

Costs and Considerations of Certified Health IT



Capability	Description of Capability	Cost or Fees	Contractual Considerations	Technical or Practical Considerations
			<i>Considerations of a contractual nature (including developer policies and other business practices) that a user may encounter in the implementation or use of the capability -OR- in the connection with the data generated in the course of using the capability.</i>	<i>Considerations of a technical or practical nature that a user may encounter that could prevent or impair the successful implementation, configuration, maintenance, support or use of the capability -OR- prevent or limit the use, exchange or portability of any data generated in the course of using the capability.</i>
Office Ally 24/7™ electronic health record (EHR) [ONC Health IT Certification]	Fully functional EHR program with built-in ePrescribing capabilities, connectivity to major Lab Companies and Immunization Registries. There is also a fully integrated Patient Portal.	There is a flat monthly fee per provider. All our Training and Customer Support services are free of charge and can be done as often as needed. Appointments are required for trainings and can often be the same day.	There is a contract for the monthly fee but there are no contractual considerations on EHR Certified capabilities.	The provider must have internet access. The EHR software is web based so the better the provider's broadband connectivity the better the experience. While there are some mobile capabilities via tablets, the best productivity comes from desktop computer configurations.
ePrescribing (including Drug Formulary and Drug to Drug/Drug to Allergy Interactions) [Relevant certification criteria: §§ 170.315(a)(4) and (b)(3)]	The ePrescribing function is fully integrated into the EHR.	There are no additional fees for using the general ePrescribing functions. However, if a clinician prescribes controlled substances, the EPCS (controlled substance) function needs to be set up in conjunction with a 3rd party Verification Service. They do charge a minor yearly subscription fee and hardware device fee to use. The EPCS system can be setup and accessed through the EHR.	There are no contractual considerations for general ePrescribing. There is a Subscription Agreement with the Verification Service for controlled substance prescribing. The clinician must have the proper credentials and licensing to prescribe controlled substances, e.g., DEA clearance.	EPrescribing is deactivated by default and a user will need formal OA ePrescribe training (at no charge) to be activated to use. Activation can be done the same day as the training completion. Drug Formulary and Drug to Drug/Drug to Allergy Interactions are also enabled when ePrescribing is activated. There is a small, handheld hardware device from the EPCS Verification Service that must be used with the EHR when prescribing controlled substances. It usually also takes a couple weeks to setup all the EPCS functions.
Direct messaging functionality (including transitions of care, and clinical messaging functionality). [Relevant certification criteria: §§ 170.315(b)(1,2)]	Office Ally has a Direct messaging service built into the EHR to allow doctors to send patient data in the form of CCDA documents for referrals and/or transition of care situations.	The transmit function is integrated using Updax Direct 2015, for a flat monthly fee for each direct address. There is no limit on the number of direct messages transmitted (sent or received).	To activate a Direct address, a user agreement and identification proofing is required. A flat monthly fee is charged for all active direct addresses.	Office Ally uses Updax Direct 2015 to provide the direct messaging functionality to transmit patient care data electronically. Updax is a member of the Director Trust HISP which allows Office Ally's EHR users with direct addresses to send Direct Messages to healthcare providers who are using a Health IT product that is a member of the Direct Trust HISP.

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View, Download and Transmit [Relevant certification criteria: §§ 170.315(e)(1,3)]	Patient Ally is a fully functional Patient Portal that is integrated with Office Ally's EHR and allows clinicians to communicate securely with patients as well as allow patients to View, Download, or Transmit their Clinical Summaries after an encounter.	There are no additional fees.	There are no contractual considerations.	Access to the Patient Ally is deactivated by default. Within the feature rich portal administrative page, sending Clinical Summaries and Secure Messaging is also disabled by default. Both the EHR and the Patient Ally training sessions cover these features and shows users how to activate for optimal usage.
Transmission to Immunization Registries [Relevant certification criteria: §§ 170.315(f)(1)]	Users can electronically transmit immunization information to Immunization Registries as well as receive pass immunization data.	There are no additional fees.	There are no contractual considerations.	OA is connected to many registries and continues to increase connection with registries based on user requests.
Transmission to public health agencies - electronic case reporting [Relevant certification criteria: §§ 170.315(f)(5)]	Users can capture and electronically transmit Reportable Conditions Trigger Codes (RCTC) to Public Health Agencies.	There are no additional fees.	There are no contractual considerations.	Office Ally implements the standard HL7 standard and any additional customization/modification to the standard HL7 message may require updates to meet the state-specific configurations?
Clinical Decision Support [Relevant certification criteria: §§ 170.315(b)(11)]	Users can choose pre built Clinical Alerts relating to CQMs or build relevant custom alerts to meet users need.	The CQMs are integrated through a connection with Dynamic Health IT. There are no additional fees to use this feature.	There are no contractual considerations.	Clinical Alerts are deactivated by default. Office Ally training covers this feature and helps users activate.
Automate Measure [Relevant certification criteria: §§ 170.315(g)(2)]	The EHR allows AMR reports to be generated to track the calculations of the objectives and for MU attestation.	There are no additional fees.	There are no contractual considerations.	Because of the volume of data processed by the AMR calculator, the data is processed only on the hour and therefore final calculations may be delayed by an hour.

API Access [Relevant certification criteria: §§ 170.315(g)(7,9,10)]	Patient's can access their health information through any third party application that creates an interface with Office Ally's FHIR APIs.	There are no additional fees.	There are no contractual considerations.	The API guidelines must be utilized to successfully interface with Office Ally's API.
EHI Export [Relevant certification criteria: §§ 170.315(b)(10)]	Users can export all electronic health information for a single user or an entire patient population.	There are no additional fees.	There are no contractual considerations.	For a user to initiate an entire patient population export, they must reach out to Office Ally technical support.

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Family Health History [Relevant certification criteria: §§ 170.315(a)(12)]		There are no additional fees.	There are no contractual considerations.	
Implantable Device List [Relevant certification criteria: §§ 170.315(a)(14)]		There are no additional fees.	There are no contractual considerations.	
Safety-Enhanced Design [Relevant certification criteria: §§ 170.315 (g)(3)]		There are no additional fees.	There are no contractual considerations.	
Quality Management Systems [Relevant certification criteria: §§ 170.315(g)(4)]		There are no additional fees.	There are no contractual considerations.	
Accessibility-Centered Design [Relevant certification criteria: §§ 170.315(g)(5)]		There are no additional fees.	There are no contractual considerations.	
Consolidated CDA Creation Performance [Relevant certification criteria: §§ 170.315(g)(6)]		There are no additional fees.	There are no contractual considerations.	

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