



2022 IMPACT REPORT

It takes a millage

Washtenaw County Public Safety and Mental Health Preservation Millage





INTRODUCTION

2022 was the fourth year of millage funding.

2022 was the fourth year that the Public Safety and Mental Health Preservation Millage provided funding to expand access to mental health and substance use services across Washtenaw County.

These dollars were used to support Washtenaw County youth, to get homeless people into stable housing, to provide services to people who would not otherwise qualify for them, and to divert low-level, low-risk offenders away from the criminal justice system and into much-needed mental health and substance use treatment.

In this report we share information about dozens of people and programs funded with millage dollars, and the impact they have had on our community.

The millage is changing the mental health landscape in Washtenaw County. It will be up for renewal before 2026.



109% increase in access to CMH services

Washtenaw County Community Mental Health has leveraged millage funds to increase access to 24/7 mental health and substance use support across the county. Twice as many residents received services from WCCMH in 2022, compared to the year before millage funds became available.

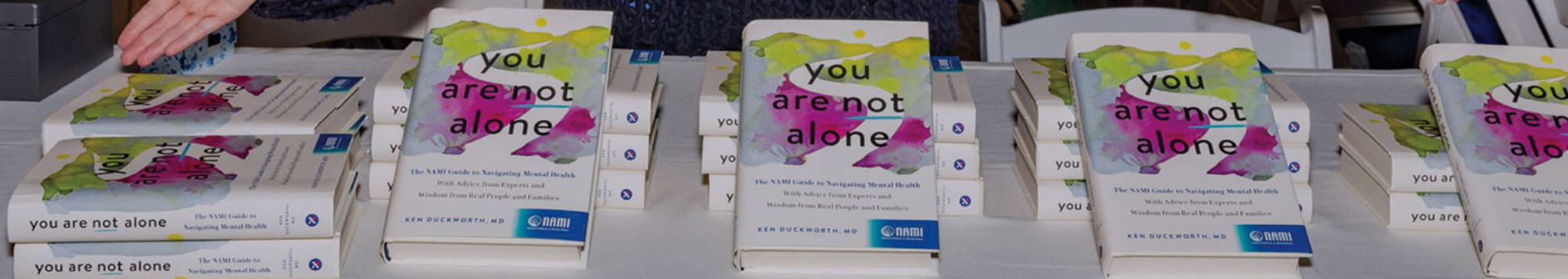
More than 1,700 face-to-face crisis visits

Washtenaw County Community Mental Health has leveraged millage funds to increase crisis response services and to allow its mobile crisis team to meet people where they're at. Without millage funds, the county would not be able to provide face-to-face crisis services in the community.

Ten times more uninsured clients served

Washtenaw County Community Mental Health has leveraged millage funds to serve patients without insurance. In the fall of 2018, due to state restrictions, WCCMH served fewer than 50 uninsured clients. From October 2021 - September 2022, WCCMH served 645 uninsured clients.

2022 IMPACT





Service Expansion Highlights

- Provided 228 days of service each, on average, to more than 660 individuals who would not otherwise have had access to mental health care.
- Funded 27 full time, non administrative positions at WCCMH to provide behavioral health services to some of Washtenaw County's most vulnerable residents.

Supportive Housing Highlights

- Contributed \$800,000+ for housing and supportive housing programs at Avalon, Delonis Center, Ozone House, Ypsilanti Housing Commission, and Michigan Ability Partners.
- Sheltered 261 residents and, with more than seven newly funded staff positions at partner agencies, provided supportive services to many more.

Youth Support Highlights

- Provided WCCMH psychiatrists at the Corner Health Center and Ozone House to add 18 more hours per week of psychiatric staff, allowing many more youth and young adults to receive needed care.
- Committed more than \$2.3 million to the Washtenaw Intermediate School District to support our county's youth through evidence-based programs and services.

Prevention and Education Highlights

- Trained 305 individuals in Mental Health First Aid—teaching them how to recognize mental illness warning signs and how to best respond to and support youth and adults who are in crisis.
- Reached more than 3,000 youth through the Washtenaw County Health Department's #WishYouKnew campaign and youth-led anti-stigma campaigns at area schools.

Criminal Justice Highlights

- Supported roughly 600 individuals leaving the jail system, helping them get the medications, therapy, and recovery services they needed to succeed in the community and reduce recidivism.
- Supported two new pilots—a law enforcement assisted diversion pilot and a mental health co-response pilot—to further advance WCSO efforts to provide a community response continuum.

Service Expansion

The millage fills significant service gaps and provides care for residents who might not otherwise qualify for services. Since 2018, the year before the millage went into effect, the CARES team - funded by the millage and a federal Certified Community Behavioral Health Clinic award - has more than doubled its service capacity.

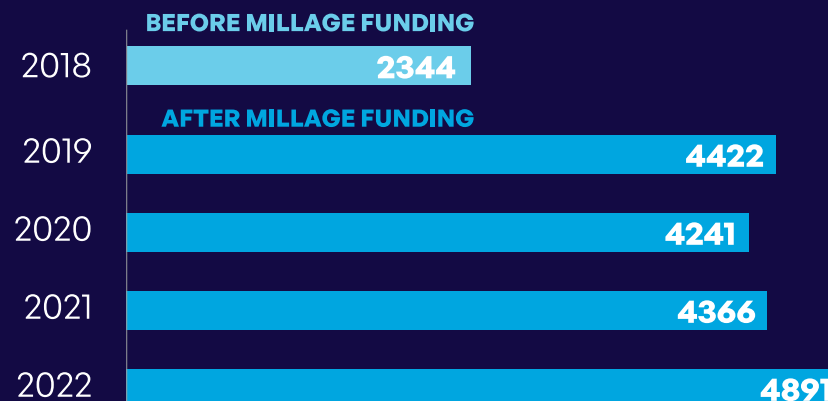


“

When they passed the millage and the CARES team started, we could easily plug our clients into appropriate services and settings, rather than having them bounce around to random providers. It filled a huge community gap.”

— **Corey Telin**, director of behavioral health, Packard Health

Number of CARES clients served over time



WCCMH has leveraged millage funds to double the number of patients served through the CARES team



24/7 access for substance use support.

In 2018, dozens of Washtenaw County substance use treatment providers and stakeholders convened to discuss ways to improve the region's treatment system.

Their main recommendations? 24/7 access to a neutral party that could recommend services based on client needs, utilizing a universal screening tool.

On January 1, 2022, Washtenaw's millage-funded 24/7 call center became the primary access point for all substance use treatment needs and implemented a universal screening tool.

Residents can now call 734-544-3050 to access same day screening, treatment authorization, referral to community-based treatment providers, and more.

1,865 individuals were screened for substance needs in 2022.

24/7 screenings, referrals, and treatment authorizations.

With greater resources from millage, WCCMH becomes access point for substance use referrals



Treatment for everyone.

One of the millage's most significant goals was to provide mental health care access to everyone, regardless of their insurance status or ability to pay for services. Before the millage, Washtenaw County Community Mental Health (WCCMH) was only able to serve Medicaid enrollees with serious conditions. Now, WCCMH can serve everyone, given staff capacity.

The millage funds a CARES team that gives everyone in the community 24/7 access to live care managers. When a Washtenaw resident calls CARES, a care manager can assess their needs, answer questions, and connect them to the right services.

The CARES team also provides wraparound case management, peer support specialists, and crisis services, as needed. 15.5% of CARES clients live in the county's less densely populated areas. 28% identify as Black or African American. And 48.9% live in Washtenaw County's low opportunity census tracts.

660+ individuals served by the CARES team with millage funds.

228 days of service, on average, for millage-funded CARES clients.

Millage-funded CARES team: serving all residents, regardless of insurance status





Filling gaps in care.

A 2016 mental health and substance use needs assessment found that there were long wait times across the county—especially for Medicaid enrollees, individuals with substance use disorders, and individuals with mild to moderate mental health needs. Following this, local partners put an innovative millage on the ballot—a millage for mental health service expansion.

Thanks to the passing of this millage, WCCMH has been able to dramatically increase services to Washtenaw County residents. Now WCCMH's millage-funded teams help those without health insurance, those with mild to moderate mental health needs, those in crisis, and more.

Staff screen callers for mental health needs and provide referrals to care at WCCMH, community mental health providers, hospitals, or immediate crisis care.

11,054 calls made to the millage funded 24/7 mental health call line.

10,781 people were screened for mental health needs by call center staff.

1/3 of these millage-funded clients reside in low opportunity census tracts.



Cross-county crisis support.

Calls to standard suicide hotlines are often transferred to the police when an in-person response is required, sending officers with limited training in behavioral health to respond to an already difficult situation.

Calls to the millage-funded 24/7 access line, staffed by Washtenaw County Community Mental Health (WCCMH), provide access to community care from mental health professionals for individuals with urgent and emergent needs, regardless of insurance status or ability to pay for services.

If a community member in Washtenaw County does call the police for a mental health related incident, the police can contact the millage-funded 24/7 access line directly for assistance. The crisis team will respond when and where it's needed, reducing the need for police or hospital interventions.

26,569 services provided, like conflict deescalation, medication delivery, etc.

1,745 face-to-face services delivered in the community, when and where it's needed.

Washtenaw County's crisis response team offers in-person support





Health system collaboration.

Collaboration between local health systems and the millage is bidirectional.

In one direction, psychiatric emergency department patients can be connected to the millage-funded CARES team. From there, patients can begin to receive support and care from area providers, including Washtenaw County Community Mental Health.

In the other direction, the millage-funded CARES team can help people in crisis—such as people in need of psychiatric emergency department care or people contacted by the CMH crisis team—get admitted to hospitals for inpatient care. WCCMH screens patients to determine their level of need and provides authorization for treatment.

1,280 screenings were conducted for patients at area hospitals.

Hospitals make streamlined referrals to CMH for patients in need

Millage-funded CARES team: serving all residents, regardless of insurance status





Youth Supports

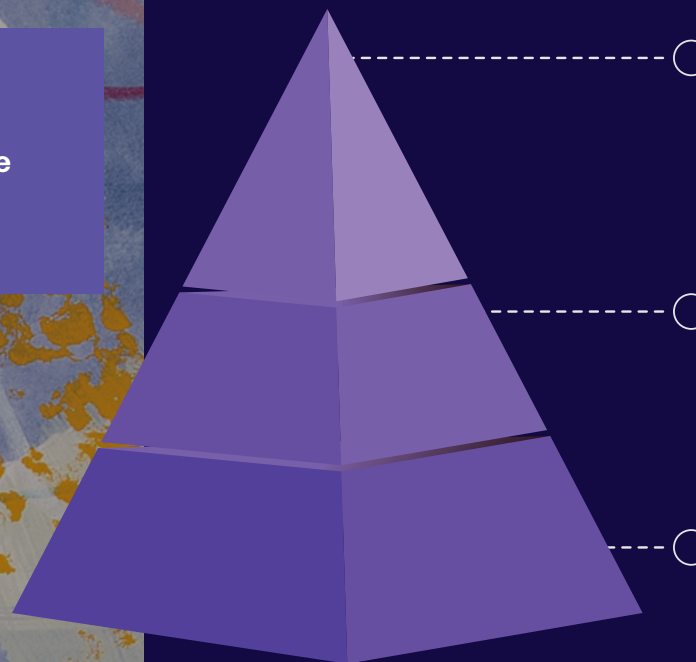
The millage helps Washtenaw County respond to the youth mental health crisis. In 2022, the millage committed more than \$2.3 million dollars over three years to fund prevention, early intervention, and treatment in area schools.

“

The goal is to keep kids in our community thriving, getting the education they need, and being a kid, while making sure that parents feel they have the resources they need to take care of their children and feel safe.”

— **Elizabeth Spring**, program administrator at Washtenaw County Community Mental Health's youth and family services department

Washtenaw Intermediate School District



REFERRAL AND CRISIS SERVICES

- Systems Outreach and Education
- Inter-Agency Youth Crisis Coordinator

EARLY INTERVENTION

- Substance Use Disorder Outreach and Coordination Tier 2
- Handle With Care
- Mom Power
- Education Project Eligibility Worker
- General Education Social Workers

UNIVERSAL PREVENTION

- Mental Health First Aid
- Substance Use Disorder Outreach and Coordination Tier 1
- ACES Training
- Learning 2 Breathe
- Anti-Stigma Mini Grants



More psychiatry time for youth.

Thanks to a millage partnership, Doctors Thomas Atkins, Andrea Mobilio, and Kelly Hammill—child and adolescent psychiatric professionals who work for Washtenaw County Community Mental Health—provide psychiatric care to both Ozone House and Corner Health Center youth.

The millage-funded psychiatrist at Ozone House, for example, spends a half day each week helping Ozone’s young clients who might not otherwise receive needed care. Dr. Mobilio speaks with youth, gets to know their needs, provides behavioral health prescriptions when needed, and coordinates with their therapists.

At Corner, the millage funds 16 hours per week of psychiatry services.

At Ozone, the millage funds 4 hours per week of psychiatry services.

Millage funds help Ozone House youth with housing and supportive services



New millage-funded wraparound staff.

In 2022, the millage committed to funding an additional wraparound coordinator to meet the needs of Washtenaw County’s children and families. Jessie K. Pérez, pictured here, helps families find, and connect with, the services they need and are qualified for.

“I have a background working individually with families and as a case manager and social worker,” says Perez. “I have worked with refugees and other people who are learning a new system in the U.S., so it’s natural for me to talk to a family and explain systems, help them access them, and support them in receiving the help that’s available in the community.”

\$85,305 in millage funds for Youth and Family Services in 2022.

New staff member hired to provide wraparound care to more families.

Washtenaw County Community Mental Health hires new youth and families wraparound facilitator





\$2.3 million to Washtenaw schools.

In 2022, the Millage Advisory Committee approved \$2.3 million over three years for the Washtenaw Intermediate School District (WISD) to respond to rising mental health needs among students. WISD's plans address service gaps identified during a recent evaluation of the county's youth mental health system.

WISD's millage-funded activities will touch all district students through universal prevention activities like mindfulness training, early intervention activities like Handle with Care, and referral services like crisis coordination between the schools and local youth service organizations like Ozone House, the Corner Health Center, and more.

\$2.3 million to WISD to fund services across the continuum of care.

Services support youth, families and teachers across the county.

\$2.3 million awarded to fill gaps in youth mental health care



A preventive approach to juvenile justice.

In 2019, Washtenaw County leaders began talking about the need for a way to connect justice-involved youth—and youth at risk of justice involvement—with needed community services. With this preventive model, youth are screened by trained staff to determine whether they really need to be in the criminal justice system, or if they would be better served by mental health care, substance use recovery treatment, etc.

In 2022, the millage funded a national organization with deep expertise in the model to provide technical assistance to Washtenaw County leaders. The goal? To determine whether and how the model might work for area youth. Discussions are now focused on educating policymakers and funders about the advantages of this preventive approach and the steps needed to put it in place.

\$20,000 to explore a new youth support center model.

Washtenaw's key youth-serving organizations engaged in planning.

Washtenaw County explores the prospect of a youth assessment center





Giving students a voice.

The Voices of Youth program provides paid journalism opportunities to area youth. The goal? To lift up youth perspectives. Youth choose topics that are important to them—gun violence, mental health, racism—and work with journalists, editors, and mentors to refine their own articles, poems, posts, and more.

Along the way, youth gain professional experience, connect with community leaders, and share their experiences, concerns, and ideas with the community to educate and inspire change.

The millage is one of the funders of Concentrate’s Voices of Youth program.

Nearly 100 high school students hired as paid journalists.

38 Voices of Youth articles published throughout 2022.

Concentrate to launch program spotlighting youth perspectives on Washtenaw County



Advocacy and mentorship for students.

The Student Advocacy Center (SAC) supports students experiencing difficulties in school, including students with mental and behavioral health needs, students involved with the juvenile justice system, and students who frequently miss school or struggle with their grades. Millage funding has expanded two of SAC’s programs in Washtenaw County:

1. Check and Connect is an evidence-based mentorship program with personalized support. Students in Check and Connect improved or maintained emotional, behavioral, and psychiatric health—often in the midst of challenging life circumstances.
2. Education Advocacy guides students and families as they navigate complex school systems. Students enrolled in the Education Advocacy program increased attendance, improved grades, and decreased disciplinary incidents at school.

Two full-time Check and Connect mentors serve 40 students.

Impact. Improved attendance, grades, and behavioral health.

With millage support, Student Advocacy Center helps local youth navigate their education





School social workers for more students.

Grant 31N makes funding available to Michigan schools to provide mental health services for general education students—students without identified special needs. This service has helped many students contend with the mental health impacts of social isolation during the pandemic. The grant requires partial fund matching, which the millage is providing for the Washtenaw Intermediate School District (WISD).

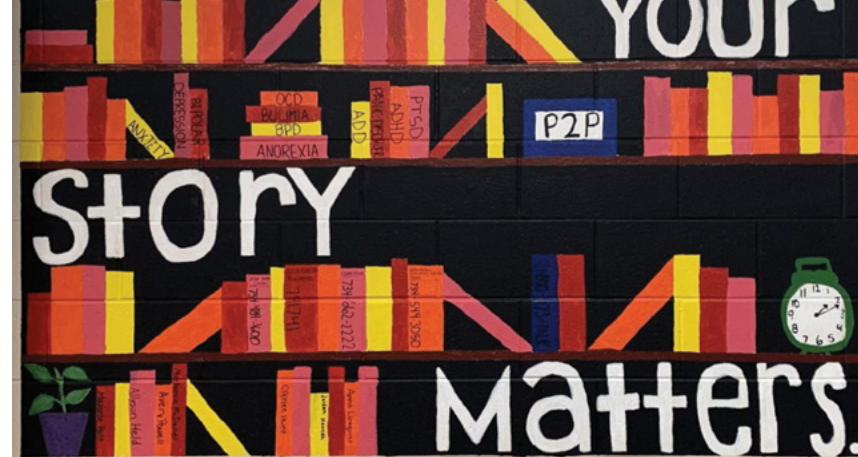
The grant now funds 3.25 full-time social workers in six districts that need additional support.

School social workers provide individual and group therapy for loss, depression, anxiety, trauma, suicide prevention, and more, with the goal of solving challenging in-class behavior and teaching coping skills. In addition, social workers make referrals to community based case management, counseling, crisis intervention, group therapy, and psychotherapy.

Three social workers hired to serve students in six school districts.

56 students received crisis interventions, therapy, and more.

A tsunami of need: the millage provides social workers to support youth in schools



Student-led mental health campaigns.

Since 2019, the millage has funded dozens of school mental health programs through mini-grants—up to \$5,000 each—for Washtenaw Intermediate School District (WISD) middle and high schools. Each school’s program is unique, and often led by the students themselves. In addition to reducing stigma, every program focuses on increasing awareness of the 24/7 CARES number.

Projects have included a mental health library led by the Peer-to-Peer students at Clague Middle School, mental health care kits sent to students at the Washtenaw Alliance for Virtual Education, a “Your Story Matters” campaign at Milan High School (pictured), and more.

The Millage Advisory Committee has approved funding the mini-grants through 2023.

19 middle and high schools each received mini-grants up to \$5,000.

Funds supported youth-led, school-specific anti-stigma campaigns.

Millage mini-grants are normalizing conversations about mental health in Washtenaw County schools





Empowerment activities for Black youth.

Teen Turn Challenge is a faith-based program in Ypsilanti designed to support men at risk of criminal justice involvement.

The program is hosted by the Restore World Church and serves zip codes: 48197, 48198, 48160, and 48111.

In 2022, the young men involved in Teen Turn Challenge canoed down the Huron River, explored the social and emotional repercussions of social media, volunteered at food pantries, and much more.

\$6,000 of millage funding given to Teen Turn Challenge in 2022.

18 Ypsilanti men connected to Teen Turn Challenge mentors.

Youth referred by the courts and mental health providers.



Community, leadership, and revolution.

Community Leadership Revolution (CLR) Academy is a free summer program for K-8 youth who reside in neighborhoods with common barriers to healthy living—a lack of transportation or healthy foods, or a history of gun violence.

CLR Academy provides outdoor sports programming through a partnership with [Washtenaw County My Brother's Keeper](#) (WMBK), a community collaborative that supports the education and growth of young men of color, and [AFC Ann Arbor](#), a local soccer club that also focuses on community-building and impact.

In 2022, with millage funding, CLR Academy launched four new summer academy sites: Carrot Way, Pauline Apartments, Ypsilanti Southside, and Willow Run. They also launched two new after school programs in 2022 in Ford Early Elementary and Estabrook.

More than 1,500 balls, 1,000 books, 100 backpacks, distributed.

Events included yoga, breakdancing, DJing, and more.

CLR Academy—a sports-focused, leadership program for K-8 youth—expands with millage funding





Criminal Justice

The millage supports criminal justice reform. This work includes helping people in our jails prepare for successful community reentry and diverting people with behavioral health issues and low-level, low-risk criminal activities away from the justice system and into evidence-based community services.

“

Thanks to the millage, mental health and law enforcement entities now work together to support people with mental health conditions. All of our staff really care. They're doing it because they love helping people. And they're looking out for the best interests of their clients.”

— Willie Sturdivant, Jr., LEADD case manager



Ypsilanti Township criminal justice diversion.

Washtenaw County's Law Enforcement Assisted Diversion and Deflection (LEADD) pilot provides officers with alternatives to citation, arrest, and incarceration for low-level, low-risk offenders with behavioral health disorders.

Ypsilanti Township residents who participate in the evidence-based pilot are connected to case managers who help them overcome the social and behavioral health challenges that lead to and exacerbate their criminal justice involvement.

In 2022, 26 deputies and five sergeants were trained in the model and 21 Ypsilanti Township residents were referred to the program, which is a collaboration between the sheriff's office, the prosecutor's office, the public defender's office, and Washtenaw County Community Mental Health.

30+ deputies trained in LEADD diversion and deflection techniques

21 Ypsilanti Township residents referred for diversion and deflection

Meet Willie Sturdivant, Jr., a case manager for the Law Enforcement Assisted Diversion and Deflection pilot.



Successful reentry to the community.

In 2019, Washtenaw County received \$2 million dollars to bolster its reentry support services—services that help people in the jails prepare to return to the community.

With a \$1 million dollar grant from the federal Bureau of Justice Assistance and a \$1 million matching grant from the millage, the county's reentry team has accomplished a lot.

Two case managers, two peer support specialists, and one reentry coordinator provide services to hundreds of jail residents.

They help residents access behavioral health medications, mental health providers, substance use treatment programs, and other services required to succeed in the community after release.

600+ services to help jail residents reenter the community.

Up to 12 months of follow up services once individuals leave the jail.

How millage funds help residents of the jail navigate community reentry.





Crisis negotiations staffed by mental health experts.

Washtenaw County's Crisis Negotiation Team (CNT) strives to peacefully address threats and crisis situations in a trauma-informed manner, with no injury or loss of life.

Before the millage, Washtenaw County's CNT did not have any specialized mental health professionals. Now, five WCCMH staff members serve on Washtenaw County's Crisis Negotiation Team.

The collaborative team receives intensive training to know how to respond to situations through engagement, de-escalation, dialogue, and negotiation strategies.

100+ hours spent training the crisis negotiations team in 2022.

19 crisis response interventions across the county.

Millage funding, partnerships are reforming our response to public safety.



Social worker and police collaboration.

In June 2022, a new pilot launched in Ypsilanti Township. Its goal? To improve Washtenaw's police response when an individual needs mental health support.

In the pilot, a Washtenaw County Community Mental Health social worker and a Washtenaw County Sheriff's Office deputy ride together in one car. This enables a co-response model, ensuring they arrive at the scene at the same time, rather than one arriving and then waiting for the other to arrive. Sometimes, this wait can be up to 30 minutes, which means the person in crisis is not receiving the support they need.

The co-response pilot allows Washtenaw County Community Mental Health to connect with people who might need mental health services but would never reach out for them directly.

175+ Ypsilanti Township 911 calls were assigned to the co-response team.

1,100+ engagements such as suicide, overdose, welfare check, and others.

Co-response unit is improving police and social worker collaboration



Prevention and Education



The millage reduces stigma against mental illnesses and encourages help seeking behavior. Through partnerships with the local school district, Washtenaw's chapter of the National Alliance on Mental Illness, and others, the millage shows those struggling that they are not alone.

“

Even though it's becoming more common to discuss mental health, most of us have lived without talking about it for years. All of a sudden, we have a number of people who are more aware and willing to address their mental health, but they don't know where to go. We hope that our new millage-funded mental health guide will give them the tools they need.”

— **Judy Gardner**, Executive Director, NAMI WC





First aid for your brain.

Since November 2020, millage funds have been used to train local residents to become Mental Health First Aid (MHFA) instructors. Instructors teach vital mental health response skills to the community.

Participants learn how to assist someone experiencing a mental health or substance use-related crisis, and how to connect them with the support they require.

Millage funding has increased the number of trainers, and also trained more people from historically underrepresented communities. This is essential, given how important it is for people to receive mental health information from people within their own community.

31 people trained as MHFA trainers since the program launched.

Trainers taught 8 adult and 13 youth courses, reaching 305 individuals.

Mental Health First Aid trainers are teaching our community how to respond to those in need



What students wish **you** knew.

The millage-funded #WishYouKnew campaign combats mental health stigma among youth, parents, and educators.

The campaign features portraits of community members—youth, educators, and mental health professionals—commissioned from a local artist. With each portrait are quotes from the community member about something they “wish you knew” about mental health.

#WishYouKnew messages have appeared on television, Spotify, billboards, buses, and more. Some of the quotes share difficult thoughts that youth are experiencing, some share information about mental health services, and some share messages of encouragement.

3,000+ people reached by the #WishYouKnew online campaign.

Anti-stigma materials shared at New Parkridge, YpsiWrites, etc.

Breaking the stigma: How the mental health millage is empowering youth to reach out





NAMI: Building community and breaking stigma

Washtenaw County’s branch of the National Alliance for Mental Illness (NAMI WC) began in 1984; it was a natural fit for NAMI to work with Washtenaw County’s first mental health millage. Over the years, with millage funding, NAMI has hosted events to increase mental health awareness among faith-based leaders, break down stigma against mental illnesses, and facilitate online support groups. At the core of this partnership is outreach—NAMI works to reach communities that have historically been discouraged from talking about mental health needs.

In 2022, NAMI shared a comprehensive guide to mental health and local mental health resources called *Taking Care: A guide to mental health for everybody*. The group hosted an event to promote the guide, featuring presentations from people with lived experience, NAMI leaders, and community members.

550 *Taking Care* guides shared in November and December 2022.

Presenting NAMI Washtenaw County’s local resource guide, *Taking Care*.



Millage funding helps NAMI build relationships and trust in Washtenaw County communities



Preventing unnecessary emergency department transports.

Washtenaw County Community Mental Health’s (WCCMH) crisis team uses a trauma-informed framework to respond to crises. The goal: to respond with compassion, make appropriate connections to ongoing care, and prevent costly, disruptive, and unnecessary emergency department visits.

Recent data demonstrates that when CMH is involved in crisis response, patients are less likely to be taken to the emergency department. Instead, patients receive “on the spot” care, with transportation to the home of a family member or friend and follow up in the community. In 2021, 45 percent of law enforcement crisis calls were transported to the emergency department, compared to 23 percent of CMH calls.

WCCMH helps educate police about the warning signs of behavioral health crises, and participates in a co-response pilot with WCSO deputies to ensure that both public safety and mental health concerns are addressed in concert.

Police receive advanced training in mental health signs and symptoms.

Fewer crisis calls transported to the emergency department.

New co-response pilot with mental health professionals.



West side coalition ramps up.

In 2019, 5 Healthy Towns Foundation, St. Joseph Mercy Chelsea, Michigan Medicine's Department of Family Medicine, and Washtenaw County Community Mental Health, began to discuss the community's approach to mental health. Together, they launched One Big Thing, an initiative that aims to increase mental health and well-being and prevent mental health crises and substance dependence.

In 2022, the collaborative established three action committees focused on 1) social isolation and sense of purpose, 2) health-related social needs, and 3) alcohol and other drugs.

While One Big Thing is led by 5 Healthy Towns and other community partners, Washtenaw County's millage initiatives program administrator is deeply involved in this work, leading one of the three action committees and convening community members.

One Big Thing places more emphasis on behavioral health.

One Big Thing focuses on loneliness, substance use, and social needs.

Millage partners with 5 Healthy Towns to tackle mental health needs of western Washtenaw County



Integration of health insurance and mental health care.

The nonprofit Washtenaw Health Project works to expand access to healthcare for vulnerable populations through support, such as helping residents navigate the health insurance enrollment process.

In addition, the Washtenaw Health Project operates the Washtenaw Health Plan, health coverage for residents who do not qualify for Medicare, Medicaid, or other affordable health insurance plans.

With millage funding, the Washtenaw Health Plan connects health plan members—who speak many different languages—to mental health providers, including the millage-funded CARES team at Washtenaw County Community Mental Health.

More collaboration with Washtenaw county mental health providers.

62 un- and under-insured individuals connected to mental health care.

286 appointments with WCCMH and other mental health providers.

Housing Supports



Washtenaw County reported that at least 448 individuals were houseless in December 2022. Last year, the millage provided funding to four local agencies to increase capacity and expand services for clients with mental health and substance use concerns.

“

Once you enter the homeless system, it can come with a lot of burdens and stress, and impact your health long term. If we can be upstream supporting families—preventing crises—it can help families’ long term mental health and health”

— **Theresa Gillotti**, Retired Director, Washtenaw County Office for Community and Economic Development



In 2022,
millage
funds were
used to house
261
individuals from:

Avalon Housing, Ozone House, Shelter Association of Washtenaw County, and Ypsilanti Housing Commission



Avalon Housing: Supportive housing and mental health support.

Avalon Housing manages 25 properties across Washtenaw County and provides affordable housing, crisis intervention, case management, peer recovery support, in-home primary care, and community building to single adults, youth, and families. The millage provided \$558,000 to Avalon Housing between 2019 and 2022 to house more residents and hire needed support staff.

With this funding, Avalon was able to hire four new staff members: two support coordinators, one team leader, and one administrator.

After Avalon's three years of millage funding expired, the Millage Advisory Committee committed an additional \$558,000 to Avalon to support services for the next three years.

160 individuals housed with mental health millage funding.

529 individuals received millage-funded supportive services.

4 new staff members hired with millage funds.



Delonis Center: Shelter and staff to support Washtenaw's houseless population.

In 2019, the Shelter Association of Washtenaw County (SAWC) was awarded \$240,000 from the millage, primarily to support its housing crisis stabilization program.

Over the next three years, SAWC was able to add more shelter beds for clients in immediate need of housing and provide services—including medication management and individualized service plans—to help clients stabilize after mental health crises.

SAWC also used millage funding to hire a crisis coordinator, who works with Washtenaw County Community Mental Health to support clients in need of housing, coordinating their care and providing case management. In 2022, the Millage Advisory Committee committed an additional \$558,000 to Avalon to support services for the next three years.

23 homeless individuals sheltered by the Delonis Center in late 2022.

60% were connected to permanent supportive housing

50 individuals received case management services.



Ozone House: Housing and youth supports.

Ozone House is a supportive housing agency specifically designed to serve Washtenaw County's youth population. In 2019, the millage awarded Ozone House \$360,000 to support its transitional living program, which provides supportive services—including housing, case management, life-skills training, and therapy—to 17-24 year olds.

With this funding, Ozone House expanded its transitional living program to serve approximately 25 youth per year. Ozone House was also able to hire more youth specialists, who manage and work with youth-in-residence, and a case manager, who helps unhoused young adults find safe and secure housing.

In 2022, the Millage Advisory Committee committed an additional \$360,000 to Ozone House.

27 individuals housed at Ozone properties in 2022 with millage funds.

41 young adults housed through Homeless-to-Housed program.

2 new staff members work with youth in residence.



Ypsilanti Housing Commission: Housing, support, and programming for families.

Ypsilanti Housing Commission (YHC) is a supportive housing agency that provides resources and services to low-income families and individuals in Ypsilanti. In 2019, the millage awarded YHC \$132,500 to support its Family Empowerment Program and New Parkridge location, which offers permanent housing to chronically homeless individuals.

The funding allowed YHC to obtain 86 new housing vouchers—23 designed to permanently house individuals and the other 63 designed to provide temporary housing. Additionally, YHC was able to hire two new staff, who provide intensive case management, wraparound services, and other programming for their clients. In 2022, the Millage Advisory Committee committed an additional \$132,500 to the Ypsilanti Housing Commission.

51 adults and children housed with millage funds.

41 adults placed in New Parkridge permanent supportive housing.

252 participate in after school programs, food pantry outings, etc.

Outreach Campaign

The millage's public outreach campaign works to ensure that all of Washtenaw County's residents know how to access mental health and substance use support, if and when they need it, while educating the community about how millage funds have been spent and the impact of those investments.

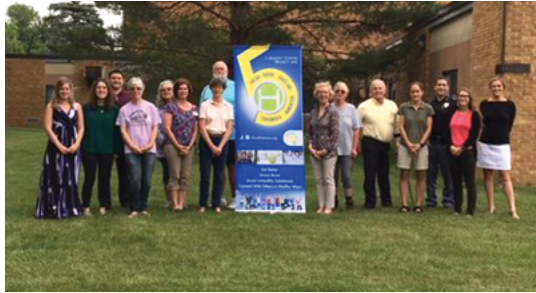




Partnerships

Millage leaders believe in collaboration.

When challenges are complex, no one agency can solve them independently. With this in mind, millage dollars are frequently distributed to community partners working in one or more of the millage's funding priorities: service expansion, criminal justice diversion, youth support, and prevention and education



5 Healthy Towns Foundation

In partnership with local organizations, including Washtenaw County Community Mental Health, 5HF launched a One Big Thing initiative to improve mental health and well-being, and decrease substance use and mental health crises, within local communities.



CLR Academy

With support from millage funds, CLR Academy offers a free summer program to K-8 youth in underserved communities. With activities ranging from soccer and basketball, to yoga and journaling, to reading and creating art, CLR builds on the natural leadership skills of its participants.



Corner Health Center

Through a millage-funded partnership, the Corner Health Center now offers psychiatric services in-house via two Washtenaw County Community Mental Health-affiliated providers. This partnership provides in-house treatment for youth and young adults.



Avalon Housing

Millage-funded staff at Avalon Housing provide case management, crisis intervention, peer recovery support, in-home primary care, and community building activities for residents across Avalon's 25 housing properties and through an on-site clinic at Packard Health.



Children's Services

At Washtenaw County Children's Services, the millage provided funding for a newly embedded staff member: a mental health professional. This new millage-funded case worker helps youth and their families connect with needed community resources.



Issue Media Group

In 2022, the millage partnered with Issue Media Group to provide \$12,000 in funding for the Voices of Youth program. Voices of Youth is a series that strives to shed light on local issues that are important to Washtenaw County's youth, from their own perspective.



kNEWjoy

With \$250,000 in millage funding, kNEWjoy is partnering with Packard Health, Corner Health Center, and other local organizations to launch a program designed to increase the mental health of, and resources and social supports available to, Black adolescent boys in the community.



NAMI Washtenaw

The National Alliance on Mental Illness (NAMI) Washtenaw County has used millage funds to conduct outreach efforts in underserved areas of Washtenaw County, to destigmatize mental health concerns, and to publish and disseminate a local mental health resource guide, "Taking Care."



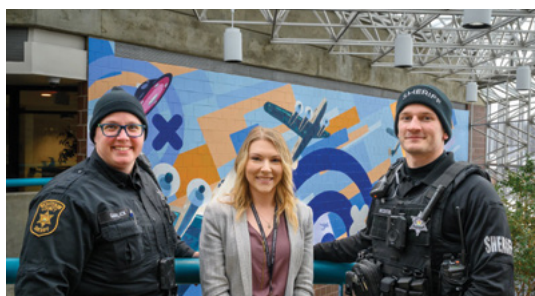
Ozone House

Ozone House uses millage funds to operate its transitional living program, which provides housing, case management, therapy, and more to 17-24 year olds. Millage-funded youth specialists and case managers work with youth-in-residence and unhoused young adults to secure housing.



Michigan Ability Partners

The millage funded an expansion of Michigan Ability Partners' Permanent Supportive Housing program, which provides permanent housing and social services to low-income and chronically houseless individuals. The millage also funds two MAP housing support coordinator positions.



Office of Public Defender and Prosecuting Attorney

The millage partners with the Office of Public Defender and Prosecuting Attorney on the Law Enforcement Assisted Diversion and Deflection (LEADD) program. LEADD works to keep low-level, low-risk offenders out of the criminal justice system by addressing underlying issues that lead to crime.



Packard Health

Packard Health works closely with Washtenaw County Community Mental Health to coordinate the care of clients. Packard clients now receive mental health care services on-site, along with medical care and social service connections, to support their health.



Shelter Association

The Shelter Association of Washtenaw County uses millage resources to add beds dedicated to clients who need immediate temporary housing. They also refer clients in need of behavioral health services to Washtenaw County Community Mental Health.



Teen Turn Challenge

Teen Turn Challenge is a faith-based program in Ypsilanti designed to support men at risk of criminal justice involvement. With over \$6,000 in millage funding, the program has provided young men with mentorship, volunteer and athletic activities, and educational events.



Washtenaw Health Plan

The Washtenaw Health Plan (WHP) works to expand access to health care by helping people sign up for health insurance. WHP navigators understand the Washtenaw County Community Mental Health system and can connect clients to behavioral health services when needed.



Student Advocacy Center

Check and Connect offers evidence-based mentoring to students involved with the juvenile justice system, students with mental health needs, or students who frequently miss school or struggle with grades. Millage funds support full-time mentors in Ypsilanti and Lincoln.



WISD

Millage matching dollars enabled WISD schools to receive a grant from the state of Michigan to hire mental health professionals. Four behavioral health professionals now support WISD students, working to destigmatize mental health and reach kids early before issues escalate.



Ypsilanti Housing

Millage funding supports the Ypsilanti Housing Commission's Family Empowerment Program and their New Parkridge community in Ypsilanti. In New Parkridge, millage funding helped YHC secure housing vouchers and hire staff for case management and wraparound services.



By the Numbers

See how millage dollars are funding local initiatives and partnerships and learn about those being served.

- ✓ Expanded services
- ✓ Youth supports
- ✓ Supportive housing
- ✓ Education and prevention
- ✓ Criminal justice diversion

Financial Data

**Service
expansion
\$3,197,874**

Community-wide service expansion: \$3,197,874	
24/7 access and triage support	\$564,110
24/7 crisis support services	\$744,312
24/7 crisis stabilization center	\$340,177
Treatment/stabilization services	\$542,956
Partners - Telehealth and electronic record technology	\$117,600
Partners - Additional service expansion	\$610,719
Service expansion - planning/implementation/administration	\$278,000

**Supportive
Housing
\$849,844**

Supportive housing service expansion: \$849,844	
Shelter Association of Washtenaw County	\$30,000
Avalon Housing - Permanent Supportive Housing	\$408,135
Ypsilanti Housing - Family Empowerment Program	\$72,386
Ozone House - Supportive services for teens and young adults	\$127,493
Office of Community and Economic Development - Housing administration	\$10,234
Consumer emergency housing	\$77,324
Michigan Ability Partners	\$15,827
Housing - Planning/implementation/administration	\$108,445

**Youth supports
\$587,601**

Youth support service expansion: \$587,601	
WISD - Matching grant for school-based counselors	\$81,780
WISD - Anti-stigma mini-grants to area middle/high schools	\$56,568
WISD - Mental Health First Aid - Youth services	\$14,000
Student Advocacy Center - Mentorship and education advocacy programs	\$186,195
Youth Center - On-site mental health professional	\$88,581
WCHD - Youth anti-stigma #wishyouknew campaign	\$81,437
Youth - Planning/implementation/administration	\$79,040

Criminal justice reform

\$252,399

Criminal justice diversion expansion planning:

\$252,399

Law Enforcement Assisted Diversion and Deflection	\$237,399
Diversion - Planning/implementation/administration	\$15,000

Educate & prevent

\$262,352

Education and prevention expansion:

\$262,352

NAMI - Education and outreach in Ypsilanti and Whitmore Lake	\$158,400
Mental Health First Aid - Adult services	\$25,000
CHRT - Advertising access and services across the county	\$63,952
Education- Planning/implementation/administration	\$15,000

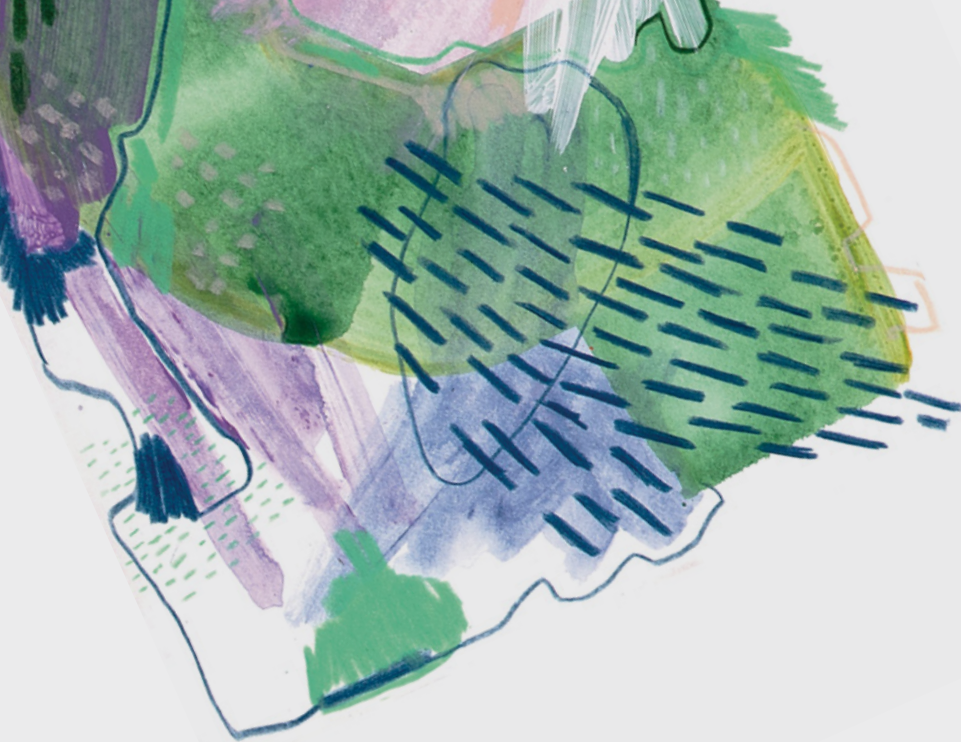
Evaluate & communicate

\$192,260

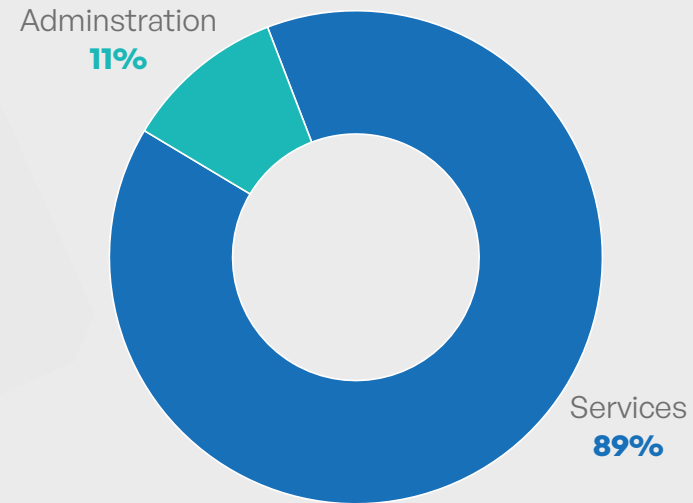
Evaluate and communicate:

\$192,260

CHRT - System analysis	\$61,778
CHRT - Project management	\$21,230
CHRT - Communications	\$39,427
Evaluation - Planning/implementation/administration	\$69,825



2022: ADMINISTRATIVE EXPENSES

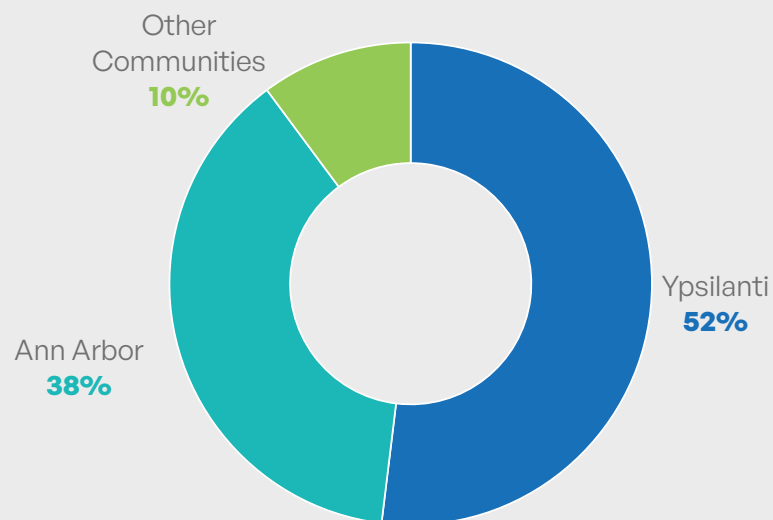


2022: SERVICES PROVIDED

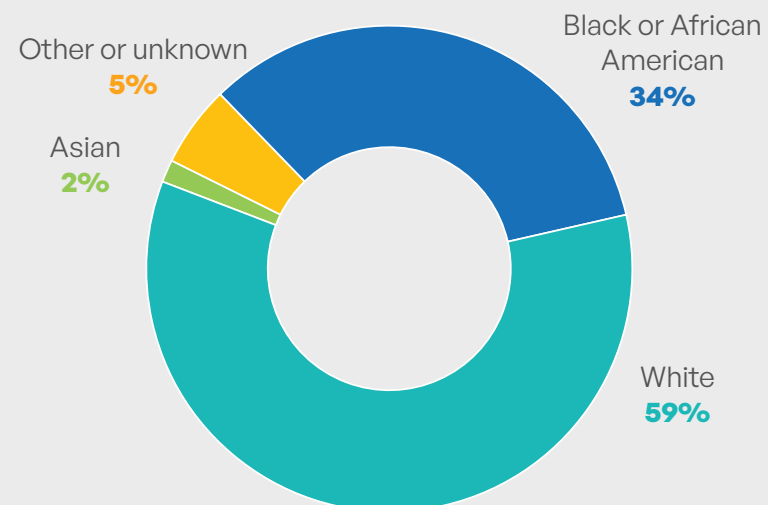
Since it first began funding programs and initiatives in 2019, the millage has helped Washtenaw County Community Mental Health meet the growing behavioral health needs of our community. From expanding staff and services to funding the work of community partners, millage funds make great things possible.

Service Category	Number of services
Targeted case management	15,369
Med reviews	2,838
Peer services	2,303
RN services	1,242
Intake assessments	1,062
Psych evaluations	844
Injections	366
Wellness notes	330
Nursing assessments	29
Other	25
Total	24,409

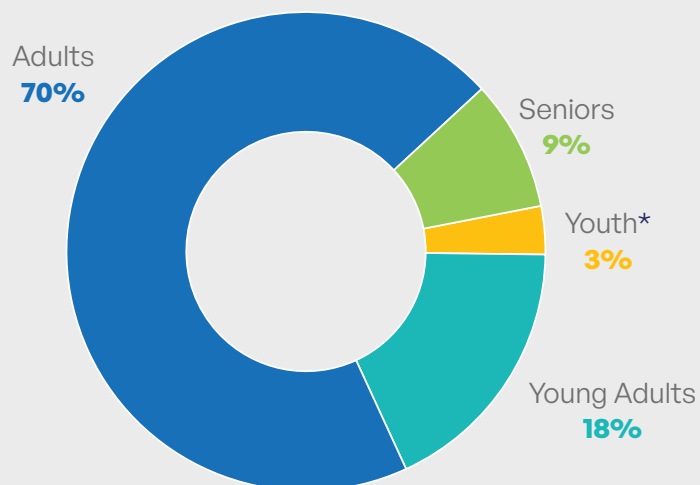
CARES CLIENTS BY LOCATION



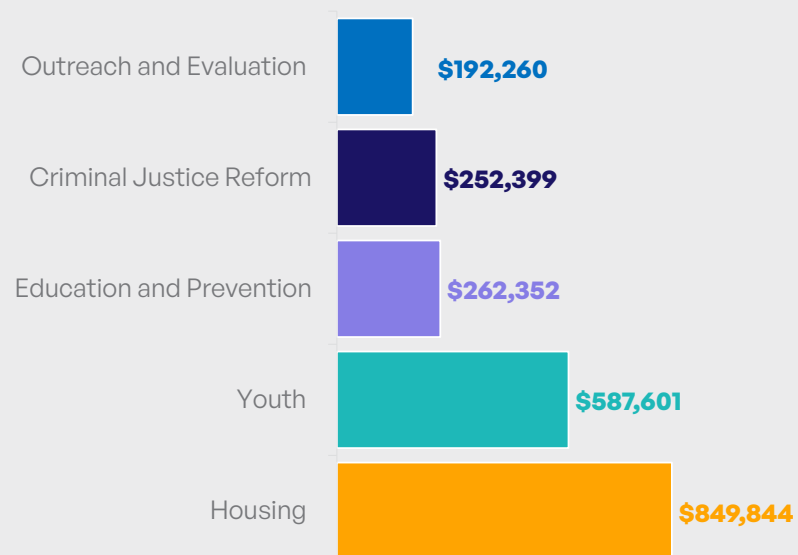
CARES CLIENTS BY RACE



CARES CLIENTS BY AGE



COMMUNITY INVESTMENTS



* This does not include students served by millage-funded partners, such as the Washtenaw Intermediate School District, the Corner Health Center, Ozone House, etc.

Advisory Committee

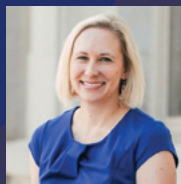
The Millage Advisory Committee provides strategic oversight and guidance on Public Safety and Mental Health Millage activities and investments.

In the spring of 2019, Washtenaw County Community Mental Health (WCCMH) established a Millage Advisory Committee, also known as the MAC, to assist with strategic decisions about millage priorities and funding.

The 13-member committee, chaired by Nancy Graebner-Sundling, is a subcommittee of the WCCMH Board and reports to the Washtenaw County Board of Commissioners.



Nancy Graebner-Sundling
CMH Board Representative



Amanda Carlisle
Washtenaw Housing Alliance



Holly Heaviland
Washtenaw Intermediate Schools



Barb Higman
NAMI Washtenaw



Derrick Jackson
Washtenaw County Sheriff's Office*



Ricky Jefferson
WCCMH Board Representative



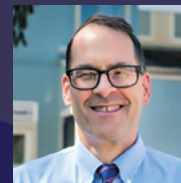
Bob King
WCCMH Board Representative



Andy LaBarre
WCCMH Board Representative



John Martin
WCCMH Board Representative



Ray Rion
Packard Health Representative



Alfreda Rooks
Michigan Medicine



Marianne Udow-Phillips
WCCMH Board Representative



George Waddles, Jr.
Community Member and Pastor



Kari Walker
WCCMH Board Representative

**After Jackson's announcement of his Sheriff campaign, he became a non voting member of the MAC.*

