



Effortlessly powerful,
simple by design

The ultimate retail communication system
– hands-free, scalable for up to 250 users,
with multiple group channels and seamless
connectivity across large spaces.



Speech Recognition

Hands-free voice control for calls,
team contact, and system access.



Above Store Reporting

Enterprise portal for reporting system
by site, region, and country.



Integrated Store Systems

Connect to kiosks, click & collect, CCTV,
alarms, and detectors – everything talks.



Incident Alert System

'Red Call' overrides all activity to alert staff and
trigger incident monitoring above store level.



Store AI + Phone Connectivity

Speak to your store AI, ask questions,
or make/take calls, all via headset.



Stronger, Smarter Teams

Staff feel more supported, more
connected, and more in control.

The best retail solution for your store.



Retail

Pro12 Headset System



Headset

Q-P12HS

Operating frequency

1.88-1.90GHz EMEA, Asia; 1.91-1.93GHz North America

Operating modes

PTT (push-to-talk) and TalkLock

Voice activation

Handsfree functionality

Touch buttons

Talk button, volume button

Microphone

Noise cancelling, electret mic

Volume adjustment

Levels 1-7

Battery

480mAh, 3.7v lithium-ion polymer

Battery capacity

10 hours TalkLock, 18.5 hours Standby

Battery charge time

4.5 hours full charge

Cleaning

Wipe with antibacterial wipes

Weight

36g with battery, 26g without



Charger

Q-P10CH

Headset capacity

6 headsets

Headset charge time

4.5 hours full charge

LED indicators

Blue flash every 10s, solid blue when fully charged

Power indicator

Green LED

Power requirement

5v, 3A

Mounting

Charger shelf or desktop

Dimensions HxWxD

375 x 102 x 80mm

Weight

760g



Base Station

Q-P12BS

Operating frequency

1.88-1.90GHz EMEA, Asia; 1.91-1.93GHz North America

Transmit power

250mW EMEA, Asia; 125mW North America

Headset capacity

250 Headsets, 4 selectable groups. Any number of headsets per group.

Range

70m radius in open spaces

LED indicators

Standby/synchronising/power on/headset active/firmware updating

Connectivity

Dependant on built environment, 3 bases per power supply, NFC enabled

Inputs/outputs

Network connection RJ45, USB to Hub, Line level 3.5mm audio in and out

Power indicator

Red/green primary base, green/green secondary base

Power requirement

100-240v ac voltage sensing 48v, 0.5A

Mounting

Wall mounted

Dimensions HxWxD

250 x 160 x 43mm

Weight

310g



HUB LITE Pro12

Q-P12THL

Connectivity

Network cable to PC, USB

Power indicator

Blue LED

Power requirement

5v, USB C

Mounting

Wall mounted

Dimensions HxWxD

250 x 160 x 43mm

Weight

330g

Portal

Store configuration and reporting. Over the air software updates.