

GHANEM GROUP HOSPITALITY 20TH ANNIVERSARY | 20% OFF LUNCH

TERMS & CONDITIONS

1. The Promoter

The promotion is run by Ghanem Group Hospitality and associated venues

2. Promotional period

The offer is available from **12:00am Tuesday 6th October 2026** to **11:59pm Thursday 29th October 2026** ("Promotional Period"). The offer is only redeemable on **Mondays, Tuesdays, Wednesdays and Thursdays** falling within the Promotional Period.

3. The offer

Eligible customers receive **20% off the total lunch bill**, including food and beverages, at participating Ghanem Group venues, during lunch service only. For the purposes of this promotion, lunch service means orders placed and served between **11:30am and 3:00pm** on an eligible day.

4. Participating venues

The offer is valid at all Ghanem Group venues trading for lunch service during the Promotional Period. Venues not open for lunch service are not included in this promotion, including **Byblós Melbourne, Boom Boom Room, Iris Rooftop and Alfi Eatery & Bar**.

Venue trading hours, lunch service times and menus vary by venue and are subject to change without notice. The offer is not available at any venue not trading for lunch on the relevant day, and is subject to availability. Customers should check individual venue trading hours at [ghanemgroup.com.au](https://www.ghanemgroup.com.au) before visiting.

5. Eligibility and how to redeem

To be eligible, customers must:

a) subscribe to the Ghanem Group database at <https://www.sevenrooms.com/explore/ghanemgroup/subscription> during or prior to the Promotional Period; and

b) present the Ghanem Group welcome EDM (electronic direct mail) to venue staff **at the time of ordering.**

The welcome EDM must be shown on a mobile device or as a printed copy. It must be presented before the bill is finalised - the discount cannot be applied retrospectively once payment has been processed.

6. Redemption limits

The offer may be redeemed **once per person, per visit, and no more than once per day.** Only one welcome EDM may be presented per table or per bill, regardless of the number of subscribed guests dining. The offer applies to a single bill and cannot be split across multiple bills or transactions to increase the value of the discount.

7. Exclusions

The offer:

- **cannot be used in conjunction with any other offer, promotion, discount, voucher, or existing lunch special;**
- applies to **full-priced à la carte items only**, and does not apply to set menus, banquet menus, shared feasting menus, degustation menus or any discounted or promotional menu items;
- is **not available for functions, events, group bookings of 15 or more guests, private dining, exclusive-use bookings or catering;**
- is not available on public holidays
- does not apply to gift voucher purchases, retail or takeaway items, merchandise, cover charges, ticketed events, service charges, surcharges or delivery orders placed through third-party platforms;
- is not available in conjunction with third-party dining programs, memberships or entertainment books.

8. General

The offer is non-transferable, is not redeemable for cash, and no change or credit will be given for any unused portion. Forwarded, duplicated, altered or fraudulently

obtained EDMs will not be accepted, and Ghanem Group reserves the right to refuse redemption at its discretion.

All beverages are served in accordance with responsible service of alcohol requirements. Ghanem Group staff may refuse service to any person, and alcohol will not be served to any person under 18 years of age.

Bookings are recommended and are subject to availability. Customers intending to redeem the offer should advise the venue at the time of booking.

Ghanem Group reserves the right to vary, suspend or terminate this promotion, or to amend these terms and conditions, at any time without notice, subject to applicable law. Any variation will be published at **ghanemgroup.com.au**.

9. Privacy: By subscribing to the Ghanem Group database, customers consent to receiving marketing communications from Ghanem Group and its venues. Customers may unsubscribe at any time using the link in any communication.