

YOUR PHARMACY BENEFITS



Health
Solutions

Welcome to Costco Health Solutions

As your pharmacy benefit provider, we're committed to lowering drug costs, improving health and delivering superior service. This brochure contains important information about your pharmacy benefit. You can count on us to provide value, quality and confidence, knowing that you have the support you need.

We look forward to serving you!

Filling Your Prescription

At a Network Pharmacy — Getting your prescription filled is easy. Find a complete list of your network of pharmacies on the secure member portal, www.costcohealthsolutions.com, as well as tools to help you select a nearby pharmacy.

By Mail Order — Costco Mail Order Pharmacy service is an extension of your current prescription drug benefit. Fill your 90-day prescription(s) at a Costco Warehouse Pharmacy or have it mailed to your home. You don't need to have a Costco membership to use this benefit.

At a Specialty Pharmacy — Costco Specialty Services is the exclusive provider for your specialty medications as part of your prescription drug plan. You and those covered by your benefit will receive the personalized care and expertise of Costco Specialty Services' dedicated pharmacists that is essential to successful therapy. We go beyond traditional retail pharmacy, helping you get the most from your specialty medication therapy.

Filing A Claim

In some instances, you may need to request reimbursement for prescriptions that you paid for yourself. To submit a claim, you must submit specific information about the prescription, the reason you are requesting reimbursement and any payments made by primary insurers. Benefit restrictions may apply. Claim forms are available on your member portal or by calling customer care.

Sharing Your Feedback

We welcome your feedback, concerns as well as any complaints. We consider it a top priority to act on this information and correct errors, prevent future issues and ensure quality and safe care. If we can't resolve your issue, you have the right to file an appeal. To provide feedback, please call Customer Care.

Saving Money On Your Prescriptions

We encourage you to choose generic drugs as this is the best way to lower your prescription expenses. However, if you or your provider specify that a brand name drug must be used, then you may be subject to the appropriate brand copay plus the difference in cost between the brand and generic. These payments do not count toward your Annual Out-of-Pocket Maximum.



Manna Development Group

Effective Date | Benefit Type
January 1, 2023 | Select 3 Tier

Days' Supply Dispensed	
Retail Network Pharmacy	Up to 90 Days
Costco Specialty Pharmacy	Up to 30 Days
Costco Retail Pharmacy	Up to 90 Days
Costco Mail Order	Up to 90 Days

Costco and Retail 30-Day Benefit Structure				
Group	Days Supply	Tier 1 Retail/Costco	Tier 2 Retail/Costco	Tier 3 Retail/Costco
Base HDHP	1-30	\$10 after Deductible	\$40 after Deductible	\$65 after Deductible

Costco Mail Order and 90-Day Retail Benefit				
Group	Days Supply	Tier 1	Tier 2	Tier 3
Base HDHP	31-90	\$20 after Deductible	\$80 after Deductible	\$130 after Deductible

Costco Specialty		
Group	Days Supply	Specialty
Base HDHP	1-30	30% after Deductible

*Participation in the Copay Assistance Program is required by your plan for coverage of specialty medications. Manufacturer copay assistance dollars will not be counted towards the deductible and OOP maximum.

Annual Deductible			
Group	Deductible Amount - Individual	Deductible Amount - Family	Rx Only or Combined
Base HDHP	\$3,000	\$6,000	Combined

Annual Out-of-Pocket Maximum			
Group	OOP Amount - Individual	OOP Amount - Family	Rx Only or Combined
Base HDHP	\$4,500	\$9,000	Combined

Tier 1:	Usually includes generic medications
Tier 2:	Usually includes preferred brand-name medications
Tier 3:	Usually includes non-preferred brand-name medications

CUSTOMER CARE: 24 Hours a Day | 7 Days a Week | 1.877.908.6024 | 711 (TTY)

COSTCO MAIL ORDER PHARMACY: 1.800.607.6861 | pharmacy.costco.com

Monday - Friday 5:00 a.m. to 7:00 p.m. (PST) and Saturday 9:30 a.m. to 2:00 p.m. (PST)

COSTCO SPECIALTY SERVICES: 1.866.443.0060

Monday - Friday: 6:00 a.m. to 7:00 p.m. (PST) and Saturday: 6:00 a.m. to 4:30 p.m. (PST)

CLAIMS:

Costco Health Solutions
Operations Division - Claims
P.O. Box 999
Appleton, WI 54912-0999

WEBSITE: www.costcohealthsolutions.com



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For a copy of your member rights and responsibilities, refer to your health plan documentation.

You can get easy access to your prescription benefits
using Costco's convenient member portal.

Hover your phone's camera over this code
to log into the member portal. ▶

