

**ONIBEX**  
ENJOY THE EXPERIENCE

# Pre-Packaged Innovation

ONIBEX specializes in providing top-notch **pre-packaged and integrated technology solutions**, as well as advisory and consulting services. ONIBEX is a fast growing company with presence in the USA, Mexico, Colombia and The Netherlands.



ONIBEX **One Connect** Certified by **CONNECT WITH CONFLUENT** & Validated by **SAP**

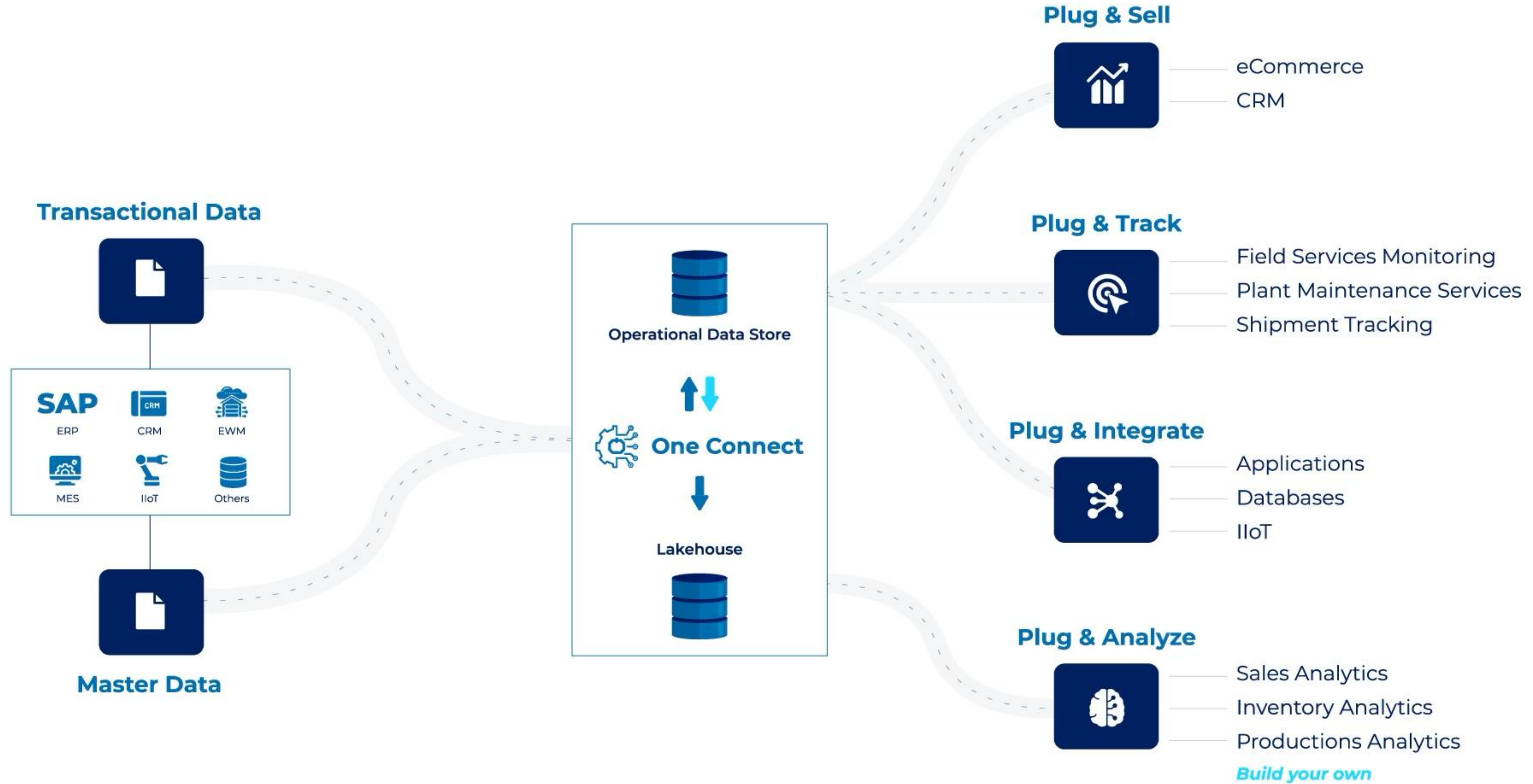


ONIBEX **eCommerce 360 B2B** Integrated to SAP is Officially Certified by **AWS**

**Our Partners** - Bring your business ideas to life faster with the best in breed integrated players



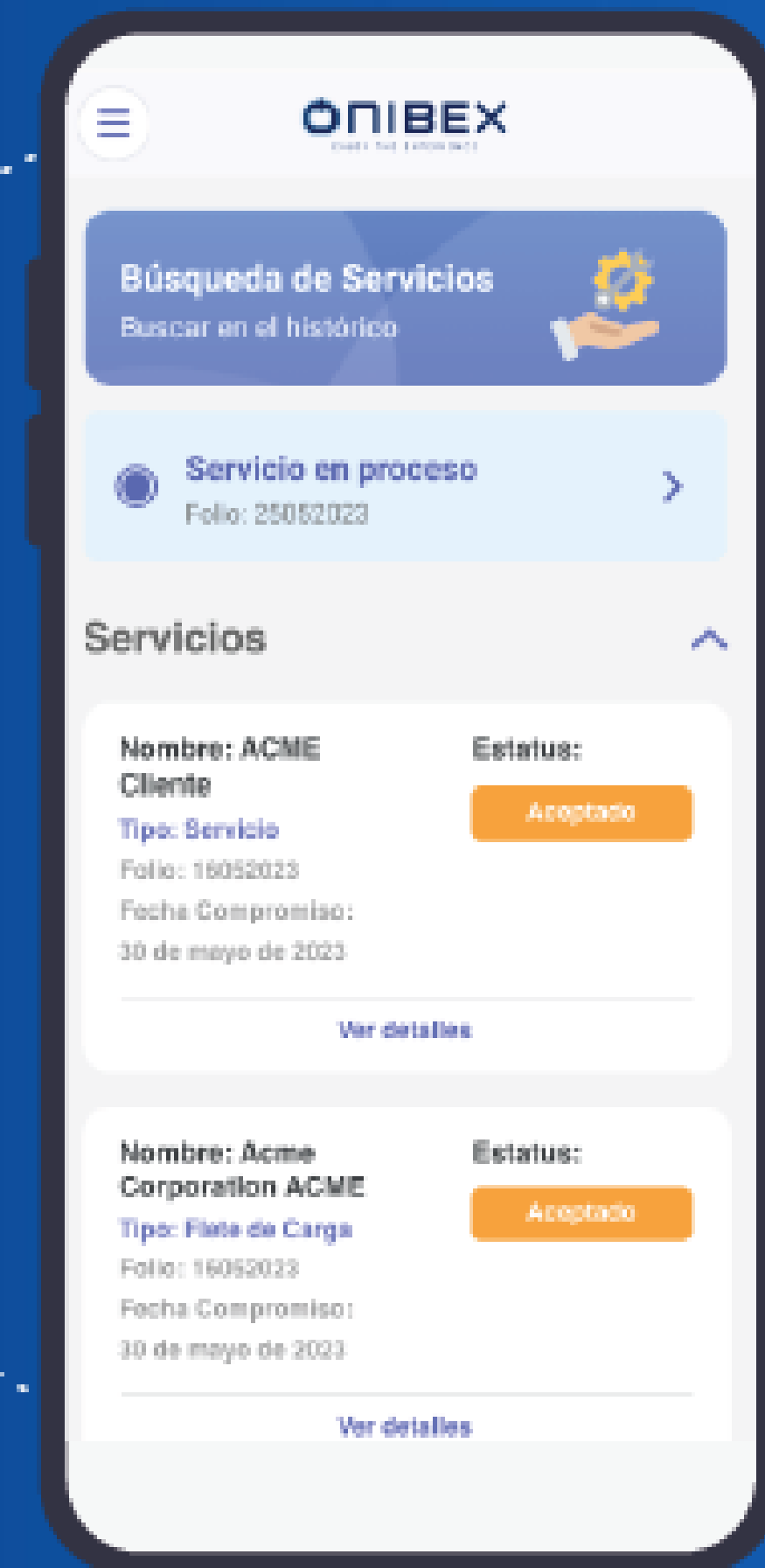
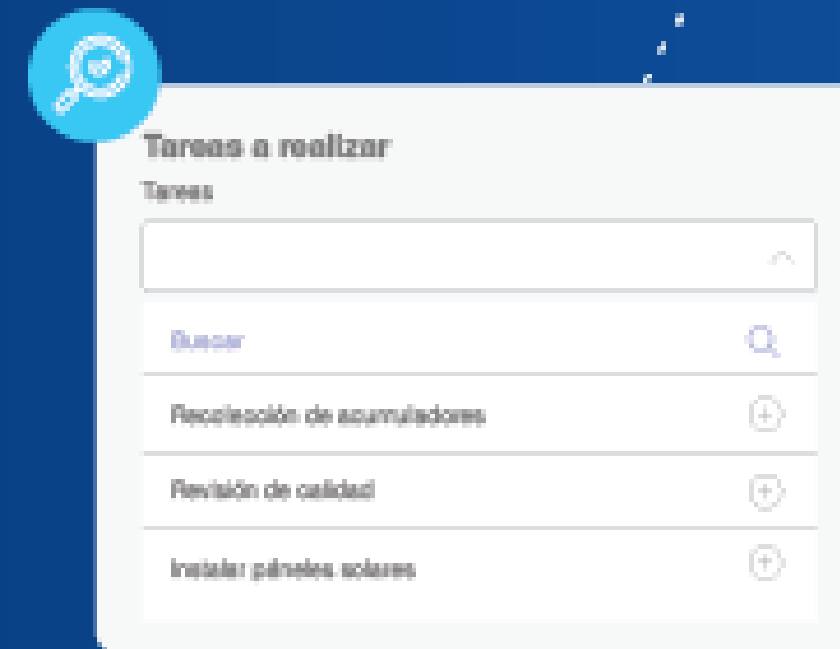
# Pre-Packaged Business Solutions Use Cases with Real-Time Integration







# SERVIGO

## Run operations better & faster

Real-time insights and comprehensive visibility for **field services and logistics processes.**



-  Real-time tracking
-  Task schedule
-  Maintenance Alerts
-  Communication & Colaboration



## Your Digital Service Management Platform

Digitalize Your Service Process, Uncover Workflow Obstacles,  
& Unlock Tools for Innovation.

Our user-friendly software uses **real-time data integration** to facilitate the **scheduling, dispatching, customer management, and bookkeeping processes.**

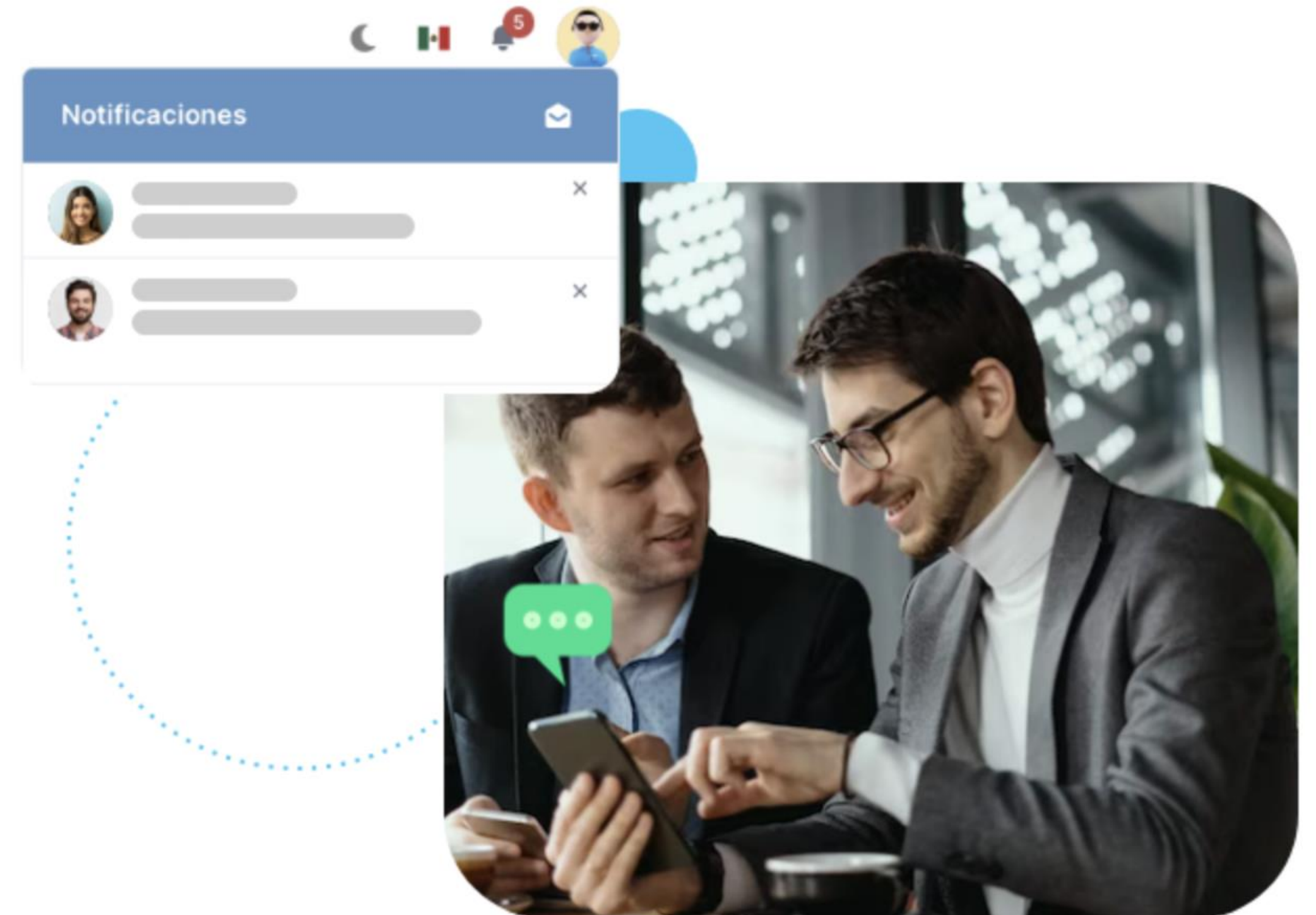


# How will ServiGo Optimize your Digital Services?

**ServiGo** is committed to optimizing and digitizing your business services, **focusing on five key factors:**

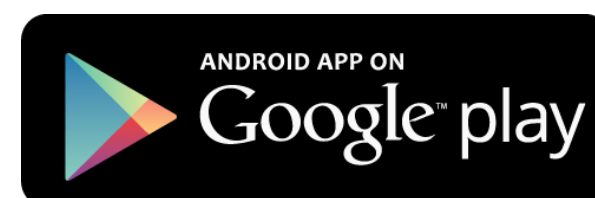
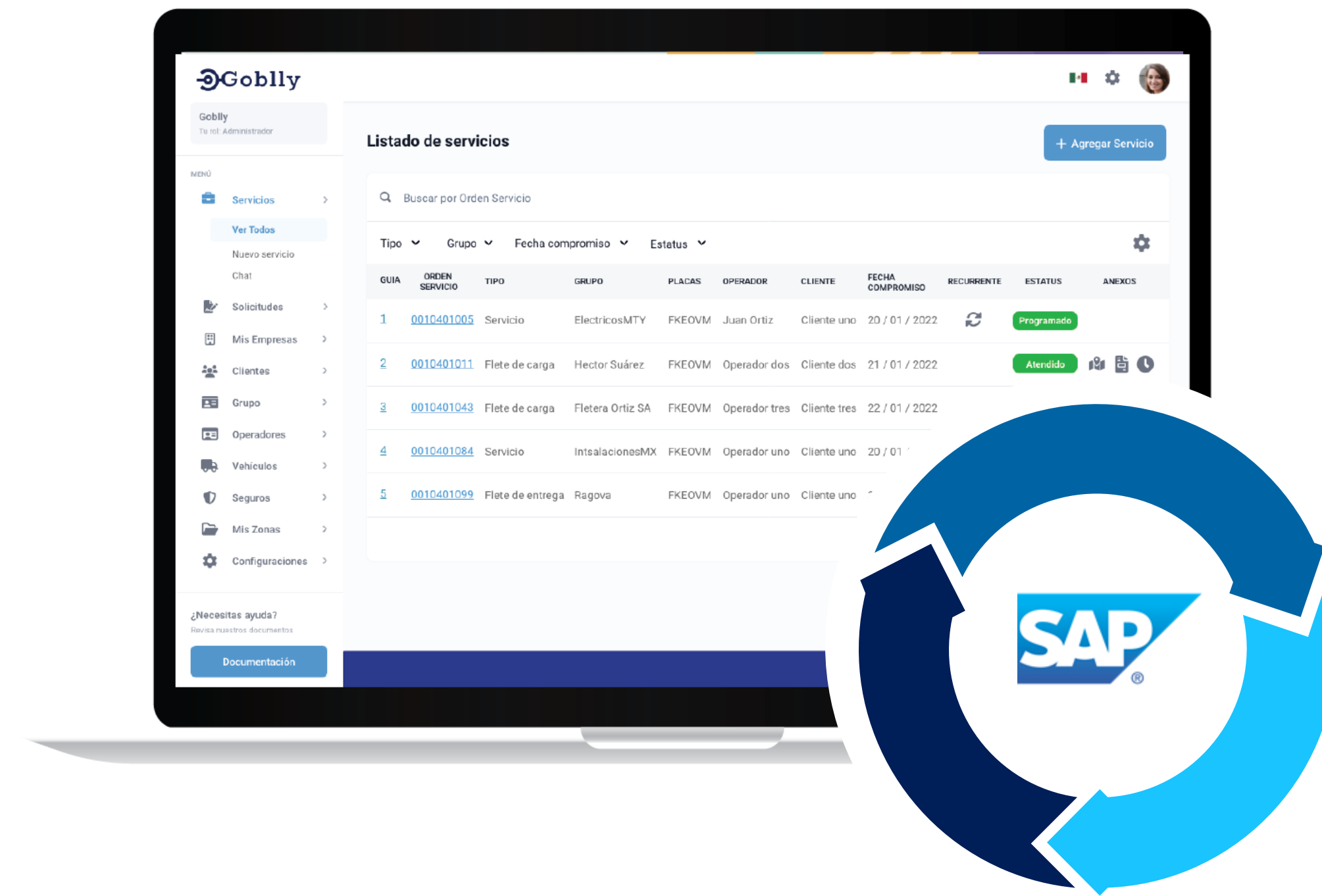
- ✔ **Productivity**
- ✔ **Customer satisfaction**
- ✔ **Quality standards**
- ✔ **Achieving a competitive edge**
- ✔ **Saving resources**

ServiGo equip your team with the necessary resources to **streamline operations, and elevate overall performance**, ensuring sustained growth and success in today's digital landscape.



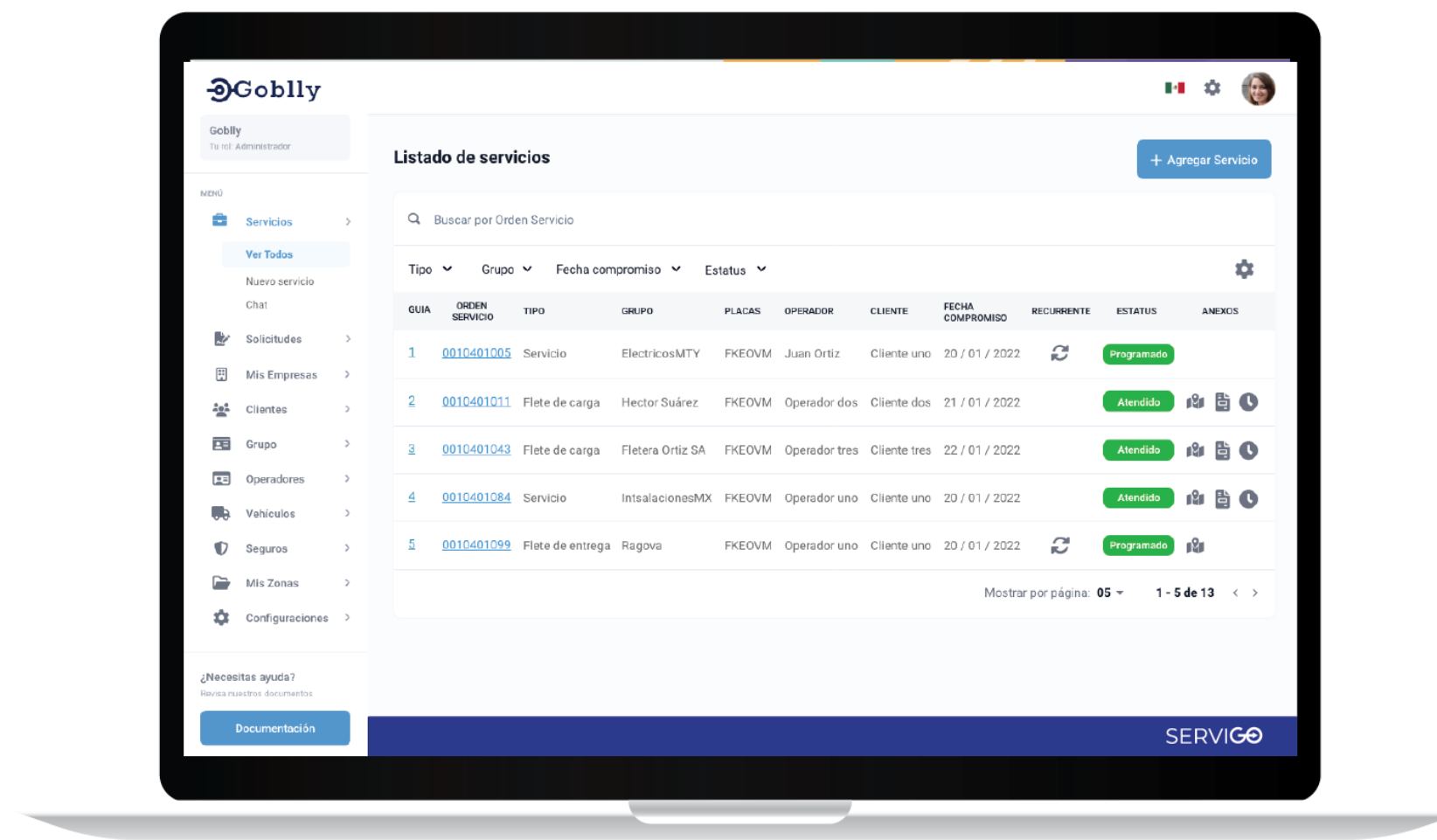
# Adapts to your Company Management

ServiGo can be **integrated with SAP** or used independently



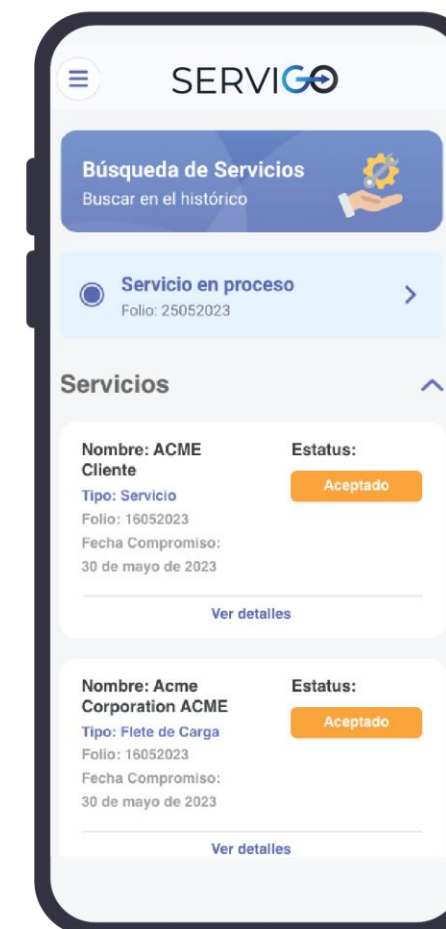
Mobile App available on Android 10 or higher

# SERVIGO



## Web

Administrative Staff



## Mobile App

Field Staff

## ServiGo Roles



Service Requester



Service Providers



Operators

# Features – Service Requester

In the role of a service requester, they have the power to shape and optimize every aspect of their service experience. ServiGo provides a range of features tailored to enhance their control, communication, and overall satisfaction.



## Field Service Monitoring

Improve the efficiency of services, prevent delays, and ensure your staff is in the right place, at the right time.



## Recurring Services

When creating a service, you can set the frequency for service repetition.



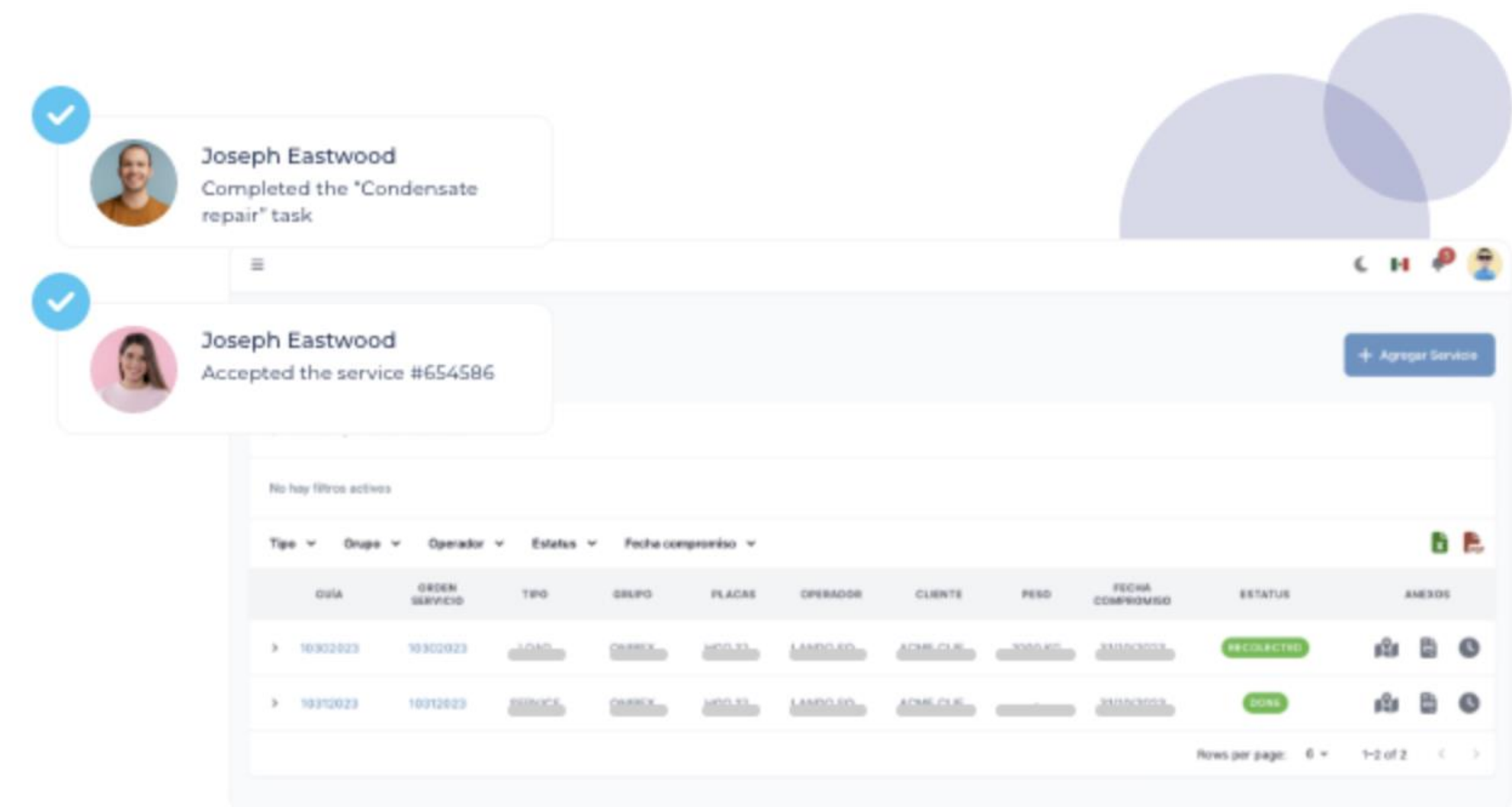
## Quality Control

Create customized checklists as well as on-site digital forms for data and evidence collection to ensure adherence to quality standards.



## Dynamic Status Configuration

Customizable checklists or statuses can be created for each service or task.



## Streamlined Scheduling and Dispatching

Organize appointments and tasks in a smooth, efficient manner for increased productivity.

# Features – Service Requester



## Shipment Tracking

Track your shipment's routes, stops, and real-time movement details.



## Improved Communication

Enhance your team's communication through an internal chat for facilitated coordination and issue resolution.



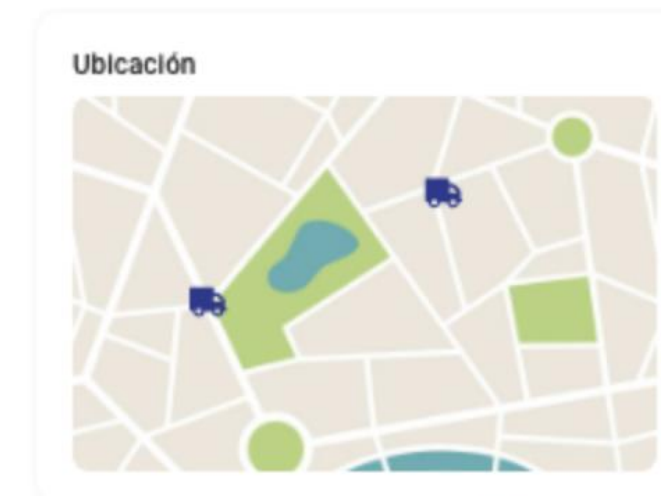
## Dynamic Survey configuration

Design and customize digital forms to gather specific information or feedback, tailoring the survey experience to your unique service needs.



## Dynamic Status Configuration

Customizable checklists or statuses can be created for each service or task.



TAREA	ESTATUS	ANEXOS	CHECK IN	CHECK OUT
-----	DONE	📄	-----	-----
-----	DONE	📄	-----	-----



## Geofences Configuration

By utilizing geofences, notifications can be configured to inform the client via a mobile notification when their service is at certain distance from its destination.

# Features – Operator

In the role of an operator, their contribution is pivotal in ensuring smooth service operations. ServiGo provides them with a suite of features designed to streamline tasks, enhance communication, and offer instant access to critical information.



## Seamless Mobile App Access

Enjoy hassle-free access to business tools and information on the go.



## Incident Reporting

Operators can reports incidents related to the service (such as damage, accidents, illness, and more).



## Service Creation from the App

Operators have the ability to create services directly from the app, enabling quick and on-the-go service initiation.



# Features – Operator



## Improved Communication

Enhance your team's communication through an internal chat for facilitated coordination and issue resolution.



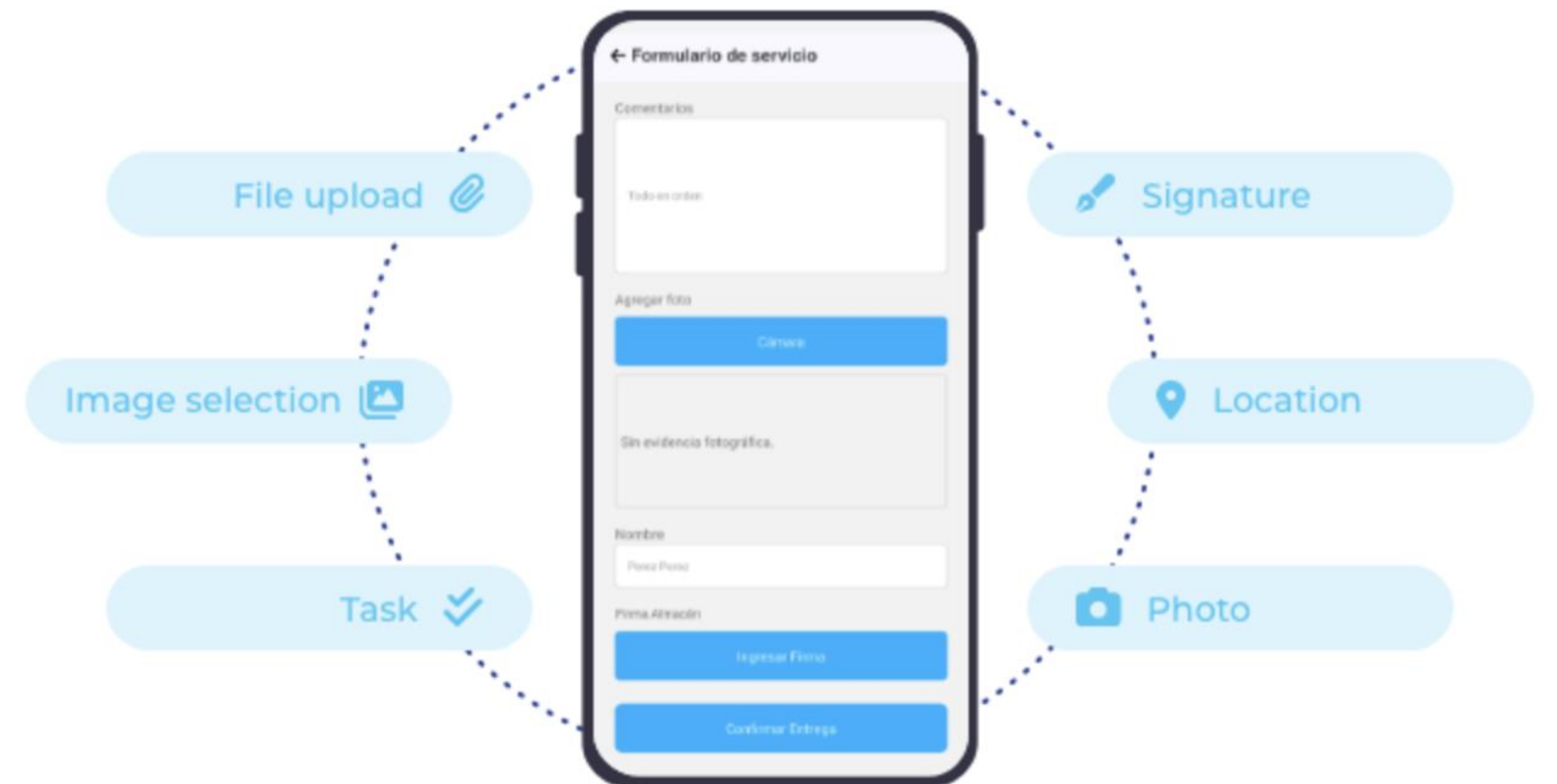
## Updated notifications

Operators can receive real-time alerts and updates to keep them in the loop and ready to respond effectively.



## Dynamic Survey Fulfilment

Facilitate the completion of dynamic surveys as an operator, gathering essential information and feedback to enhance the service process.



# Features – Service Provider

In the role of a service provider, ServiGo empowers them with a suite of tools designed to elevate their service delivery. From efficient scheduling to real-time tracking, these features are crafted to enhance coordination, communication, and overall business performance.



## Field Service Monitoring

Improve efficiency, prevent delays, and ensure your staff is in the right place, at the right time.



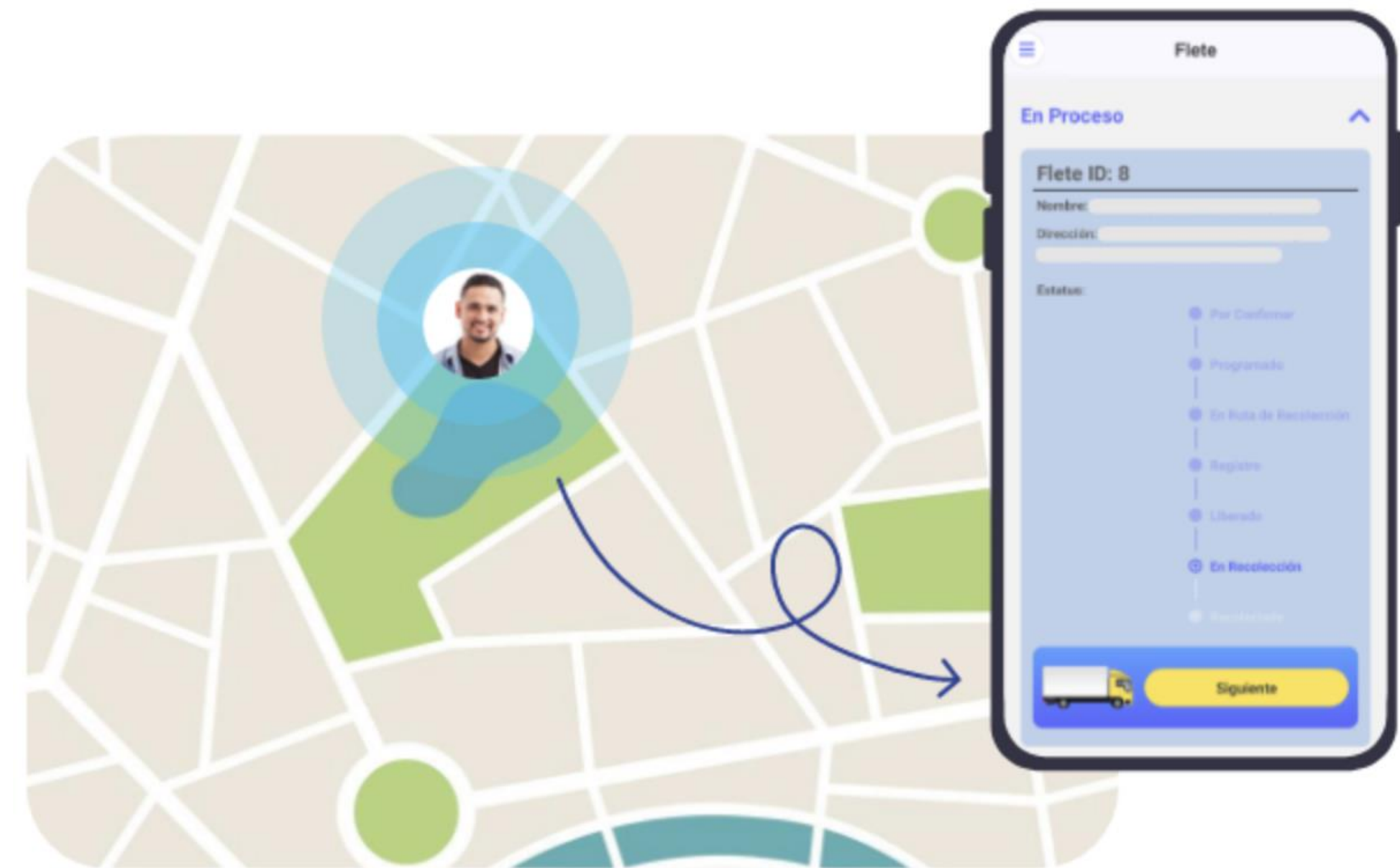
## Streamlined Scheduling and Dispatching

Organize appointments and tasks in a smooth, efficient manner for increased productivity.



## Shipment Tracking

Track your shipment's routes, stops, and real-time movement details.



# Features – Service Provider



## Improved Communication

Foster team communication through an internal chat, facilitating coordinated efforts and swift issue resolution for a seamless service delivery.



## Real-Time Performance Metrics

Access instant, accurate data for timely insights into business performance.

## Simplified Bookkeeping

Streamline the billing process for improved customer transactions and easily manage financial records. Simplified bookkeeping ensures a smooth financial workflow.



## Dynamic Survey configuration

Design and customize digital forms to gather specific information or feedback, tailoring the survey experience to meet unique service needs. Collect valuable insights to enhance service quality and customer satisfaction.

# Benefits - Empowering Your Service Operations with ServiGo

## ✓ Simplified Service Management

In today's digital landscape, automating your service management is crucial for development. ServiGo simplifies the complexities of service administration, eliminating the need for multiple platforms.

## ✓ Comprehensive and Affordable

ServiGo is an affordable, simple field service software designed for the unique needs of trade businesses. Whether you're a seasoned professional or a startup, our software enhances your operations and success.

## ✓ Dedicated Support Team

Our dedicated team of software professionals is readily available to guide you through your digital transformation, ensuring a smooth transition and ongoing support.

## ✓ User-Friendly Mobile App

Enhancing convenience, our software comes equipped with a user-friendly mobile app. This ensures that you have the power of seamless service operation at your fingertips, staying connected and in control anytime, anywhere.

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