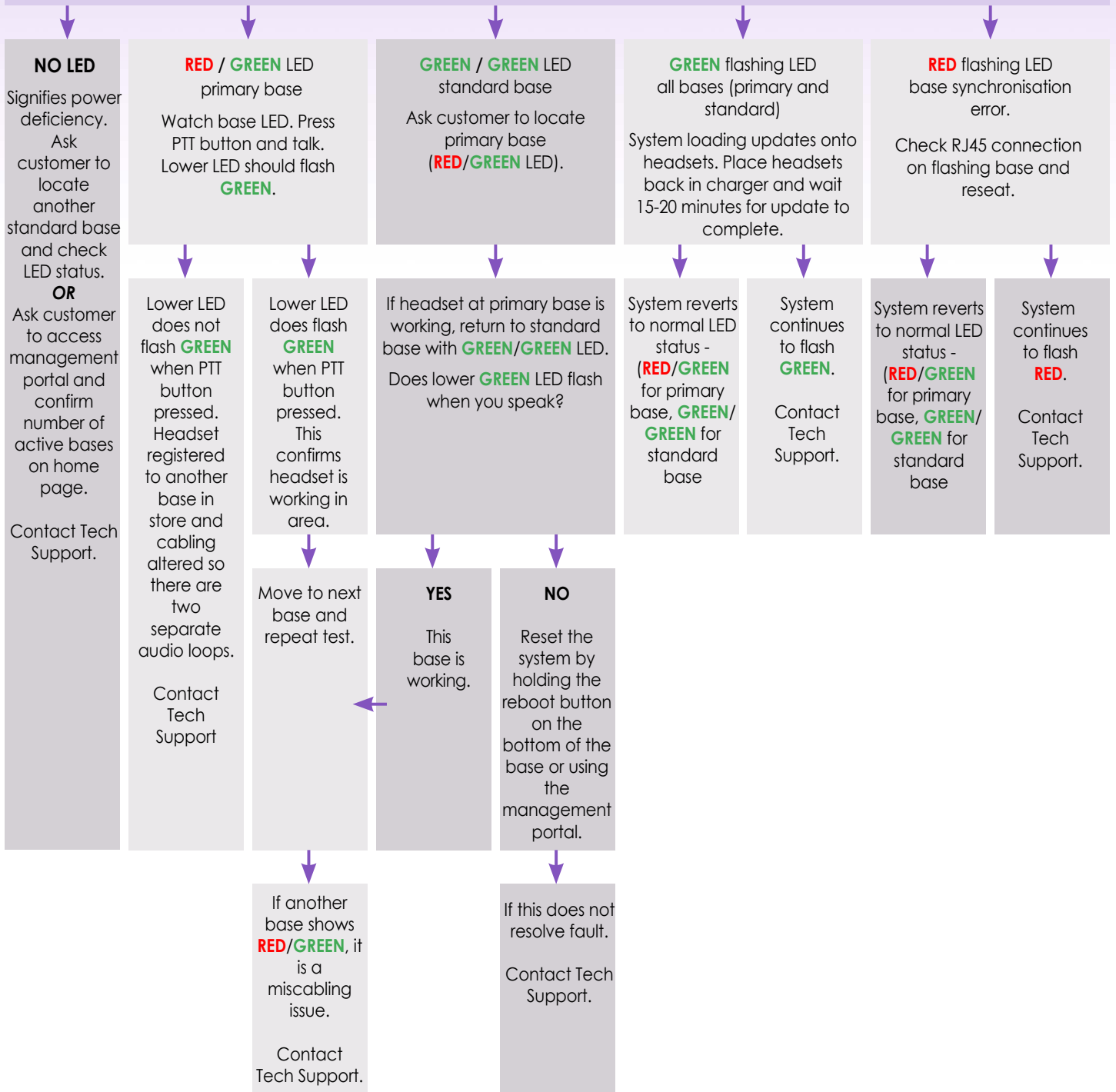


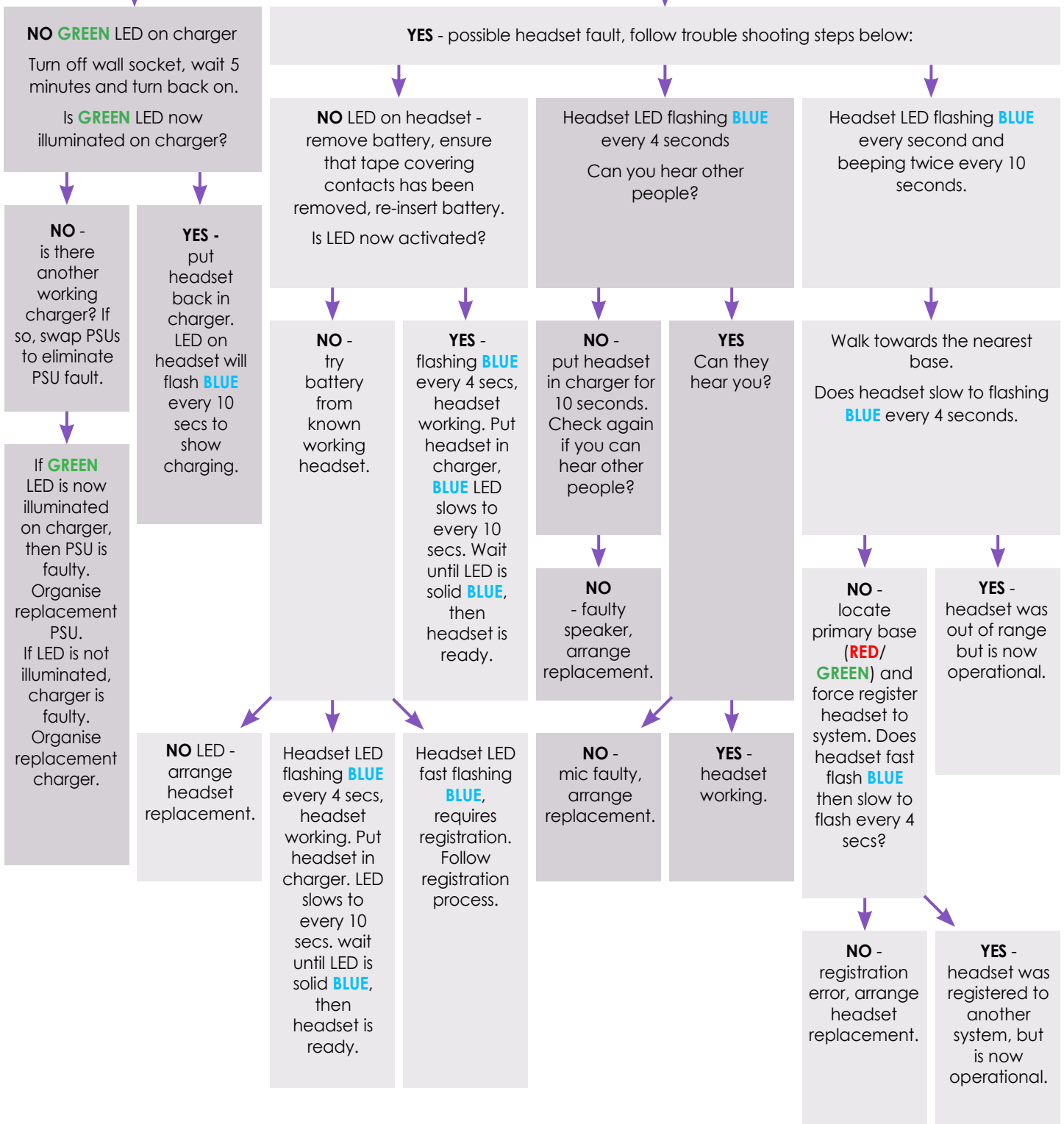
## HEADSETS NOT WORKING IN PART OR ALL OF STORE

One or more bases have an issue, possibly loss of power, faulty cable, incorrectly connected cable, faulty base or PSU. Ask customer to locate the primary base and confirm the LED status.



# ONE OR MORE HEADSETS NOT WORKING

Check battery charger is on and working - is **GREEN** LED illuminated on charger?  
Are all headsets in charger solid **BLUE** LED or slow pulsing **BLUE**?



For Service Support:

**0207 349 2000**