

# Ecomanage Terms & Conditions

Last updated: 02/25/2025

---

## Introduction

Welcome to Ecomanage. These Terms and Conditions govern your use of our platform, including all related services and features. By accessing or using Ecomanage, you agree to abide by these terms. If you do not agree, please do not use our services.

## Use of Services

Ecomanage provides building management solutions, including energy analytics, maintenance tracking, and tenant engagement tools. You agree to use these services in compliance with all applicable laws and regulations. Unauthorized use, such as hacking, data scraping, or reverse engineering, is strictly prohibited.

## User Accounts

To access certain features, you may be required to create an account. You are responsible for maintaining the confidentiality of your login credentials. Ecomanage is not liable for unauthorized access due to negligence in safeguarding your account.

## Payments & Billing

Ecomanage offers subscription-based services with recurring payments. By subscribing, you authorize Ecomanage to charge your selected payment method. Subscription fees are non-refundable unless stated otherwise. You can manage your subscription through your account settings.

## Communications

By using Ecomanage, you consent to receive communications from us, including emails, notifications, and updates related to your account, transactions, and promotional materials. You may opt out of non-essential communications at any time.

## **Purchases**

All purchases made through Ecomanage are subject to our pricing plans and billing policies. You agree to provide accurate payment information and authorize us to process charges for the selected services.

## **Subscriptions**

Ecomanage offers subscription-based plans that renew automatically unless canceled before the renewal date. You may manage or cancel your subscription at any time through your account settings.

## **Data Privacy & Security**

We prioritize the security and confidentiality of user data. By using Ecomanage, you agree to our Privacy Policy, which outlines how we collect, store, and protect your data. We implement industry-standard security measures but cannot guarantee absolute protection against cyber threats.

## **Refunds**

Refunds are provided in accordance with our refund policy. In general, payments are non-refundable except in cases of billing errors or special circumstances approved by our support team.

## **Service Availability & Modifications**

Ecomanage aims for high system uptime, but we do not guarantee uninterrupted service. We reserve the right to update, modify, or discontinue certain features at any time. Ecomanage is not liable for disruptions due to maintenance, software updates, or unforeseen technical issues.

## **Limitation of Liability**

Ecomanage is not responsible for any indirect, incidental, or consequential damages resulting from the use or inability to use our platform. Users are responsible for making informed decisions based on the data provided by Ecomanage tools.

## **Changes to Terms**

Ecomanage may update these Terms and Conditions as necessary. Continued use of our services after modifications constitutes acceptance of the revised terms.

We encourage users to review this page periodically.

By using Ecomanage, you acknowledge and agree to these Terms and Conditions.  
If you have any questions, please contact our support team.