



Take control of eligibility and insurance discovery with a smarter, automated solution.

Office Ally's Verify360 helps healthcare organizations prevent eligibility-related denials, improve clean claim rates and reduce cost to collect —automatically and at scale.

The Benefits of Office Ally Verify360

1. Cascade from eligibility to insurance discovery automatically
2. Prevent eligibility-related claim rejections
3. Uncover missing or updated primary, secondary, or tertiary coverage
4. Reduce denials by resolving COB and dual-eligibility issues

Automate Eligibility and Insurance Discovery in One Workflow

Verify360 is purpose-built for high-volume healthcare organizations that need complete and accurate coverage insights every time. Using a cascading approach, it first checks accounts for eligibility. If no active coverage is found, it automatically launches a deeper insurance discovery process. The result? Fewer self-pay misclassifications, cleaner claims and faster reimbursements.

Prevent Rejections Before They Derail Payment

Eligibility-related rejections are one of the most common and preventable reasons claims never make it to the payer. Verify360 solves this by verifying patient coverage upfront and flagging eligibility issues before submission. This not only reduces rejections but also accelerates payment and eases the administrative burden on staff.

Surface Full Coverage to Reduce Downstream Denials

Beyond rejections, Verify360 helps reduce denials by identifying primary, secondary and tertiary insurance coverage, along with COB insights and dual-eligibility flags. Submitting accurate claims from the start means fewer appeals, fewer write-offs and quicker reimbursements.

Accurate, Standardized and Actionable Data

Verify360 doesn't just find coverage; it returns data that's ready to use. It standardizes payer names and IDs, fills in missing demographics, and applies payer-specific logic

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to improve accuracy and processing. Results are returned within 24 hours in your preferred format: JSON, raw 271, Excel, CSV, HTML or plain text.

Easy to Implement. Built to Scale.

Verify360 integrates seamlessly into your workflow, whether through secure file transfers or platforms such as Epic via API connections. It supports any inbound file format so your team can get started quickly and see results fast.

Get Started Today

Take advantage of a free assessment from Office Ally, where 3,000 to 5,000 of your accounts will be used for testing, configuration and proof of concept, allowing you to experience firsthand how Verify360 can optimize your financial outcomes.

Proven Use Cases

Verify360 delivers practical solutions for complex revenue cycle challenges, streamlining workflows and enhancing financial outcomes. Clients have successfully leveraged Verify360 to eliminate inefficiencies and optimize key areas like the following:

- **Recover Revenue from Denied Claims:** Before writing off denied claims, Verify360 automatically searches for updated or corrected coverage information, turning write-offs into payments.
- **Find Missing Coverage:** When patients are marked as self-pay, Verify360 automatically searches a comprehensive database to discover active coverage you didn't know existed.
- **Prevent Costly COB Issues:** Automatically identify primary, secondary and tertiary coverage upfront, including Medicare and Medicaid.
- **Keep Coverage Information Current:** Monitor your entire patient roster for coverage changes, ensuring you always have the most up-to-date insurance information at time of billing.



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