

# Find the Best TMS to Keep Your Production Moving

Choosing a transportation management system means evaluating technology, operations, and organizational readiness. Ask these 20 questions to guide your decision and ensure long-term success.



- ☐ Does the platform provide real-time visibility into inbound and outbound freight across all modes?
- ☐ Will the platform reduce manual processes (like shipment booking and tracking)?
- ☐ Can the TMS help me proactively manage delays or disruptions before they impact production schedules?
- ☐ Does the platform consolidate transportation operations into a single system, eliminating the need to toggle between multiple tools?
- ☐ Does the TMS leverage AI to automate repetitive tasks such as document processing, invoice reconciliation, and carrier communication?
- ☐ Will the platform streamline common shipping workflows, requiring only minimal steps to execute?
- ☐ Can the system reduce the time spent on freight auditing and settlement while improving accuracy?
- ☐ Does the platform provide visibility into total freight spend, including hidden costs across lanes & modes?
- ☐ Can the TMS help optimize carrier and mode selection to reduce transportation costs?
- ☐ Does the system support streamlined RFP processes and routing guide management with built-in performance data?
- ☐ Does the TMS offer carrier scorecarding and performance tracking to help meet on-time delivery benchmarks?
- ☐ Can the TMS track key performance indicators (KPIs) across my entire transportation network in real time?
- ☐ What do current users say about the platform's reliability and its impact on delivery performance?
- ☐ Can the TMS scale as operations grows, whether managing a single facility or multiple sites?
- ☐ Does the platform integrate seamlessly with my existing ERP, WMS, or OMS systems via prebuilt connectors or APIs?
- ☐ Is the system flexible enough to adapt to shifting demand, supply chain disruptions, or seasonal volume swings?
- ☐ How easy is the platform for my team to learn and use without extensive training?
- ☐ Does the vendor provide comprehensive onboarding, training, and transition planning to support implementation?
- ☐ Does the platform fit within my budget while delivering measurable ROI in a reasonable timeframe?
- ☐ Have I prepared my team and IT department for integration, workflow changes, and the support needed during and after go-live?