

Occupational Certificate: Facilities Manager

NQF Level 06

262 Credits

SAQA ID: 102147



ACCREDITED ASSESSMENT CENTRE

9435 Ikinixa Sreet,
Pimville Zone 6,
Soweto

Integrated Assessment Focus Area 1

Manage client, staff and supplier contracts and agreements.

Associated Assessment Criteria 1

1. Apply contract management principles to supply chain and procurement scenarios.
2. Evaluate service level agreements for relevance to required services.
3. Assess ethical considerations in managing client, staff, and supplier contracts.
4. Review staff performance agreements based on Human Resource requirements.

Integrated Assessment Focus Area 3

Plan and manage the business support systems and processes (executive functions)

Associated Assessment Criteria 3

1. Assess governance requirements based on relevant principles and theory.
2. Evaluate operational policies and procedures for effectiveness.
3. Review facilities communication plans for clarity and efficiency.

Integrated Assessment Focus Area 2

Plan and manage service and support functions required for a sustainable business.

Associated Assessment Criteria 2

1. Understand service and support functions in Facilities Management for sustainable business.
2. Foster a culture of good governance using appropriate methods.
3. Manage movable and immovable assets, ensuring functionality and value preservation.
4. Apply office space and office management standards effectively.
5. Oversee utilities management for operational efficiency
6. Utilize business and operational technologies in facility management.
7. Develop and maintain business continuity plans for the organization.
8. Manage stakeholder relations to support strategic goals

Associated Assessment Criteria 3

4. Analyze total quality management systems for continuous improvement.
5. Examine the integration of access, security, and safety management systems.
6. Identify and mitigate risks through structured risk management processes.

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4264 Magaqane Sreet,
Pimville Zone 4,
Soweto

Integrated Assessment Focus Area 4

Analyse and attend to client/user needs to sustain and support core business.

Associated Assessment Criteria 4

1. Comment on the requirements, methods and principles for conducting internal and external client/user needs analysis
2. Critically review and comment on the way facility maintenance processes are managed in given scenarios
3. Demonstrate an understanding of the complexities in forecasting, assessing and delivering infrastructure requirements to meet and improve on the end user needs within the institution and delivering value added solutions such as:
4. Planning and managing renovations
5. Planning and managing refurbishments
6. Managing space and facilities planning, design and execution processes
7. Assigning infrastructure and resources (such as parking, plant, machinery, offices, support personnel, access control, etc).