

POLICY ON CORPORATE SOCIAL RESPONSIBILITY AND COMMUNITY RELATIONS

1. GENERAL PROVISIONS

- 1.1. Premium Nexus JSC ("**Company**"), its subsidiaries Central Foods LLC, Chinggis Shar Airag LLC, Chinggis Shar Airag Club LLC, Central Commerce LLC, Central Coffee Roasting LLC, Stora Central LLC, Premium Commerce LLC, Premium Nexus Logistics LLC (collectively "**Premium**") and Premium's contracted companies and subcontractors (collectively "**Stakeholders**") — the relations with the tangible and intangible cultural heritage, local administration, stakeholders, residents, and local communities in the regions where they operate are governed by this Policy on Corporate Social Responsibility and Community Relations ("**Policy**"), which sets out the requirements to be observed when conducting activities related to the Company's corporate social responsibility.
- 1.2. Amendments to this Policy may be made depending on the scope and specifics of Premium's projects and the standards applicable to each project, and it shall be implemented in conjunction with Premium's other documents.
- 1.3. This Policy shall be made publicly available.

2. OBJECTIVE

- 2.1. The objective is to ensure that any potential adverse impacts on the environment and society in the regions where Premium operates do not exceed the permissible maximum levels and are kept to the lowest practicable level.

3. APPROACH TO ACHIEVING THE OBJECTIVE ACHIEVING THE OBJECTIVE

- 3.1. To achieve this objective, we shall carry out the following activities in the regions where we conduct production, services, and operations:
 - 3.1.1. Develop plans for close cooperation with local communities, local administrations, and public and private sector organizations; openly receive, record, resolve, and report on feedback and complaints;
 - 3.1.2. Respect and strictly comply with local laws, rules, and regulations;
 - 3.1.3. Support charitable and community campaigns and projects implemented jointly with local communities in a feasible and appropriate manner;
 - 3.1.4. Organize meetings with local administrations, citizens, government bodies, and other relevant organizations in accordance with stakeholder engagement plans and whenever otherwise required, to introduce and provide information on operations and ongoing projects and activities;
 - 3.1.5. Cooperate with local businesses in an ethically sound manner;
 - 3.1.6. Ensure that all Premium employees always meet personal conduct and ethical standards;
 - 3.1.7. Protect and treat with respect local property and assets, livestock, nature, unique natural scenic sites, cultural heritage, historical monuments, streams and springs, lakes and ponds, rivers, and wildlife; and provide assistance and support to the above-listed activities where required;
 - 3.1.8. Where possible, cooperate with local companies and provide employment opportunities to local residents.

4. KEY PERFORMANCE INDICATORS

4.1. The key performance indicators are as follows:

- 4.1.1. Timely response and resolution of feedback, complaints, and requests received from local communities and stakeholders;
- 4.1.2. Development and implementation of community and stakeholder engagement plans by Premium and its subsidiaries and projects; performance measured against plan completion.

5. COMMUNITY AND STAKEHOLDER ENGAGEMENT TEAM

5.1. Premium shall have a team that acts on its behalf in engaging with local administrations and communities in the regions where it operates. Non-standing team members shall be appointed by order of the Chief Executive Officer.

6. ENVIRONMENTAL ISSUES

- 6.1. An environmental management plan shall be developed and implemented in the regions where operations are conducted, and where required, a detailed environmental impact assessment shall be commissioned and measures shall be implemented to eliminate or mitigate potential adverse impacts on the surrounding environment.
- 6.2. An environmental assessment shall be conducted in advance for new projects and activities, and a conclusion on the feasibility of implementing the relevant project shall be issued.
- 6.3. Any type of activity whose adverse impact on the surrounding environment exceeds the permissible maximum level shall not be carried out, and the relevant activity or project shall be stopped.

7. COMMUNITY AND LOCAL RELATIONS

7.1. Consultation

- 7.1.1. In implementing Premium's operations, consultation shall be held with local administrations, citizens, herders, and representatives of local governing bodies.
- 7.1.2. The project director and non-standing members shall work in close contact with local communities to resolve any issues and provide timely notifications regarding activities that may affect the local area.
- 7.1.3. Issues arising in connection with operations shall be addressed by openly listening to the views and feedback of all stakeholders, and appropriate solutions and initiatives shall be proposed to resolve pressing issues in the region.
- 7.1.4. Complaints and proposals shall be received through an official form (Annex 1).
- 7.1.5. The form and detailed information shall be recorded in the complaints and feedback register, with notes kept and documented, and the measures taken shall be documented and submitted to Premium's archive.

7.2. Communication

- 7.2.1. Community engagement may take the following forms:
 - Open door days;
 - Planned and unplanned meetings with local communities;
 - Charitable events and community campaigns;
 - Information and announcements;
 - Media;
 - Promotional materials.

- 7.2.2. Assistance that is required or possible in community and public relations may be provided within the framework of the law.
- 7.2.3. When providing assistance and support in community and public relations, Premium's Code of Ethics shall be observed.
- 7.2.4. Community and public initiatives shall be recorded using the complaints and feedback form, and the measures taken and the manner of resolution shall be documented and archived.

8. REPORTING TO THE COMMUNITY AND LOCAL AUTHORITIES

8.1. Reporting

- 8.1.1. In accordance with requirements established by the Group and the state, relevant local authorities shall be notified of any news, information, or events that may adversely affect the local community or Premium's reputation.
- 8.1.2. Through the project director, Premium's management shall be immediately notified of any damage caused to property and assets, livestock, unique natural scenic sites, cultural heritage, historical monuments, streams and springs, lakes and ponds, rivers, and wildlife.

8.2. Sites Containing Mineral, Animal, Plant Remains, and Archaeological Finds

- 8.2.1. Any finds, animals, rare or critically rare plants, historically valuable items, archaeological and anthropological finds, precious metals, precious stones, and similar items discovered at Premium's production and service sites belong to the local community. Upon discovery of any find, immediate measures shall be taken to secure them, documented with photographs and video recordings, and the relevant local and state administrative authorities shall be notified.

9. PERSONAL CONDUCT

9.1. The following requirements shall be specifically highlighted during induction training:

- 9.1.1. It is strictly prohibited to carry or sell to others firearms, bladed weapons, weapon-like items, explosive substances, alcoholic beverages, narcotic substances, and psychotropic drugs prohibited under Mongolian law and international treaties and equivalent legal acts; it is also strictly prohibited to bring domestic or wild animals onto project sites or operational areas;
- 9.1.2. The capture and domestication of all types of wild animals, birds, and reptiles is prohibited by law; if such animals enter the operational area, the project director and the environmental officer shall be immediately notified;
- 9.1.3. It is strictly prohibited to intentionally cause harm or damage to wildlife or the natural environment;
- 9.1.4. Treat local residents in the operational area with respect, and it is prohibited to cause harm to or frighten wildlife and livestock;
- 9.1.5. Any violation related to the personal conduct of a Premium employee shall be reported to the project director, the cause shall be investigated, and the investigation report shall be communicated to all stakeholders. Disciplinary action shall be taken against the employee involved, and where necessary, measures shall be taken to prohibit the employee from performing duties at the project site.
- 9.1.6. All employees shall strictly observe Premium's Code of Ethics at the project site.

Annex 1.

PETITION, COMPLAINT, AND FEEDBACK SUBMISSION FORM

1. Please write clearly and legibly.
2. Please complete all questions on the form.
3. As a response will be provided regarding how your petition, complaint, or feedback has been resolved, please fill in your surname and first name and contact number accurately and confirm with your signature.

General Information of the Applicant / Complainant / Feedback Submitter		
Surname and First Name:	ID Number:	Phone Number:
Residential Address:		
What is the purpose of filling out this form?		
<input type="checkbox"/> Petition <input type="checkbox"/> Complaint <input type="checkbox"/> Suggestion <input type="checkbox"/> Request <input type="checkbox"/> Other		
What area does your petition, complaint, suggestion, or request relate to?		
<input type="checkbox"/> Employment <input type="checkbox"/> Requesting Assistance <input type="checkbox"/> Environmental Issue <input type="checkbox"/> Pasture Issue <input type="checkbox"/> Well and Water <input type="checkbox"/> Scholarship (Education) <input type="checkbox"/> Health Issue <input type="checkbox"/> Infrastructure Issue <input type="checkbox"/> Cooperation Proposal <input type="checkbox"/> Cultural Heritage Protection <input type="checkbox"/> Road Issue <input type="checkbox"/> Other <input type="checkbox"/> Business Support (Small and Medium)		
Have you previously contacted our company regarding this matter? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Please describe your petition, complaint, suggestion, or request briefly and clearly.		
Please describe in detail what measures you believe could be taken regarding your petition, complaint, suggestion, or request.		
Certification: The above information I have provided is true and accurate.		
Surname and First Name:	Signature:	Date:
Return Address:		
Received by (Petition / Complaint / Feedback)		
Name of Representative Office:	Employee Name and Signature:	Date: