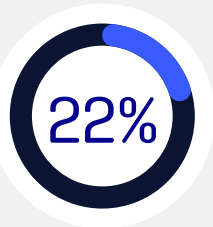


# Where Revenue Hides: The Cost of Inefficiency in Healthcare RCM

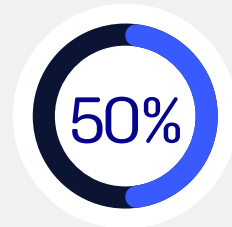
## Front-End and Documentation Errors



of patients delayed by insurance verification<sup>1</sup>



face **billing or record errors** upfront<sup>1</sup>



of providers say **bad registration data** drives denials<sup>1</sup>

## Missed or Incomplete Charges

1-2%

of **net revenue lost** to charge capture errors<sup>2</sup>

AI-enabled documentation and charge-capture tools can drive **double-digit** reductions in denials and reimbursement lift

## Operational Inefficiencies and Administrative Burden

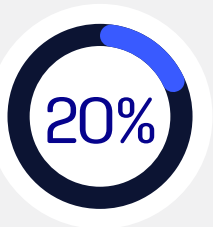
\$265B

lost each year to admin inefficiencies<sup>5</sup>

30k+

data points per chart overwhelm CDI teams<sup>6</sup>

## Denied or Delayed Claims



of claims denied on average<sup>4</sup>

Up to **60%** never resubmitted<sup>3</sup>

## The Opportunity

Health systems that pair automation with clinical intelligence stop revenue leaks at the source, from registration through reimbursement. The payoff? Faster collections, fewer denials, and stronger margins.

### Sources

1. Access Healthcare — [10 RCM Myths \(Part 1 & 2\)](#)
2. Thoughtful AI — [RCM Strategies: How to Fix Charge Capture Problems](#)
3. AHIMA Journal — [Claims Denials: A Step-by-Step Approach to Resolution](#)
4. KFF — [Claims Denials and Appeals in ACA Marketplace Plans in 2023](#)
5. JAMA — [Administrative Simplification and the Potential for Saving a Quarter-Trillion Dollars in Health Care](#)
6. SmarterDx — [Clinical AI analysis](#)