

GENERAL INSURANCE CODE OF PRACTICE

We are constantly seeking better ways to serve our customers. As such Topsail Travel and Lloyd's support and comply with the General Insurance Code of Practice, a self-regulated code which is aimed at improving standards in the insurance industry. The Code was developed by the Insurance Council of Australia, insurance companies, consumer groups and the Federal Government to ensure consumers receive prompt communications from us in plain language.

The Code also aims to improve the quality, comprehension and accuracy of policy documents and other information provided as well as improve claims handling and dispute resolution.

You can access more information and a full copy of the General Insurance Code of Practice [here](#).