



Course Outline

CO:Travel Professional

Duration: 24 Months



SDP210525180103

SDP100326050733





Programme Title

Occupational Certificate:
Travel Professional

SAQA ID

101372

NQF Level

5

Minimum Credits

252

Entry Requirements

Grade 12 with mathematics



COURSE OVERVIEW

The purpose of this qualification is to prepare a learner to operate as a Travel Professional. A Travel Professional sources, plans and processes travel and tourism arrangements and auxiliary services matched to clients' needs.

COURSE OUTCOMES

- Analyse clients' needs, research, provide advice, and sell travel and tourism related products and services based on customers' needs.
- Organise and process travel and tourism arrangements and auxiliary services and issue relevant documentation.



MODULES

Knowledge Modules	
Module ID	Title
KM-01	Computer Literacy
KM-02	Tourism industry
KM-03	World Geography from a travel and tourism perspective
KM-04	Tourism destinations, attractions and itinerary planning
KM-05	Travel services and products
KM-06	Global Distribution/Central Reservations Systems (GDS/CRS)
KM-07	Air travel



It's All Possible





MODULES

Continuation of Knowledge Modules

Module ID	Title
KM-08	Domestic and International point-to-point based Fares and Ticketing
KM-09	Communication and customer care
KM-10	Selling Skills
KM-11	Professionalism and business etiquette
KM-12	Business and financial acumen
KM-13	Industry legislative requirements and other compliance



QCTO
Quality Council for Trades & Occupations

It's All Possible





MODULES

Practical Skill Modules

Module ID	Title
PM-01	Research, analyse and sell tourism-related products and services
PM-02	Process reservations and issue documentation

3.Work Experience Modules

Module ID	Title
WM-01	Researching, analysing and selling tourism-related products and services,
WM-02	Processing reservations and issuing documentation