

Privacy Policy

Last updated: September 2025

Pangolin Kids Club (“we,” “our,” or “us”) values your privacy. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website, use our services, or contact us.

1. Information We Collect

We may collect the following types of information:

- **Personal details:** name, phone number, email address, and other details you provide when making a booking or contacting us.
- **Booking information:** date, time, and details of your reservation, including services requested (e.g., DayPass, Private Nanny, Birthday Packages).
- **Payment information:** processed securely through third-party providers. We do not store full credit card details.
- **Usage data:** information about how you use our website, including cookies, IP addresses, and browser type.

2. How We Use Your Information

We use your information to:

- Process bookings and payments.
- Communicate with you about your reservations.
- Provide customer support.
- Improve our services and website experience.
- Send informational updates.

3. How We Share Information

We do not sell or rent your personal data. We may share information with:

- **Service providers** who help us operate (payment processors, IT support, etc.).
- **Legal authorities**, if required by law.

4. Data Storage & Security

We take appropriate technical and organizational measures to protect your personal information against unauthorized access, loss, or misuse.

5. Cookies

Our website may use cookies to improve functionality and user experience. You can disable cookies in your browser settings, but some features may not work properly.

6. Your Rights

You have the right to:

- Access the personal data we hold about you.
- Request corrections or updates.
- Request deletion of your data, unless we are legally required to keep it.
- Withdraw your consent for marketing communications at any time.

7. Children's Privacy

Our services are designed for families, but we do not knowingly collect personal data directly from children. All bookings and communications must be made by parents or legal guardians.

8. Contact Us

For questions or requests about this Privacy Policy, please contact us:

Email: info@pangolinkids.com

WhatsApp: +62 878-7693-5480

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