

Pro9

Quick Service

Revolutionize your drive-thru experience

Achieving order accuracy and maximizing productivity is essential to your drive-thru operation. Our headset offers the best intelligibility, leading to faster order taking and fewer mistakes. Pro9 headsets offer impressive ergonomic design and proprietary digital sound quality, all while being comfortable and durable.

AOT available September 2025



Sound Quality

The best sound quality between customer and order taker of any drive-thru headset system.



Comfort

Our headsets are durable, light and comfortable for all day use.



Ease of Use

Color LEDs and audio prompts guide the user through setup, use and troubleshooting.



Exclusive Features

- No SaaS Fees
- Digital sound
- Near field registration
- 20 second reboot time
- 3-year warranty

We provide the best quick service solution for your drive-thru.



Quick Service

Pro9 Headset System



Headset

Operating frequency
Channels
Channel activation
Paging
LEDs
Volume adjustment
Noise cancelling
Sleep mode
Registration
Battery
Audio prompts
Weight
Approvals

Q-P11HS

1.88-1.90GHz EMEA, Asia; 1.91-1.93GHz North America
 T1, T2, TS1 (table service), P (paging)
 Order taker press T1 or T2; runner press T1 + P or T2 + P; table service press P twice
 Press and hold page button
 T1 green, T2 blue, TS amber, P white
 10 stepped levels
 Acoustic noise cancelling to orderpoint speaker
 Activat after 10 mins of headset being motionless
 Near-field wireless IR link
 750mAh, 3.7v lithium-ion polymer
 Audio beep indicates change of status
 120g with battery
 EN301 406 v2.2.2 FCC Part 15 IC RSS-213, EMC ETSI EN 301 489-1 V2.2.0 Accoustic energy EN 62368-1 SARS IEEE Std 1528 & FCC requirements



Base station

Headset capacity per lane
Range
Dual lane capability
Power
Connectivity
Features
System settings
Status of LEDs
Headset registration
Dimensions / weight
Approvals

Q-P9BS

Order-taker/unlimited runners hearing order-taker/customer, all communicate on paging channel
 50m radius from base depending on environment, extendable with up to 2 repeaters (Q-P9REP)
 Dual lane plus table service; dual lane systems use 2 x Q-P9BSDL variant base
 100-240v AC voltage sensing
 Power via DC jack; CAT5/6 to Q-P9BSDT + Q-P9BSTS bases + Q-P9DTM; 7Pin DIN to grill speaker/timer
 Ethernet API; push buttons for loop override, system reset, tandem order taking, night volume & grill speaker volume adjustment; at-a-glance fault diagnosis using front enclosure LED display
 Factory settings as standard on arrival; all setting adjustments can be made on site via API
 Power ON, car arrival, order-taker talking to customer, colour-coded fault diagnosis
 Near-field wireless IR link
 250x160x43mm (HxWxD) / 405g
 EN301 406, FCC Part 15 (D), IC RSS-213, EMC ETSI EN 301 489-1



Repeater

Range
Power
Connectivity
LEDs
Dimensions / weight

Q-P9REP

50m radius depending on environment; 2 repeaters max per base
 100-240v AC voltage sensing
 Cat5/6/7 cable from base
 Power ON, car arrival, order taker talking to customer, colour-coded fault diagnosis
 250x160x43mm (HxWxD) / 310g



Charger

Capacity
Battery charge time
LED indicators
Power
Dimensions / weight

Q-P9CH

8 batteries
 4 hours full charge; recommend change battery from 500 charge cycles
 Red power light; individual lights for each battery, red charging, green fully charged
 100-240v AC voltage sensing
 205x325x45mm (HxWxD) without bar / 710g



Drive-thru module

Function
Detection
Connector type
Power
Screening and waterproof
Dimensions / weight

Q-P9DTM

Process and digitalise clean audio from speaker and microphone to order taker and back
 Vehicle detector loop included; connections only for sonar
 IP rated RJ45 network; locked connectors for speaker and microphone
 Via network cable 48v
 Sealed metal enclosure and using IP rated connectors
 252x170x55mm (HxWxD) without connector covers / 880g



Loudspeaker & enclosure

Type
Watts / power peak
Impedance
Frequency response
Connectivity
Dimensions / weight

Q-P9SPK

Mylar waterproof speaker, enclosure rated IP64
 15 watts / 30 watts
 8 ohms
 210 to 7000Hz
 4 pin locking GX16 connector
 117x117x73mm (HxWxD) without bracket / 682g



Microphone & enclosure

Type
Sensitivity
Impedance
Connectivity
Dimensions / weight

Q-P9MIC

Dynamic omni-directional; enclosure rated IP64
 200 to 10000Hz
 50 ohms
 3 pin locking GX16 connector
 117 x 117 x73mm (HxWxD) without bracket / 438g

July 2025

Automated order taking with speech recognition coming soon.

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