



Eligibility & Benefits

Create a financially healthy and patient-centered practice with Office Ally

Eligibility & Benefits at a Glance

1. Improved Receivables

Improve front-end collections while the patient is in the office.

2. Efficient Workflows

Access hundreds of payers through our multi-payer portal and eliminate the need for manual calls or checks to individual payer portals.

3. One Solution

Easily verify patient eligibility information directly inside of Service Center, Practice Mate and EHR 24/7.

Reduce Claim Rejections

Boost the financial well-being of your practice with Eligibility & Benefits from Office Ally. By verifying patient insurance eligibility and benefits before or at intake, you can prevent denials due to incomplete or inaccurate information, expedite reimbursements, shorten accounts receivable days and reduce bad debt risk.

Boost Productivity

A 2024 CAQH report shows that using electronic verification tools can save medical practices 12 minutes per eligibility & benefits transaction, and with a busy practice, that can add up quickly.¹ Eligibility & Benefits supports your staff with a streamlined workflow, easy data entry and access to hundreds of payers in our multi-payer portal.

Increase Patient Satisfaction

Give your patients peace of mind. Eligibility & Benefits helps your staff obtain clear and accurate patient responsibility information, allowing your patients to start their visit without hassle while staying informed about their out-of-pocket expenses.

Enhance Accuracy & Reliability

Roughly 30% of claim denials result from registration and pre-service errors.² By switching from manual to electronic verification, you can significantly reduce human errors caused by confirming patient information via phone or payer web portals, thus improving productivity, A/R days and financial health.

Stay Financially Healthy

Office Ally's Eligibility & Benefits solution is designed with your budget and financial health in mind. Eligibility & Benefits is accessible through Service Center, Practice Mate and EHR 24/7, making it easy to use and integrate into your workflow.

Office Ally is healthcare's trusted ally. Let us work with you to minimize bad debt, streamline staff workflows and improve the patient experience right from the start.

¹ Council for Affordable Quality Healthcare (CAQH). (2023). *The CAQH Index Report*. <https://www.caqh.org/insights/caqh-index-report>.

² Holyoak, John. (2017 February 1). Rethinking Denial Management. Healthcare Innovation. <https://www.hcinnova-tiongroup.com/finance-revenue-cycle/article/13008136/re-thinking-denial-management>. Retrieved on 2024 January 8.

**Start Verifying Patient
Insurance Eligibility Today**

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