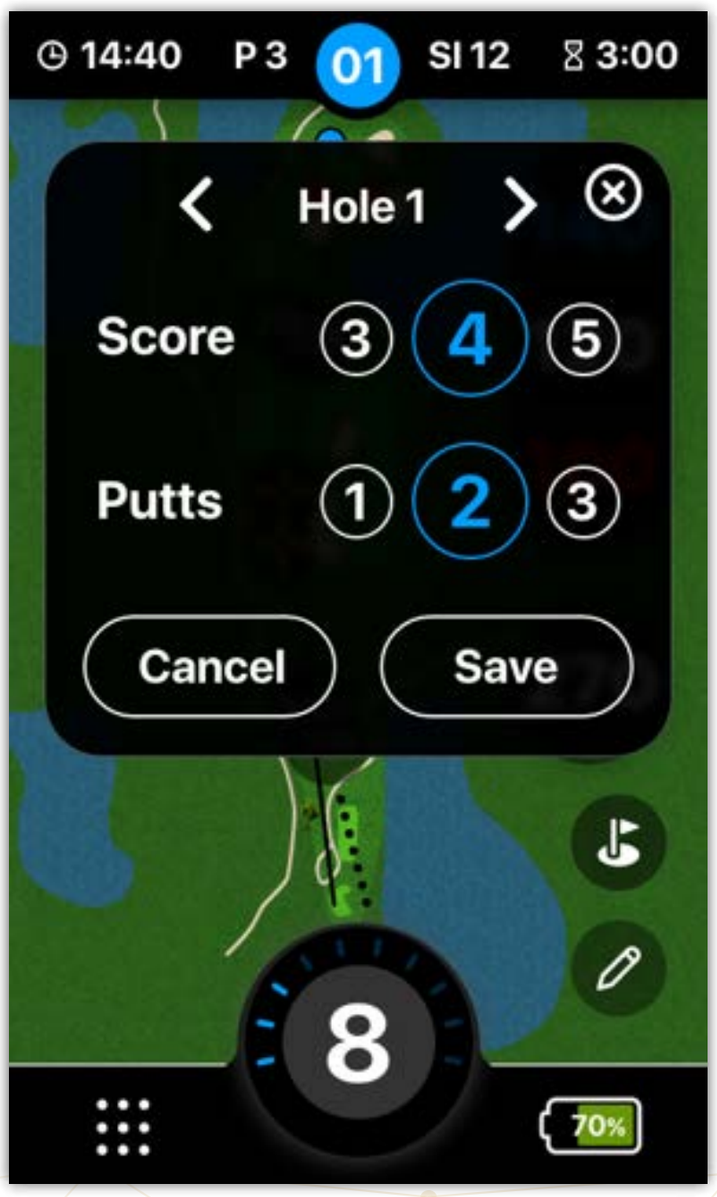


4.2 ROUND TIMER

To see how long a round has been played, tap the timer in the top right-hand corner the screen. Reset and pause the time using the reset and pause buttons on screen.

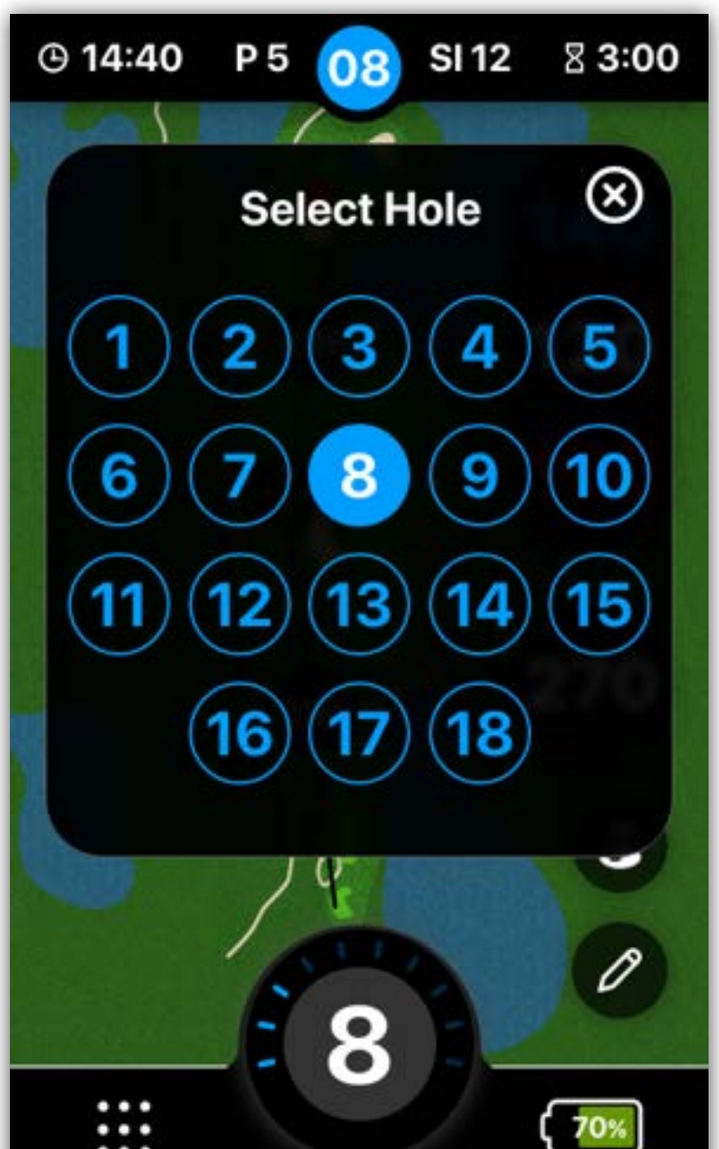
4.3 SCORE KEEPING

To enter the score in on each hole, tap the pencil symbol in the bottom right of the screen. You can select how many shots taken and you can also select how many putts taken.



4.4 CHANGING HOLES

After entering your score, tap the arrow to move to the next hole. You can also select any hole directly from the course map to skip ahead if needed.

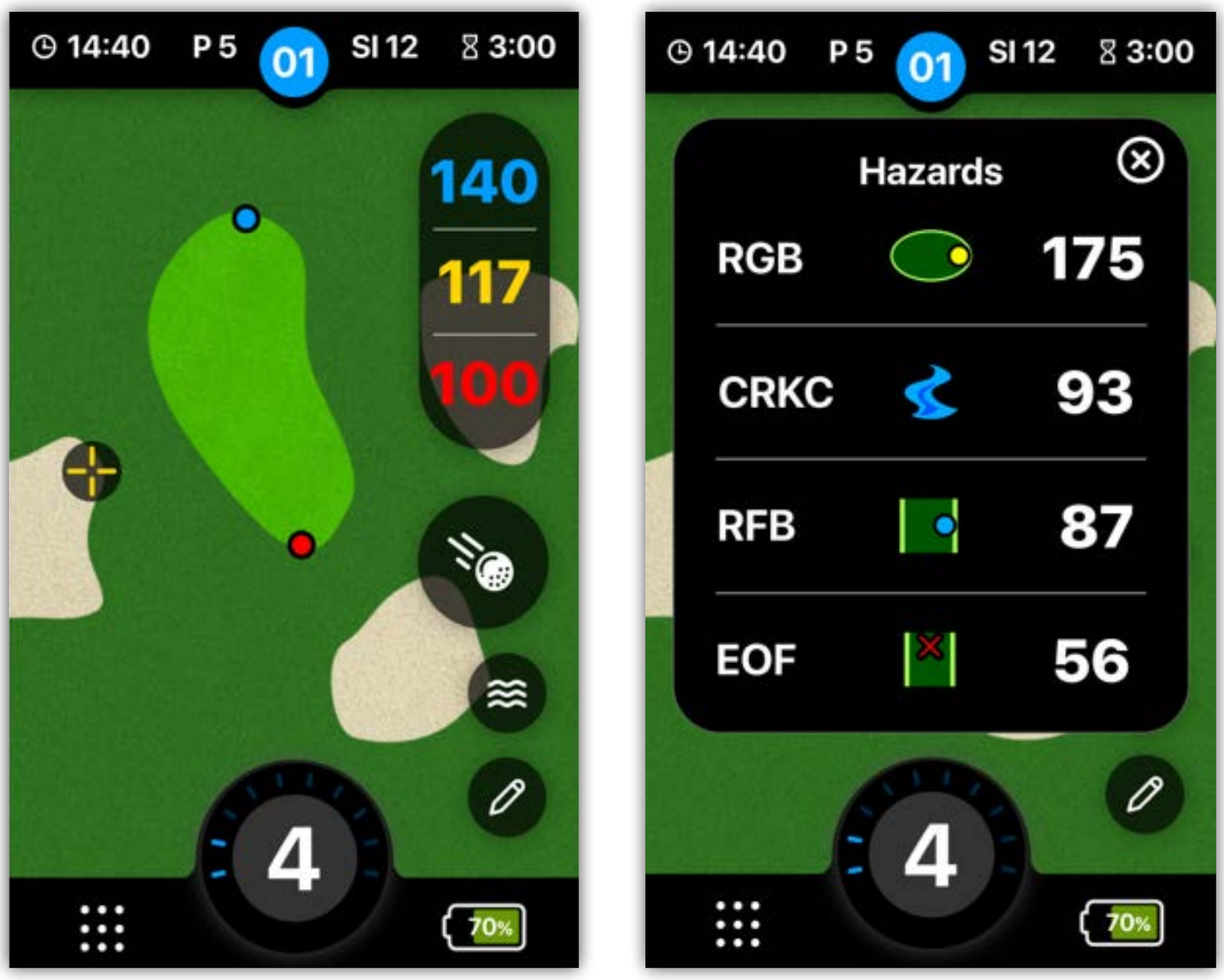


4.5 DISTANCE FUNCTION

Tap the screen where your ball is situated during the hole to see the distance between the ball and the hole. Tapping on the screen will place the yellow marker to indicate distance. The flag on the Play Golf screen displays a closeup of the green for the current hole.

4.6 COURSE HAZARDS

To view a detailed breakdown of hazards on the current hole, tap the **Hazards icon** (three wavy lines) on the Course Screen. This will open the **Hazards Panel**, showing each hazard type along with its abbreviation, icon, and distance from your current location. Use this feature to assess potential risks and make more informed shot decisions.

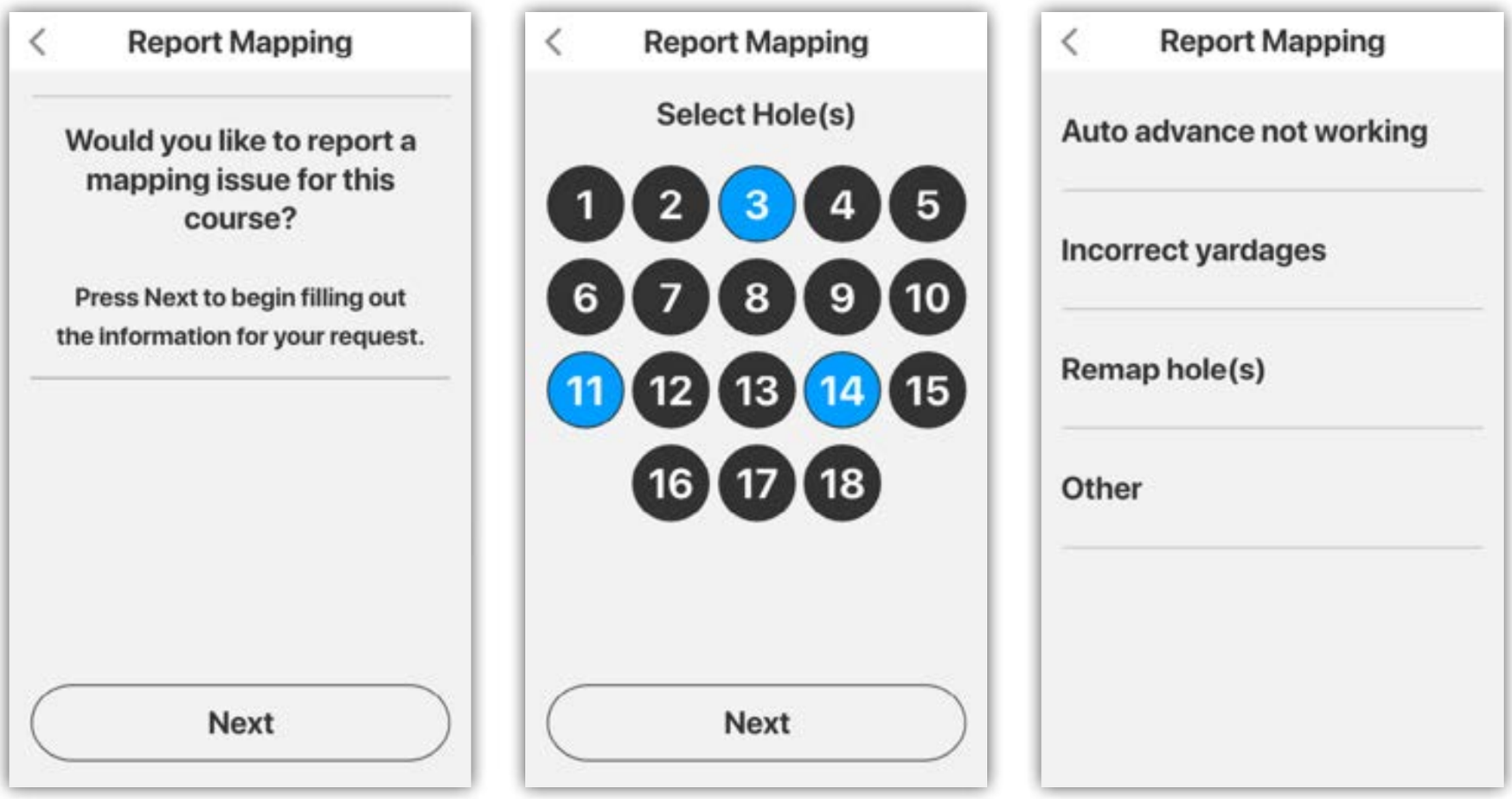


CATEGORY	CODE	DESCRIPTION
FAIRWAY HAZARDS	**LFB**	Left Fairway Bunker
	MFB	Middle Fairway Bunker
	RFB	Right Fairway Bunker
	LFW	Left Fairway Water Lay Up
	LFWC	Left Fairway Water Carry
	MFW	Middle Fairway Water Lay Up
	MFWC	Middle Fairway Water Carry
	RFW	Right Fairway Water Lay Up
	RFWC	Right Fairway Water Carry
GREEN HAZARDS	**FGB**	Front Green Bunker
	LGB	Left Green Bunker
	RGB	Right Green Bunker
	BGB	Back Green Bunker
	FGW	Front Green Water Lay Up
	FGWC	Front Green Water Carry
	LGW	Left Green Water
	RGW	Right Green Water
	BGW	Back Green Water
OTHER HAZARDS	**EOF**	End of Fairway
	CRK	Creek Lay Up
	CRKC	Creek Carry

4.7 REPORTING A MAPPING ISSUE

- Golf courses change continually; it is advised to report any inaccuracies as they are found. To do this, tap the Golf Menu from the main screen, then tap mapping request.
- Once on the mapping request screen, tap Next to report the mapping issue, from there choose the hole on the course that requires correcting.
- After choosing the hole, select an option to indicate the specific issue of the map.

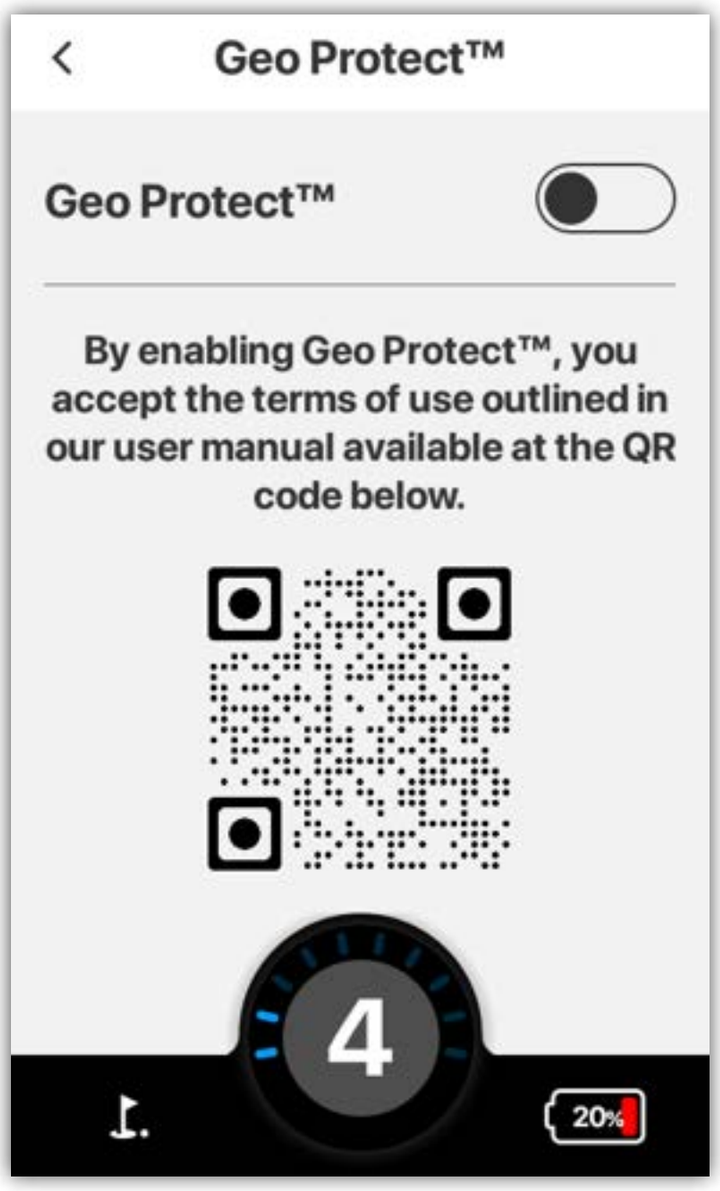
1. The `Auto advance not working' option means the holes are not advancing sequentially meaning manual selection for every hole. Tap the option and then tap Next to submit the mapping report request.
2. The `Incorrect yardage' option is for reporting incorrect distances across the fairway. Tap the option and then tap Next to submit the mapping report request.
3. The `Remap hole' option is for reporting inaccurately mapped courses. Tap the option and then tap Next to submit the mapping report request.
4. Finally, you can tap `Other' for all other mapping issue reporting.



5.0 GEO PROTECT™

5.1 GEO PROTECT™ HAZARD ASSIST

Geo Protect is a GPS-based assist feature designed to help manage the speed of the MGI Ai Navigator Halo as it approaches mapped course hazards (such as water, bunkers or no-go areas). Geo Protect requires the MGI Ai Navigator Halo to be registered and the most up-to-date course map available. Geo Protect is assist only and does not replace safe and attentive use—you must always maintain full control of the MGI Ai Navigator Halo and remain alert at all times. Course maps and GPS positioning may be inaccurate or out of date, so you must always maintain visual awareness and confirm hazards visually. Please read this section carefully before enabling Geo Protect.



5.2 HOW GEO PROTECTTM WORKS (software v2.1.5 and later)

Slow Zone (approx. 5–10 m from hazard)

- If the set speed is above 7, it is reduced to speed 7.
- If the set speed is already 7 or below, it is not changed.
- The Remote vibrates twice when entering this zone.

Stop Zone (approx. 5 m or less from hazard)

- The MGI Ai Navigator Halo stops completely.
- The Remote vibrates three times when the stop is triggered.
- Normal operation (more than approx. 10 m from hazard)
- Normal operation applies with no Geo Protect speed limiting.
- Distances are approximate only and may vary due to GPS accuracy, course mapping, and local conditions.

Geo Protect status light and temporary disable

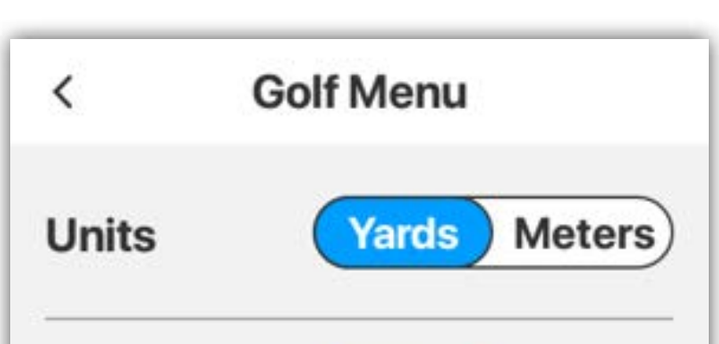
- When Geo Protect is active, the bottom centre button on the Remote illuminates blue.
- To temporarily disable Geo Protect, press and hold this bottom centre button until the blue light turns off. This disables Geo Protect for the current hole/segment only.

The system is designed to turn Geo Protect back on automatically at the next hole, however this cannot be guaranteed. You must always check the Remote (blue light and on-screen status) to confirm whether Geo Protect is currently active. Do not assume Geo Protect is on simply because you have moved to a new hole.

Fully deactivating Geo Protect

If you wish to fully deactivate Geo Protect (so that it does not automatically turn back on), you must:

1. Tap the 9-dot icon at the bottom left of the screen.
2. Select the Golf menu.
3. Select Geo Protect.
4. Turn Geo Protect Off.



When Geo Protect is turned off in this menu, it will remain off until you turn it back on. You remain fully responsible for safe operation of the MGI Ai Navigator Halo at all times.

PLEASE NOTE: Geo Protect settings and zone distances are correct at the time of printing and may change with future software or mapping updates. Always ensure your MGI Ai Navigator Halo and course data are running the latest available software before use, and always confirm Geo Protect status on the Remote before relying on it.

5.3 LIMITATIONS OF GEO PROTECT™

Geo Protect has important limitations. It:

- Relies entirely on GPS and the course mapping database.
- Only reacts to correctly mapped hazards.
- Does not detect or react to:
  - Unmapped hazards
  - Temporary obstacles, ropes, stakes or works
  - People, animals, buggies, cars, equipment, etc.
- May activate earlier, later or not at all if:
  - GPS signal is weak, blocked or inaccurate
  - Mapping is missing, incorrect or out of date
  - The course layout has changed and not been re-mapped
- Does not control the MGI Ai Navigator Halo on steep slopes, edges, kerbs, roads or other high-risk areas.
- May be inactive if you have temporarily or accidentally disabled it via the Geo Protect button on the remote, or fully deactivated it in the menu, even if you expect it to be on.

You must never rely on Geo Protect as a primary safety system.

PLEASE NOTE: Geo Protect operates only when the MGI Ai Navigator Halo is being controlled via the Remote. When the MGI Ai Navigator Halo is under manual (Top handle) control, Geo Protect is not active and no automatic speed limiting or stop zones will apply. You must fully control the speed and direction yourself whenever operating the MGI Ai Navigator Halo manually. If the course you are playing on has been recently changed/altered, please reach out to MGI immediately to have the course map updated.

5.4 SOFTWARE AND COURSE DATA

Before using Geo Protect you must:

- Ensure the MGI Ai Navigator Halo is registered and has access to the most up-to-date course map available for the course you are playing.
- Check that you have the latest course update and that all relevant hazards and no-go areas have been correctly mapped for the course you are playing.
- Ensure the MGI Ai Navigator Halo firmware and any course map used with Geo Protect are fully up to date.
- Confirm on the Remote that Geo Protect is enabled (blue light and/or on-screen status) before relying on it.
- Remember that course maps and GPS positioning may be inaccurate, incomplete or out of date—always maintain visual awareness and confirm hazards visually.
- If in doubt, do not rely on Geo Protect and operate the MGI Ai Navigator Halo as if no assist feature is fitted.

5.5 USER RESPONSIBILITY AND SAFETY

It is the user's responsibility to maintain full control of the MGI Ai Navigator Halo at all times. This includes, but is not limited to:

- Keeping the MGI Ai Navigator Halo within a distance where you can safely stop or redirect it using the Remote or top handle controls.
- Slowing down and taking extra care near all hazards, slopes, water, roads, paths and other high-risk areas whether or not Geo Protect activates.
- Stopping the MGI Ai Navigator Halo immediately if its direction or speed is unsafe, unexpected or unclear.
- Never assuming Geo Protect is active purely because it has been used previously; always check the Remote status (including the blue light).

By enabling or using Geo Protect, you acknowledge and agree that:

1. You have checked that the course is up to date and that all relevant hazards and no-go areas have been correctly mapped.
2. You understand that Geo Protect is an assist feature only and may not always work as expected.
3. You will not rely on Geo Protect to keep the MGI Ai Navigator Halo out of hazards or away from people, vehicles, buildings, equipment or property.

4. You accept full responsibility for the safe operation of the MGI Ai Navigator Halo and for any incident, damage, loss or injury that occurs, whether or not Geo Protect is enabled or operates as expected.

Nothing in this section is intended to limit any rights you may have under applicable Consumer Law, but subject to those rights, responsibility for safe use of the MGI Ai Navigator Halo remains with the user at all times.

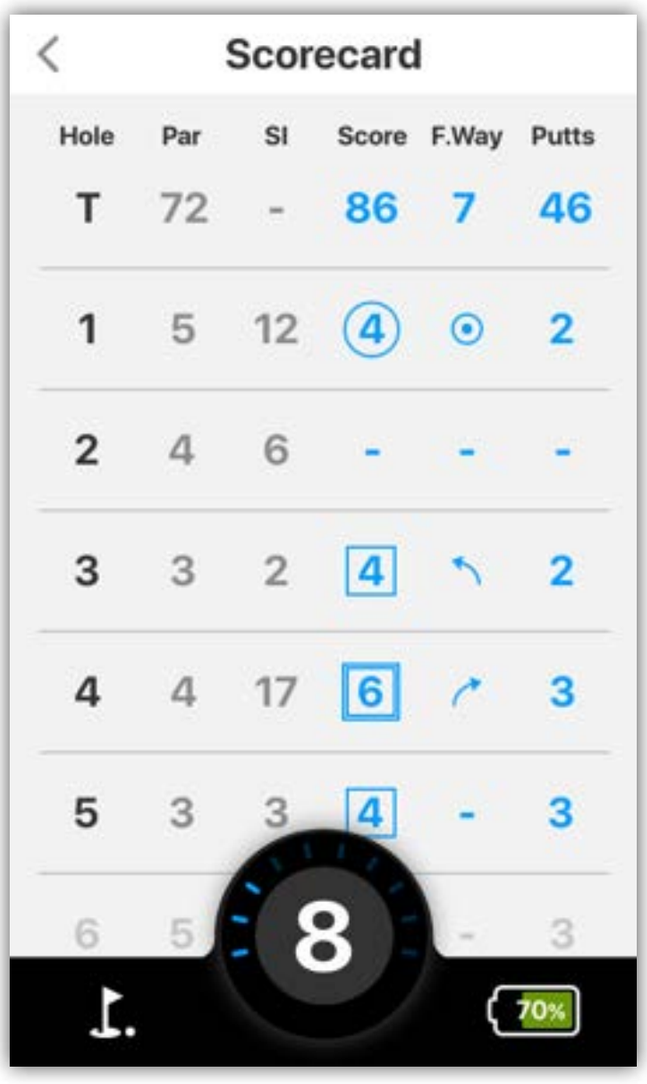
6.0 ROUNDS

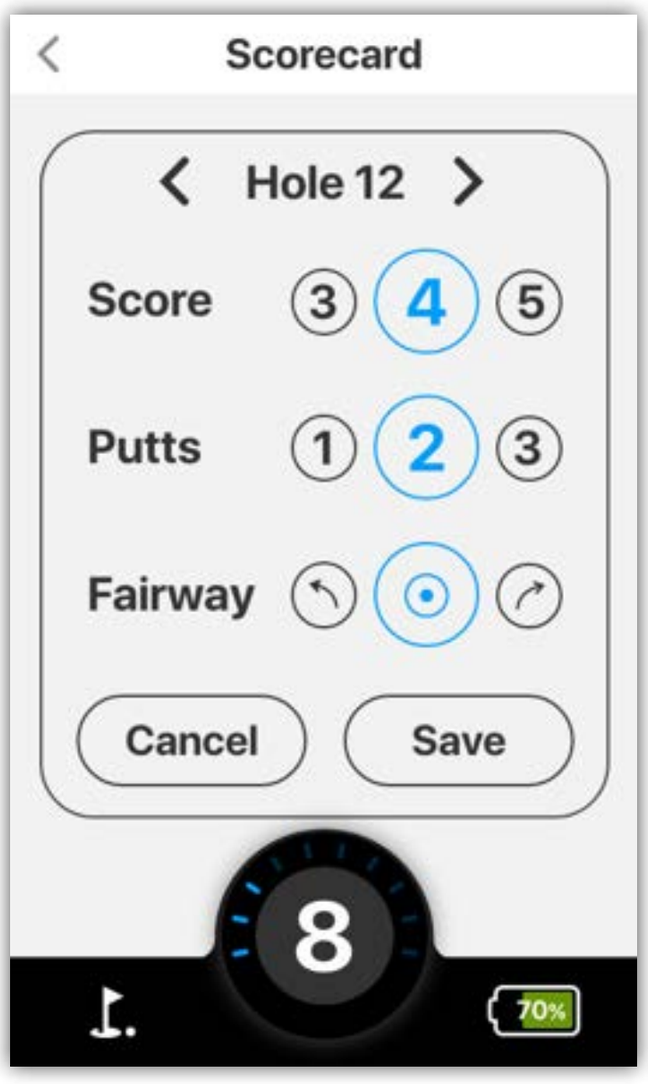
6.1 CHECKING SCORECARD

From the Home Screen tap the Golf Menu; from there tap the Scorecard option to see the par for each hole. Scores can also be entered from this screen.

6.2 ENTERING SCORES

To enter your score for each hole, simply tap the hole, enter the number of strokes taken, then tap save. You can also choose the number of putts you took for this hole.

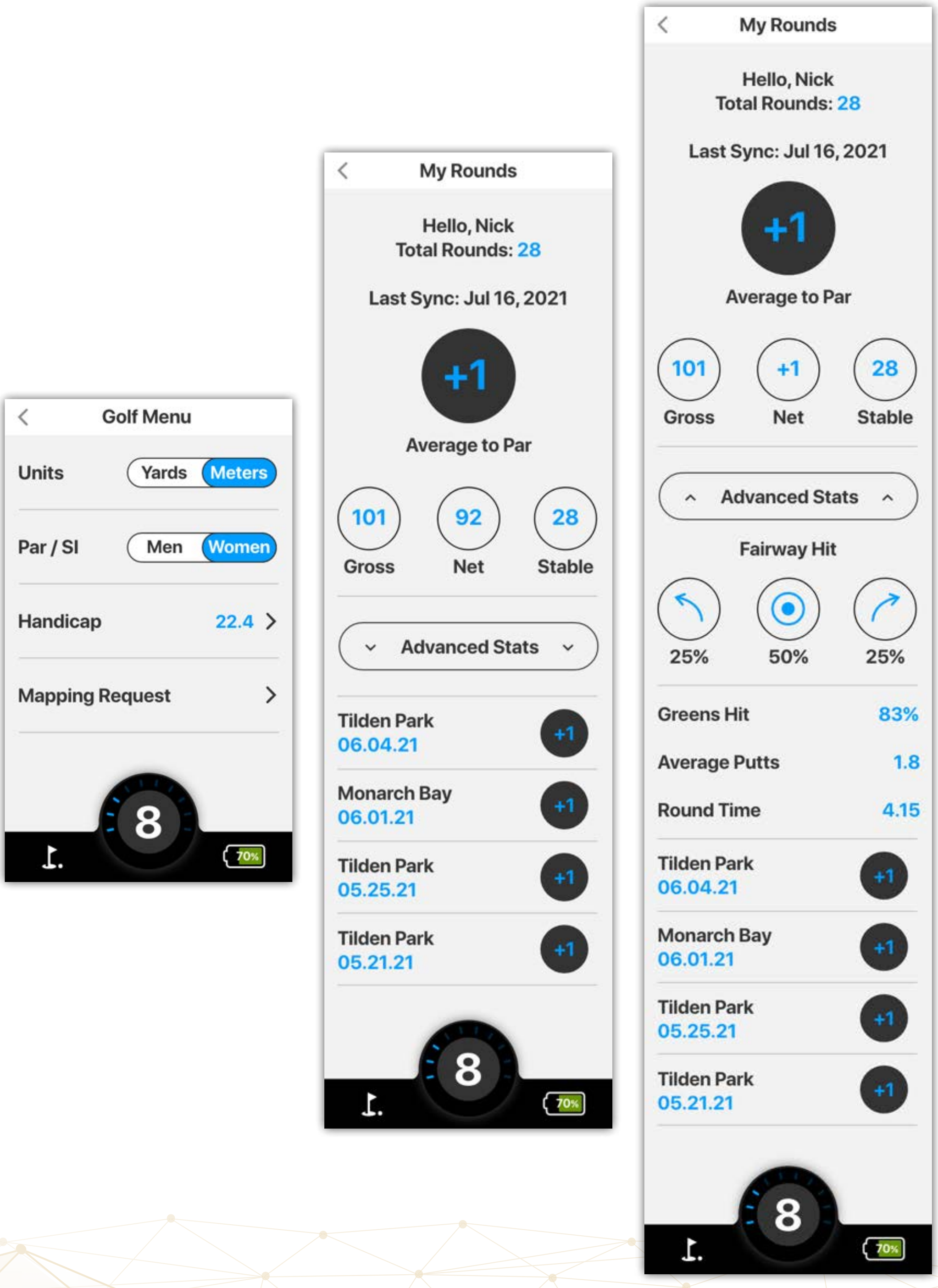




6.3 ROUND SUMMARY

To view your round summary, open the Golf Menu from the Home Screen, then tap Round Summary.

The Round Summary displays key stats from your round, including your score relative to par, percentage of fairways hit, total time taken, average putts per hole, and percentage of greens hit.

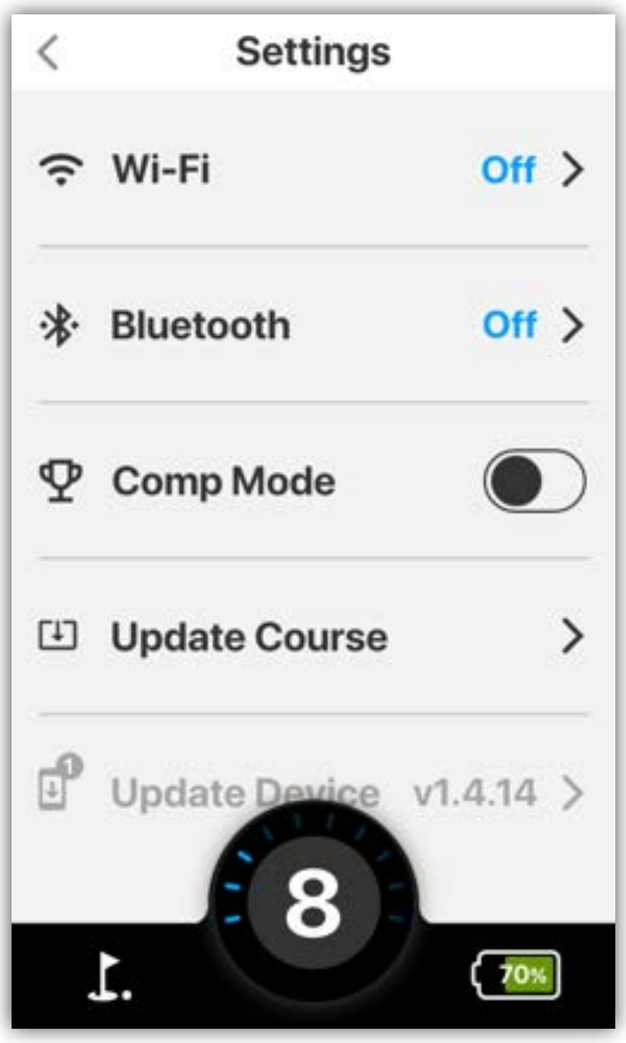


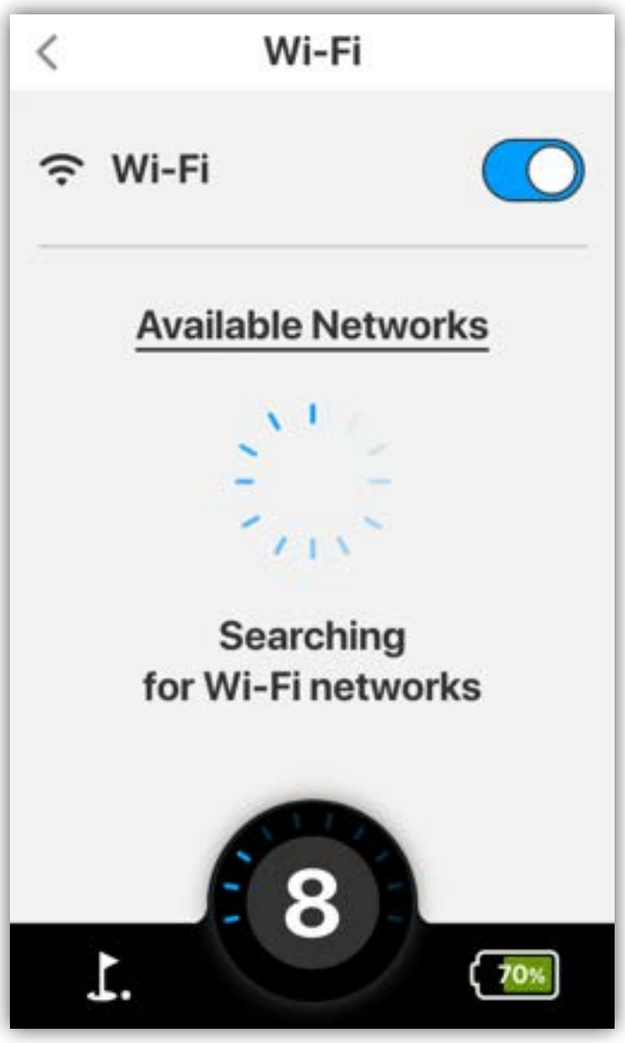
7.0 SETTINGS

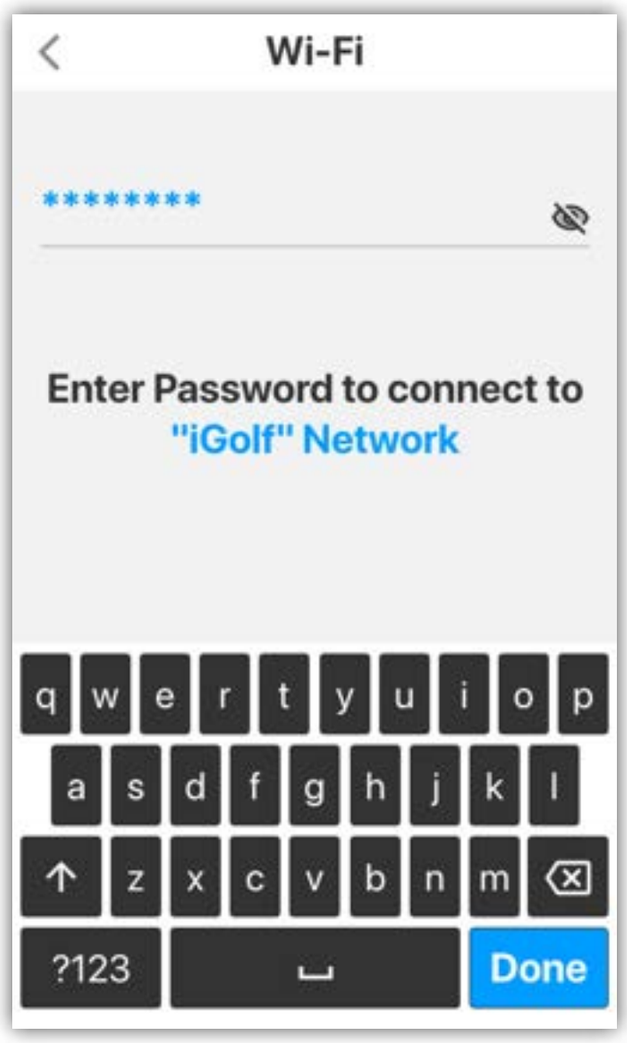
7.1 SELECT OR CHANGE YOUR WI-FI CONNECTION

- To select or change your Wi-Fi connection, tap the Settings option on the Home Screen, then tap the first option Wi-Fi.
- After selecting the Wi-Fi option, all nearby Wi-Fi connections will populate. Simply tap the Wi-Fi connection that you want to use and enter in the password (if any) to get connected.

Please note, once connected, you may be asked to update your MGI Ai Navigator Halo software; MGI recommends always updating to the latest version, when available, prior to playing golf.







7. 2 SELECT OR CHANGE YOUR BLUETOOTH CONNECTION

- From the Home Screen, tap Settings, then tap Bluetooth.
- Toggle the Bluetooth switch to turn it on (it will turn blue).

7.3 PAIRING SURESHOT SLIMPRO RANGEFINDER

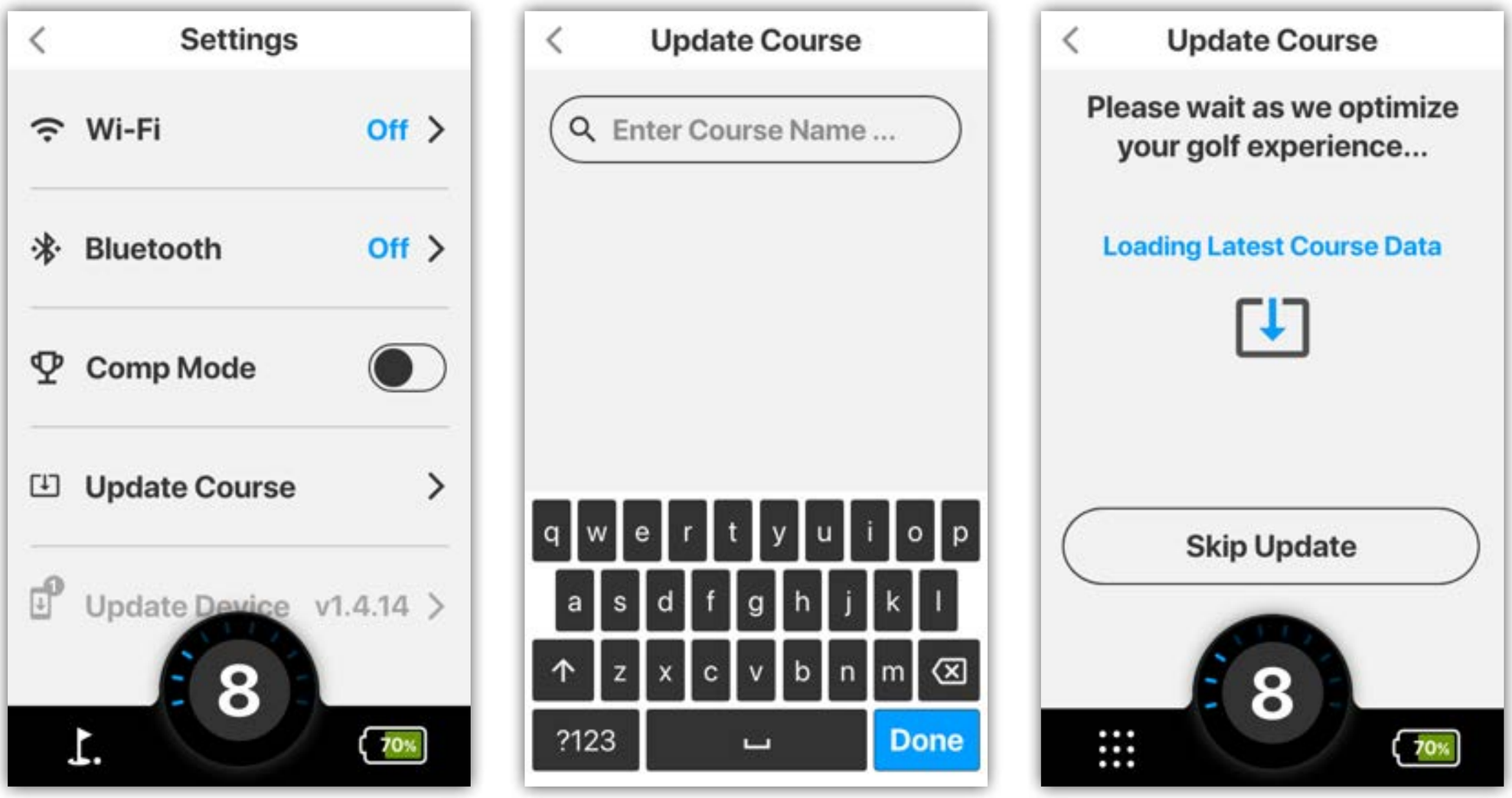
Refer to Section 8.0 for further information about pairing a SlimPRO Laser Rangefinder

7.4 COMPETITION MODE

To activate competition mode, click the settings option from the main page. From here you can click the switch to turn the Comp Mode blue which indicates it has been turned on.

7.5 UPDATING A COURSE

- Ensure the MGI Ai Navigator Halo is connected to a Wi-Fi network
- Go to Settings and select Update Course
- Enter the name of the course in the search field
- Select the required course from the search results to begin the update
- Once the update is complete, a blue tick will appear next to the course name, confirming the update has been successful.



7.6 TAKE-OFF SPEED

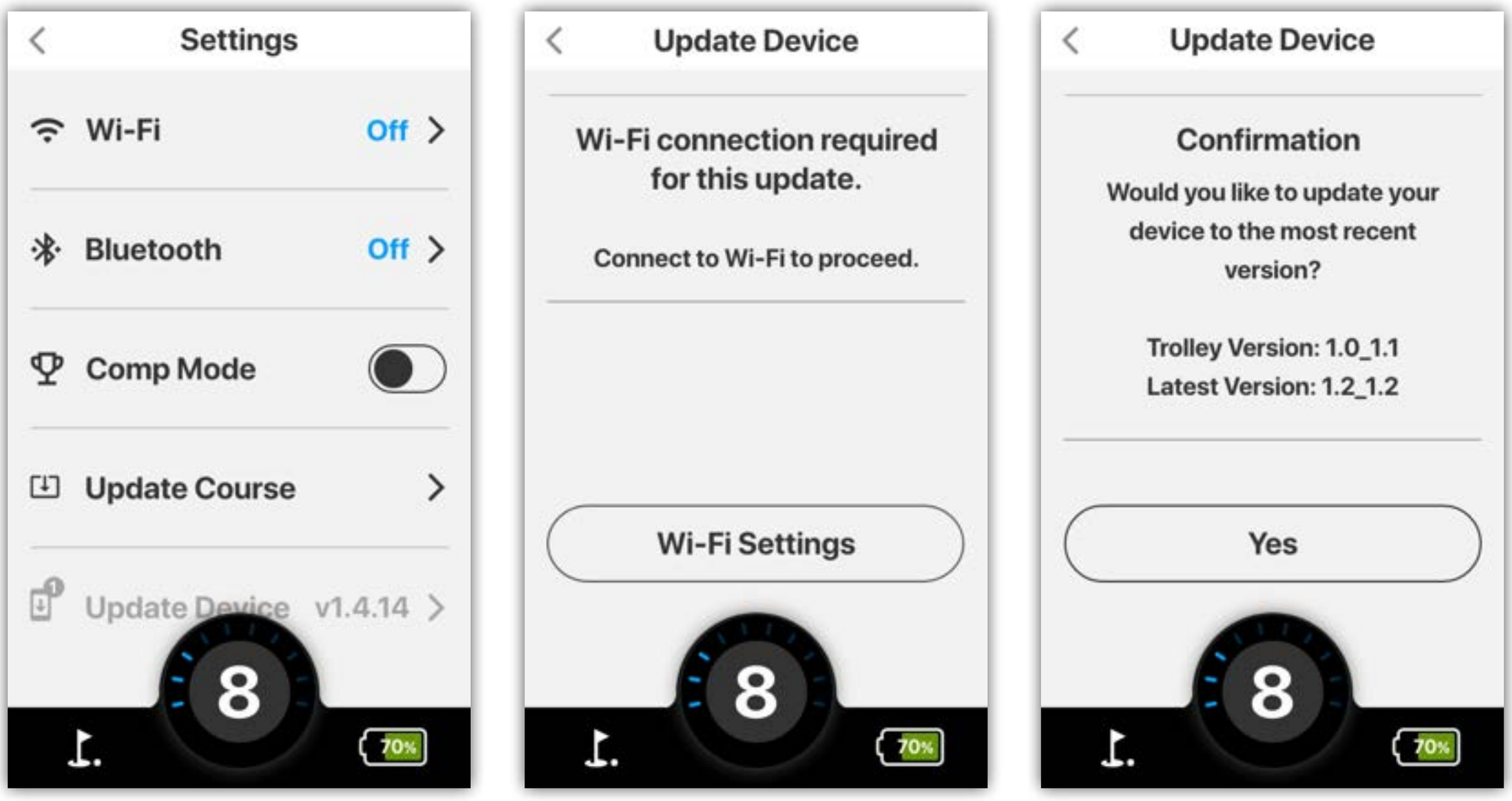
The Take-Off Speed setting lets you control how quickly the trolley begins moving when first activated.

1. Go to Settings on the display.
2. Select Take-Off Speed.
3. Choose your preferred starting speed. There are two separate options available:
   - **Remote Take-Off:** Controls the initial speed when starting the trolley using the remote control.
   - **Top Handle Button Take-Off:** Controls the initial speed when starting the trolley using the handle button.

You can set the take-off speed between 4 (minimum) and 10 (maximum). Adjust these settings to match your preferred starting pace before use.

7.7 UPDATING THE MGI AI NAVIGATOR HALO

- Before commencing the update, ensure the battery is fully charged and the MGI Ai Navigator Halo is connected to a Wi-Fi network.
- From the Home Screen, go to Settings, scroll down and select Update Device.
- The MGI Ai Navigator Halo will display either "Up to date" or prompt you to install the latest software version. Follow the on-screen instructions to complete the update.
- After the MGI Ai Navigator Halo software update, you may also be prompted to update the remote firmware. Follow the instructions displayed in the on-screen banner to complete this process.



7.8 TIME SETTINGS

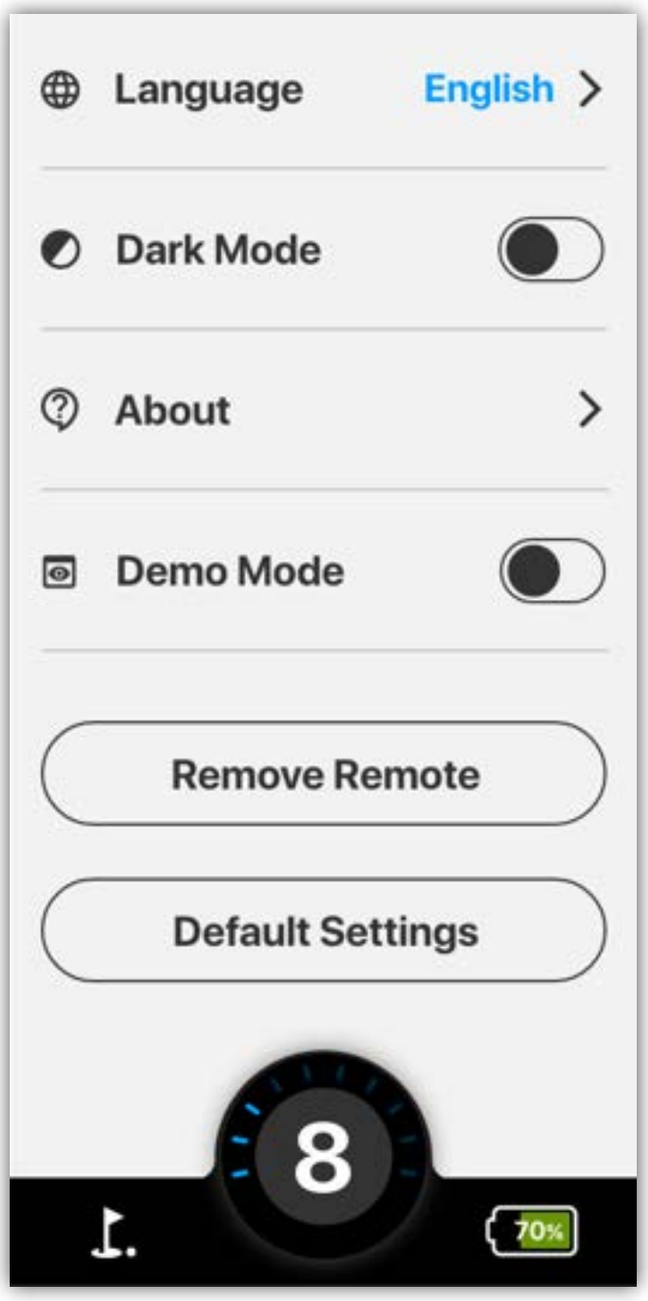
To change the time Settings on your MGI Ai Navigator Halo, tap the Settings option from the Home Screen then tap Time. From here you will be able to change your displayed time format, date format and adjust for Daylight Savings.

7.9 LANGUAGE SELECTION

To change the language of your MGI Ai Navigator Halo , select Settings from the Home Screen then tap Language. From here you can select the preferred language to be displayed.

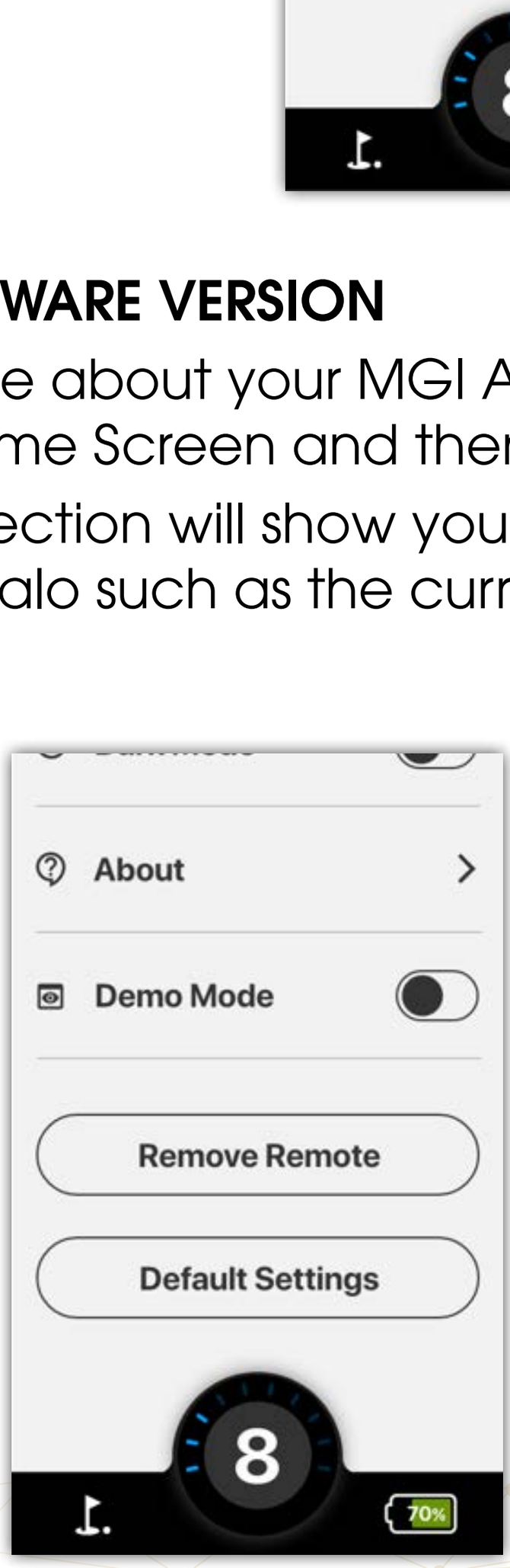
7.10 DARK MODE

To turn on Dark Mode, from the Home Screen select Settings, scroll down and toggle Dark Mode on/off.



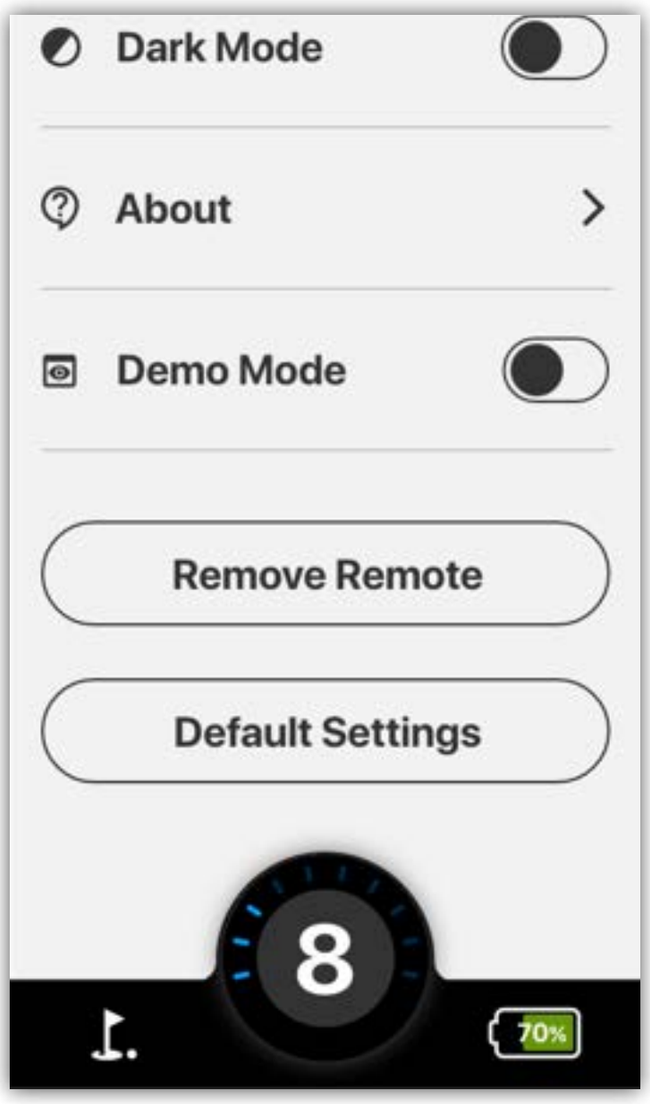
7.11 VIEW FIRMWARE VERSION

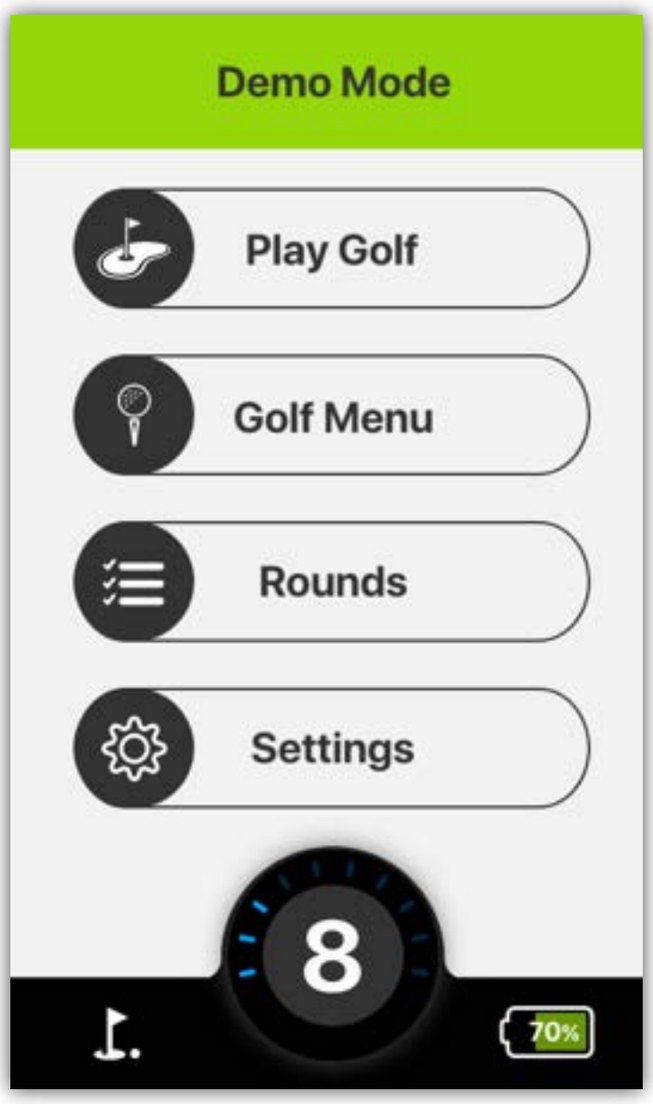
- To learn more about your MGI Ai Navigator Halo , select Settings from the Home Screen and then tap About.
- The About section will show you information about your MGI Ai Navigator Halo such as the current firmware version and the Serial Number.



7.12 DEMO MODE

Demo Mode can be activated from Settings from the Home Screen. Scroll down and tap the toggle to switch Demo Mode on/off.



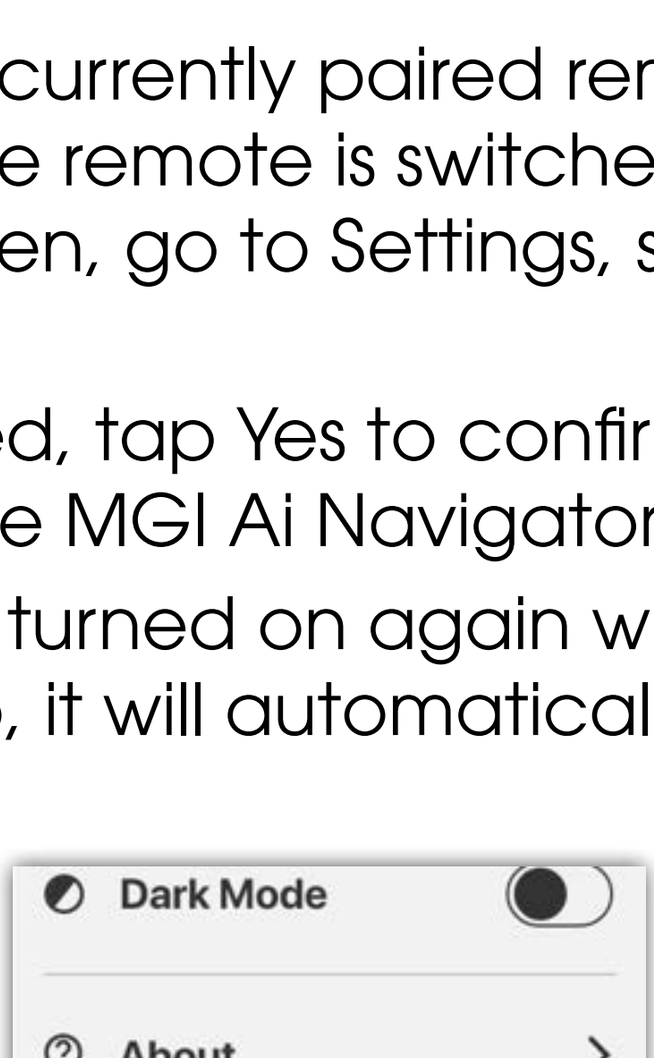


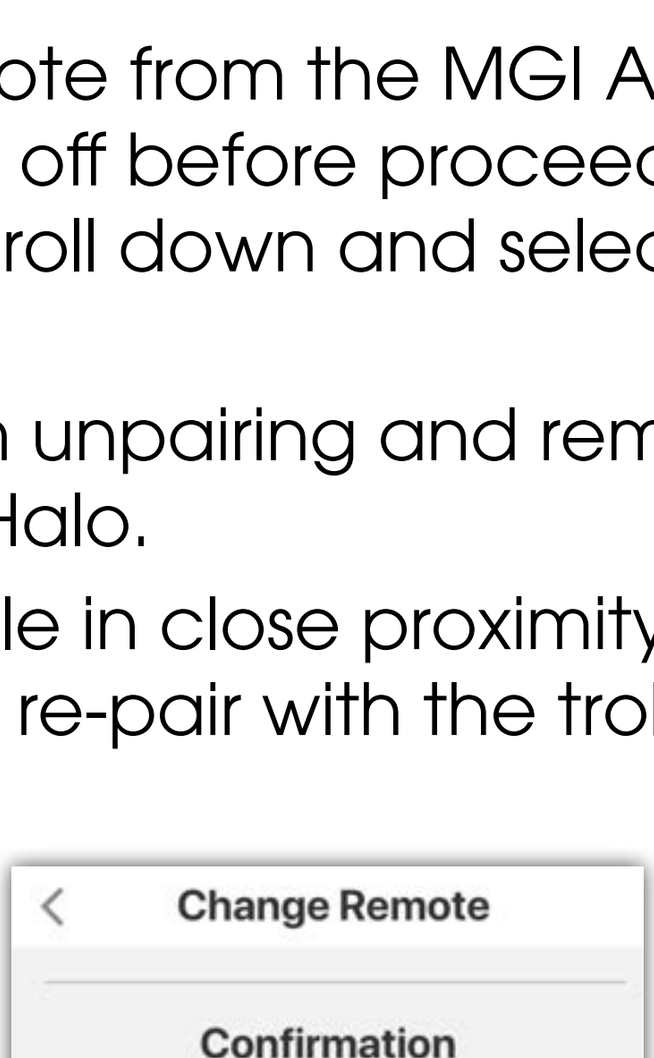
7.13 REMOVING PAIRED REMOTE

To remove the currently paired remote from the MGI Ai Navigator Halo, ensure the remote is switched off before proceeding. From the Home Screen, go to Settings, scroll down and select Remove Remote.

When prompted, tap Yes to confirm unpairing and removal of the remote from the MGI Ai Navigator Halo.

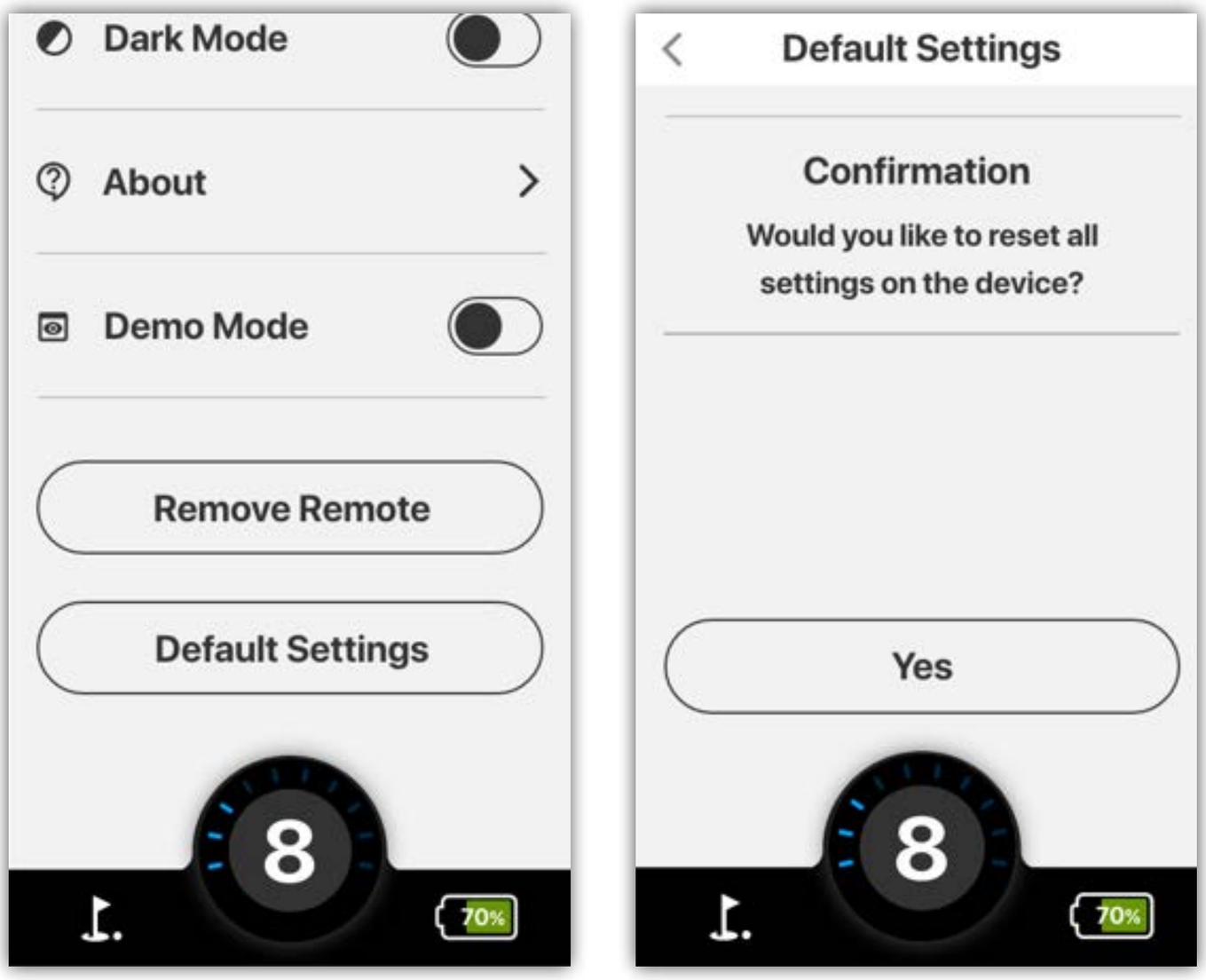
If the remote is turned on again while in close proximity to the MGI Ai Navigator Halo, it will automatically re-pair with the trolley.





7.14 REVERTING TO DEFAULT SETTINGS

- To reset all settings to default, go to Settings from the Home Screen, scroll down, and tap the Default Settings toggle.
- Tap Yes to confirm. This will restore all settings and preferences on your MGI Ai Navigator Halo to factory defaults. Please note: Your registration details will remain saved and will not be removed during this process.



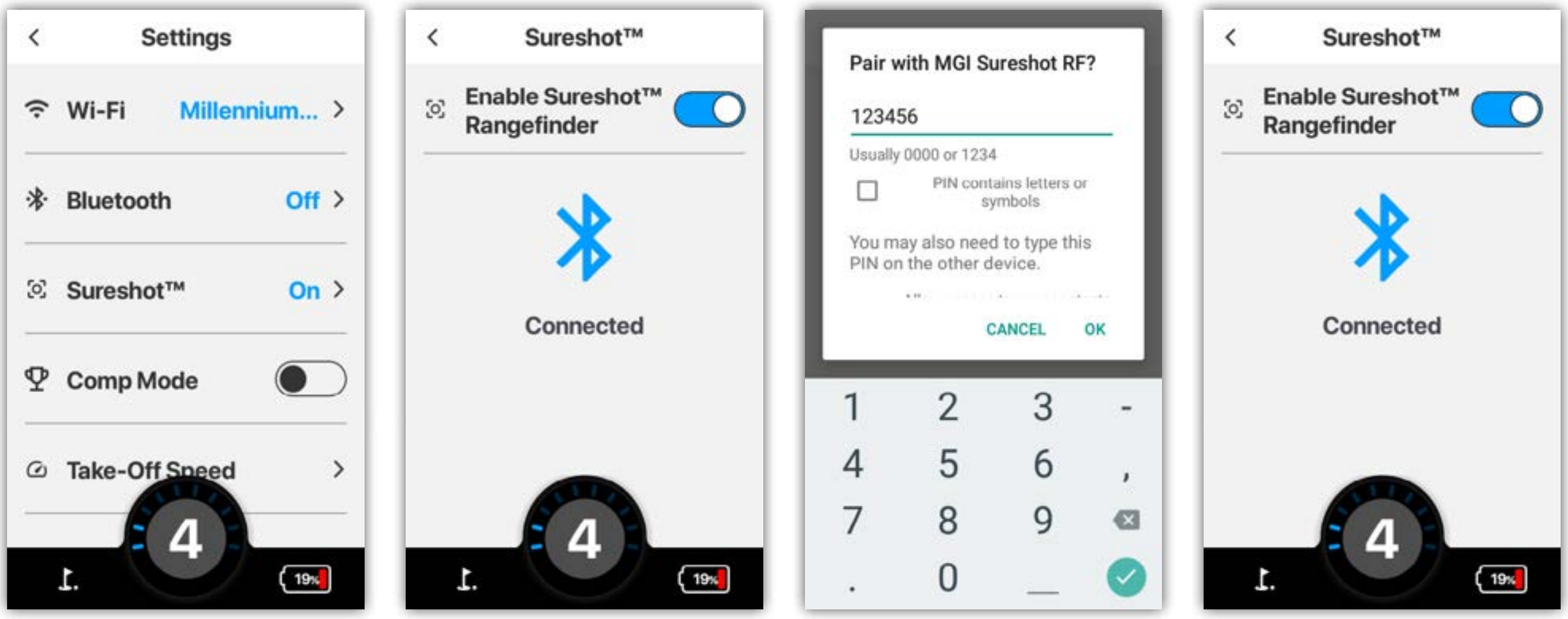
8.0 SURESHOT SLIMPRO FLAG MAPPING FEATURE

This feature lets you use the Sureshot SlimPRO Laser Rangefinder to accurately mark the flag position on the green. Once the flag is mapped, the buggy screen will show the hole position and the measured distance.

Compatibility Note: This feature only works with the Sureshot SlimPRO Laser Rangefinder. Other rangefinders are not supported.

8.1 CONNECTING SURESHOT SLIMPRO TO THE BUGGY (BLUETOOTH PAIRING)

1. On the trolley screen, tap the 9 dots icon in the bottom-left corner.
2. Go to Settings.
3. Tap Sureshot.
4. Ensure Sureshot is turned on.
5. Turn on your Sureshot SlimPRO Laser Rangefinder by pressing the power button on top
6. A pairing message will appear on the trolley screen.
7. When prompted, enter the code: 123456.
8. The Sureshot SlimPRO will now automatically connect to the trolley via Bluetooth.



Connection Indicator (SlimPRO):

When the SlimPRO is successfully connected via Bluetooth, a Bluetooth symbol will be visible in the bottom-right corner of the display when looking through the lens.

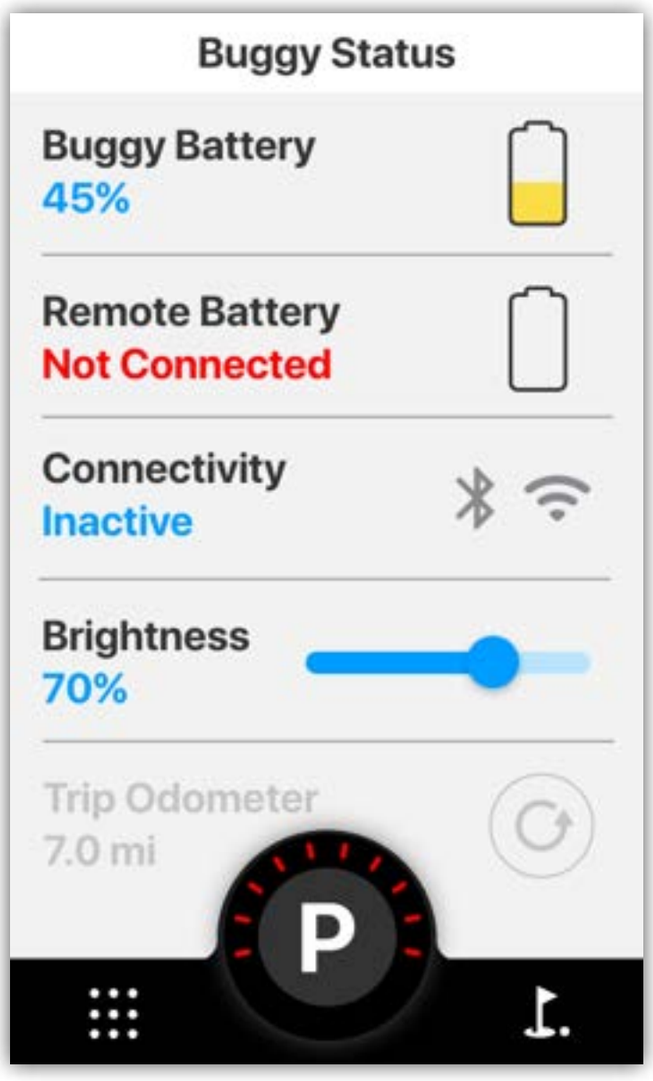
8.2 USING THE FLAG MAPPING FEATURE

- From your position on the course, aim the Sureshot SlimPRO at the flag and take a distance reading.
- Once a valid distance is recorded (the system confirms it against the GPS distance), walk back to your trolley.
- On the trolley display, a blue line will appear across the green, showing where the flag lies.
- On the screen, tap anywhere above the blue line to drop the pin on the actual hole position.
- The scanned distance from the Sureshot SlimPRO will now be shown on the trolley display.
- This provides a clear and accurate reference to the flag distance directly on the trolley screen.

9.0 MGI AI NAVIGATOR HALO STATUS

9.1 VIEWING BATTERY STATUS

- To view your battery status, from the home screen tap the battery icon located in the bottom right hand corner.
- This screen includes information about the MGI Ai Navigator Halo battery capacity, remote control connection status and remote-control battery capacity.
- Ensure your remote is turned on to check remote control connection status and capacity.



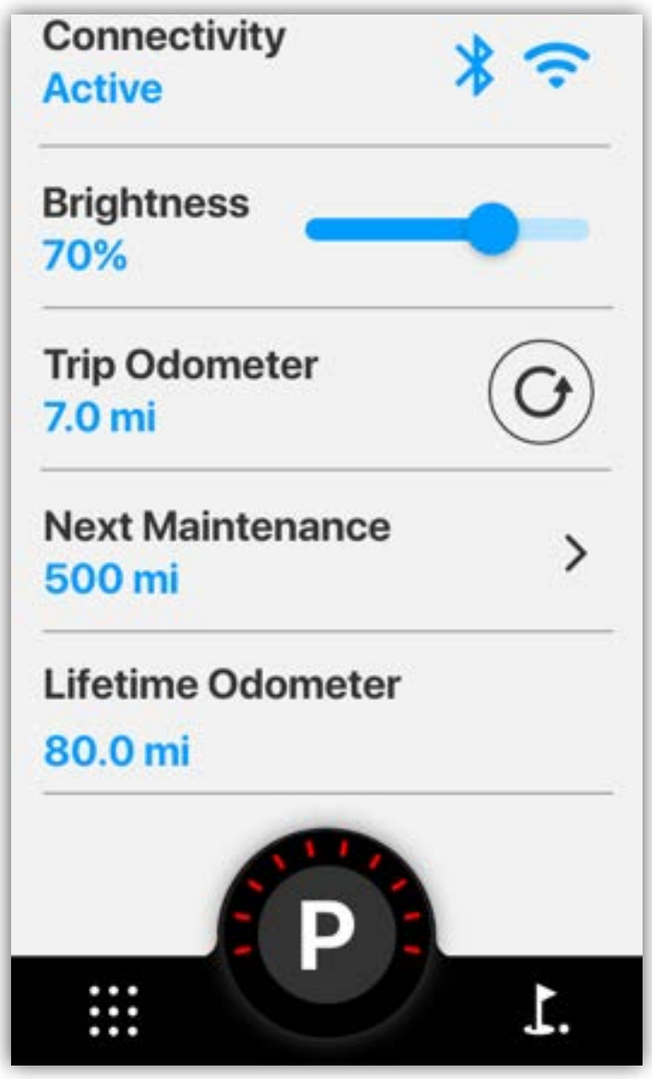
9.2 ADJUSTING SCREEN BRIGHTNESS

- To adjust screen brightness, tap the BATTERY icon located in the bottom right of the Home Screen and use the slider to brighten or dim the screen as needed.

9.3 VIEW ODOMETER AND NEXT MAINTENANCE

- To view MGI Ai Navigator Halo lifetime and trip odometer tap the BATTERY icon located in the bottom right of the Home Screen then scroll down to view this information.
- You can update your trip odometer by tapping the REFRESH icon to the right of the Trip Odometer.

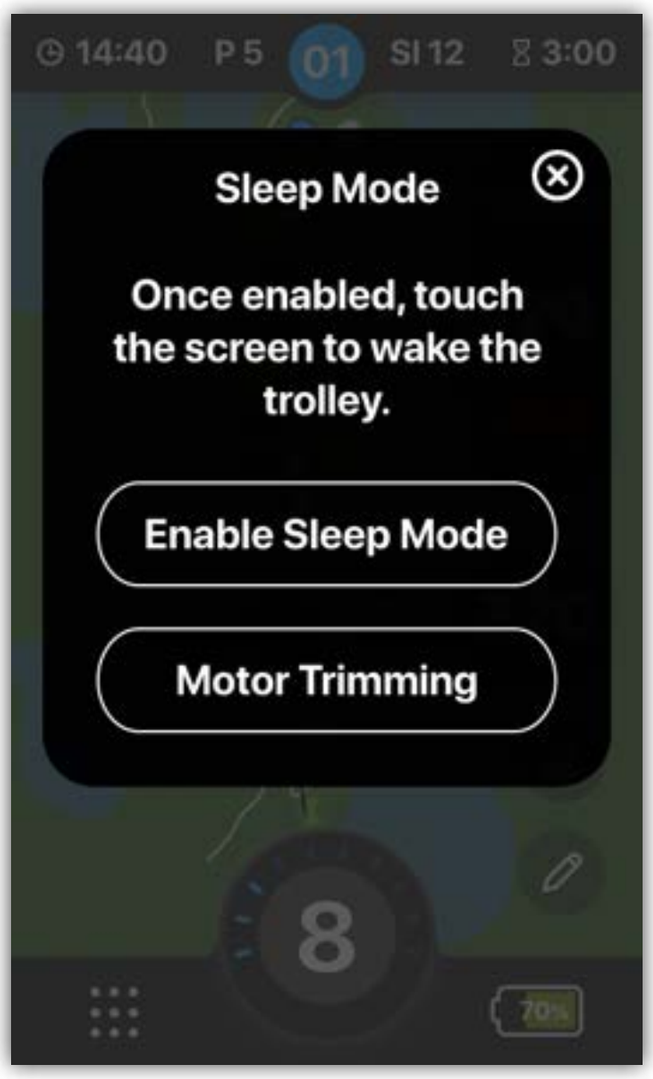
  Please note: the trip odometer is only active during a round of golf and when you are on a mapped course. The lifetime odometer calculates total mileage whenever the MGI Ai Navigator Halo is in motion via the drive system.
- To see when the next maintenance is due tap the BATTERY icon from the Home Screen then scroll down to Next Maintenance and tap to view.



10.0 MISCELLANEOUS

10.1 SLEEP MODE

- To enter Sleep Mode on the MGI Ai Navigator Halo , hold the Speed Dial button down for 3 seconds. The option to enter Sleep Mode will pop up.
- Sleep mode can be activated from any screen and will turn your screen black. Please note that during Sleep Mode, the MGI Ai Navigator Halo will draw current from the main battery.
- To exit Dark Mode, tap anywhere on the screen.



10.2 MOTOR TRIMMING

- To Trim motors on the MGI Ai Navigator Halo , hold the Speed Dial button down for 3 seconds. The option to enter Motor Trimming mode will pop up.
- The MGI Ai Navigator Halo will give you the option to start motor trimming, and it will prompt that the MGI Ai Navigator Halo will need 20 meters of level ground to complete the trimming process.
  *Do not carry out motor trimming on the course or on uneven ground as this will incorrectly calibrate the gyroscope.
- During trimming it will let you know the trimming is in progress and it will stop and return to the screen you were previously on, once completed.

11.0 REGISTRATION AND CONNECTIVITY FAQ

Q: How do I register my MGI Ai Navigator Halo ?

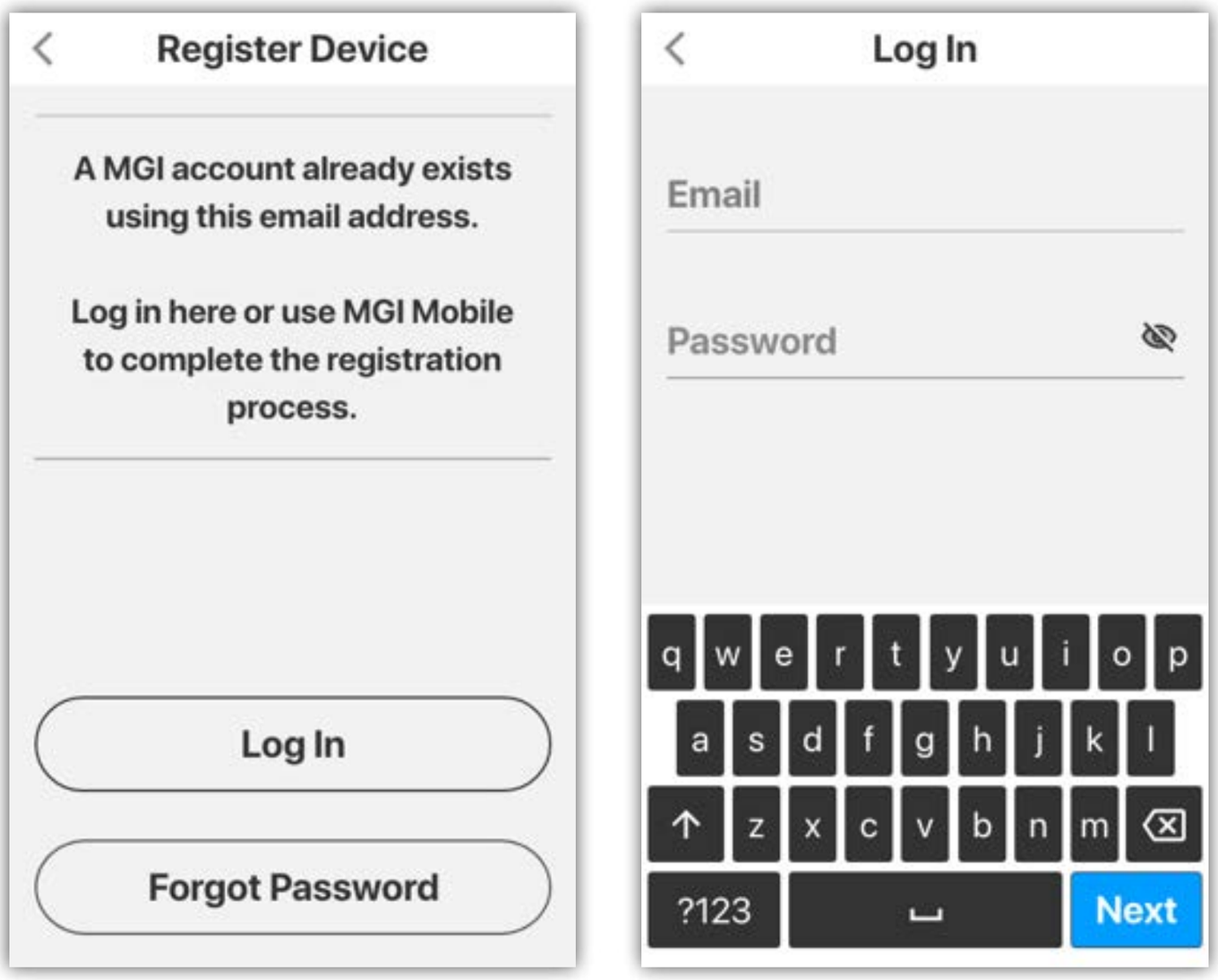
Option 1: During initial start-up, the registration process begins automatically as part of the on-screen tutorial.

Option 2: From the Main Menu, where a blue registration banner will appear above the menu items if registration was skipped during initial start-up.

Option 3: From the About screen by navigating to Main Menu > Settings > About and selecting Register Device.

Q: What if I already have an MGI Account?

During the registration process, the MGI Ai Navigator Halo uses Wi-Fi to check the server to see if an account already exists for a given email address. If an account exists, the following message will display. If this message appears, you will need to log into your account using your existing MGI account details.



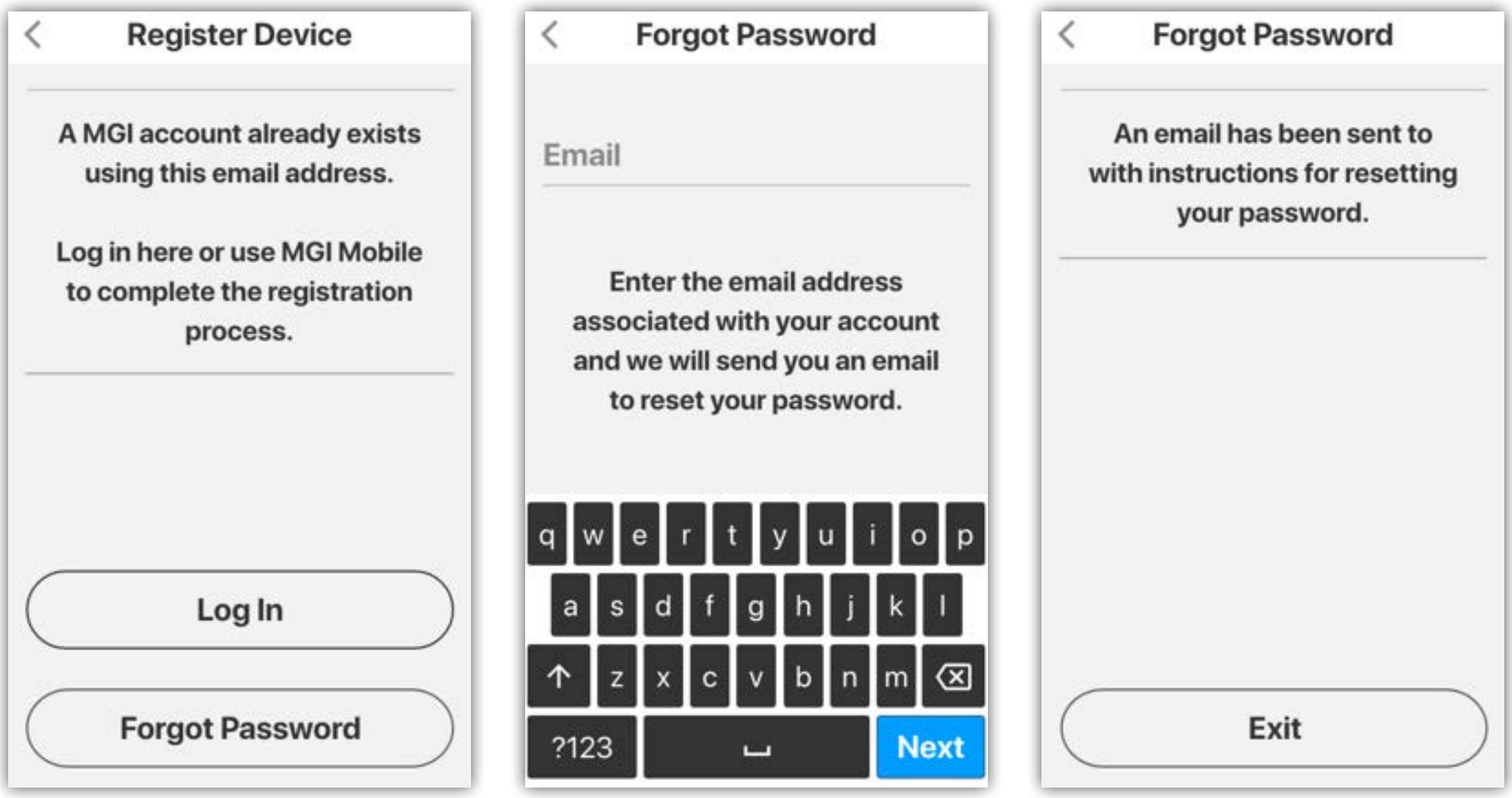
Q: Can I register multiple users on my MGI Ai Navigator Halo ?

A: Each MGI Ai Navigator Halo can only be associated with one owner account but one owner can have multiple MGI devices associated with their MGI account.

Q: I've forgotten my MGI account password. How do I reset it?

A: If you forget password, tap 'Forgot Password', which will send you an email with a temporary password to log in.

If you do not receive the 'Forgot Password' email, the password will need to be manually reset by MGI Golf Custom Service Team (contact details on the last page of this manual).
On rare occasions, this message may appear even when the user has entered the correct email and password – please contact MGI Customer Service for further assistance.



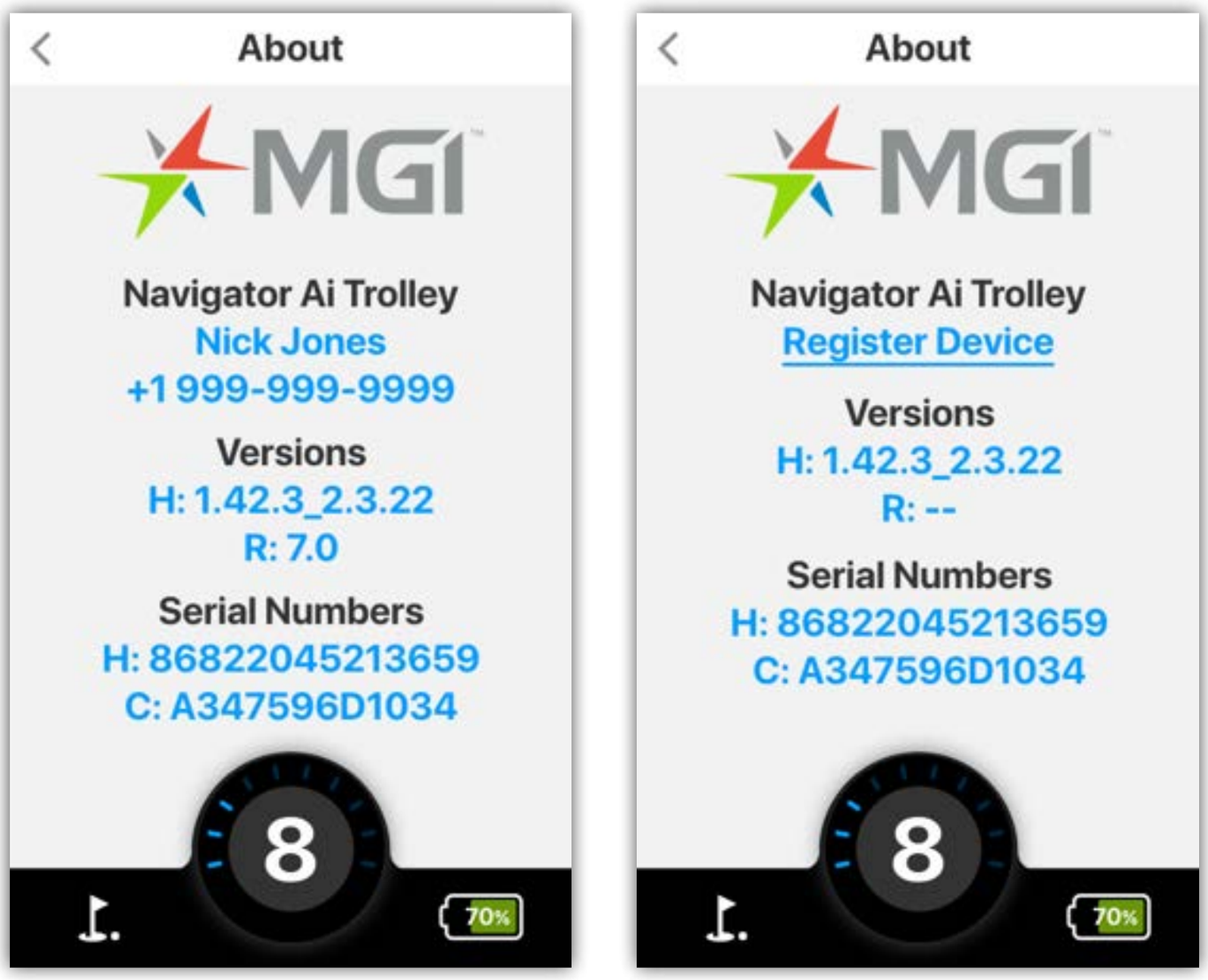
Q: What is Hole View and how do I get it?

A: The advanced feature, Hole View, gives a full depiction of the golf hole for better details around layout and hazards. The MGI Ai Navigator Halo is preloaded with details on tee boxes, greens, and scorecard information.
This requires you to download the course details via Wi-Fi. This can be done when you start your round or from the settings menu; go to Settings > Update Course to preload courses in advance. Once the course is downloaded, it will stay on your MGI Ai Navigator Halo .

Please note that each time your start a round of golf, the MGI Ai Navigator Halo will attempt to search for any new course data for that course, i.e., any hazard changes. For this reason, the "Updating Course" message appears every time you start a round at that course.

Q: How do I know if my Navigator Ai GPS is registered?

A: Navigate to Main Menu > Settings > About and look for "Register Device" link. Your name, phone number and email address will appear beneath 'Nav Ai GPS'. If the device is not registered, it will hyperlink 'Register Device'.



Q: I don't have access to Hole View, but I am registered. How do I get full Hole View for my course?

A: Firstly, follow the steps in previous FAQ to verify that the MGI Ai Navigator Halo is registered. If registered, the MGI Ai Navigator Halo must be connected to Wi-Fi during the "Start Round" process, or you must download the course details via "Update Course" using Wi-Fi prior to the start of their round.

Option 1: Via Play Golf – Go to Play Golf > Select A Course

*Note: You must connect to Wi-Fi to get full course details.

Select your course and update. If you skip update, then the full Hole View will not display.

Option 2: Via Update Course – Go to Main Menu > Settings > Update Course. You can preload data for full Hole View. Note: you must first connect to Wi-Fi to be able to "Update Course".

Q: How do I connect to Wi-Fi?

A: Go to Main Menu > Settings > Wi-Fi.

Toggle Wi-Fi 'on'. If the Wi-Fi toggle is blue, then Wi-Fi is on.

The system will automatically search for available networks.
**Note: Only secure networks can be connected to).*

Select the desired Wi-Fi network from the populated list.

Enter password - it is recommended to tap the "eye" icon to display the password to ensure there are no errors.
Do not go turn off the unit or tap 'go back' while the MGI Ai Navigator Halo is attempting to verify a password.

- If the password is accepted, you will return to the Wi-Fi screen and the Wi-Fi Network will display as blue.

- If the password is not accepted, you will receive an incorrect password error and must re-enter the password.

Note: Once Wi-Fi is connected the system will automatically connect to that Wi-Fi Network if Wi-Fi is 'on'.

Q: I am having issues with Wi-Fi and need to reset settings.

A: Option 1: Forget Wi-Fi Network – Go to Settings > Default Settings. Then turn off and turn on the MGI Ai Navigator Halo and reconnect to Wi-Fi.

Option 2: Attempt to connect to an alternate Wi-Fi Network.

Q: How do I connect to Bluetooth?

A: Go to Main Menu > Settings > Bluetooth
Note: Bluetooth is ONLY required for Bluetooth Notifications from the phone. All other communications are handled via Wi-Fi

Turn Bluetooth on by tapping the toggle. If the Bluetooth toggle is blue, then Bluetooth is on.
Note: Once Bluetooth is turned to ON, the connection process is managed by the MGI App.

Once Bluetooth is connected to a phone it will automatically connect to that phone in the future, if available, and Bluetooth is ON.

Q: I am having issues with Bluetooth

A: Reset Bluetooth:

- Turn Bluetooth on MGI Ai Navigator Halo to OFF.
- Turn MGI Ai Navigator Halo OFF.
- Forget all Bluetooth Devices on your mobile device.
- Turn Bluetooth OFF then back ON.
- Turn MGI Ai Navigator Halo ON, then turn MGI Ai Navigator Halo Bluetooth ON.
- Reattempt to connect.

Q: I am getting too many notifications on my MGI Ai Navigator Halo.

A: You can control the types of Bluetooth notifications from the MGI Mobile App under Notifications option.

Q: I dismiss notifications, but they continue to appear on my MGI Ai Navigator Halo.

A: The MGI Ai Navigator Halo displays messages from "Notification Center" on your mobile device. The MGI Ai Navigator Halo is only able to display messages from your mobile device, not dismiss them.

If outdated Notifications appear on your MGI Ai Navigator Halo , you will need to go to the "Notification Center" on your mobile device and clear messages from there.

Q: I am connected to Wi-Fi, but I am not prompted to update the firmware.

A: This is most likely due to a weak Wi-Fi signal. It is recommended to try an alternate Wi-Fi Network or to move the MGI Ai Navigator Halo to an alternate location to improve the signal.

Go to Setting > Update Device to check for the latest firmware.

Q: What is the difference between GPS and Wi-Fi?

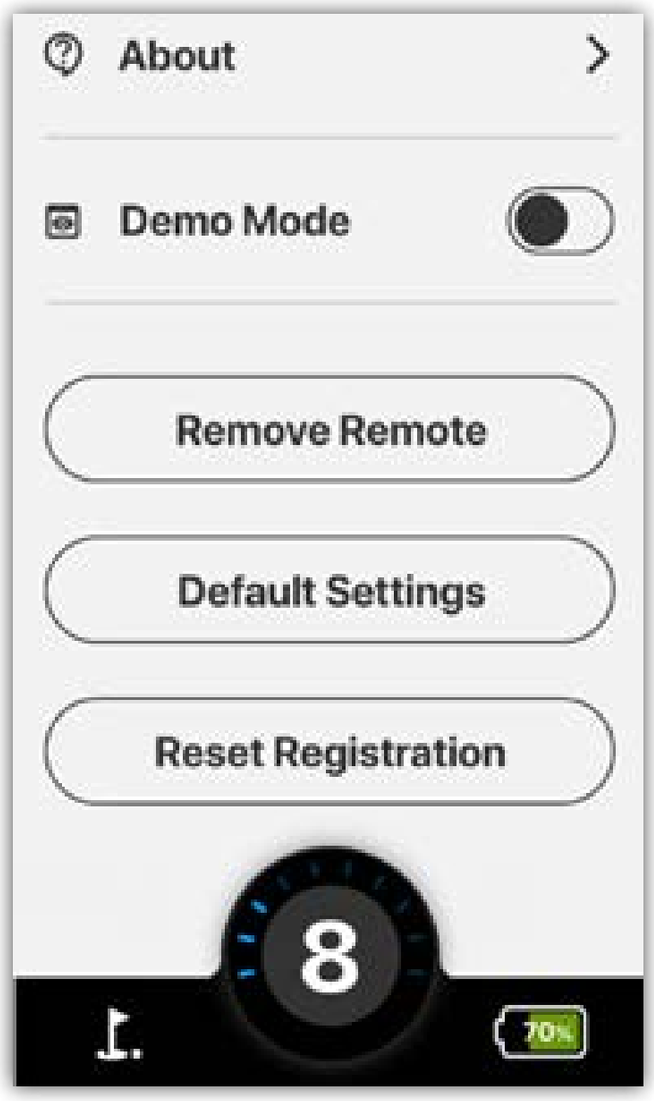
A: Wi-Fi Networks are used to update information (firmware, course maps, scoring details) on the device. GPS is used to pinpoint the MGI Ai Navigator Halo 's position to ensure that distance calculations are accurate. GPS is required for the Play Golf function; however, Wi-Fi is not.

Q: Why does my MGI Ai Navigator Halo get stuck on searching for courses or isn't getting satellite signal?

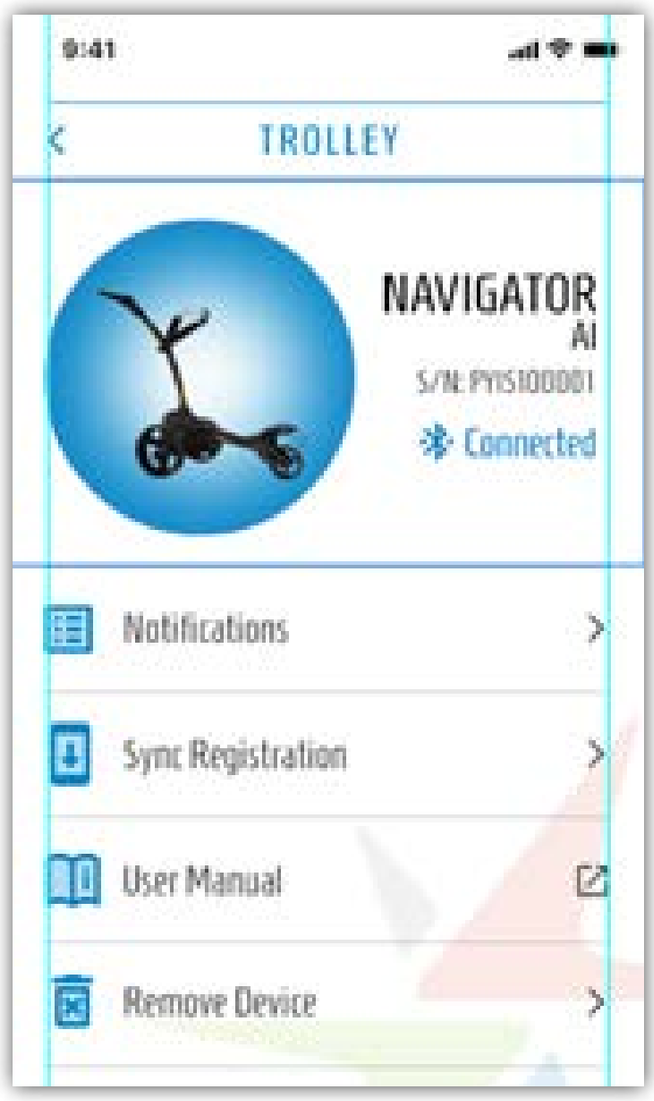
A: To get a satellite signal, the MGI Ai Navigator Halo must be in open sky with no obstructions. Move to an outdoor location away from buildings with clear line of sight with the sky.

Q: How do I remove Registration from my MGI Ai Navigator Halo?

- Option 1 (Preferred): *Only applicable from version v1.57.1_1.2.141 onwards*
  - Go to Main Menu > Settings > Wi-Fi and connect to Wi-Fi.
  - Go to Main Menu > Settings > Reset Registration. Turn OFF and then turn ON your MGI Ai Navigator Halo
- Option 2: Remove Registration from Mobile App
  - On your MGI Ai Navigator Halo, Go to Main Menu > Settings > Wi-Fi and connect to Wi-Fi.
  - On your MGI Ai Navigator Halo , Go to Main Menu > Settings > Bluetooth and connect to Bluetooth.
  - In the MGI App on your mobile device, go to Device Menu and ensure the MGI Ai Navigator Halo is connected.
  - In the MGI App on your mobile device, go to Device Menu (For Selected MGI Ai Navigator Halo) > Remove Device.



Option 1



Option 2

Q: Why does it take 30 seconds for the MGI Ai Navigator Halo to start?

A: The Navigator Ai GPS is equipped with a 'Smart Module', similar to what you would find on a computer. The initial load time is to safely active the Smart Module and its advanced operating system.

Q: On the MGI Ai Navigator Halo there is a menu option called Rounds. How and what does this synchronise with?

A: Rounds scored on the GPS will be available here. If you connect to Wi-Fi the rounds can also sync with the system (to be shown in the app for example)

Q: Where do you input your fairways and green shots? I cannot find this anywhere in the scoring screens on either the GPS or App.

A: Greens in Regulation are calculated automatically based on score/putts entered.
Fairways are only available on Par 4 holes, therefore not available on a Par 3.

Q: I cannot connect my Ai series to the MGI & Sureshot app

A: Ensure Bluetooth is enabled on the Buggy: Go to Settings and toggle Bluetooth On.

Check the buggy is fully up to date: On the buggy, go to Settings > Update Device. If an update is available, proceed with the update.

Check your phone is running the latest App version: In the App, go to Settings (9 dots in the lower right corner) > Support.

Current app versions at time of writing:

- iOS: v1.0.4*

*If unsure, uninstall the MGI & Sureshot App, and reinstall from the Apple App Store

- Android: v2.1.3*

*If unsure, uninstall the MGI & Sureshot App, and reinstall from the Google Play Store.

Check registration emails match:

Ensure the registration email is the same on the buggy and in the App.

- On the buggy: Settings > About (view registered email)
- In the App: Settings (9 dots) > My Account (view registered email)

If the emails differ, log out of the App and log back in using the email registered on the buggy.

Clear Bluetooth cache and remove unused paired devices on your mobile:

This process varies by device model — please refer to your phone's user manual for instructions

Q: I am having issues with connecting to Wi-Fi

- The AI Series buggy can only connect to a secure network (password protected).
- Ensure the buggy is within range of the Wi-Fi network you are trying to connect to.
- Use the eye icon to confirm password is correct before attempting to connect.

Q: I am connected to Wi-Fi, but i am not prompted to update the firmware.

- On the AI Series buggy, go to Settings > Update Device to check for the latest firmware. A message will display if an update is available, or the Buggy is already up to date.

Q: I am getting too many notifications on my Ai series buggy

- You can control the types of Bluetooth notifications you receive on the buggy from the MGI Mobile App.
- Go to the MGI & Sureshot App, Settings, Notifications to customise your notifications.

Q: How do i pair the remote to my Ai buggy?

A: Remote pairing is only applicable to the MGI Ai Navigator Halo model. To pair your remote:

- Turn on your Ai Halo GPS+
- On the buggy screen, go to Settings and select "Remove Remote" to clear any previously paired remote
- Press any button on the remote (except the LOCK button) to turn it on
- The LED on the remote will flash blue while pairing
- Once paired, the LED will go solid blue. Pairing typically takes 2–4 seconds.

If the LED continues to flash blue and doesn't pair, reboot the buggy and try again.

Q: Why does my Ai series buggy get stuck on searching for courses or isn't getting satellite signal?

A: The AI Series buggy needs a clear, open sky with no obstructions to acquire a satellite signal. Try moving to an outdoor area away from buildings or tall trees where there is a clear line of sight to the sky.

Q: What is the difference between GPS and Wi-Fi?

Wi-Fi Networks are used to update information (firmware, course maps, scoring details) on the device. GPS is used to pinpoint the Ai Buggy's position to ensure that distance calculations are accurate. GPS is required for the Play Golf function; however, Wi-Fi is not.

Please refer to **mgigolf.com** for more information.

MGI™

Ai SERIES

POWERED BY sureshot

mgigolf.com

MGI AUSTRALIA
Service Email: customerservice@mgigolf.com
Live Chat: visit mgigolf.com
Toll Free within Australia: 1300 644 523 (excludes mobiles)
Western Australia/ Internal phone 61 3 8872 6700
Local Service Centres: visit mgigolf.com
to locate you local service centre.

MGI USA
Service Email: serviceusa@mgigolf.com
Live Chat: visit us.mgigolf.com
Telephone: 1800 617 2990

MGI CANADA
Service Email: servicecanada@mgigolf.com
Live Chat: visit us.mgigolf.com
Telephone: 1800 617 2990

MGI GLOBAL
Sales Email: globalsales@mgigolf.com
Service Email: globalservice@mgigolf.com
Live Chat: visit mgigolf.com

Follow us on

NOTE: This user manual was correct at time of printing. The online version is the most up-to-date and must be referred to as the correct version. To download the most current user manual please visit mgigolf.com. Images shown throughout this manual may not be of the particular model you have purchased. MGIG_3254 06/26.