

TERMS AND CONDITIONS FOR CO-LOCATION CABINET SERVICES

PART I - GENERAL

Services Agreement

1. These Terms and Conditions for Co-Location Cabinet Services constitute part of the Co-Location Services Agreement (the **"Agreement"**) between HCE Telecom, (the **"Supplier"**) and the (the **"Customer"**), being the customer **identified in the Agreement, for the provision of the services identified in the Agreement and defined herein which expressly incorporates by reference these Terms and Conditions for Co-Location Cabinet Services. These Terms and Conditions for Co-Location Cabinet Services and any other Terms and Conditions, Policies and Other Provisions expressly incorporated by the Agreement collectively constitute the "Terms and Conditions". The Agreement and all Terms and Conditions collectively constitute the "Services Agreement".**

Application of Terms and Conditions

2. These Terms and Conditions for Co-Location Cabinet Services provide a description of, and the terms and conditions that relate specifically to, the Services (as defined herein) provided by the Supplier to the Customer. These Terms and Conditions for Co-Location Cabinet Services together with the other parts of the Services Agreement comprise the entire basis and agreement upon which the Services are provided by the Supplier to the Customer.

Definitions

3. **"Co-Location Centre"** means a location for the provision of the Services identified in the Agreement.

4. **"Services"** means the services described in the Services Specifications.

5. **"Customer Particulars"** means the provisions of Appendix 1 to these Terms and Conditions for Co-Location Cabinet Services.

6. **"Customer Equipment"** means the telecommunications, computer and peripheral equipment identified in the Customer Particulars and any additions and modifications thereto and replacements thereof permitted by these Terms and Conditions for Co-Location Cabinet Services.

7. **"Co-Location Cabinet"** means the cabinet, or all cabinets collectively if more than one, located in the Co-Location Centre that is/are identified in the Customer Particulars.

8. **"Services Specifications"** means the description of the Services and the technical attributes thereof and of the Co-Location Cabinet provided in Appendix 2 to these Terms and Conditions for Co-Location Cabinet Services.

9. **"Monthly Recurring Charge"** or **"MRC"** means the "Monthly Recurring Charge" identified in the Agreement which is payable monthly in advance by the Customer to the Supplier for use of the Co-Location Cabinet, the electricity supplied thereto (as identified in Schedule 1 hereto and described in Schedule 2 hereto) and other recurring services provided with respect thereto pursuant to the Services Agreement.

10. **"Installation Charge"** means the "Installation Charge" identified in the Agreement which is payable one time at the start of the Term by the Customer to the Supplier in relation to the initiation of the Services for the Customer.

Definitions in Services Agreement

11. Terms used and not defined herein shall have the meanings given thereto elsewhere in the Services Agreement.

PART II – SERVICES & CO-LOCATION CABINET

Co-Location Cabinet

12. The Co-Location Cabinet will be provided by the Supplier for use only by the Customer. The Customer shall not allow use of the Co-Location Cabinet by anyone except the Customer or in any manner not permitted hereby. The Customer shall not install its own cabinet or other container for the Customer Equipment in the Co-Location Centre unless written approval has been received from Supplier.

Specifications of Co-Location Cabinet

13. The Co-Location Cabinet shall have the technical attributes described in the Services Specifications.

- a. The Co-Location Cabinet shall have the technical attributes described in the Services Specifications. Customer will not exceed contracted amount of power and in addition, Customer is responsible for balancing its Customer Equipment between power sources and across Cabinets.
- b. Maximum power usage is limited to 80% of the circuit breaker value according to industry standards and best practices. The combined power rating for all Customer Equipment attached to an electrical circuit must not exceed the maximum power usage specified for that circuit. Any power strips or other devices used to increase the number of components that can be attached to an electrical circuit must be approved in writing by Supplier.
- c. Supplier will provide if required, a redundant backup power distribution. Customer understands that Supplier is responsible for providing power to a minimum of only one power distribution bar at any time within Customer's Cabinet. It is Customer's responsibility to utilize the redundant power distribution unit to guard against possible power interruptions.
- d. Supplier will provide HVAC (heating, ventilation, air conditioning) and fire suppression facilities.
- e. Supplier personnel only will remove floor tiles to connect power or cabling within Cabinets.
- f. Supplier personnel only will connect power and data cabling above Customer Cabinets from time to time.

Customer Equipment

14. The Customer is hereby given permission to install and to contain the Customer Equipment in the Co-Location Cabinet throughout the Term subject to the provisions of the Services Agreement. The Customer Equipment shall not be located in the Co-Location Centre elsewhere than in the Co-Location Cabinet. The Customer shall not locate any equipment or other property in the Co-Location Cabinet, in the Co-Location Space or in the Co-Location Centre other than the Customer Equipment. The Supplier reserves the right to decide the position of the Customer's Equipment within the Co-Location Cabinet for security and ventilation purposes.

Customer Not To Change Co-Location Cabinet or Location

15. The Customer shall not change howsoever any part of the Co-Location Cabinet. The Customer shall not move or otherwise change the location of the Co-Location Cabinet within the Co-Location Centre.

Relocation of Co-Location Cabinet by Supplier

16. The Supplier shall have the right to: (i) re-locate the Co-Location Cabinet to another location within the Co-Location Centre selected by the Supplier, which location shall otherwise conform to Services Specifications and Customer Particulars; or (ii) provide the Customer with a different co-location cabinet located in the Co-Location Centre. In the event that the Supplier provides the Customer with a different co-location cabinet pursuant to this Section, then the Customer shall relocate the Customer Equipment into

the new co-location cabinet promptly and, in any event, within forty-five days of the provision of the new co-location cabinet by the Supplier. Any co-location cabinet provided by the Supplier to the Customer pursuant to this Section shall have the technical attributes identified in the Services Specifications and Customer Particulars and shall, after location of the Customer Equipment therein, be regarded as the "Co-Location Cabinet" for the purposes hereof. The Supplier shall not re-locate the Customer's Co-Location Cabinet more than two times throughout the Term without the approval of the Customer. To compensate the Customer with respect to the costs associated with the relocation of a Co-Location Cabinet pursuant to this Section, the Supplier shall credit the Customer with the amount of the Monthly Recurring Charge for one month with respect to each Co-Location Cabinet relocated on the invoice next following the completion of such relocation.

Contiguous Co-Location Cabinets

17. Any request by the Customer for contiguous cabinets in the Co-Location Centre for current and future requirements shall be decided at the sole discretion of the Supplier, but shall be accommodated to the extent reasonably practicable.

Services for Customer Use Only

18. The Supplier shall provide the Services for the benefit of the Customer, and only the Customer, in accordance with the Services Agreement.

PART III – CUSTOMER EQUIPMENT

Standards for Installation and Operation

19. The Customer Equipment, the installation of the Customer Equipment in the Co-Location Cabinet and the operation of the Customer Equipment shall at all times be in accordance with: (i) the current standards of either the Canadian Standards Association or the Ontario Electrical Safety Authority; and (ii) the manufacturers' recommendations; (iii) Customer equipment must be installed following the Hot aisle Cold aisle installation methods.

Electrical Supply to Co-Location Cabinet

20. The Supplier shall supply electricity to the Co-Location Cabinet in the manner identified in the Services Specifications and Customer Particulars. The Supplier shall charge the Customer for the electricity consumed as identified in the Service Specifications. The Customer shall not change, rearrange, disconnect, tamper with or otherwise interfere with howsoever the electricity supply to the Co-Location Cabinet. In the event, and in each event, that the Customer causes the electricity supply to the Co-Location Cabinet to trip, the Customer shall pay the Supplier the reset fee provided in Schedule 1 hereto.

Replacement and Modification of Customer Equipment

21. The Customer may, from time to time, modify or replace the Customer Equipment within the limits of the Service Specifications. by the Supplier, the Customer shall change the Customer Equipment in a manner approved by the Supplier. Any replacement or modifications made by The Customer must be in compliance with the provisions hereof shall thereafter constitute the "Customer Equipment" for the purposes of these Terms and Conditions for Co-Location Cabinet Services.

Adjustment of MRC if Specifications Change

22. In the event that the weight, power consumption or heat dissipation specifications of the Customer Equipment after modification or replacement differ materially from that of the Customer Equipment before modification or replacement, then the Supplier may increase the Monthly Recurring Charge, which increase shall be in accordance with the Supplier's general pricing at the time.

Removal of Customer Equipment

23. Upon expiry of the Term or termination of the Services Agreement the Customer shall, at its sole expense, promptly remove the Customer Equipment from the Co-Location Centre and leave the Co-Location Centre and Co-Location Cabinet in the same condition as when initially occupied by the Customer, reasonable wear and tear excepted. If the Customer Equipment is not promptly removed by the Customer, the Supplier may, at the Customer's expense, remove the Customer Equipment and ship it to the Customer at the address for the Customer provided in the Agreement. The Supplier shall co-operate with the Customer in order for Customer to remove the Customer Equipment from the Co-Location Centre and Co-Location Cabinet.

Supplier's Duties & Rights re Customer Equipment

24. The Customer Equipment will not be rearranged, disconnected, removed, repaired or otherwise interfered with by the Supplier except with the Customer's prior approval or in accordance with the Services Agreement. Notwithstanding the foregoing, in the event of an emergency, the Supplier may take any reasonable action necessary in relation to the Customer Equipment and other property of the Customer to protect the Co-Location Centre, the property of the Supplier and the property of any third party located at the Co-Location Centre.

Inspection of Contents of Co-Location Cabinet

25. Upon not less than three (3) days prior written notice to the Customer, the Supplier may, from time to time, conduct such inspections as it considers desirable, acting reasonably, to determine whether the Customer Equipment and other contents of the Co-Location Cabinet continues to have the characteristics described in the Customer Particulars. In the event that the weight, power consumption or heat dissipation specifications of the Customer Equipment or equipment actually in the Co-Location Cabinet differs materially from such specifications permitted hereby, the Supplier may increase to the Monthly Recurring Charge, which increase shall be in accordance with the Supplier's general pricing at the time. The Customer may, at its own expense and at its discretion, have a representative of the Customer present while the Supplier is conducting inspections pursuant to this Section.

No Interference to be Caused by Customer

26. The Customer shall insure that the Customer Equipment and the operation of the Customer Equipment does not: (i) materially interfere with or impair the functioning of the Supplier's or any third party's equipment or services located at or provided from the Co-Location Centre; or (ii) create a hazard of damage or danger.

Title to Customer Equipment

27. The Customer Equipment and all modifications thereto and replacements thereof by the Customer shall at all times be and remain the property of the Customer, and the Supplier shall have no property or other right or interest therein.

Customer Equipment Not A Fixture

28. Each item of Customer Equipment shall at all times be personal or moveable property of the Customer and may be removed by the Customer from time to time notwithstanding the degree or manner in which the Customer Equipment may be affixed to real property.

Interconnection of Customer Equipment

29. Connection of the Customer Equipment to and from: (i) the equipment of any other occupant of the Co-Location Centre; and (ii) services or equipment located outside of the Co-Location Centre shall be provided only by the Supplier and the Customer shall pay the Supplier's standard charges for the Supplier so doing.

PART IV - ACCESS

Customer's Representatives

30. The Customer shall provide the Supplier with a written list of the representatives of the Customer that the Customer authorizes to have access on its behalf to the Co-Location Centre and Co-Location Cabinet (the "**Customer's Authorized Representatives**"). The initial Customer's Authorized Representatives are listed in the Customer Particulars. The Customer shall provide the Supplier with written notice of each change in the Customer's Authorized Representatives. Only Customer's Authorized Representatives of which the Supplier has been given written notice by the Customer at a particular time will be entitled to be admitted to the Co-Location Centre on behalf of the Customer. Before being allowed access to the Co-Location Centre each of the Customer's Authorized Representatives must: (i) be, and must continue at all times to be, approved by the Supplier; and (ii) provide the Supplier with written confirmation that he or she has read and understands the fire and safety procedures for the Co-Location Centre which will be provided by the Supplier to the Customer and will be posted in the Co-Location Centre.

Time of Access – Advance Notice Required

31. The Supplier hereby grants to the Customer's Authorized Representatives access to the Co-Location Centre and Co-Location Cabinet at all times (24X7).

Purpose of Access

32. Access to the Co-Location Centre and Co-Location Cabinet by the Customer's Authorized Representative is to be used solely for the installation, maintenance, repair, modification, inspection and removal of the Customer Equipment and is granted subject to compliance by the Customer's Authorized Representatives with the requirements of Sections 34 and 37 and the other provisions hereof.

Conduct During Access

33. The Customer's Authorized Representatives shall at all times while in the Co-Location Centre conduct themselves: (i) in accordance with any requirements of the Supplier's landlord posted in the Co-Location Centre; (ii) in accordance with any Supplier's Conditions of Co-Location Centre Access posted in the Co-Location Centre; (iii) generally in a professional manner; and (iv) with respect for the premises and the property of the Supplier and other occupants of the Co-Location Centre. The Customer's Authorized Representatives shall not re-arrange, disconnect, remove or otherwise damage or tamper with the equipment or facilities of the Supplier or any other occupant of the Co-Location Centre.

Access Devices and Codes for Co-Location Centre

34. The Supplier shall provide the Customer with the number of sets of access devices and access codes (each an "**Access Set**") permitting access to the Co-Location Centre identified in the Customer Particulars. The Customer shall not duplicate any part of the Access Set. The Customer shall not allow

anyone other than a Customer's Authorized Representative to be in possession of any of the Access Set. The Customer's Authorized Representatives will not be allowed access to the Co-Location Centre without an Access Set. The Customer shall be responsible for the safekeeping of all Access Sets provided to the Customer. In the event that the Customer loses or damages any part of the Access Set it shall immediately notify the Supplier thereof. The Supplier will replace any lost or damaged part of the Access Set upon payment to the Supplier of the replacement fee provided in Schedule 1 hereto. Upon expiry or other termination of the Services Agreement the Customer shall either return each Access Set to the Supplier or pay the Supplier the replacement fee provided in Schedule 1 hereto for each complete Access Set not returned to the Supplier.

Co-Location Cabinet to be Locked

35. The Supplier will provide one key lock for each of the front and rear entry doors to each Co-Location Cabinet. One key will open the locks on all of the Customer's Co-Location Cabinets. The Supplier will have a key to the lock on each Co-Location Cabinet, which the Supplier will use to access the Co-Location Cabinet only in accordance with these Co-Location Services Terms and Conditions or at the request of the Customer. In each event that the Customer requests the Supplier to open the lock on any Co-Location Cabinet, the Customer shall pay the Supplier the opening fee provided in Schedule 1 hereto. The Customer shall not put its own lock on any Co-Location Cabinet and should it do so, the Supplier shall be entitled to remove such lock.

Identification of Representatives

36. Customer's Authorized Representatives may be required to present identification satisfactory to the Supplier or the building security service before being permitted access to the Supplier's building or to the Co-Location Centre. Customer's Authorized Representatives may be required to identify themselves to the Network Operations Centre of the Supplier via video and/or audio communications before being admitted to the Co-Location Centre.

Elevator Access

37. Elevator access to the Co-Location Centre is available for the Customer to move the Customer Equipment. Whenever the Customer wishes to use the elevator for moving the Customer Equipment the Customer shall provide the Supplier with a written request and advice of the time and particulars of the use proposed for the elevator. Any request by the Customer for use of the Co-Location Centre elevator shall be decided at the sole discretion of the Supplier, but the Customer's request shall be accommodated to the extent reasonably practicable.

PART V – CHARGES

Monthly Recurring Charges

38. The Customer shall pay the Monthly Recurring Charge plus applicable taxes to the Supplier monthly in advance.

Adjustment of MRC for Changes in Electricity Prices

39. In the event that, from time to time and each time, there is an aggregate increase of three per cent (3%) in the price paid by the Supplier for electricity supplied to the Co-Location Centre from that on the Commencement Date for the Services provided for in the Agreement, then the Supplier shall have the right, by written notice to the Customer, to adjust the MRC to reflect the increase in the cost of electricity. The Supplier shall provide the Customer with sixty days prior written notice of any adjustment to the MRC made pursuant to this Section, the new MRC and the effective date of the new MRC. On and after the effective date of any change in the MRC pursuant to this Section the Customer shall pay new MRC for the Services. Any adjustment of the MRC for the Customer pursuant to this Section shall be made on the same basis as is the adjustment of the MRC for all other occupants of the Co-Location Centre.

Installation Charge

40. The Customer shall pay the Installation Charge to the Supplier prior to bringing any of the Customer Equipment into the Co-Location Centre.

PART VI - LIABILITY

Liability of Customer

41. The Customer shall be solely responsible for, and shall reimburse and indemnify the Supplier for and hold harmless the Supplier from, any and all claims, expenses or losses (including, without limitation, property damage, general damages, business loss and personal injury damages) suffered by the Supplier, any employees, directors, agents, contractors or other representatives of either the Supplier or the Customer, any person with whom the Customer or the Supplier has contracted and any other person whatsoever incurred directly or indirectly as a result of:

- (i) the breach of the Services Agreement by the Customer;
- (ii) the installation, maintenance, repair, inspection, removal or any other work undertaken with respect to the Customer Equipment;
- (iii) the operation or malfunction of the Customer Equipment;
- (iv) any other activity undertaken by a representative of the Customer; or
- (v) any negligence or the willful misconduct of the Customer,

except to the extent attributable to the negligence or willful misconduct of or material breach of the Services Agreement by the Supplier or any of the Supplier's representatives.

Liability of Supplier

42. If the Customer Equipment is materially damaged or destroyed as a result of the negligence or willful misconduct by Supplier or Supplier's representatives, the sole liability of the Supplier to the Customer shall be that the Supplier shall reimburse the Customer for the cost of repairing the Customer Equipment to a proper working condition or, failing the ability to repair the Customer Equipment, paying to the Customer the cost of replacing the parts of the Customer Equipment that are damaged or destroyed excepting, always, any damage to or destruction of the Customer Equipment to the extent attributable to the negligence or willful misconduct of or breach of the Services Agreement by the Customer or any of the Customer's representatives.

No Consequential Damages

43. Without limiting the generality of Sections 42 or 43 hereof, neither the Customer nor the Supplier will be liable to the other for consequential damages, loss of goodwill, loss of profits, loss of use, loss of revenue or loss of business even if either it has been advised in advance or could have foreseen of the possibility of such damages or losses. The provisions of this Section will survive the expiry or other termination of the Services Agreement.

Compliance with Laws

44. The Supplier and the Customer each agrees that it and each of its representatives in the performance of its obligations and the exercise of its rights under the Services Agreement shall at all times comply with all applicable laws, rules, orders, ordinances, regulations and other rules of all lawful authorities.

Insurance

45. Prior to any of the Customer Equipment entering the Co-Location Centre and until all of the Customer Equipment is removed from the Co-Location Centre, the Customer shall maintain at its sole expense and in addition to any other insurance required by the Services Agreement:

- (i) all-risks property insurance for the full replacement value of the Customer Equipment; and
- (ii) liability insurance for an amount of at least \$2,000,000.00 per incident.

Such insurance shall name the Supplier as an additional named insured and shall contain: (1) a severability of interest and cross liability clauses; (2) provide that such insurance is primary and not in excess of any other insurance available to the Supplier; (3) a prohibition against cancellation or material change that reduces or restricts the insurance except on thirty days prior written notice to the Supplier. Evidence of such insurance shall be provided by the Customer to the Supplier prior to any of the Customer Equipment being moved into the Co-Location Centre and thereafter upon request by the Supplier.

46. The Customer may terminate the Services Agreement at its option and without penalty or other liability to Supplier upon forty-eight hours prior written notice to the Supplier and may retake possession of the Customer Equipment and may exercise any or all of its rights by law or under the terms of the Services Agreement in the event that the Supplier files a petition in or has been assigned into bankruptcy, becomes an insolvent person within the meaning of the Bankruptcy and Insolvency Act (Canada), makes any assignment for the benefit of its creditors, makes any arrangements or otherwise becomes subject to any proceedings under applicable bankruptcy laws or insolvency laws, has a trustee or receiver appointed in respect of a substantial portion of the property of the Supplier or the Supplier ceases, liquidates or winds up its daily operations for any reason whatsoever.

PART VII – SUPPORT & SERVICE LEVELS

Requests for Assistance

47. All requests by the Customer for assistance in respect of the Services shall be made in accordance with Part VII of the General Commercial Terms and Conditions comprising part of the Services Agreement.

Mean Time to Respond

48. The objective of the Supplier is to have a mean time to respond (“MTTR”) to a Service Request relating to the Services of four hours and, while the Supplier will use commercially reasonable efforts to achieve such objective, the Supplier shall not have any liability for failing to achieve such objective except for the provision to the Customer of Service Interruption Credits.

Exceptions re Interruptions

49. An interruption of the supply of Guaranteed Power to a Co-Location Cabinet shall be deemed not to have occurred for the purposes of Section 50 hereof where the interruption: (i) is for the purposes of allowing the Supplier to perform routine maintenance or to perform repairs or upgrades of the Co-Location Centre and ten days prior written notice thereof is given to the Customer; (ii) is for the purposes of allowing the Supplier to perform emergency maintenance or repairs; (iii) is not reported to the Supplier; (iv) is due to Force Majeure; or (v) is caused by the Customer or results from breaches or non-compliance by the Customer of its obligations under the Services Agreement.

No Service Interruption Credits for Standard Power Interruption

50. In the event that there is an interruption of the supply of Standard Power (as defined in Schedule 2 hereto) to a Co-Location Cabinet there shall be no Service Interruption Credits provided by the Supplier to the Customer in respect thereof.

Limit on All Credits

51. In no event shall the total of all credits to any invoice to the Customer pursuant to these Terms and Conditions for Co-Location Cabinet Services and other provisions in the Services Agreement exceed the amount of the Monthly Recurring Charges to the Customer for all Services provided by the Supplier to the Customer for the calendar month to which the invoice relates. The Customer shall not be entitled to any credits or other compensation from the Supplier with respect to the provision of the Services except those expressly provided therefor herein.

SCHEDULE 2 – CO-LOCATION CABINET SERVICES DESCRIPTION

Co-Location Cabinets

Full Cabinet: The internal space of a Full Cabinet that may be occupied by the Customer's Equipment is 45 rack units (a "rack unit" being equal to 1.75") tall, has a 19" mounting width and is 36" deep. Each Full Cabinet has mounting brackets and private, key lock access (front and rear). Full Cabinets are perforated (front and rear) for improved airflow. The Customer has exclusive access to the entire Full Cabinet.

Half Cabinet: The internal space of a Half Cabinet that may be occupied by the Customer's Equipment is 21 rack units tall, has a 19" mounting width and is 36" deep. Each Half Cabinet has private cable channeling, mounting brackets and private, key lock access (front and rear). Half Cabinets are perforated (front and rear) for improved airflow. The Customer has exclusive access to the entire Half Cabinet.

Quarter Cabinet: The internal space of a Quarter Cabinet that may be occupied by the Customer's Equipment is 10 rack units tall, has a 19" mounting width and is 36" deep. Each Quarter Cabinet has private cable channeling, mounting brackets and private, key lock access (front and rear). Quarter Cabinets are perforated (front and rear) for improved airflow. The Customer has exclusive access to the entire Quarter Cabinet.

Power: As described in Service Agreement.

Standard Power: One 120 Volt AC 15 Amp electricity outlet is provided for each Co-Location Cabinet. Maximum usage is 80% of rating of outlet. Back-up generation is provided. In the event that there is a power outage, there will be a delay before the generator provides electricity to the Co-Location Cabinet. The Customer either accepts such delay or provides its own UPS or battery to bridge such delay.

Guaranteed Power: One 120 Volt AC 15 Amp electricity outlet is provided for each Co-Location Cabinet. Maximum usage is 80% of rating of outlet. Back-up generation is provided. A UPS or battery is provided. In the event that there is a power outage, there will be no interruption of the electricity supply to the Co-Location Cabinet.

Additional Electricity Outlets: Additional electricity outlets can be supplied to a Co-Location Cabinet, and will be provided as identified in Schedule 1 to the Terms and Conditions for Co-Location Cabinet Services.

Grounding: A building principle ground will be provided per applicable codes.

Security

Building Access:

- All building access points are controlled and monitored 24 hours per day.
- Access to the building in which the Co-Location Centre is located is controlled by an electronic lock requiring an electronic fob used in conjunction with an access code to open.

Internal Access:

- The Co-Location Centre door is secured by a lock and entry: (i) requires an electronic fob to open; and (ii) may require acceptable proof of identity via either a visual or audio connection to the Supplier's Network Operation Centre.
- The quadrant of the Co-Location Centre in which the Customer's Co-Location Cabinet is located is secured by a lock and entry requires a key.

- The Co-Location Cabinet is secured front and back by a lock provided by the Supplier and the key to the lock is controlled by the Customer.

Surveillance:

- The entire Co-Location Centre is covered by 24 hour monitoring via video surveillance cameras.

Fire Detection and Suppression

The Co-Location Centre is equipped with fire detection and alarm systems, which are connected to the local fire department and meet Ontario Building Code O.Reg.407/93.

Climate

- Temperature, humidity and purification control will be provided via an industrial HVAC system.
- Climate Specifications:
 - Ambient room temperature range: 21.1C to 25.5C, taken as an average at the isle intake
 - Relative humidity range: 20% to 55%

Remote Assistance

Remote assistance can be provided by the Supplier and in relation to the Customer's Equipment upon request and upon the basis agreed in writing by the Supplier and the Customer.

Supplemental Provisions

The provisions of this Schedule may be supplemented or overridden by the provisions of the Customer Particulars.

