

Acceptable Use Policy

Last updated: 8 June 2026

The following terms apply to your use of and access to any Services provided by or on behalf of Champion Health Limited, together with its subsidiaries, affiliates, agents and licensors (collectively “Champion Health”), as well as any electronic transmission sent, received, posted, accessed or stored via the Services.

Capitalised terms used but not defined in this Policy have the meaning given to them in the Champion Health Terms of Service.

1. Coverage of this Policy

In addition to other agreements between you and Champion Health, these terms explain the requirements that govern your access to and use of our Services. By accessing or using our Services, you agree to these terms (collectively the “Policy”), as Champion Health may modify them from time to time. Modifications to this Policy are effective upon posting on Champion Health’s website. If you do not agree to accept and comply with the Policy, do not access or use our Services.

2. Prohibited Conduct

You may access and use our Services only for lawful purposes. You are responsible for any transmission you send, receive, post, access or store via our Services, including the content of any communication. By using the Services, you agree not to do, and not to permit any entity or other person to do, any of the following:

- a** use or access the Services (i) from a jurisdiction where such use or access is not authorised, (ii) for any illegal purpose, or (iii) in violation of any applicable local, national or international law, including the U.S. Export Administration Act and the Export Administration Regulations administered by the U.S. Department of Commerce;
- b** conduct activities that may be harmful to others or that could damage Champion Health’s reputation;
- c** violate, or encourage others to violate, any right of a third party, including by infringing or misappropriating any third-party intellectual property right, or violating any third-party privacy right;
- d** post, upload or distribute marketing or advertising links or content, or any other content that is unlawful, defamatory, libellous, inaccurate, or that a reasonable person could deem to be objectionable, profane, pornographic, harassing, threatening, embarrassing, hateful or otherwise inappropriate;
- e** use scrapers, robots or other data-gathering devices not provided by Champion Health on or through the Services;
- f** interfere with security-related features of the Services, including by (i) disabling or circumventing features that prevent or limit use or copying of any content, or (ii) reverse engineering, decompiling or otherwise attempting to discover the source code of any portion of the Services, including the app(s), except to the extent that such activity is expressly permitted by applicable law notwithstanding this restriction;
- g** interfere with the operation of the Services or any user’s enjoyment of the Services, including by (i) uploading or otherwise disseminating any virus, adware, spyware, worm or other malicious code; (ii) making any unsolicited offer or advertisement to another user of the Services; (iii) attempting to collect personal information, or other information about another user or third party, without their consent; or (iv)

interfering with or disrupting any network, equipment or server connected to or used to provide the Services, or violating any regulation, policy or procedure of any such network, equipment or server;

- h** perform any fraudulent activity, including providing fraudulent services, impersonating any person or entity, claiming a false affiliation or accreditation, accessing any other Services account without permission, or falsifying your account registration information;
- i** modify, translate or create derivative works, adaptations or compilations of, or based on, the Services or any part thereof, or use, copy or reproduce the Services or any part thereof other than as expressly permitted in the Terms of Service;
- j** use the Services during any activity that requires your full attention, or where distraction could be unsafe, for example while driving or operating machinery;
- k** distribute, publish or send through the Services (i) any spam, including any unsolicited advertisements, solicitations, commercial email messages, informational announcements or promotional messages of any kind; (ii) chain mail; (iii) numerous copies of the same or substantially similar messages; (iv) empty messages; (v) messages that contain no substantive content; (vi) very large messages or files that disrupt a server, account, newsgroup or chat service; or (vii) any message that is categorised as “phishing”;
- l** consume a disproportionate amount of available server or network resources, resulting in the potential to disrupt or degrade the Services or their use by others (the determination of what constitutes excessive use is in Champion Health’s sole discretion); or
- m** attempt to do any of the acts described in this Section 2, or assist or permit any person in engaging in any of the acts described in this Section 2.

3. Investigation and Enforcement of the Policy

Champion Health reserves the right to act immediately and without notice to restrict, suspend or terminate your use of the Services if it reasonably determines that your conduct may (1) expose Champion Health to sanctions, prosecution, civil action or other liability; (2) cause harm to or interfere with the integrity or normal operations of the Services or Champion Health’s systems; (3) interfere with another Champion Health customer’s use of the Services; (4) violate any applicable law, rule or regulation; or (5) otherwise present an imminent risk of harm to Champion Health or its customers.

Champion Health has the right, but not the obligation, to:

- a** monitor or restrict any use of the Services that Champion Health reasonably believes, in its sole discretion, violates this Policy. Champion Health is not responsible for any content that you transmit or receive using the Services. You are responsible for abuse of your account by you or others;
- b** investigate any violation in connection with the Services. Champion Health may co-operate with law enforcement where criminal or unauthorised activity is suspected. By using the Services, or sending, receiving, posting, accessing or storing any electronic transmission via the Services, you agree to co-operate in any such investigation; and
- c** strictly enforce this Policy through self-help, active investigation, litigation and prosecution.

INDIRECT OR ATTEMPTED BREACHES OF THIS POLICY, AND ACTUAL OR ATTEMPTED BREACHES BY A THIRD PARTY VIA YOUR ACCOUNT, MAY BE CONSIDERED A BREACH OF THIS POLICY BY YOU.

4. Miscellaneous

Any failure to insist on or enforce any provision of this Policy will not be construed as a waiver of any provision or right.