



With Audit & Denial Tracker, Never Fear Another Audit

Healthcare audits are often uniquely complex and can overwhelm your staff for days or weeks. Whether the challenge is complexity or number of audits, Audit & Denial Tracker, from Office Ally, empowers you to manage any audit-oriented challenge.

Audit & Denial Tracker Highlights

1. Up to 90% Data Field Automation
2. Standardized Workflows Across Multiple Facilities
3. Real-Time Work Queues Across Teams
4. Automated Notifications to Keep Work Moving
5. Full Cycle esMD Creates Unique Federal Interface

Overwhelming Audits Are History

Every healthcare organization receives audit requests from payers. And the diversity of payers in the American healthcare landscape can create requests that vary in substantive ways. Also, the lack of any payer coordination means healthcare organizations increasingly face potential revenue loss based on an inability to respond in time to waves of audits.

Audit & Denial Tracker prepares your organization to manage all audits, public and private, and protect much-needed revenue. Audit & Denial Tracker case management, electronic transmission, payer contract and reporting tools empower your staff to manage any audit scenario.

Effective Data Management at the Core

At the heart of any rapid and comprehensive audit response is the ability to quickly marshal information from across the enterprise. Audit & Denial Tracker uses status models and integrated workflows to track cross-cutting data for different audit scenarios. Worklists, work queues, and automated notifications drive collaboration across departments and ensure the availability of robust patient data when audit requests arrive.

Manage the Wide Variety of Audit Requests

To deal with the diversity and complexity of audits, Audit & Denial Tracker includes tools that enable customized workflows for individual payers—Cigna, for example—so your staff doesn't have to start new with each request.

Get Started Today

360-975-7000 | [OfficeAlly.com](https://www.OfficeAlly.com)

A Unique Federal Connection

A particularly useful Audit & Denial Tracker tool for organizations that do a lot of business with the federal government is Full Cycle esMD, which uses two-way interfaces to power direct document transmission through the Centers for Medicare and Medicaid (CMS) esMD Gateway. Full Cycle esMD uses a virtual inbox and automated responses to eliminate the need for manual document printing and tracking. esMD enables Office Ally to act on behalf of the client to receive document requests and automatically submit medical records and additional required documentation. Audit & Denial Tracker clients can respond to audit requests without having to lift a finger.

Improved Efficiency and Reporting

Audit & Denial Tracker incorporates powerful reporting capabilities driven by the ability to rapidly pull data to engineer an audit response. Available standard and ad hoc reports make organizational improvement visible in real time. See your audit response performance and understand how it impacts finances and worker productivity. And that worker productivity will increase as Audit & Denial Tracker requires less of individual team members to create an audit response. Audit & Denial Tracker creates a scenario where you can save money on audit responses and apply it elsewhere, expand the responsibilities of team members, or simply respond to audit requests with a lot less anxiety.

Other Solutions You Might Be Interested In:

Of course, revenue loss is a concern for all healthcare organizations. If Audit & Denial Tracker has you intrigued, consider other Office Ally solutions created with the goal of supporting your bottom line. Insurance Discovery, for example, helps you find additional coverage for patients and helps increase payer reimbursement.

“Office Ally is the trendsetter in payer audit tracking! Their expertise, reliability and customer support is an exceptional value in healthcare today! It is truly refreshing to partner with a company that understands the technical and operational challenges we face.”

— Sabrina Bottomley, Associate Director
Billing Compliance and Charge Integrity,
Wake Forest Baptist Health



Get Started Today

360-975-7000 | [OfficeAlly.com](https://www.OfficeAlly.com)