Quail digital

Pro12

Retail

Effortlessly Powerful, Simple By Design

The ultimate communication system for retail. Pro12 Headsets provide flexible, full-coverage communication for up to 250 users in multiple groups and floors. Equipped with hands-free speech recognition and integration options.

Speech Recognition

Enables users to choose work groups, answer calls, engage customers and access information, all handsfree.

Phone Integration

Pro12 Max provides telephone call and above-store AI integration direct into headsets.

Employee Retention

Employees feel comfortable and confident when they stay connected.

Safety Alert Feature

Includes an engage feature that loops in all users for in-store incidents and personal safety.

The best communication solution for your store.

Headset — Q-P12HS

Operating frequency	1.88–1.90GHz EMEA, Asia; 1.91–1.93GHz North America
Operating modes	PTT (push-to-talk) and TalkLock
Voice activation	Handsfree functionality
Touch buttons	Talk button, Volume button
Microphone	Noise cancelling, electret mic
Volume adjustment	Levels 1–7
Battery	480mAh, 3.7v lithium-ion polymer
Battery capacity	10 hours TalkLock, 18.5 hours Standby
Battery charge time	4.5 hours full charge
Cleaning	Wipe with antibacterial wipes
Weight	36g with battery, 26g without

Charger — Q-P10CH

Headset capacity	6 headsets
Headset charge time	4.5 hours full charge
LED indicators	Blue flash every 10s, solid blue when fully charged
Power indicator	Green LED
Power requirement	5v, 3A
Mounting	Charger shelf or desktop
Dimensions HxWxD	375 x 102 x 80mm
Weight	760g

Base Station — Q-P12BS

Operating frequency	1.88–1.90GHz EMEA, Asia; 1.91–1.93GHz North America
Transmit power	250mW EMEA, Asia; 125mW North America
Headset capacity	250 Headsets , 4 selectable groups. Any number of headsets per group.
Range	70m radius in open spaces
LED indicators	Standby/synchronising/power on/headset active/firmware updating
Connectivity	Dependant on built environment, 3 bases per power supply, NFC enabled
Inputs/outputs	Network connection RJ45, USB to Hub, Line level 3.5mm audio in and Out
Power indicator	Red/green primary base, green/green secondary base
Power requirement	100–240v ac voltage sensing 48v, 0.5A
Mounting	Wall mounted
Dimensions HxWxD	250 x 160 x 43mm
Weight	310g

HUB LITE Pro12 — Q-P12THL

Connectivity	Network cable to PC, USB
Power indicator	Blue LED
Power requirement	5v, USB C
Mounting	Wall mounted
Dimensions HxWxD	250 x 160 x 43mm
Weight	330g
Portal	Store configuration and reporting. Over the air software updates.